Email Migration

Gold
Microsoft Partner

Microsoft

COSMOTE
A better world, for all.

OTE GROUP OF COMPANIES

Email Migration

What is it?

Email migration to Exchange Online from Microsoft   Exchange, G-suite, Yahoo, Hotmail or other hosted email

For who?

Small Business Customers that do not have dedicated IT personnel.

What's included?

➢ Proactive welcome call
➢ Platform walkthrough how-to
➢ Domain Setup Help & Guidance
➢ Guidance for Software Download
➢ User Creation & License Assignment
➢ Email Account Migration
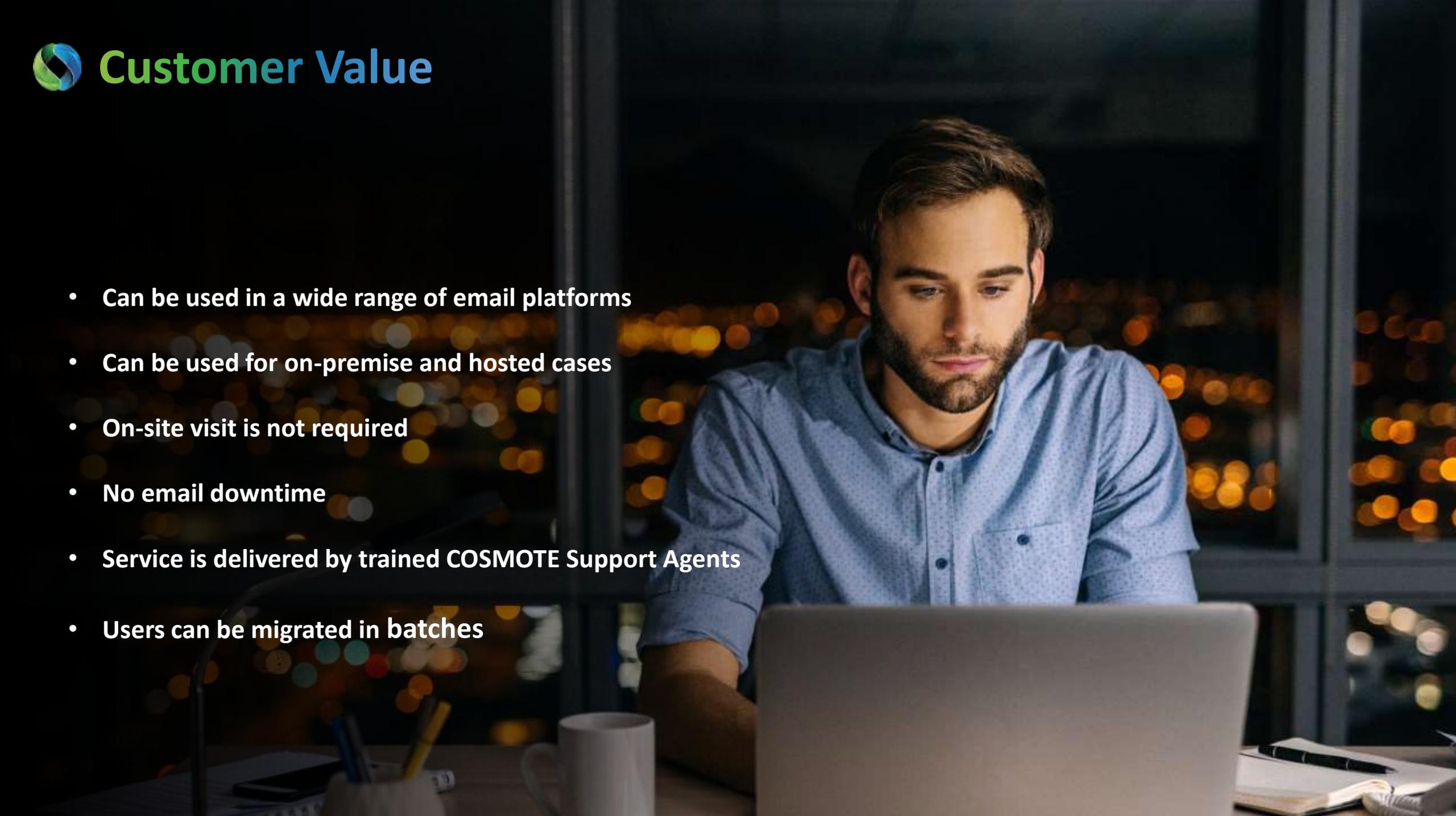➢ Mailbox Setup & Configuration
➢ Remote training (2h)

What technique is used?   IMAP Migration

How much does it cost?   21€ per migrated mailbox

Customer Value

- Can be used in a wide range of email platforms

- Can be used for on-premise and hosted cases

- On-site visit is not required

- No email downtime

- Service is delivered by trained COSMOTE Support Agents

- Users can be migrated in batches

WHY COSMOTE

WHY COSMOTE IS THE RIGHT PARTNER FOR YOU

25+	700+	30000	350000+	30+
Microsoft Certified Professionals in COSMOTE*	Consultants in DT Group available	Physical and Virtual Desktops managed	Mailboxes Migrated	24x7x365 Global Engagements

Suite of Services

Consulting & Migration Services

- Assessment, Requirement Gathering
- Planning
- Deployment & Migration
- Hypercare and Handover

Hybrid Infrastructure

- Consulting and Design Planning for Rollouts, DNS,
- firewall and proxy
- Deployment and implementation
- Network Bandwidth Planning
- Monitoring, Performance
- Management, Capacity Planning
- and Network Optimization

M365 Tenant management

- 24x7x365 SLA based L1/L2/L3 Support
- M365 License Management
- ITSM / ServiceNow & IAM
- Integration
- Exchange & SharePoint, OneDrive migration
- Collaboration Suite management
- User Onboarding and training

M365 Delivery & Support Services

- Support
- Incident management
- Change & Task mgmt.
- Problem Management
- Monitoring and Reporting
- Documentation

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Microsoft

Global and Local Competence and Delivery Network

*with 26 certifications covering Azure & Modern Workplace solution areas

WHAT MAKES US DIFFERENT

ONE STOP SHOP

- End-to-end service from Infrastructure Platform up to Business Process
- Single vendor for on premise, cloud and hosted DC.

RICH INDUSTRY EXPERIENCE

- Industry and vertical specific solutions (special focus on Engineering, Construction, BFSI and Retail/FMCG)
- Focused Hybrid cloud approach and expertise

TOOLS & ACCELERATORS

- High end tools and framework for best in class service
- Tools advantage - iCloudHub, RapidAdopt, MOSAIC.DS, MOSAIC Assurance suite.

ROBUST PARTNER ECOSYSTEM

- Enables customer to move to the best in class cloud provider seamlessly available at the lowest cost
- Institutional knowledge of public cloud constructs and architecture vs. existing on-premises architecture

TIER 1 CLOUD SERVICE PROVIDER

- MS Cloud Acceleration Center is registered as Tier 1 cloud service provider with Microsoft Azure and has capability to manage end to end customer lifecycle

HYPER-SCALE

- Legacy system upgrade and integration services
- Flexible to support rapidly changing business climate

COST EFFECTIVE

- Need based subscription and pay as you go
- UPM based pricing for managed services

ENTERPRISE-GRADE SERVICE

- Operation Support 24x7
- Industry Leading SLA Guarantee
- Built, deployed and managed secure instances on multi-tenant infrastructure

OUR COMPETITIVE ADVANTAGES OVER OTHER PROVIDERS

Guarantee better performance

- End-to-end monitoring and business commitments (SLA's)
- Single point of accountability for network, applications and infrastructure

Deliver returns in quickest time

- Accelerated deployment using tools and frameworks created by experienced professionals
- Fully automated processes for small and semi-automated processes for large businesses

Optimize costs

- Lower costs of total deployment through global delivery processes
- Access to best in-class talent following industry best practices

A trusted Microsoft managed service provider with over 20 years of experience deploying large and complex systems and solutions.