LOW-CODE NO-CODE WITH POWER PLATFORM

THE OFFER: ENGINE OF YOUR DIGITAL AGILITY
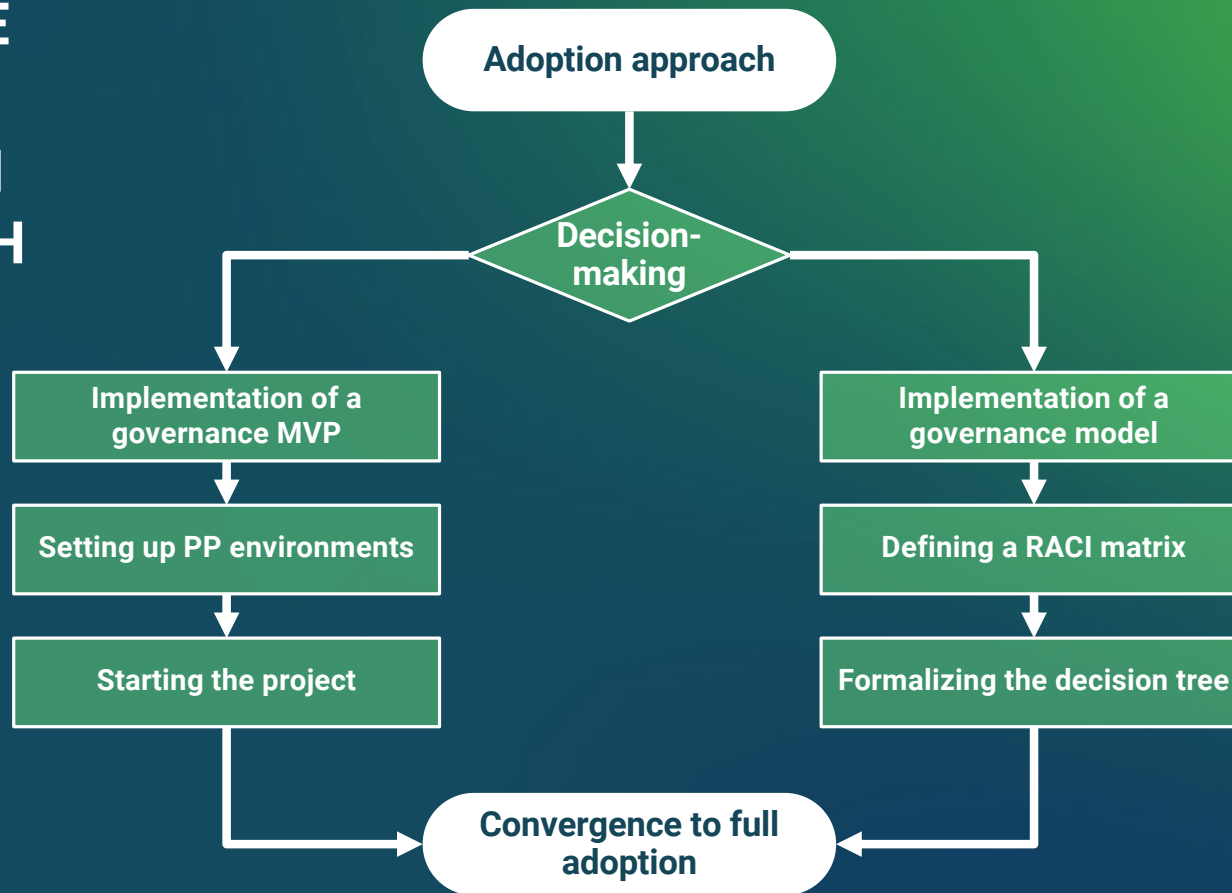
METHODOLOGY: **ITERATIVE CYCLE FOR DEVELOPMENT WITH POWER PLATFORM**

Continuous improvement cycle

1. Analysis and validation of requirements
2. Planning
3. Design and development (Build Sprints)
4. Testing and validation (Test Sprints)
5. Deployment and support

Principles

- Adopt a Product approach rather than a Feature approach.
- Launch a minimum viable product (MVP) for the first deployment.
- Scale with iterative releases for subsequent deployments.

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Continuous improvement

Security Compliance Operations

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Conception First MVP V2 V3 V4 Operations
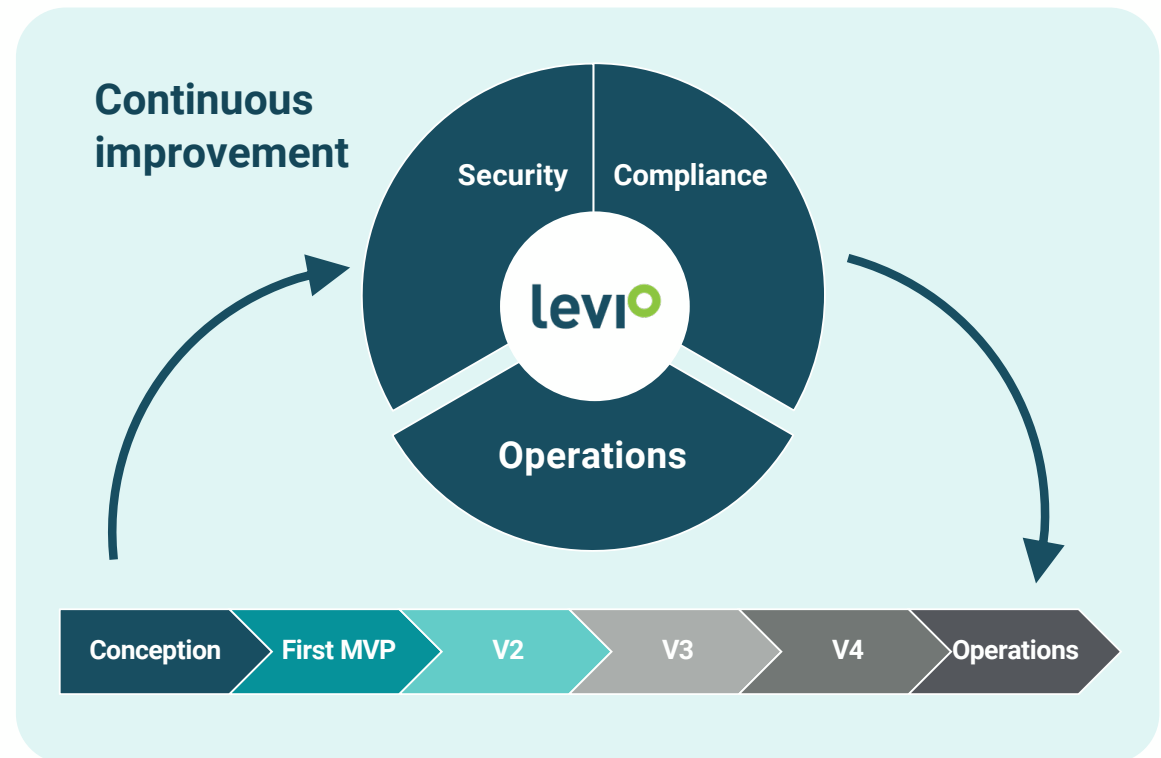
OUR PROPOSAL
UNLOCK VALUE WITH POWER PLATFORM AND AI

1. Designing Intelligent and Customized Solutions:

- Tailored applications with predictive and cognitive capabilities.

- Automate time-consuming tasks with AI and natural language processing (NLP) models.

- Enriched customer interactions with intelligent chatbots built in Copilot Studio.

2. Automation with Power Automate :

- The integration of AI to optimize workflows.

- Automatic management of approvals, notifications and repetitive processing (of files, forms, documents, etc.).

- A significant reduction in human errors and delays.

3. Collaboration and Synergy via Microsoft Copilot Studio:

- Offer proactive support to your teams to maximize their efficiency.

- Simplify access to relevant information in real time.

- Increase productivity with automation and contextual suggestions.

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USE CASE #1: HR PROCESS AUTOMATION

CONTEXT	SOLUTION	RESULTS
HR teams spend too much time sorting through resumes and planning interviews, slowing down hiring and tying up significant resources.	Development of an HR application with **Power Apps**, with the integration of an AI model via **AI Builder** to analyze and prioritize applications. Automate interview invitations and reminders with **Power Automate**.	Saving time on the recruitment process, a smoother candidate experience, and better overall efficiency of the HR department.

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USE CASE #2: ACCELERATING LEGAL PROCESSES

CONTEXT	SOLUTION	RESULTS
Manual contract analysis is a complex and time-consuming task for law firms and legal teams within larger organizations.	Develop an intelligent conversational assistant with **Copilot Studio**, using **Azure Cognitive Services** to analyze contracts and provide recommendations on critical clauses. Data is centralized through **Dataverse** for quick access.	Supplementing legal professionals with tools that increase their productivity and reduce operational/legal costs. Reduction in human errors.

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USE CASE #3: TRANSFORMING CUSTOMER SERVICE WITH MICROSOFT COPILOT STUDIO

CONTEXT	SOLUTION	RESULTS
An e-commerce company wants to improve customer satisfaction while reducing operational costs.	Creation of a conversational assistant integrated into the website, capable of answering questions. **Leveraged AI:** Natural language processing (NLP) to understand customer requests and respond accurately.	An increase in customer satisfaction and a reduction in requests for human support.

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POWER PLATFORM AND D-365 OFFERS & SERVICES

Strategy and governance	• Consulting & strategy services • Security, governance & compliance
Optimization and automation	• Process automation & optimization • Artificial intelligence & machine learning
Collaboration and managing operations	• Collaboration & productivity
Customer relations and marketing	• Development of chatbots & virtual assistants
Resource and asset management	• Human resources management solutions • Supply chain optimization • Asset management & maintenance

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