Digital BSS

lifecycle SOFTWARE

Solution for

MNOs

MVNOs

MVNAs

MVNEs

IoT Providers

Digital BSS

Innovative, flexible, billing, CCS and BSS solutions that empower successful businesses

Lifecycle Software Digital BSS is designed for simplicity. We take the complexity out of what it takes to run a communications business and enable MNOs to unleash their creativity so they can innovate freely and develop new, connected services for their customers. The BSS is a complete and modular telecom solution to monetise connectivity, unlock engagement and enable emerging business models. Ace the order-to-cash process with an end-to-end solution that covers real-time charging and billing, provisioning, reporting and self-care. For retail and wholesale telecom billing.

The Business Support System for agile telecoms

Digital BSS is designed as a modular solution, making it flexible enough to suit any provider requiring business process support. Individual BSS modules can be deployed separately or in multiple combinations to enhance and automate operational processes depending on requirements. Designed to facilitate integration with providers' existing or third party applications, BSS is a highly flexible, futureproof solution.

Hear it from our customers:

"Three have an established and long term relationship with Lifecycle. They have been a significant partner throughout our growth journey offering a range of service and solutions that are used internally, with our MVNOs and their customers. I have always found Lifecycle to be enthusiastic with a "can do" attitude which is invaluable when working in an agile fashion to deliver rapidly for our MVNO partners"

Duncan Finlay,
Head of Products and Marketing, Three UK
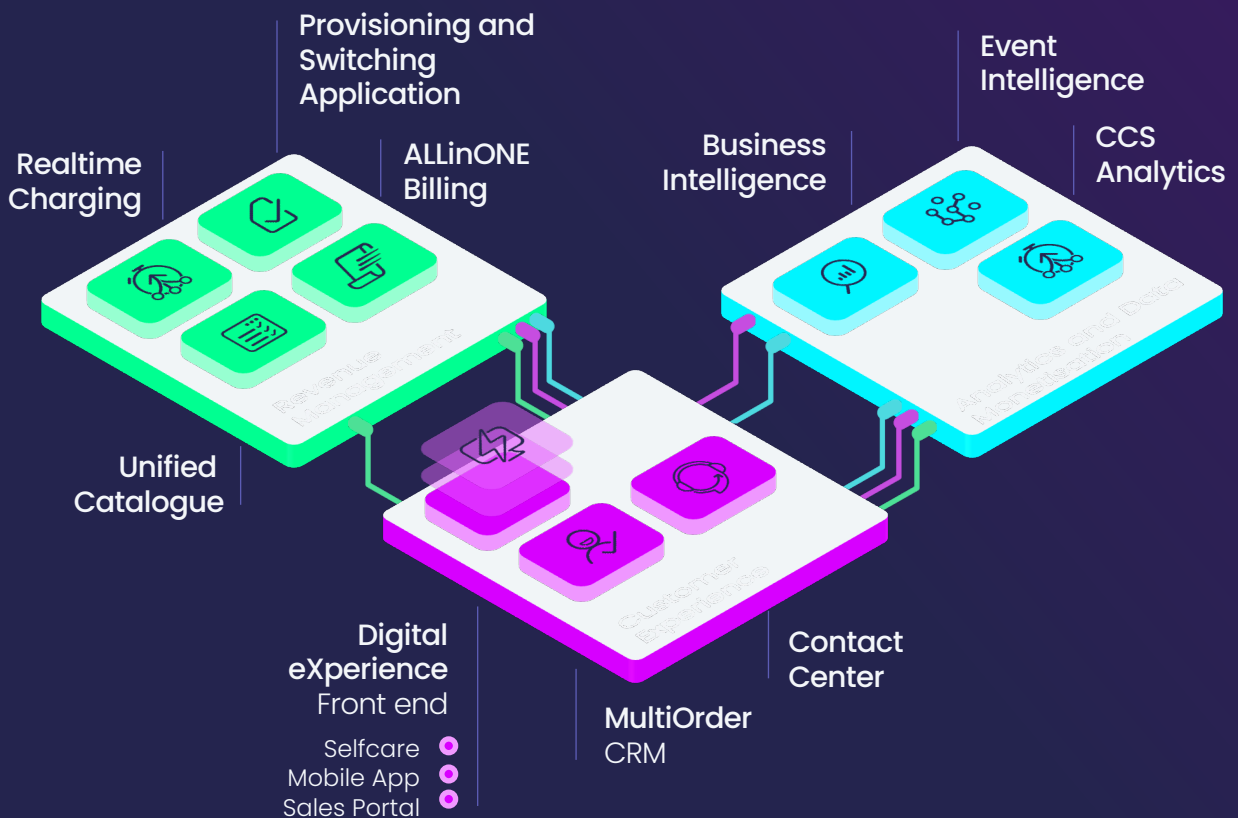
Three.co.uk

Complete & Modular

Full set of features to digitise your operations, from billing and charging, self-care, customer service, real-time charging, provisioning and more. A true end-to-end suite adaptable to your needs

Future Ready Tech stack

Cloud-native, multi-tenanted by design and 5G SA compliant, our BSS is a reliable and robust backbone for communication service providers for both simple and complex uses cases It's pre-integrated with APIs for seamless connection between apps and network elements.

Digital BSS

Enhancing business operations and customer interactions

Best of suite, preintegrated, end to end and multi-tenanted by design. Our BSS supports the operations of wholesale and retail telecoms providers and other subscription-based service enablers. From the point of initial sale through to provisioning, in-line customer management, billing, payments, collections and reporting, our BSS solutions are highly responsive, flexible, feature rich and easily integrated.

Provisioning and Switching Application

Realtime Charging

ALLinONE Billing

Event Intelligence

Business Intelligence

CCS Analytics

Unified Catalogue

Digital eXperience
Front end
- Selfcare
- Mobile App
- Sales Portal

MultiOrder
CRM

Contact Center

tmforum

OPEN API
CERTIFIED

Enhancing business operations and end user interactions

The Digital BSS solution is able to deliver value to every part of a business, increase profit and end user retention, as well as reduce operational costs and manual administration. Lifecycle's teams support providers from project conceptualisation and launch, to end user lifetime support and revenue assurance.

End Users

- No bill shock – prevented by automated workflows.
- More timely information – automated notifications.
- More access - Selfcare applications for payment & billing info.
- Robust and scalable applications.

Sales and Operations

- Reduced manual work with automated provisioning for key suppliers.
- Improved accuracy with less manual data entry.
- Better access to sales figures and campaign success with enhanced BI Reporting.

Customer Services

- Reduced calls – end users able to self serve for key call drivers.
- Better information – holistic view of full end user journey.
- Improved customer service – agents able to action multiple activities to respond to end user requests.

Finance

- Better cash flow – daily billing and invoicing, automated collection.
- Reduced financial risk - automated service suspense.
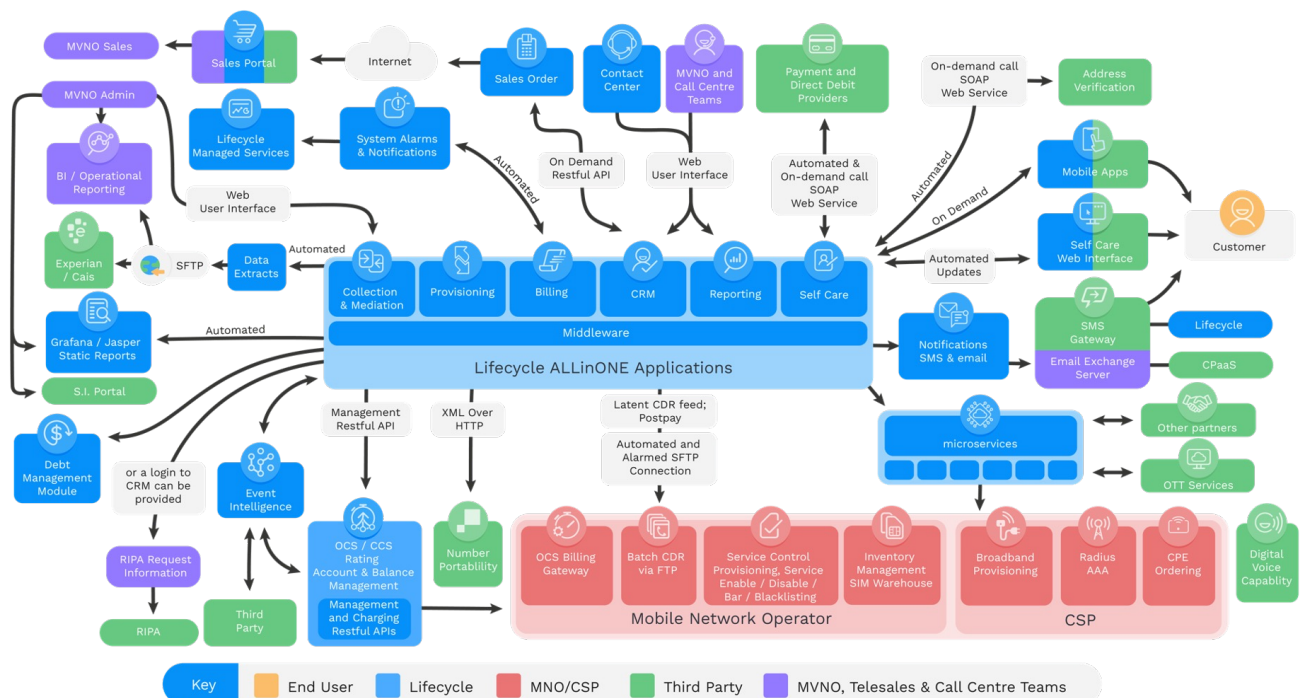- Reduced cost of operations.

Strategy and Planning

- More timely information, with enhanced and flexible reporting.
- Reduced BAU enables greater focus on strategy.
- Streamlined future product adoption. API integration.

Designed for seamless integration

A combination of expert business analysis, experienced project management, skilled in-house developers, and knowledgeable support teams enables Lifecycle to create and maintain functionally rich, highly automated and third party compatible modules for the BSS suite.

Agility and responsiveness builds long term relationships with clients whose requirements expand as they grow. BSS is often at the very centre of the business support ecosystem providing vital and seamless integration across the provider's operations.

Why Lifecycle?

Automate and win with unprecedented levels of efficiency

Master the digital experience with total customer centricity

Lead the market with the ultimate tech stack

We bridge imagination and connectivity

Our success metrics

1150/second
Transactions per second, totalling 3BN month

Milli-seconds
CCS processing time

1000s
of workflows

4.2/5
Avg Trustpilot rating for our telecom customers

13750:1
Subscribers per employee at SMARTY

Is your business set up for success?

We are experts at unlocking fresh possibilities in telecoms with our award winning digital and innovative telecom solutions.

Get in touch with our team of innovators, lets create something bold and new.

info@lifecycle-software.com
+44(0)1635553400

We're social