



# The Virtual Care Platform

for Remote Patient Monitoring



Proven  
**32%**  
Reduction in  
Cost of Care

Proven  
**50%+**  
Reduction in  
Readmissions

Proven  
**98%**  
Patient  
Satisfaction

## Proactive, Predictive Connected Health Solution

Helps Hospitals Monitor At-Home Patients

- System-wide Digital Care Platform
- Focused on Patient Engagement
- Customizable Patient Monitoring Plans
- Integrated with 150+ Medical Devices
- Proactive Alert and Notification System
- Artificial Intelligence for Predictive Care
- Voice Recognition Enabled
- Ability to create a unique 'private-label' look and feel
- Runs on iOS and Android Smart Devices

## The Benefits of m.Care

- Reduces Preventable Readmissions
- Decreases Emergency Department Visits
- Improves Patient Outcomes
- Lowers the Cost of Care
- Increases Patient Satisfaction
- Improves Quality of Care and Patient Safety



*"We evaluated the leading telehealth platforms for our virtual care initiative. m.Care was clearly the best choice."*

- CMO, \$5.5 Billion U.S. Hospital System





A virtual care platform that connects patients to quality medical and clinical experts to provide proactive, predictive care anytime, anywhere

## Next Generation Technology

m.Care's next-generation technology includes the Patient Engagement Mobile App and the Care Management Portal for a total At-Home patient engagement and monitoring solution

### Patient Engagement

#### Mobile App Focused on the Patient Experience

- Medication Adherence
- Nutrition Monitoring
- Intelligent Surveys
- Integrated Device or Voice Input of Vitals
- Physical Activity Tracking
- Video Conferencing
- Secure Messaging: Text, Pictures, Videos
- Patient-tailored Education
- Rewards and Gamification

### Care Management

#### Web-based Care Coordination Platform

- Manage all remote patient programs on a single, secure platform
- Customizable patient monitoring dashboards
- Early detection and notification of patient health issues
- Configurable alert, notification and task management system
- Tailorable alerts by patient, patient type or patient group
- Location awareness via GPS technology
- Predictive agents for proactive care

## Connectivity, Interoperability & Security

- Integrates with health system EMR
- Published API (Application Programming Interface)
- SOC 2 Type 2 Audited and HIPAA-Compliant
- Data encrypted at rest and in transit
- Cloud-based hosting platform is HITRUST-certified
- Platform is easily scalable
- Medical device logistics management and support



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