Link Retail

MEASURE - LEARN - STAY AHEAD

RETAIL





SPACE MANAGEMENT



VIDEO ANALYTICS



RETAIL SOLUTIONS



Link Retail

WE CAN PROMISE YOU PROFITABLE GROWTH

OBJECTIVES

Improve the results of our clients

- Bottom line
- Top Line
- Cash Flow
- Customer satisfaction
- Employee satisfaction





WE ARE PRIMARY THE RETAIL SPECIALISTS

Using and developing sophisticated and user friendly technology to create growth for our clients

BE GLOBAL – ACT LOCAL

We are working with leading retailers and brand owners/Industry – in more than 25 markets, in all kind of optimization projects and processes.



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IN-STORE SHOPPER TRACKING & VIDEO ANALYSIS

Shopper Counting & Conversion rates Shopper flow & heat maps Queue Management SAST integrated



Link VIDEO ANALYTICS

REAL TIME VIDEO ANALYTICS

- Traffic
- Conversion Rate
- Sales
- Shopper Flow
- Shopping Mall
- Sectors In-Store





PEOPLE COUNTING 10-12% INCREASE IN CONVERSION RATE

Inexpensive Hardware + Higher Accuracy





- Increase TRAFFIC
- Increase SALES
- Increase CONVERSION RATE
- Predict CRITICAL KPI'S
- Financial FORECASTING
- Promotion FORECASTING

Our software supports most CCTV cameras. We can install & calibrate our solutions remotely. We are the only company that calibrate every installation and secure a performance over 95%.



VIDEO ANALYTICS

STAFF EXCLUSION GENUINE AI TECHNOLOGY

Count customers, not staff

- Super low hardware cost
- Al powered accuracy: +95 %
- Tracking of individual shoppers
- Perfect "single shopper journeys"
- Segmentation of shopper profiles
- Occupancy & visiting time
- GDPR safe



SALES INCREASE

SHOPPER FLOW VISUALIZING SHOPPER & STORE INTERACTION

Heatmaps

- Compatible with existing CCTV systems
- All dimensions of shopper flow, passersby, impression, dwell time
- How can we get shoppers to spend more time in the store?



VIDEO ANALYTICS

Zones & Routes

- Easy to understand
- Navigation patterns of shoppers
- Zone analysis to get complete sales funnels
- Test out new stores layouts, then roll out







CHANGES

BEFORE



OPTIMIZE STORE LAYOUT 75-80% OF MOST STORE AREAS ARE NOT VISITED

"You need to make physical changes in-store to increase sales"

With this store, it became apparent that physical changes was needed to increase sales by making the shoppers more exposed to the stores merchandise.

With our changes the sales increased with 28% in a short time.

The amount of impulse purchases is highly correlated with the store layout.

<u>Before</u> - the majority of shoppers only visited the first part of the store.

<u>After</u> - the stores main street became apparent, and the shoppers had a natural path to follow through he entire store.

AFTER



PERFECT QUEUE

Predictive Queue Minitoring

Real-time supervision

- Improved customer retention
- Cost effective staffing
- Less lost sales
- Optimized servicing performance
- Industry leading video analysis technology



Al Based predictions

- Real-time notifications
- Prevent high queuing before it happens

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VIDEO ANALYTICS

- Predictions on queuing levels and store occupancy
- Weekly queue and occupancy forecasts



SHOPPING MALLS SECTOR ANALYSIS





Comprehensive mall analytics **SHOPPING MALL**





SECTOR CONVERSION VARIES BETWEEN 1% TO 34%



VISITORS IN SECTOR





SECTOR ANALYSIS

Divide & Conquer Your Shopper Flow

- You can arbitrary define any zone, categorized and learn all shopper activities on predefined zones by zone analysis.
- How many people set foot in this area?
- How much time they spent in here?
 What is average dwell time and more.
- Get all sales and traffic data. Measure effectiveness of each zone and compare them.

IN SUPERMARKETS THERE ARE MANY "DEAD" AREAS WITH LOW TRAFFIC



TRAFFIC In each sector 20-100 persons visitors

50

BUYERS IN A SECTOR In each sector 4-40 persons buying

10



00 Number of visitors in each sector



00 Number of visitors BUYING in each sector

CONVERSION IN A SECTOR In each sector 17%-40% of visitors buying

20%



00 Conversion rate. Number of visitors in the sector buying anything



SUPERMARKETS have close to 100% conversion rate, but for each sector /part of the stores the footfall & conversion rates will vary significantly



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