

# LOGICALIS TEAMS CALLING WITH OPERATOR CONNECT – 2 WEEKS IMPLEMENTATION

## Microsoft Teams for simplified collaboration



Microsoft Teams is the number one technology for any company transitioning to an age of hybrid work, remote collaboration, and communications

Microsoft Teams Calling has become an essential part of Businesses worldwide. Remote work has become the new normal for companies in every industry. Microsoft Teams Calling is Microsoft's cloud-based phone system for Microsoft Office 365. Essential for transitioning to a Modern Work environment, the system can be used from your mobile, desk phone or computer.

Our commitment to creating a best-in-class, modern calling experience begins with the deployment of Microsoft Teams Phone. Operator Connect provides you, the operator, with deeper integration into the Teams platform to enhance and streamline the Teams Phone experience around networking, provisioning, management, and reporting APIs. Doing this provides a simplified Teams Phone experience delivered by operators that has parity with Microsoft offerings.



### Better User Experience

Teams Calling enhances better Collaboration and Communication by integrating Calling and Messaging in Microsoft Teams



### Cost-Effective

Operator Connect provides better cost-effective and efficient Teams Calling services compared to other available Calling options



### Flexibility

Operator connect provides better flexibility in leveraging the existing Telco contracts if they support Teams Operator Connect or can seamlessly switch to a new Operator.

### Scope of works

- Current State Assessment – User, Services and Licenses requirement, User Persona mapping
- Develop Implementation Plan
- Enabling and set-up of the Operator
- Portability of existing PSTN numbers to Operator
- Tenant review for Operator Connect
- User Migration Services to Teams Calling
- Testing and Remediation
- Day 2 Support
- Sign-off

### Option services as add-on

- Microsoft License procurement
- Training (End-User and Admin)
- User Adoption to Microsoft Teams Calling

