

# LOGICALIS TEAMS CALLING WITH OPERATOR CONNECT – 2 WEEKS POC

## Microsoft Teams for simplified collaboration



Microsoft Teams is the number one technology for any company transitioning to an age of hybrid work, remote collaboration, and communications

Microsoft Teams Calling has become an essential part of Businesses worldwide. Remote work has become the new normal for companies in every industry. Microsoft Teams Calling is Microsoft's cloud-based phone system for Microsoft Office 365. Essential for transitioning to a Modern Work environment, the system can be used from your mobile, desk phone or computer.

Our commitment to creating a best-in-class, modern calling experience begins with the deployment of Microsoft Teams Phone. Operator Connect provides you, the operator, with deeper integration into the Teams platform to enhance and streamline the Teams Phone experience around networking, provisioning, management, and reporting APIs. Doing this provides a simplified Teams Phone experience delivered by operators that has parity with Microsoft offerings.



### Better User Experience

Teams Calling enhances better Collaboration and Communication by integrating Calling and Messaging in Microsoft Teams



### Cost-Effective

Operator Connect provides better cost-effective and efficient Teams Calling services compared to other available Calling options



### Flexibility

Operator connect provides better flexibility in leveraging the existing Telco contracts if they support Teams Operator Connect or can seamlessly switch to a new Operator.

### Scope of works

- User Persona mapping
- Enabling and set-up of the Operator
- 10 local DID's for testing
- Teams Tenant review and setup for Operator Connect
- UAT Scenarios
- POC Sign-off

### Option services as add-on

- Microsoft License procurement
- Training (End-User and Admin)
- User Adoption to Microsoft Teams Calling



# LOGICALIS TEAMS CALLING WITH OPERATOR CONNECT – 2 WEEKS IMPLEMENTATION

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### Scope of works

- Current State Assessment – User, Services and Licenses requirement, User Persona mapping
- Develop Implementation Plan
- Enabling and set-up of the Operator
- Portability of existing PSTN numbers to Operator
- Tenant review for Operator Connect
- User Migration Services to Teams Calling
- Testing and Remediation
- Day 2 Support
- Sign-off

### Option services as add-on

- Microsoft License procurement
- Training (End-User and Admin)
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# LOGICALIS TEAMS CALLING WITH DIRECT ROUTING – 2 WEEKS POC

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### Centralized Communication

Organizations can consolidate their communication channels by connecting their existing system to Teams Phone. Helps streamline communication and reduce need for multiple communication tools



### Cost-Effective

Direct Routing can help organizations save money by avoiding the need to purchase additional licenses or hardware for phone systems. By leveraging existing phone infrastructure, organizations can significantly reduce their communication costs.



### Flexibility

Provides organizations with the flexibility to choose the Telco that best meets their needs, enabling them to take advantage of competitive pricing and other benefits. Also it allows organizations to use Teams as their primary communication tool, regardless of their existing phone system.

### Scope of works

- Current State Assessment – User, Services and Licenses requirement, User Persona mapping.
- Develop Implementation Plan
- Enabling and set-up of the Direct Routing in Teams
- Microsoft Teams Tenant review for Direct Routing
- SBC Procurement, Provisioning, Configuration review or setup
- User Migration Services to Teams Direct Routing
- Analogue Devices Integration\*
- Testing and Remediation
- Day 2 Support
- Sign-off

\*Depends on the SBC, whether On-Prem or Hosted



### Option services as add-on

- Microsoft License procurement
- Training (End-User and Admin)
- User Adoption to Microsoft Teams Calling

# LOGICALIS TEAMS CALLING WITH DIRECT ROUTING – 4 WEEKS IMPLEMENTATION

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### Scope of works

- Current State Assessment – User, Services and Licenses requirement, User Persona mapping.
- Develop Implementation Plan
- Enabling and set-up of the Direct Routing in Teams
- Microsoft Teams Tenant review for Direct Routing
- SBC Procurement, Provisioning, Configuration review or setup
- User Migration Services to Teams Direct Routing
- Analogue Devices Integration\*
- Testing and Remediation
- Day 2 Support
- Sign-off

\*Depends on the SBC, whether On-Prem or Hosted



### Option services as add-on

- Microsoft License procurement
- Training (End-User and Admin)
- User Adoption to Microsoft Teams Calling

# LOGICALIS TEAMS CALLING – 2 HOURS WORKSHOP

## Microsoft Teams for simplified collaboration



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The Teams Calling Workshop is a modular engagement to experience the vision for Microsoft Teams with Phone System capabilities and Advanced Communication scenarios. This workshop is designed to guide you through the process of a simplified enterprise voice solution with reliable, high-quality, integrated calling. Through demonstrations, use-case design, and deep-dive planning you will obtain actionable recommendations to deploy and adopt Microsoft Teams Calling with Phone system.



### Unify your legacy PBX system

Provide a complete voice solution in the cloud. Reduce reliance On-Prem hardware and eliminate points of failure.



### Simplify IT

Increase agility and consolidate voice management with rapid provisioning, reporting, and diagnostics in the Teams admin center.



### Scale globally

Connect your phone system to the Microsoft worldwide network, and get the power of the Microsoft cloud wherever your business goes.

### Scope of works

- Current State Assessment
- Analyzing work process and Migration strategy
- Directions on transitioning various user profiles
- Identify use case scenarios and recommendations to enable Implementation and Adoption
- Demonstration of the Teams Calling experience
- Showcase the rich portfolio of 3rd party Applications and Devices

### Benefits

- Learning about the features and functionalities of Teams Calling
- Improving communication and collaboration
- Enhanced Productivity
- Enhanced Remote Work capabilities
- Better Cost Management



Get in touch  
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 **LOGICALIS**  
Architects of Change



# LOGICALIS TEAMS MEETING – 2 HOURS WORKSHOP

## Microsoft Teams for simplified collaboration



Microsoft Teams is the number one technology for any company transitioning to an age of hybrid work, remote collaboration, and communications

Microsoft Teams meetings help people stay focused and be more productive before, during and after meetings, so your teams save time and accomplish more together. Meeting space solutions play a vital role in facilitating collaboration, and many of today's room systems offer basic capabilities designed primarily for people who are physically present. Teams Rooms turn any meeting room into an easy-to-manage and inclusive space where everyone can collaborate efficiently

The Teams Meeting Workshop is a modular engagement to experience the vision for Microsoft Teams Meeting Rooms capabilities and Advanced Communication scenarios. This workshop is designed to guide you through the process of a simplified Meeting Room with reliable, high-quality, integrated solutions. Through demonstrations, use-case design, and deep-dive planning you will obtain actionable recommendations to deploy and adopt Microsoft Teams Meeting Rooms.



### Enhanced Collaboration

Microsoft Teams Meeting allows for real-time collaboration with colleagues, regardless of their location. This can improve communication and productivity within the team.



### Increased Efficiency

By holding virtual meetings using Teams, participants can avoid the time and expense associated with traveling to a physical location. It also supports the ability to share documents and collaborate on them in real-time.



### Improved Accessibility

Teams Meetings can be accessed from a range of devices, which makes it easier for participants to join meetings from anywhere. Additionally, Teams Meetings offers a range of accessibility features to support participants with disabilities.

### Scope of works

- Current State Assessment
- Rooms and devices strategy
- Network readiness
- Environment and site analysis
- Use case and scenario discovery
- Reports and recommendations
- Establish Teams Rooms Roadmap

### Benefits

- Learn What's new in Hybrid Meetings
- How to create better meetings with Microsoft Teams Rooms
- Turn any space into a Microsoft Teams Rooms
- Keep devices secured, reliable, and up to date through rich management capabilities.
- Improved collaboration
- Increased productivity
- Integration with other Microsoft apps
- Better Cost savings



# LOGICALIS TEAMS MEETING – 6 WEEK IMPLEMENTATION

## Microsoft Teams for simplified collaboration



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- Rooms and devices strategy
- Network readiness
- Environment and site analysis
- Use case and scenario discovery
- Reports and recommendations
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