

TEAMS AMPLIFY *Empowering end user productivity, collaboration, and innovation*

Many organizations conducted a rapid deployment of Microsoft Teams in the last two years to better enable their employees working inside and outside of the office. This suite of applications within the Microsoft 365 (M365) cloud environment helps employees stay informed, active and engaged while they work remotely using a secure environment regardless of what device they are using to access the environment. As we move forward workers need technology to help them communicate and collaborate with their coworkers so that they remain effective and productive in a hybrid work environment. They also need to understand the breadth of technology to enable innovation.

KEY BUSINESS DRIVERS

Does any of this sound familiar?

In IT...

Not sure that the technical configuration is correct or secure to meet organization's needs

Did not create a Governance plan for Teams before it was released

Have not been reviewing new Teams features and are unsure they have been configured correctly

From the Business...

End Users complain that they do not know how, why or when they should use the new tools

End Users feel stressed and unprepared to use the new technology

You have technology that nobody uses well

Low adoption erodes planned ROI

Lack of technology adoption impacts Business efficiency and productivity as end users work around rather than through Microsoft Teams

End users are not innovating with the technology

VALUE PROPOSITIONS

By choosing Long View, **we offer:**

- Increased adoption by ensuring that your people are prepared and motivated to leverage new technology.
- Tailor technology to your needs, goals, and processes to enhance your existing employee experience and drive business value.
- Ensure that Teams is configured to be secure and enable desired end user functionality.
- Ensure that Governance decisions and processes have been considered, and the environment has been configured to support the Governance.
- Long View's expert consultants, architects and Modern Workplace experts have deep expertise in designing solutions enabling workforces with technology that keeps them productive in remote and dispersed locations.

SERVICE OUTCOMES

By choosing this service, Long View **will enable your business** to:

- Confirming a common platform configuration for hybrid teams and workers will enable effective teamwork, communication, collaboration and IT the ability to protect and secure corporate IP, information and assets.
- Work with your organization to determine a baseline governance framework for managing and using the Microsoft Teams environment and its related applications.
- Long View's Adoption Change Management experts have created a list of training topics that you can choose from, and you can select 4 modules to drive further adoption based on your priorities.
- Realize anticipated Business benefits as your End User community rapidly embraces the new technology and ways of working.
- Forge stronger relationships between IT and the Business based on active engagement, effective training, and clear alignment of technology to Business needs.