



# D365 Upgrade Methodology & Migration Assistance

**LTM | Enterprise Cloud Apps**

April, 2026

# ERP Needs of Growing Business



## Advance Functionality

Harness advanced features to boost efficiency and streamline manual tasks



## Seamless Integration

Streamline operations across manufacturing, supply chain, operations & finance under one platform



## Flexible Deployment

Choose on-premises and cloud-based versions based on your organization's needs



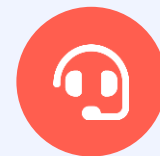
## Cost Reduction

Reduce your server maintenance costs and get D365 F&O / BC licenses at low costs



## Access Anywhere

Empower your team to work from anywhere, anytime, with secure access to critical data



## Microsoft Support

Enablement of continuous support and enhancement from Microsoft

# Avoid Risk of Running Unsupported Solution

## Support Lifecycle

Version	Mainstream	Extended
NAV 4.0 / NAV 5.0	Expired	Expired
NAV 2009	Expired	Expired
NAV 2013	Expired	Expired
NAV 2015	Expired	Jan-2025
NAV 2016	Expired	Apr-2026
NAV 2017	Expired	Jan-2027
NAV 2018	Expired	Jan-2028

## Mainstream Vs Extended Support

### Mainstream Support

- MS is releasing new features
- Release of fixes for non-security issues
- Release of security updates and fixes
- You can still get hold of MS support

### Extended Support

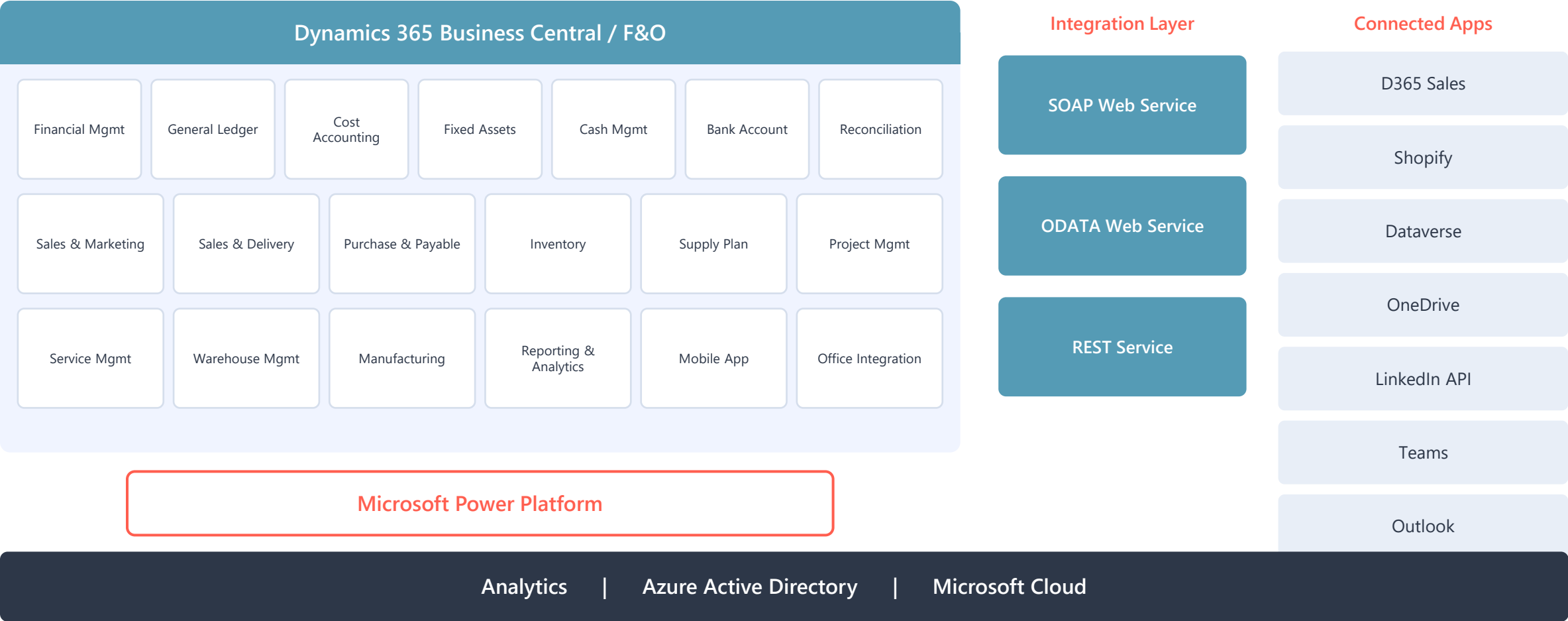
- MS is not developing new features
- Security updates are still being released
- Access to support and non-security fixes requires annual fee plus per-incident charge

### No Support

- Even security bugs are not being released
- We're on our own

# Complete Business Applications Platform

Leveraging Dynamics 365 + Microsoft ecosystem + Power Platform for easy extendibility



# Advantages of Upgrading to D365 F&O / Business Central



Extension Based Customization



Enables Frequent Updates



Citizen Developer Platform (Low Code / No-Code)



Microsoft Engineering Support



Use of Modern ERP



Future Proof Development



Localization

# Upgrade Approach

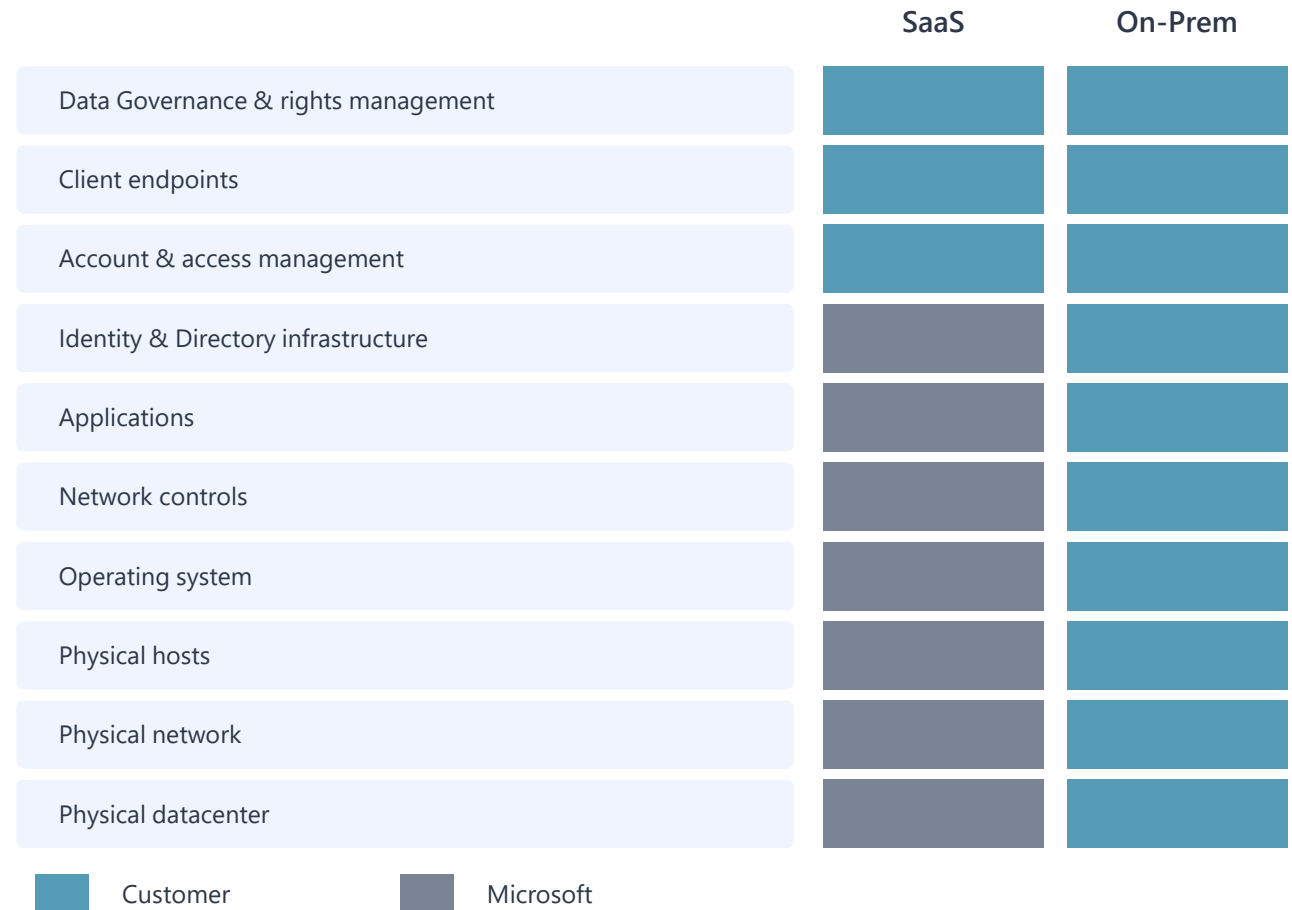
# Hosting Strategy – SaaS Vs On-Prem

## SaaS

- Infrastructure cost is included
- Microsoft administrated
- Microsoft SLA on availability 99.7%
- Future proof infrastructure
- Auto version upgrade
- Discount offers from Microsoft

## On-Prem

- Self / Third party / Azure Hosted
- Administrative control
- Database control
- SQL Access
- Option of Concurrent users



# Our Proven Upgrade Approach



# Upgrade – Best Practices



- Process Harmonization
- Global Template
- Identify system changes



- Deprecated Method functionalities
- Review customizations, page modifications, Reporting change
- Review ISV add-ins, Integrations



- Data strategy (Archive / Upgrade)
- Decide what you are willing to purge or archive
- Data Cleaning

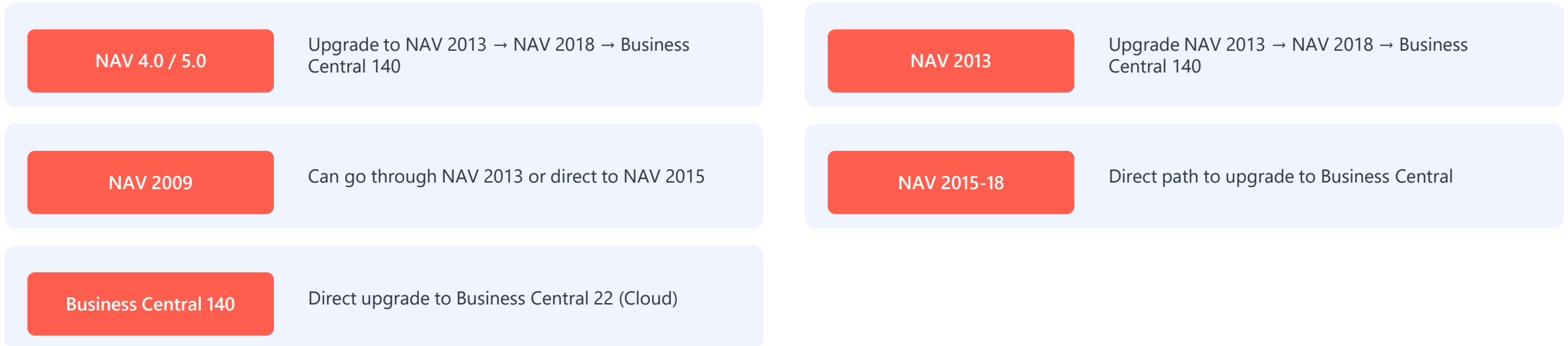


- Decision on User License Type
- Required licenses during upgrade
- Required tools during upgrade

# Upgrade Paths



## Upgrade Path Rules by Current Version



# Watch Out for Hurdles



## User Adoption

- Early demonstration and hands-on of D365 F&O / Business Central features
- Accurate mapping of existing NAV processes to new application



## Data Quality

- Data Cleaning
- Decision on data migration



## Integrations for Business Continuity

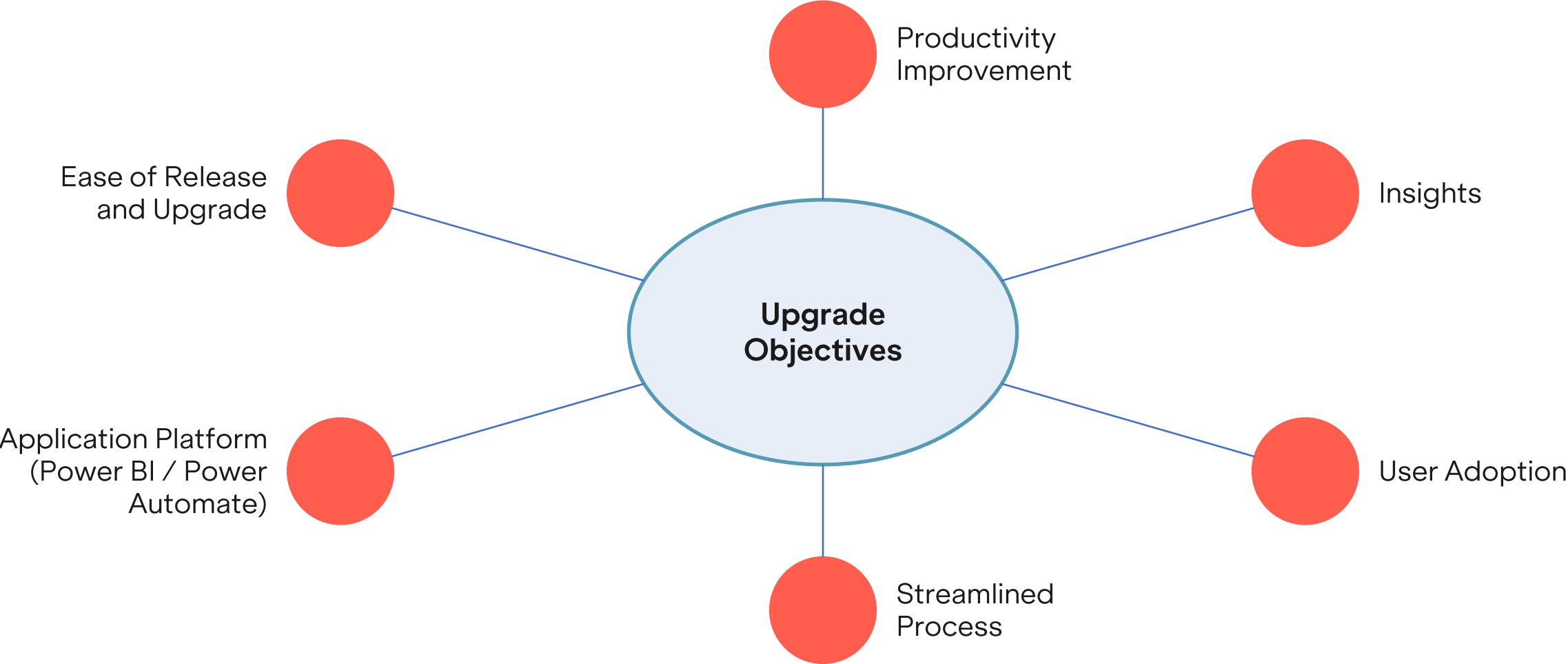
- Enhancing of integrations to adopt SaaS platform
- Leverage possible automations



## Reporting

- Reporting needs
- Explore Dashboard and BI reporting features

# Critical Success Factors





Thank you