Mail Adaptor, SMTPs to MS 365

Straightforward SMTP to Microsoft 365 adaptor

Quickly connect your applications sending emails over SMTP to MS 365, and start sending emails transparently through your MS 365 email infrastructure.

Excellent to bridge your current applications with your modern way of dealing with emails, using MS 365.

Prerequisites

1. A Microsoft 365 account (sender account) that can send email
   - For example: sender@example.org
   Keep in mind that almost all Microsoft 365 accounts can send emails, so that should not be an issue.
2. An application that sends emails using SMTP (sending application)
   Your sending application must be able to reach the web services at the address "services.team.luzid.tech" on port "587", using SSL security.

Setting up your Mail Adaptor

Once your account is created (start here if you do not have an account), log into the luzid team dashboard and press on the (+) button to create a new Mail Adaptor.

A Mail Adaptor is defined by its "from" email address. Use the address of your sender account, in our example, we use sender@example.org.

Once the Mail Adaptor is created, press Grant Access, so that the Mail Adaptor can send emails as your Microsoft 365 sender account.

<u>Hint:</u> You can send a test email to yourself, to confirm that your Mail Adaptor is well connected to your Microsoft 365 account.

Configuring Your Sending Application

When configuring your sending application, you must keep in mind that the "from" email address must contain the access key provided when you created your Mail Adaptor as an alias. The access key is displayed next to your Mail Adaptor by placing the mouse over the key icon, as displayed on the screenshot here. In the "from" email, replace `${access-key}` with the actual access key, keeping the "+" as a separator.

Configuration:

- Server: `services.team.luzid.tech`
- Port: `587`
- From: `sender+${access-key}@example.org`
- Security: SSL
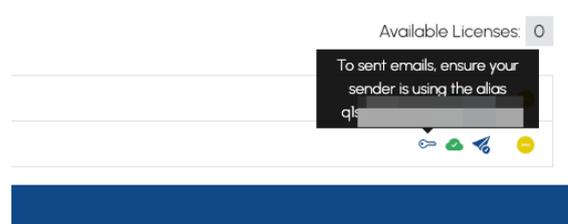
Advanced Configurations for Microsoft 365

In some cases, you have your own account, for example, sender@example.org, but you want to send emails in a less personal manner, for example, the mails should be sent from the address noreply@example.org.

To do so, you must first create a shared mailbox using the Microsoft 365 Administration web application for the noreply@example.org address.

Once created, you must allow your account to send email as this address by selecting the shared mailbox and updating its permissions. Find the section "Manage mailbox permission" and click "Send as permissions (0)" and add the sender@example.org email address.

Add a new address on the team dashboard by clicking (+) and adding noreply@example.org and click on Grand Access directly.