



# Enabling the collaborative capability of the organisation and modelling new ways of working



The modern digital workplace, underpinned by Microsoft technologies and services, has the potential to vastly increase user productivity, drive innovation and unlock insights across the organisation. However most digital workplace projects only focus on enabling the technology and not changing the way people work.

M2Cloud.Services specialises in delivering more than just a new IT technology. Through our modern people oriented Programme Management and our specialised Adoption and Change Management practice we will ensure you realise the full benefits of your modern digital workplace.



## Why use an Adoption and Change oriented deployment of your Digital Workplace:

- Achieve more than just product activation and realise the full value of your digital workplace investment
- Build a culture of change to embrace the continuously added new features and capabilities
- Drive innovation and insights through new ways of working

### Improved User Productivity

- Focus on what matters – the people not the technology
- Empower a collaborative workforce
- Unlock insights and shared learnings

### Drive a culture of collaboration

### Change Oriented Programme Management

- Project planning based on change not technology
- Enable business scenarios through campaigns
- Utilise an organisation wide project team

### Plan and deliver based on adoption and change

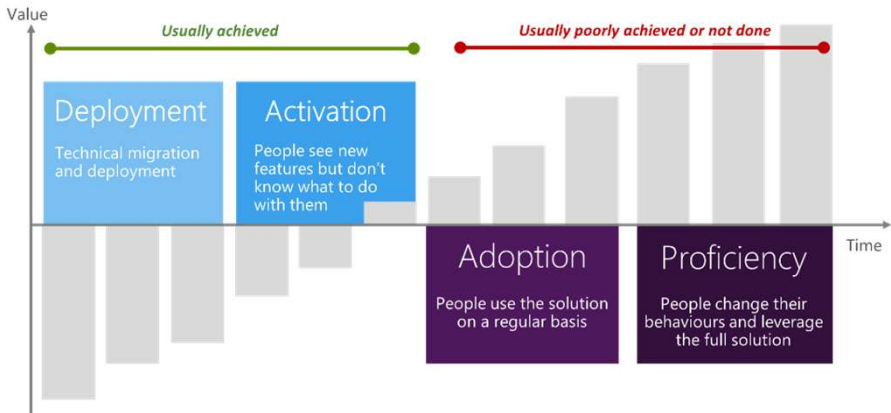
### Embrace Change

- Build an organisation wide Change Community
- Keep the Change Community alive via an Evergreen process
- Measure and adapt the success of the change

### Build and embrace a Change Community

# How an Adoption and Change Management deployment works, to achieve business benefits

## Scenario Based Change



- Talking about scenarios instead of the technologies will help people to understand the benefits, increase their engagement and ultimately their proficiency
- Scenarios allows people to learn the functionality of O365 in the context of an immediate business outcome
- Scenarios mean that only the functionality related to the specific scenario needs to be learnt therefore making learning manageable (bite sized chunks)
- Scenarios allow individuals to build their competence and confidence at their own pace

## M2Cloud.Services Change and Adoption

### Our promise to you

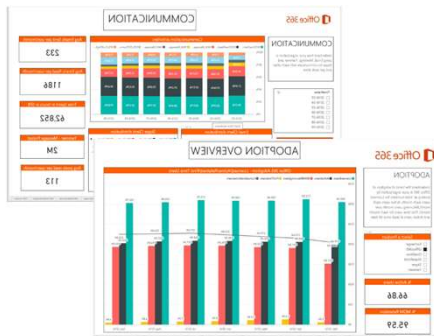
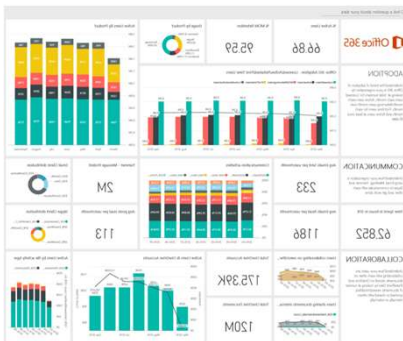
An Adoption and Change Management oriented Digital Workplace programme will deliver significantly better business value than a traditional technology-oriented approach. M2Cloud.Services will ensure you move beyond activation and into Adoption and Proficiency.

### Getting Started

We can conduct an initial Change and Adoption assessment consisting of:

- Organisational Change Readiness Evaluation
- Adoption and Change Management Strategy
- Determination of Change Community size and makeup.
- Development of initial Scenarios.
- Baseline Programme Plan.

## Measure and Adapt



- Use the tools within Office 365 to measure and adjust the change campaign
- Develop dashboards specific to your business goals
- Develop an ongoing practice of change adoption and measurement