MICROSOFT
COPILOT STUDIO
CHATBOT OFFER

Modern Work

Cloud Solution Provider & Reseller-Direct

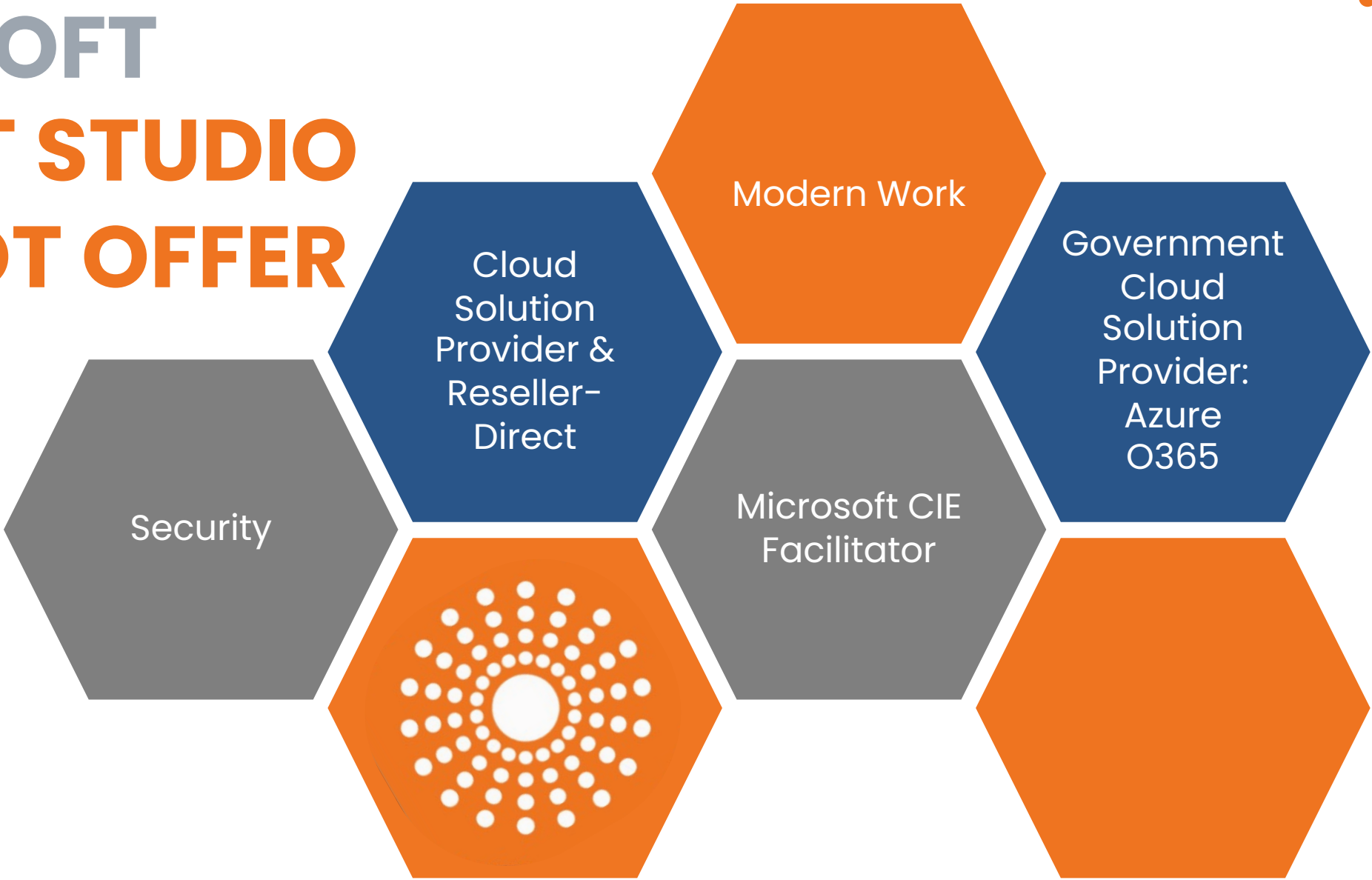Government Cloud Solution Provider: Azure O365

Security

Microsoft CIE Facilitator

MANAGED SOLUTION

CUSTOMER CHALLENGES

Businesses encounter multiple challenges when adopting new technologies and improving customer interactions. Integration complexities emerge when incorporating new technologies into existing workflows, while scalability concerns arise as businesses strive for adaptable solutions without compromising efficiency. Furthermore, navigating data overload presents a challenge in managing and extracting meaningful insights from the vast amounts of interaction-generated data.

HOW WE HELP YOU GET STARTED

Chatbot Architecture and Design

Advanced AI Chatbot Solution

Real-World Testing

Support and Training

Launch An Advanced Chatbot Service Within Two Weeks

Chatbot Architecture and Design

✓

Pave the way for seamless integration with a framework that encompasses the architecture and design of the chatbot, configuration documentation and creation of trigger phrases.

Advanced AI Chatbot Solution

✓

Obtain a fully functional chatbot that can handle various tasks and inquiries, integrating effortlessly with existing business systems for optimal functionality.

Real-World Testing

✓

Deploy with confidence with thorough testing to a pilot group to ensure the chatbot's performance meets expectations.

Support and Training

✓

Receive documentation and training, enabling efficient management and future optimization of the chatbot service, supplemented with regular feedback opportunities for ongoing enhancements.

OUR STORY

Award Winning Helpdesk

Microsoft Specialists

Who are we?
We're technology obsessed humans transforming the employee experience.

Why we do IT?
We're determined to make people's lives better through technology and connected experiences.

Where are we going?
We're creating positive social impacts where limitless collaboration and unending connections are possible.

MANAGED SOLUTION

OUR VALUES are the foundation for everyving we do.

INTEGRITY

Consistent, trustworthy behavior where authenticity and ownership of our own choices and the choices of our team members prevail in our character.

HEART

We show genuine care for our community, our customers, and our culture. We believe people are at the heart of IT! We are authentic, inclusive, and take the time to celebrate and enjoy one another's company.

INNOVATION

A diverse work culture that produces a forward-thinking business by supporting an open exchange of ideas, driven by creativity & collaboration, allowing us to explore new ways to navigate our digital world.

TEAMWORK

Working together and supporting one another to achieve a clear, common goal, while taking accountability for your own contributions and the overall team's success.

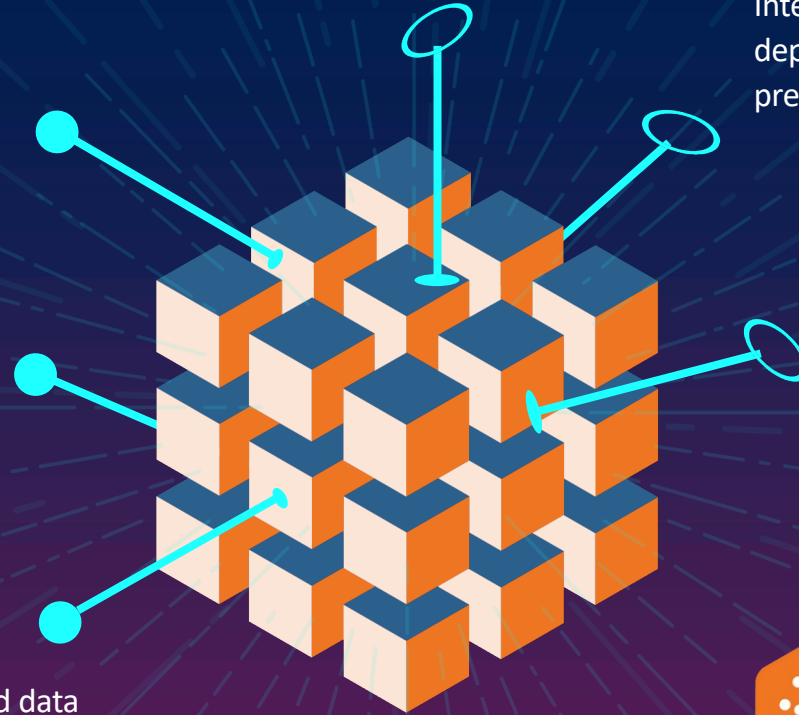MANAGED SOLUTION

MANAGED SOLUTION AI METHODOLOGY

Stage 4- Comply

Assign tags and implement data classification to ensure compliance with relevant regulatory frameworks and industry standards.

Stage 3- Condition

Implement and update information protection policies to secure data integrity, confidentiality, and availability in preparation for AI integration.

Stage 5- Compute

Integrate AI skill (s) into the environment, deploying algorithms to enhance responses and predictions for informed decision-making.

Stage 2- Cleanse

Emphasize data quality by eliminating errors, removing duplicates, and ensuring accurate and reliable information for meaningful AI-driven insights.

Stage 6- Connect

Seamlessly integrate data sources with AI systems using Microsoft Graph and Microsoft 365 Applications for a unified data environment.

Stage 1- Collect

Identify and consolidate scattered data sources to lay the foundation for a successful AI implementation.
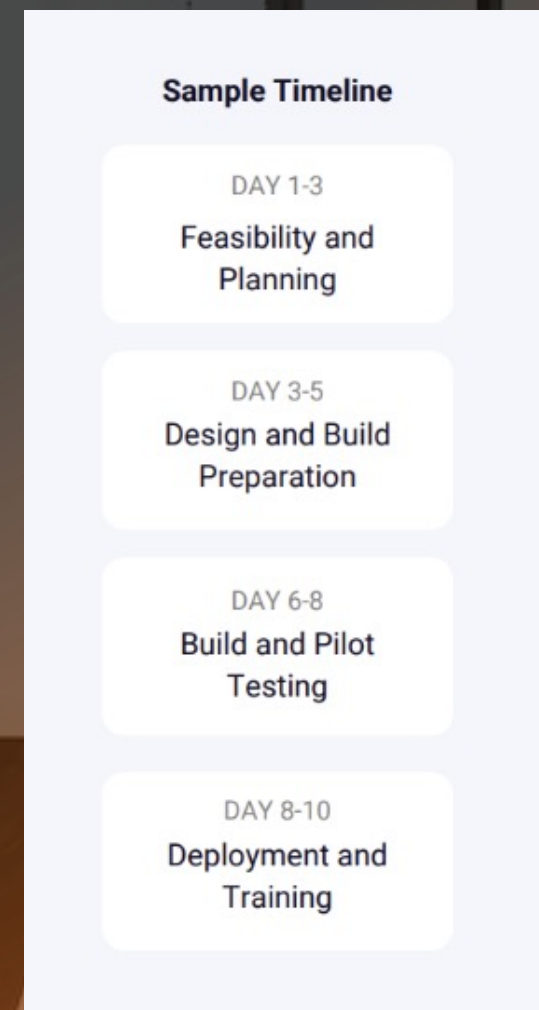
MANAGED SOLUTION

COPILOT STUDIO CHATBOT

Launching an advanced chatbot service within two weeks can address these challenges by providing a rapid and efficient solution. The chatbot can be designed with built-in integration capabilities, ensuring seamless integration with existing workflows, thereby mitigating integration complexities.

Sample Timeline

DAY 1-3
Feasibility and Planning

DAY 3-5
Design and Build Preparation

DAY 6-8
Build and Pilot Testing

DAY 8-10
Deployment and Training

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