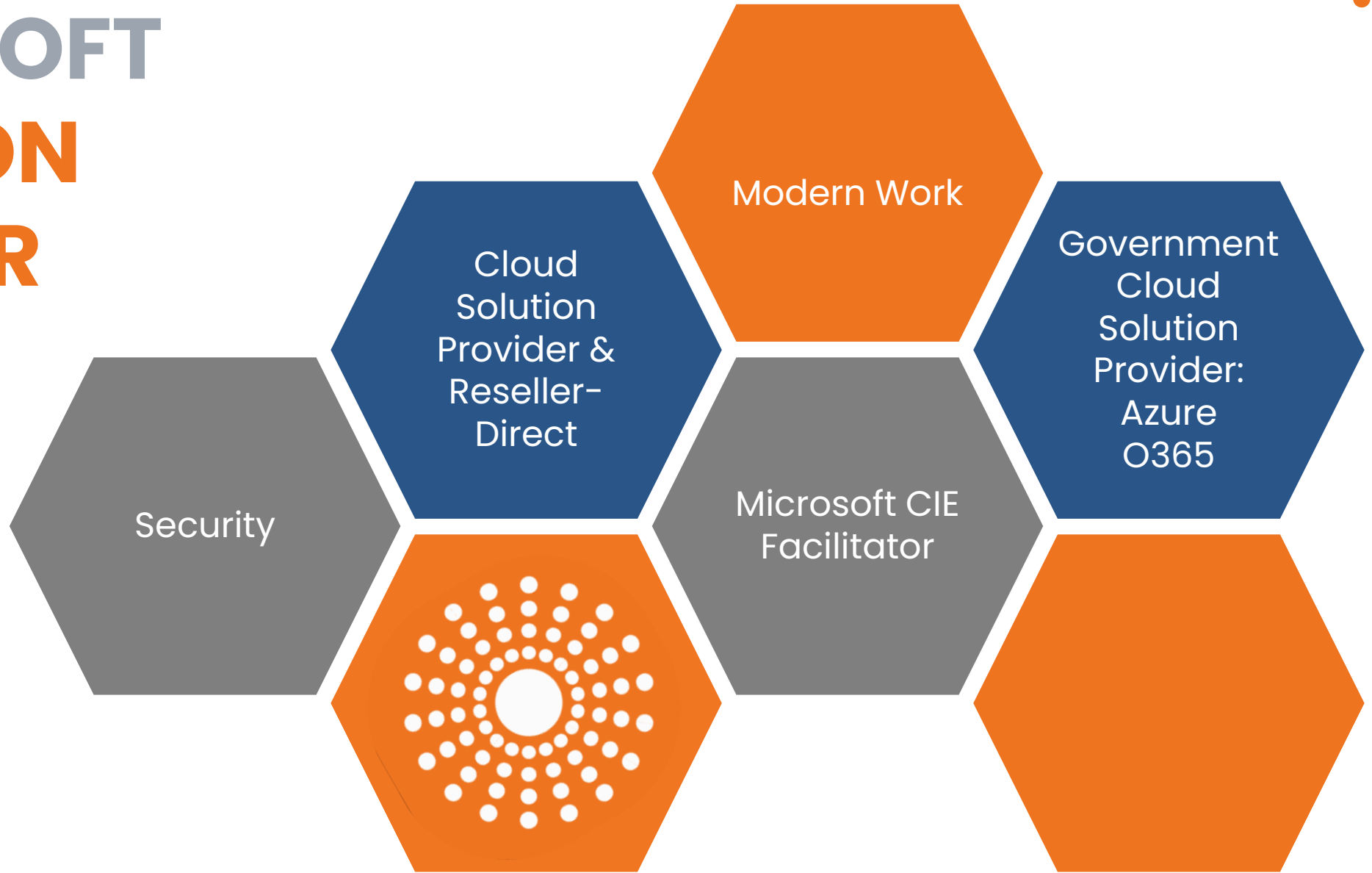


MICROSOFT SOLUTION PARTNER



OUR STORY

Award
Winning
Helpdesk

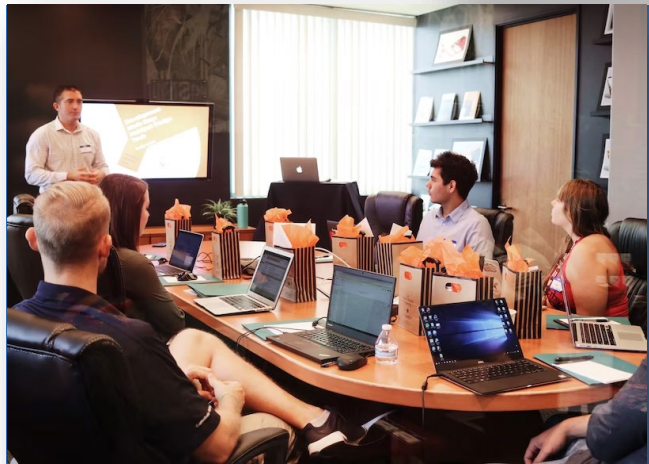


Who are we?

We're technology obsessed humans transforming the employee experience.

Why we do IT?

We're determined to make people's lives better through technology and connected experiences.



Microsoft
Specialists

Where are we going?

We're creating positive social impacts where limitless collaboration and unending connections are possible.



OUR VALUES are the foundation for everything we do.



INTEGRITY

Consistent, trustworthy behavior where authenticity and ownership of our own choices and the choices of our team members prevail in our character.

INNOVATION

A diverse work culture that produces a forward-thinking business by supporting an open exchange of ideas, driven by creativity & collaboration, allowing us to explore new ways to navigate our digital world.

HEART

We show genuine care for our community, our customers, and our culture. We believe people are at the heart of IT! We are authentic, inclusive, and take the time to celebrate and enjoy one another's company.

TEAMWORK

Working together and supporting one another to achieve a clear, common goal, while taking accountability for your own contributions and the overall team's success.





CUSTOMER PRINCIPLES



Every touchpoint is a chance to delight



Execute with excellence and smile



Your success is our success

MANAGED SOLUTION AI METHODOLOGY

Stage 3- Condition

Implement and update information protection policies to secure data integrity, confidentiality, and availability in preparation for AI integration.

Stage 2- Cleanse

Emphasize data quality by eliminating errors, removing duplicates, and ensuring accurate and reliable information for meaningful AI-driven insights.

Stage 1- Collect

Identify and consolidate scattered data sources to lay the foundation for a successful AI implementation.

Stage 4- Comply

Assign tags and implement data classification to ensure compliance with relevant regulatory frameworks and industry standards.

Stage 5- Compute

Integrate AI skill (s) into the environment, deploying algorithms to enhance responses and predictions for informed decision-making.

Stage 6- Connect

Seamlessly integrate data sources with AI systems using Microsoft Graph and Microsoft 365 Applications for a unified data environment.



**MANAGED
SOLUTION**

Microsoft Copilot Workshop

Business data is protected



- Microsoft 365 Security and Governance
- No eyes-on access
- Chat data is not used to train the model
- Isolated environment

Responsible AI



- Built on the latest AI models (GPT-4 and DALL-E 3)
- Backed by Microsoft's Copyright commitment
- Follow's responsible AI standards

Transparent and current



- Citations provided for each response
- Responses sourced with up-to-date information
- Uses your data



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