



Microsoft Platform Support Services

Managed Solution is your trusted partner in navigating the complexities of modern technology—ensuring your business is able to operate smoothly and securely.

See the difference Microsoft Platform Support Services can make for your business.

- **Security Services:** Stay protected with comprehensive baseline alerts
- **Reporting:** Get actionable insights for smarter decision-making
- **Platform Management:** Streamline operations for greater efficiency
- **Exchange Online Protection:** Proactively secure your business email
- **Platform Adoption:** Maximize your Microsoft investment

The Managed Solution Difference



**24/7 US-Based
Helpdesk**



**Microsoft
Certified
Engineers**



**Advanced BI
Reporting**



**95.4 CSAT
Score**

Contact Us Today

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Your Trusted Technology Partner

Managed Solution provides comprehensive IT services that have fueled business growth and driven innovation for over 22 years. Beyond mere IT management, we partner with you to optimize your entire business's ecosystem, aligning technology with your strategic goals to drive transformative results.

By providing tailored solutions for diverse range of needs paired with our proactive approach to IT challenges, we are able to stabilize spend, ensure minimal disruption to your operations and enhance your security posture and compliance readiness.

3x

Specialized Microsoft Solutions Partner



Microsoft
Solutions Partner
Infrastructure
Azure



Microsoft
Solutions Partner
Security



Microsoft
Solutions Partner
Modern Work

ABOUT

We're technology enthusiasts with a people-first approach. For over two decades, we've witnessed the profound impact that the right technology and support can have on businesses and individuals. Success, to us, is seeing our clients, partners, and team conquer challenges to achieve their greatest goals and build lasting connections. This relentless pursuit of inspiration drives us forward, pushing us to deliver innovative solutions that empower growth and lasting success.

www.managedsolution.com 



Program Inclusions

Security: Configure Baseline Alerts

- Malware Attacks
- File Deletion
- External Sharing
- Elevation of Admin Privilege
- Malicious URL click detection
- Forwarding or redirect rules
- eDiscovery search started
- Malicious files/URL
- Suspicious activity
- Retention policies

Security: Exchange Online

- Anti-malware
- Anti-Phishing
- Anti-Spoofing
- Security Policies
- Protection Policies
- Allow/Block Lists
- Quarantine
- Mail Flow
- Monitoring
- Compliance
- Administration
- Email Encryption
- Detect & respond to compromised users

Reporting

- Microsoft Adoption Score
- Microsoft Usage Reports
- Compliance Score Reporting
- Intune Report and analytics

Platform Adoption

- Forms Creation
- Lists Creation
- Team Support
- Cloud App Security
- Power Automate Support
- Power BI Data Connections
- SharePoint Site Configuration
- Teams Phone Support
- Viva Connections Support
- Viva Engage Support
- Viva Learning Support

Platform Management

- Set up audio conferencing
- Intune enrollment verification
- Identify configuration changes needed
- Application and config deployment
- Application management
- Create Conditional Access Policies