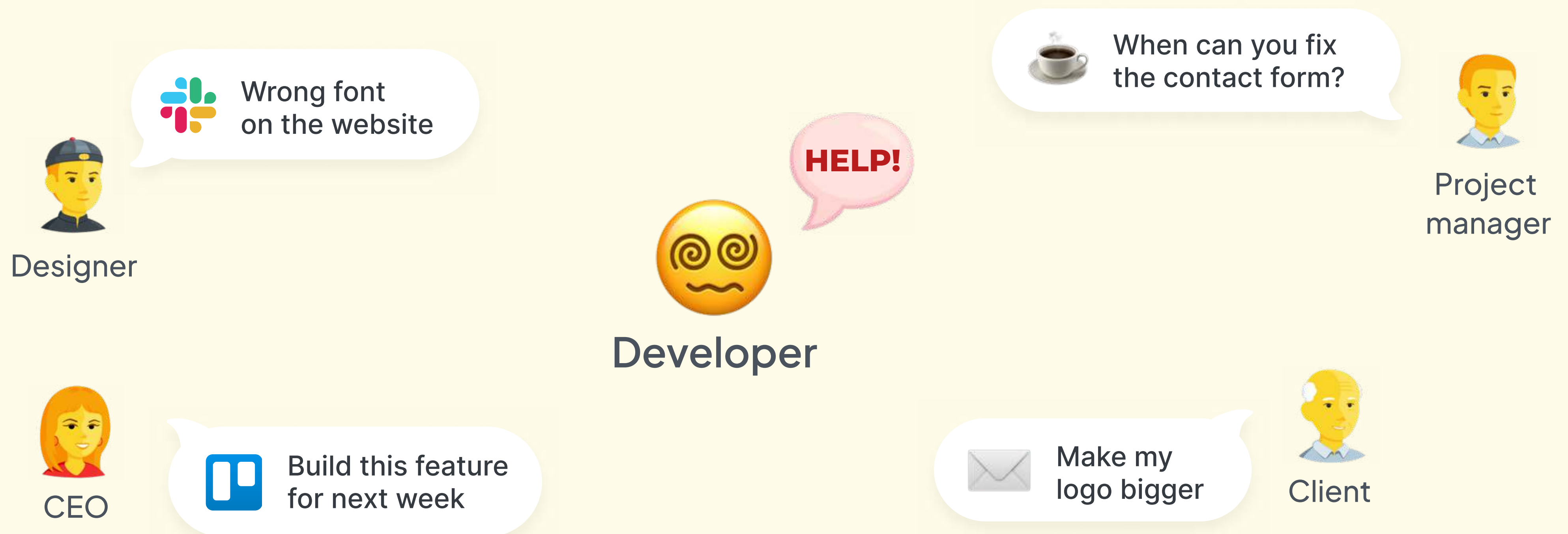




Get your website feedback
seen and resolved.

Developers are overwhelmed by website feedback



Why are developers overwhelmed?

The pricing page is broken...

Vague feedback



Which browser are you using?

Missing technical data



Please create a ticket!

Lack of process



There is a better way.

Send feedback and bug reports **without** leaving your website

https://awesomewebapp.com

My beautiful Web app

Make it green

Marker.io

Title
Change button color to green

Description
Green is a nicer color for this button

Labels
Feedback

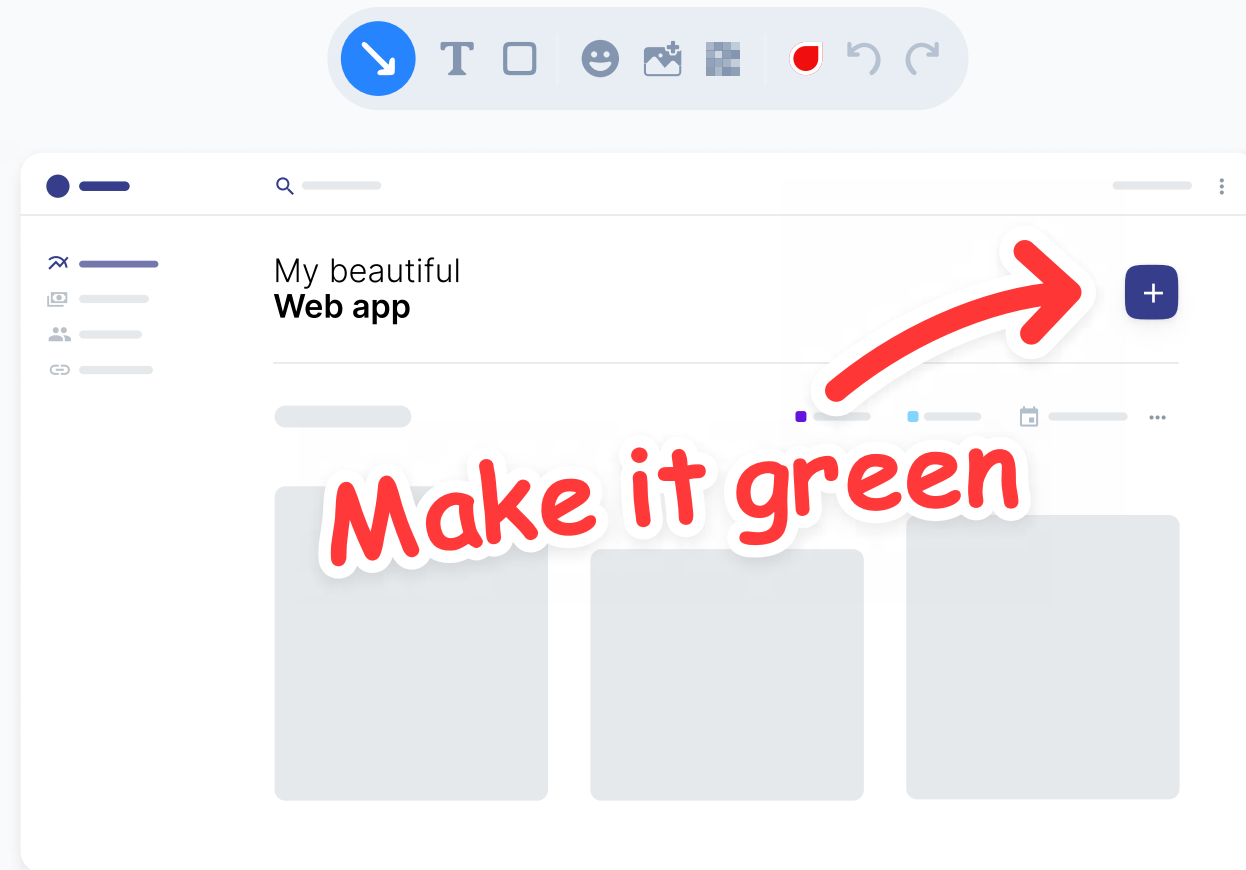
Send feedback

Powered by Marker.io

Watch product tour
→ marker.io/features

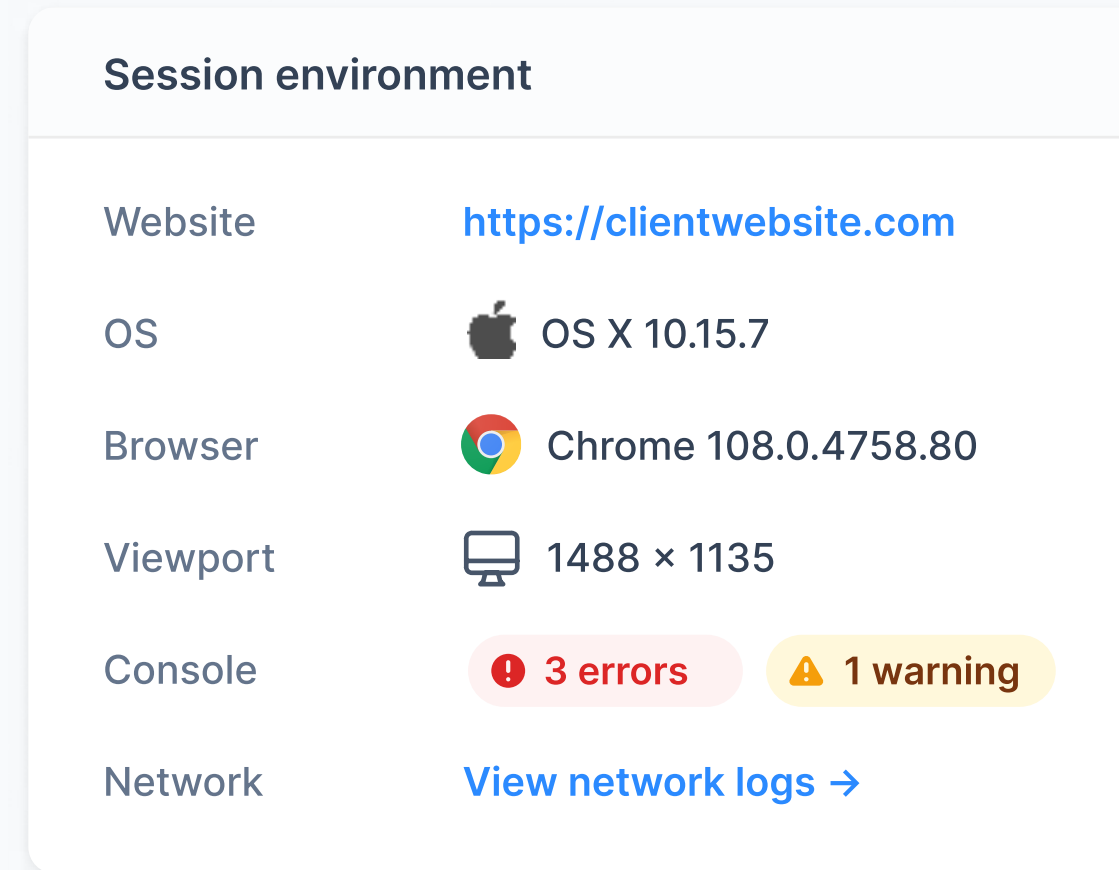


Perfect feedback. Every single time.



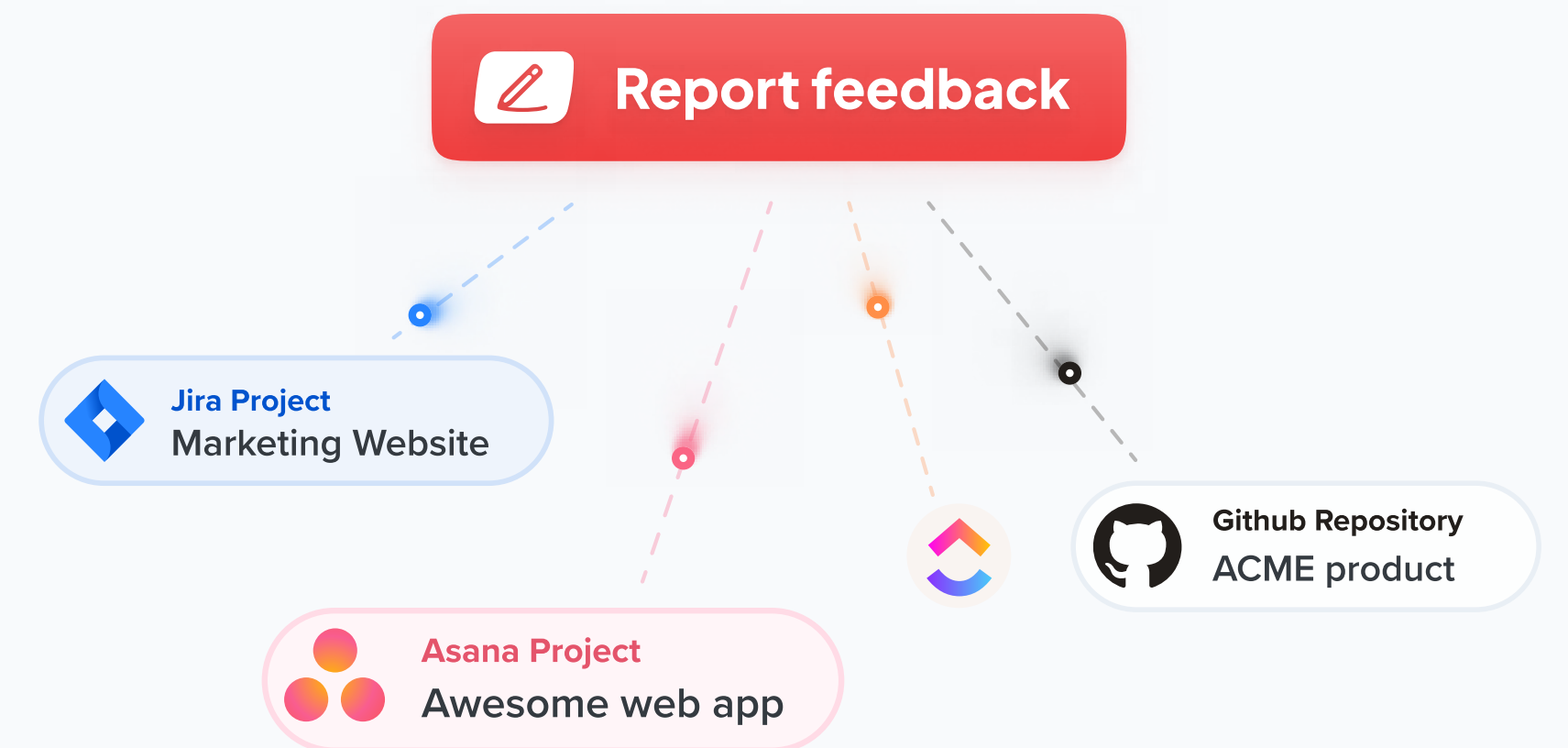
Visual

Crisp annotated screenshot provides visual clarity



Actionable

Technical metadata to fix bugs faster



Centralized

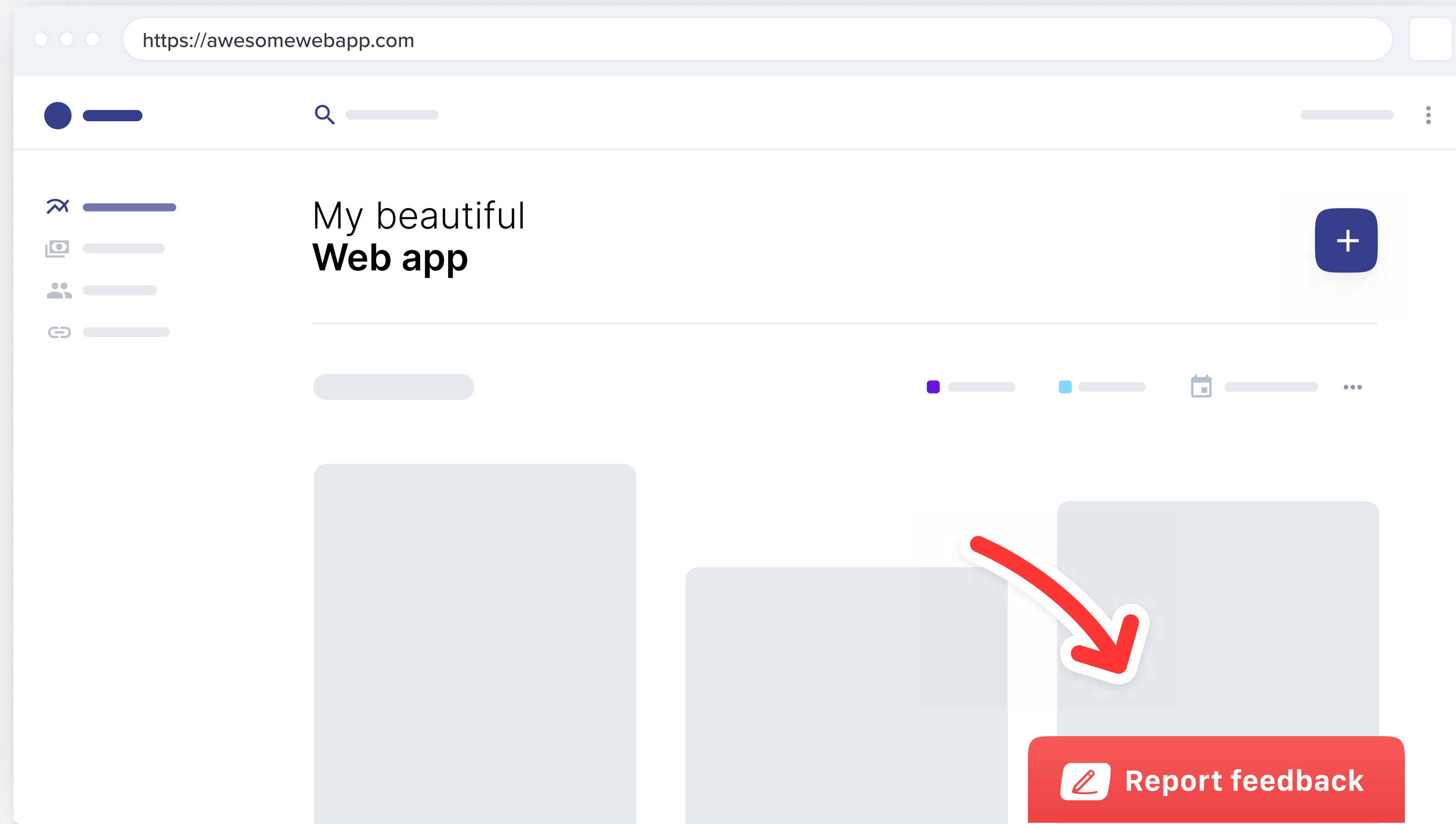
2-way integration with developer tools like Jira

Product overview

How does Marker.io work?

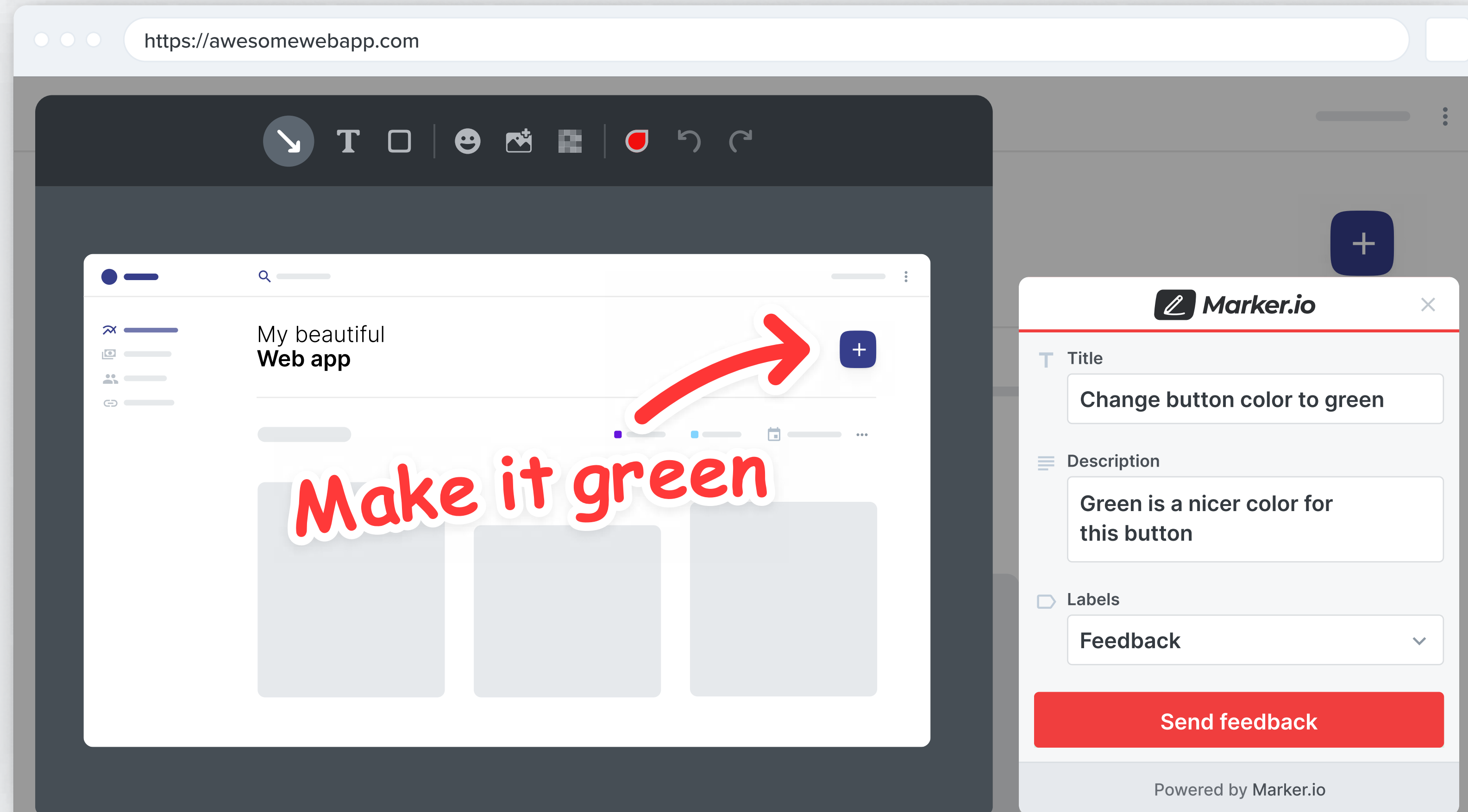
1. Collect ——— 2. Understand ——— 3. Communicate ——— 4. Resolve

Your clients and users will see the feedback widget on your website



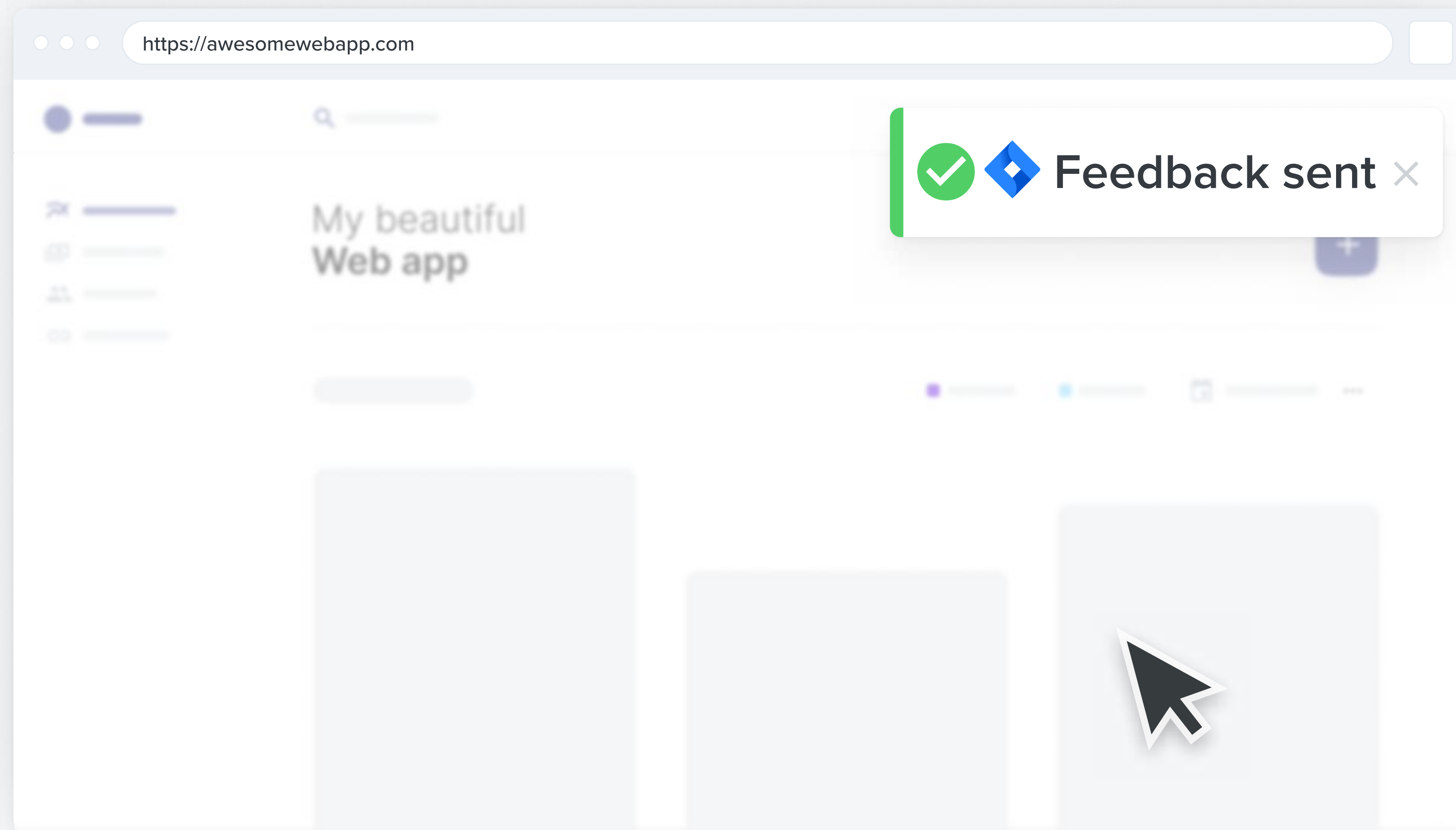
1. Collect ——— 2. Understand ——— 3. Communicate ——— 4. Resolve

In one click, they can annotate and explain their feedback



1. Collect ——— 2. Understand ——— 3. Communicate ——— 4. Resolve

And submit feedback,
without leaving your website.



Product overview

What your team sees

1. Collect ———— **2. Understand** ———— 3. Communicate ———— 4. Resolve







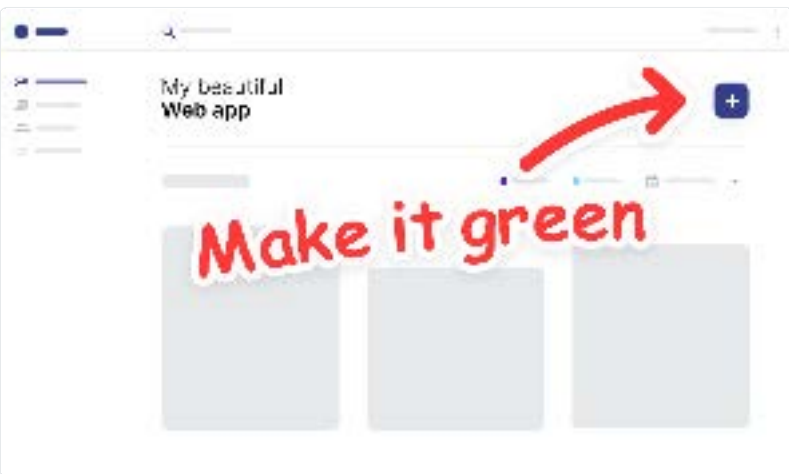
One place for your team to understand and collaborate

The screenshot displays the Marker.io interface for a task titled "Make the button green". The task details include the ID "#ENG-16", the date "20th June 2022", and the URL "https://clientwebsite.com/app". A red arrow points to a blue button in a web app screenshot, with the text "Make it green" overlaid. The chat history on the right shows a conversation where the client agency requests a color change from blue to green, and the user provides a screenshot of the updated design. The task status is "Resolved" with a green checkmark. The interface also shows a "Feedback" tab, "Metadata", "Console" (with 3 items), and "Network" (with 2 items). A "Jira" integration panel shows the issue as "View" and the status as "Resolved".

1. Collect ——— **2. Understand** ——— 3. Communicate ——— 4. Resolve

Understand issues with ease

Session environment

Website	https://clientwebsite.com
OS	 OS X 10.15.7
Browser	 Chrome 108.0.4758.80
Viewport	 1488 × 1135
Console	 3 errors  1 warning
Network	View network logs →
Session replay	 Watch last 30 seconds →
Screenshot	



Screenshots

Annotated screenshot with each feedback



Environment

See browser, device and OS details



Session replay

Replay video of what reporters did before submitting feedback



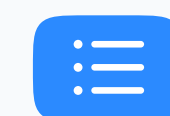
Page URL

See exact page where feedback was reported



Developer logs

Explore console logs and network requests



Custom data

Pass custom metadata from your database

Centralize communication

The screenshot shows a vertical chat interface. At the top is a header for 'Client agency' with the email 'client@acme.com'. Below this are three messages: 1) A message from 'You' 20 mins ago asking 'Should I also change all buttons?'. 2) A message from 'Client agency' 20 mins ago saying 'Yes that's a great idea! See our guidelines here' with a yellow pushpin icon and an attached file named 'design-system-v32.2.sketch' (1.44 MB, EPS format). 3) A message from 'Marker.io bot' 1 min ago stating 'Marker.io bot updated the status to Resolved'. At the bottom is a text input field with the placeholder 'Write a comment...' and icons for emojis and attachments.



Comments

Clarify feedback with chat messages



Attachments

Add useful files and images



Status

Keep track of feedback with status

1. Collect ——— 2. Understand ——— 3. Communicate ——— **4. Resolve**

Always in sync with your integration



Make the button green
#ENG-16 · 20th June 2022 · <https://clientwebsite.com/app> Open

My beautiful Web app

Make it green

Client agency (client@acme.com)
You (20 mins ago): Are you sure? We don't use green for any buttons.
Client agency (20 mins ago): We decided last meeting to change the blue for green in our design system.
You (20 mins ago): It's done, here's a screenshot.
Marker.io bot: updated the status to **Resolved** 1 min ago



Bug / WP-6
Make the button green
Status: To Do
Assignee: Olivier Kaisin
Priority: Medium

ADDED BY MARKER.IO AUTOMATICALLY

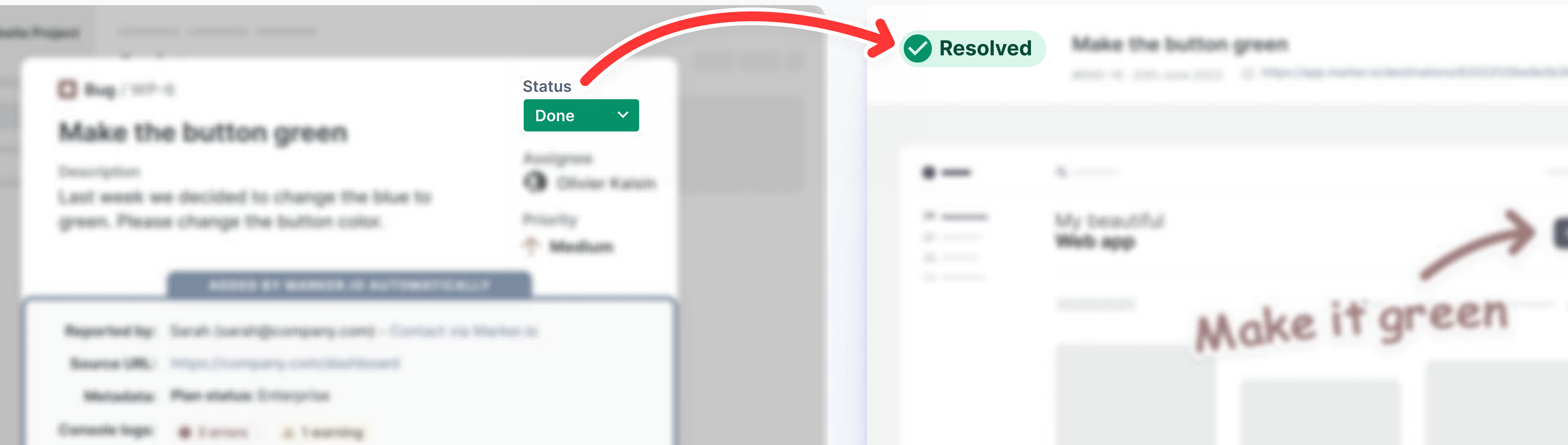
Reported by: Sarah (sarah@company.com) - [Contact via Marker.io](#)
Source URL: <https://company.com/dashboard>
Metadata: Plan status: Enterprise
Console logs: 3 errors, 1 warning
Network: [View network logs](#)
Session replay: [Watch last 30 seconds](#)

Environment:
Browser: Chrome 80.0.3987.116
OS: OS X 10.14.6
Viewport: 1200x730
Pixel ratio: @2x
Zoom: 100%

Attachment:

1. Collect ——— 2. Understand ——— 3. Communicate ——— **4. Resolve**

Automatically resolve feedback from integration



Product overview

Supported integrations

2-way integrations



Jira



Azure DevOps



asana

GitHub



GitLab



Trello



Linear



Notion



ClickUp

teamwork.



monday.com



slack



Shortcut



wrike



Bitbucket



Marker.io

Business overview






Offerings and services

Pricing

 MOST POPULAR










Starter
\$59/mo

3 members included
Unlimited reporters

-  Screenshots & annotations
-  Screen recording Coming soon
-  Commenting
-  Attachments
-  All integrations







Team
\$149/mo

15 members included
Unlimited reporters

-  Everything from Starter
-  Console logs
-  Custom metadata
-  Network logs Coming soon
-  Session Replay **NEW**
-  Custom branding
-  Remove 'Powered-by'
-  Feedback analytics
-  Export data Coming soon

Company
\$449/mo

50 members included
Unlimited reporters

-  Everything from Team
-  Jira Enterprise (self-hosted)
-  Account manager
-  Priority support
-  Pay by invoices
-  SSO Coming soon

Who uses Marker.io?

Any business working with web developers



Web agencies

Building websites and marketing campaigns



Software development shops

Building apps and CMS plugins



Online business

Software, E-commerce, E-learning,...



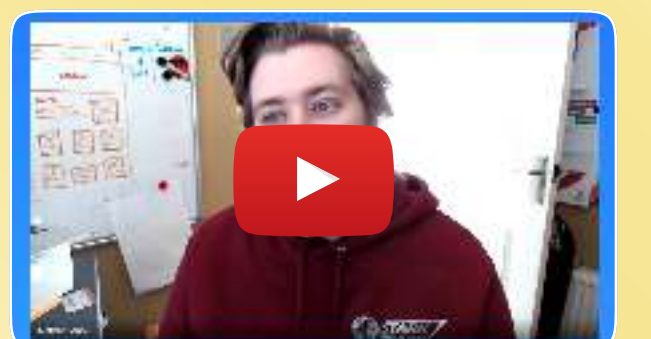
Clients used to send us all emails, spreadsheets and powerpoints, just to give feedback.

Now we just tell them to use Marker.io and everyone loves it.

Nathan Monk , Founder at Smile Agency



Watch video testimonial



Over 3000 customers worldwide

FANTASYPROS

WeTransfer

FUJITSU

vimeo

moderna

komoot

Expedia

CapitalOne

GREEN CHAMELEON

VELUX

DAMART

Big Human

altitude sports

VICTORIA BECKHAM

UNIVERSITY OF CAMBRIDGE

The Washington Post

gov.br

FERRUM NETWORK

scaleswap

LOOKSRARE

Marker.io

Support team



Real, helpful humans

Say hello or bonjour to your
dedicated support team.
Via chat, email or call.

Your support team is amazing!

Diana, Project Manager

WeTransfer

Start a 15-day free trial

→ <https://marker.io>