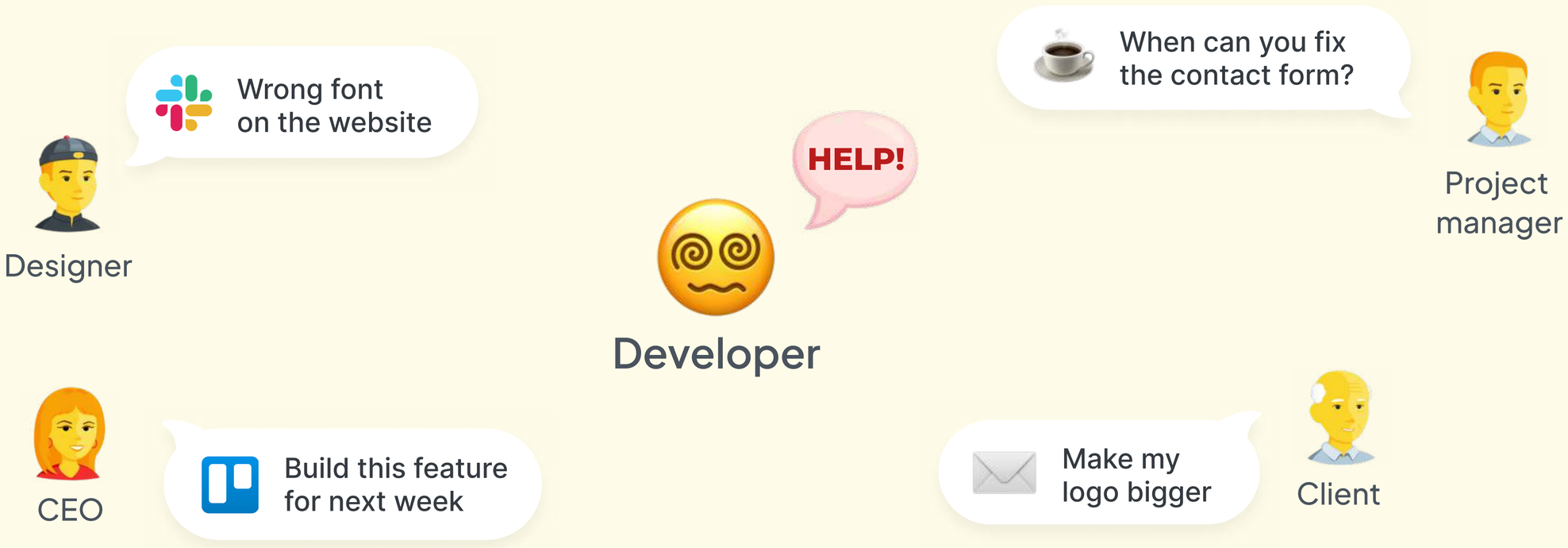
Marker.io

Get your website feedback seen and resolved.

Developers are overwhelmed by website feedback



Marker.io

Why are developers overwhelmed?

The pricing page is broken...

Vague feedback

Which browser are you using?

Missing technical data

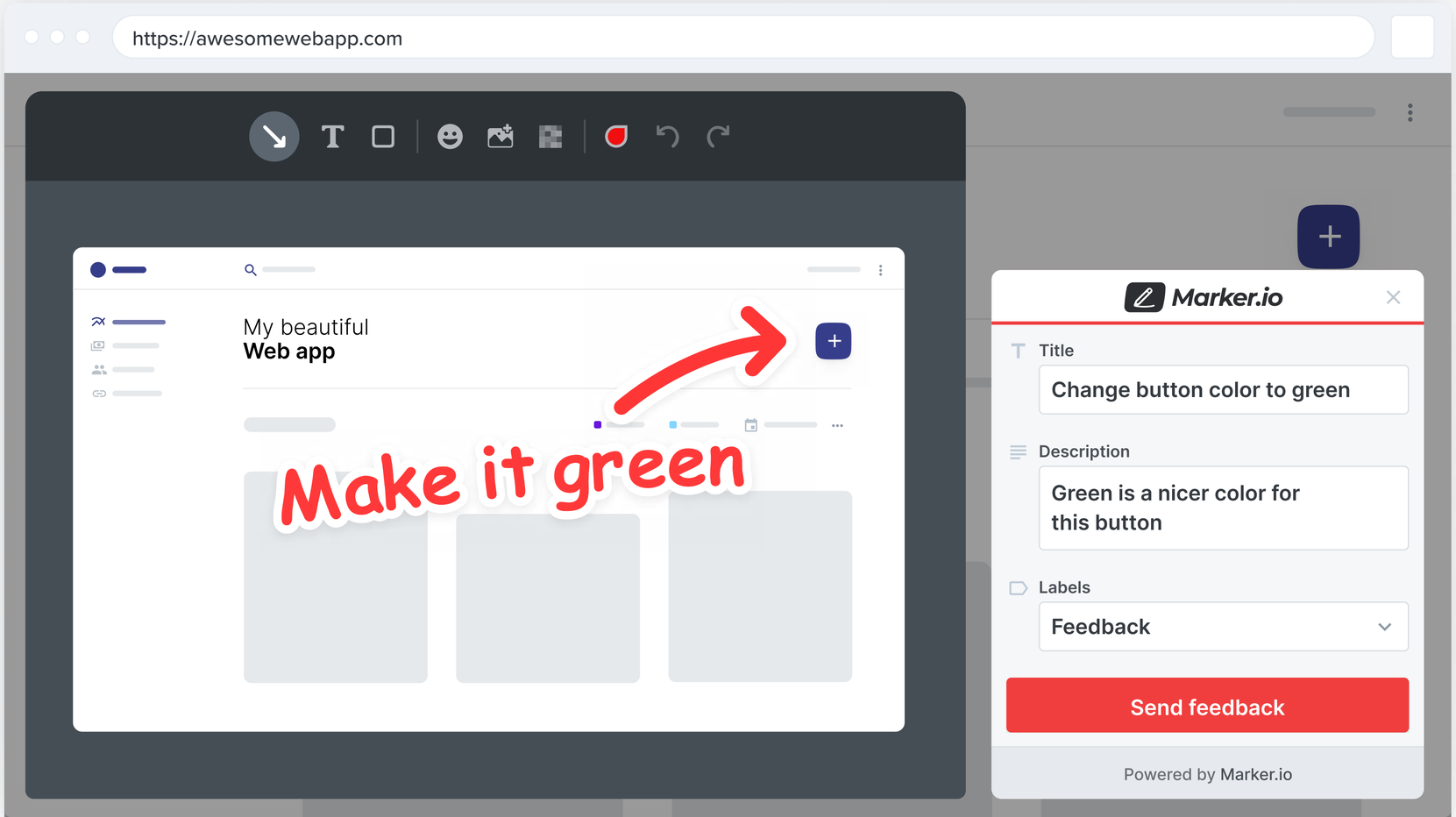
Please create a ticket!

Lack of process

There is a better way.

Marker.io

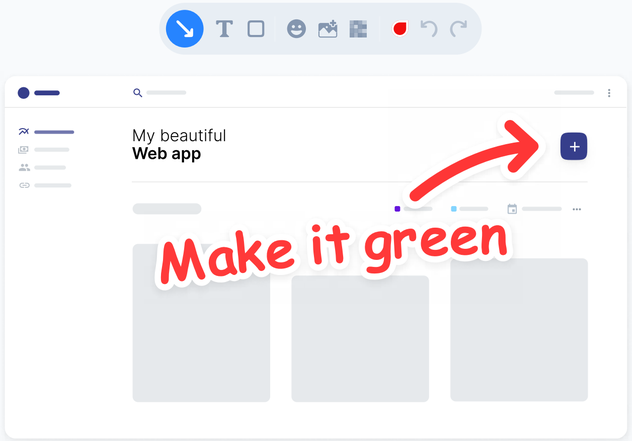
Send feedback and bug reports without leaving your website

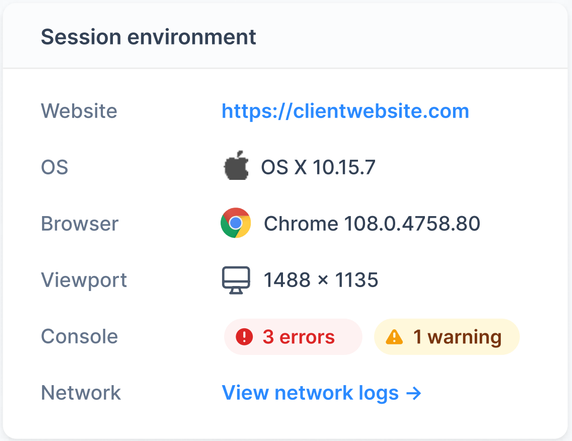


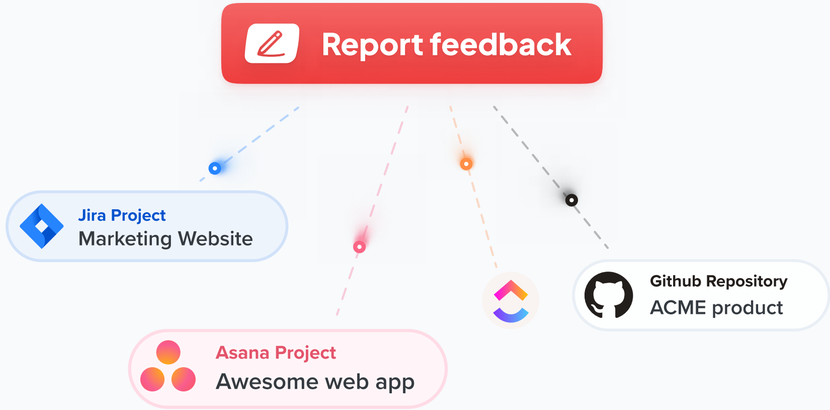
Watch product tour
→ marker.io/features

Marker.io

Perfect feedback.
Every single time.







Visual

Crisp annotated screenshot provides visual clarity

Actionable

Technical metadata to fix bugs faster

Centralized

2-way integration with developer tools like Jira

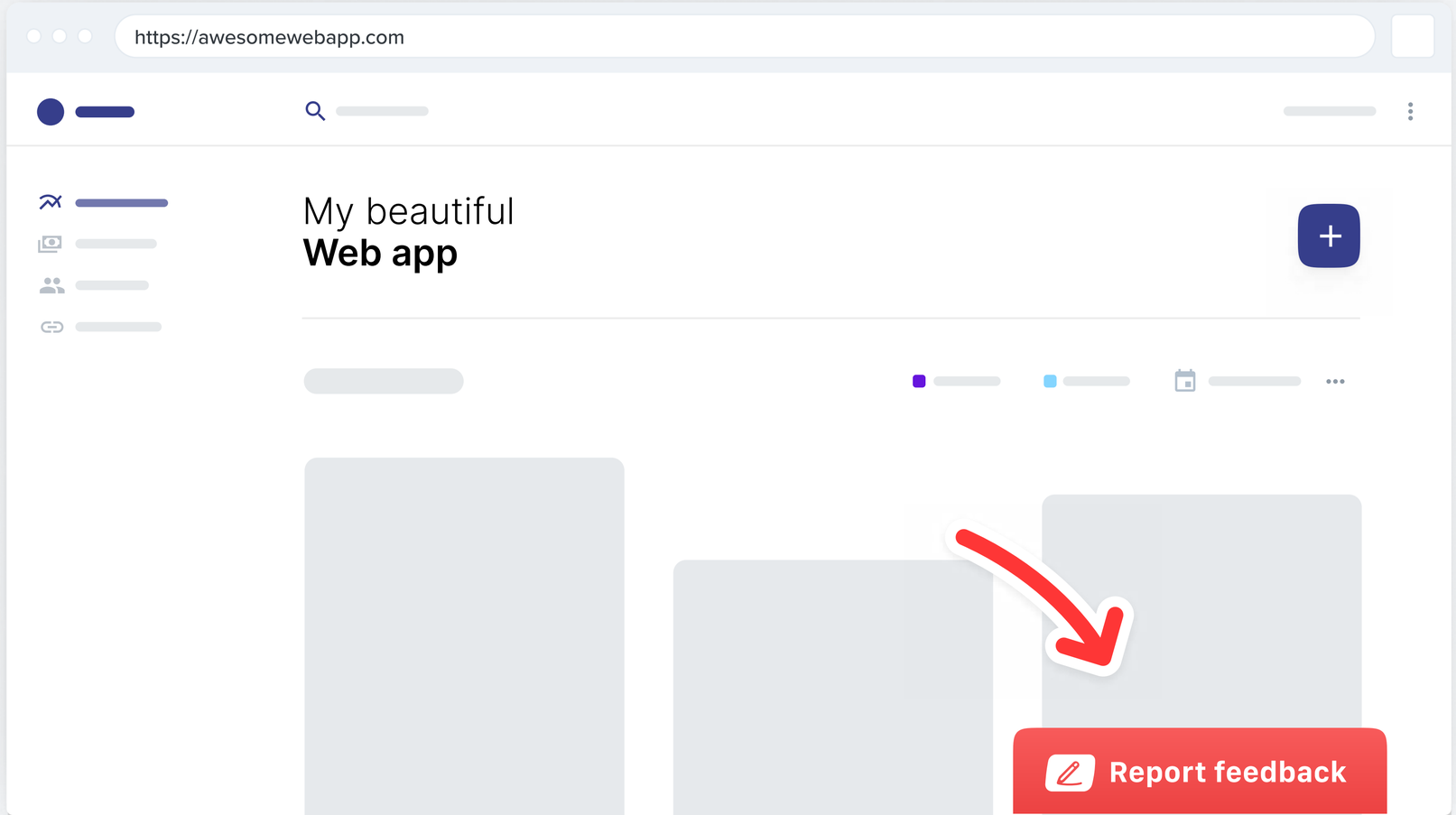
Marker.io

Product overview

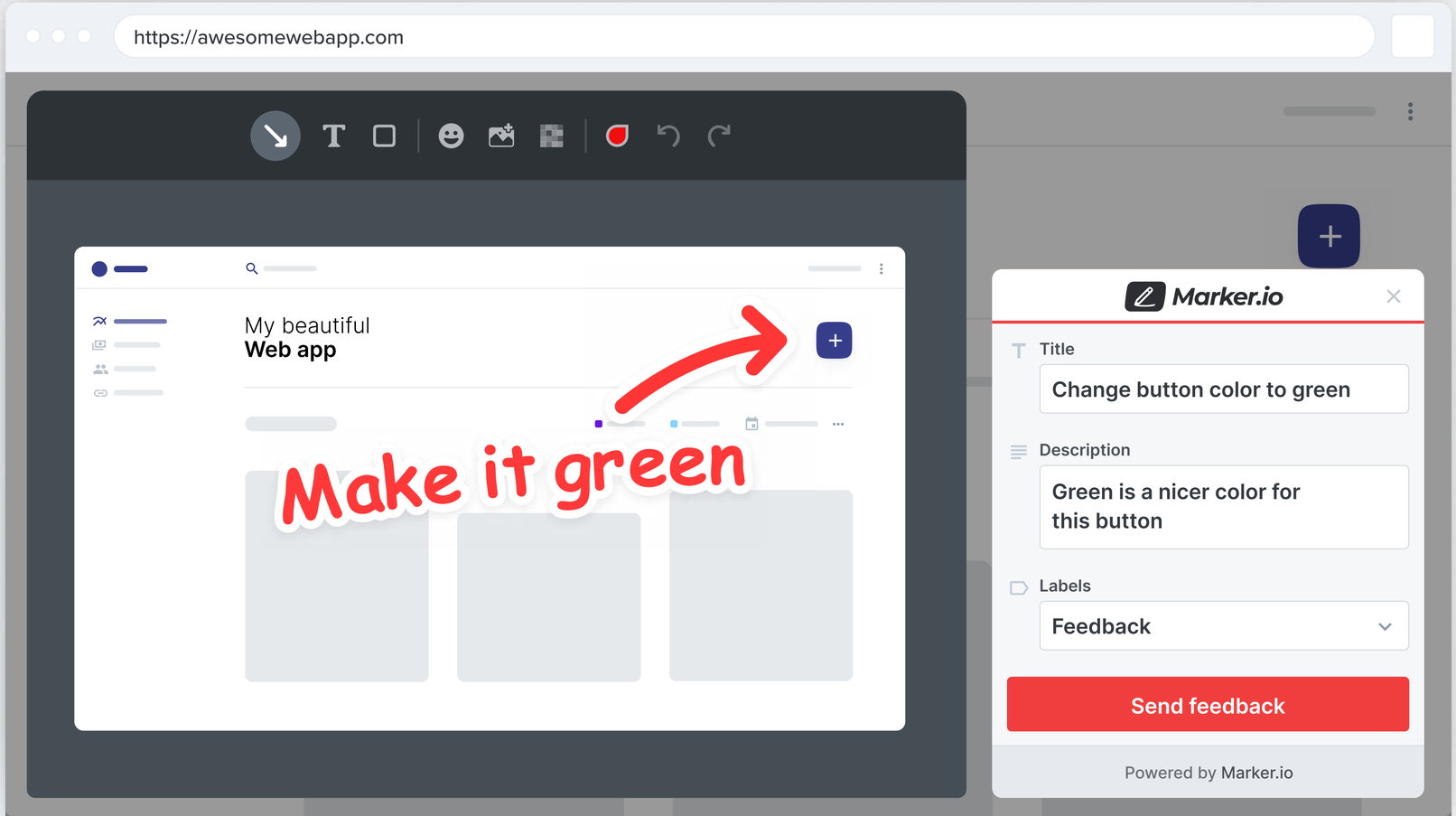
How does Marker.io work?

Marker.io

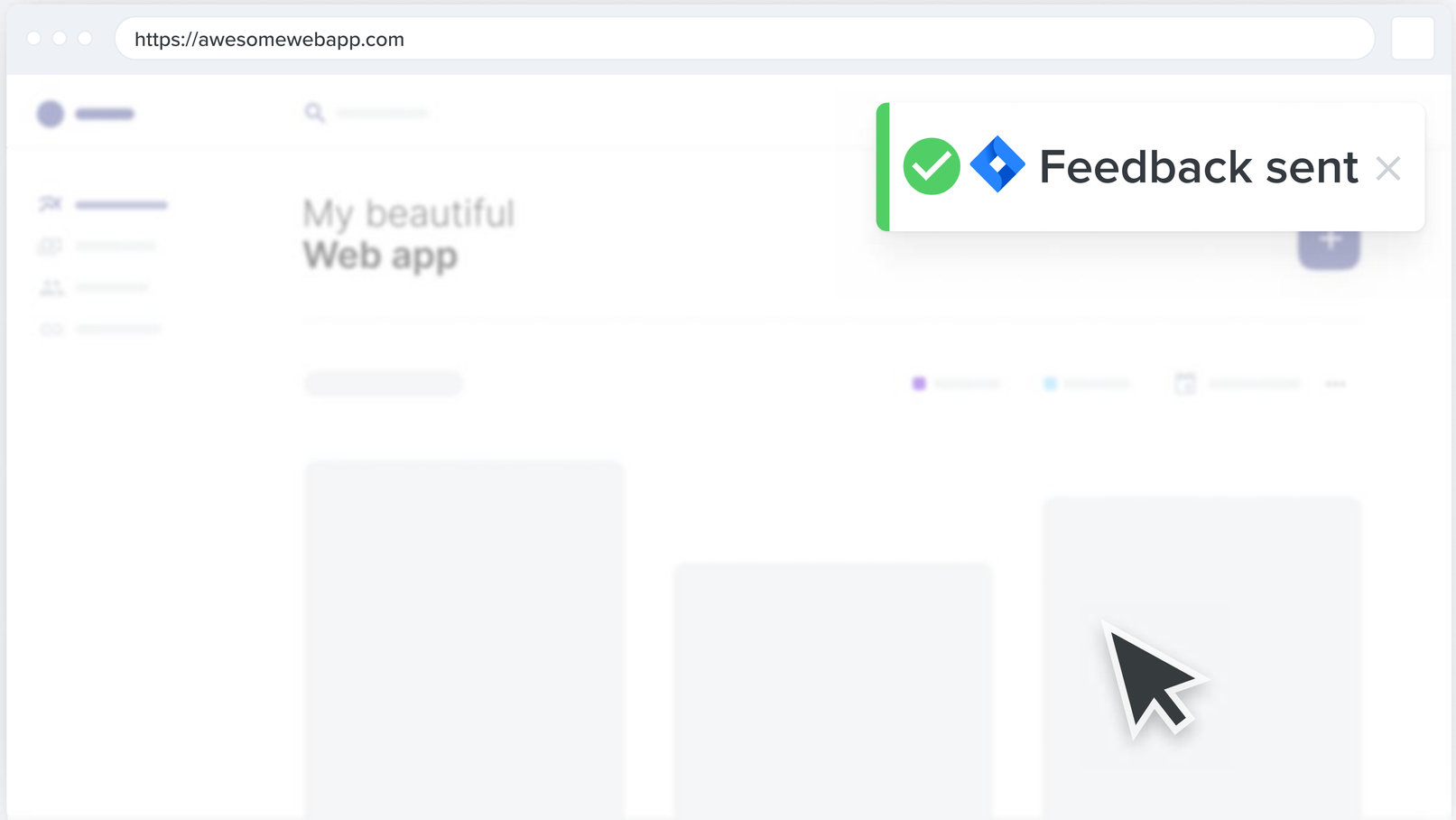
Your clients and users will see the feedback widget on your website



In one click, they can annotate and explain their feedback



And submit feedback, without leaving your website.

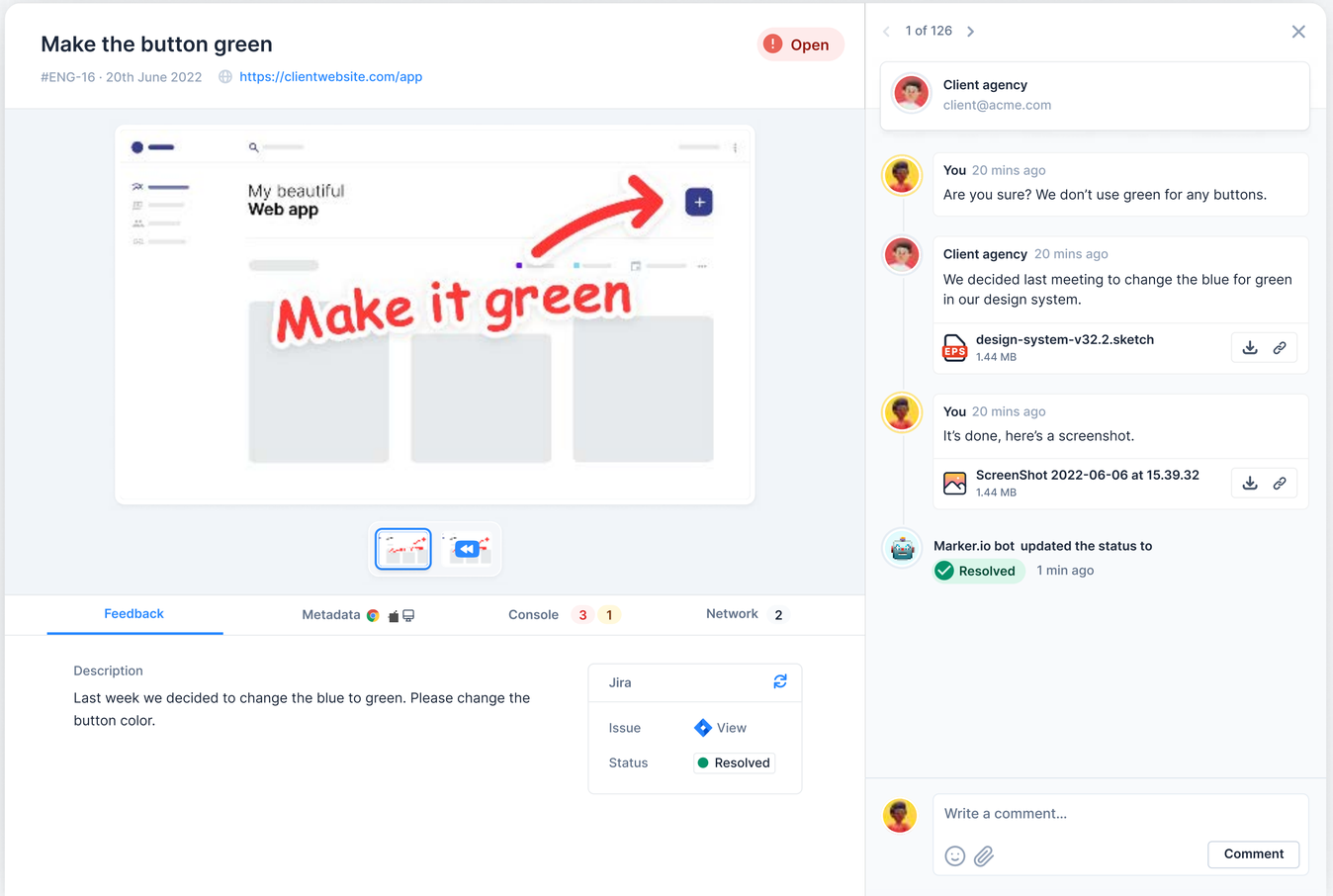


Product overview

What your team sees

Marker.io

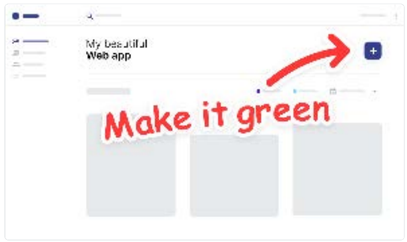
One place for your team to understand and collaborate



Marker.io

Understand issues with ease

Session environment

Website	https://clientwebsite.com
OS	OS X 10.15.7
Browser	Chrome 108.0.4758.80
Viewport	1488 × 1135
Console	3 errors · 1 warning
Network	View network logs →
Session replay	Watch last 30 seconds →
Sreenshot	

Screenshots
Annotated screenshot with each feedback

Environment
See browser, device and OS details

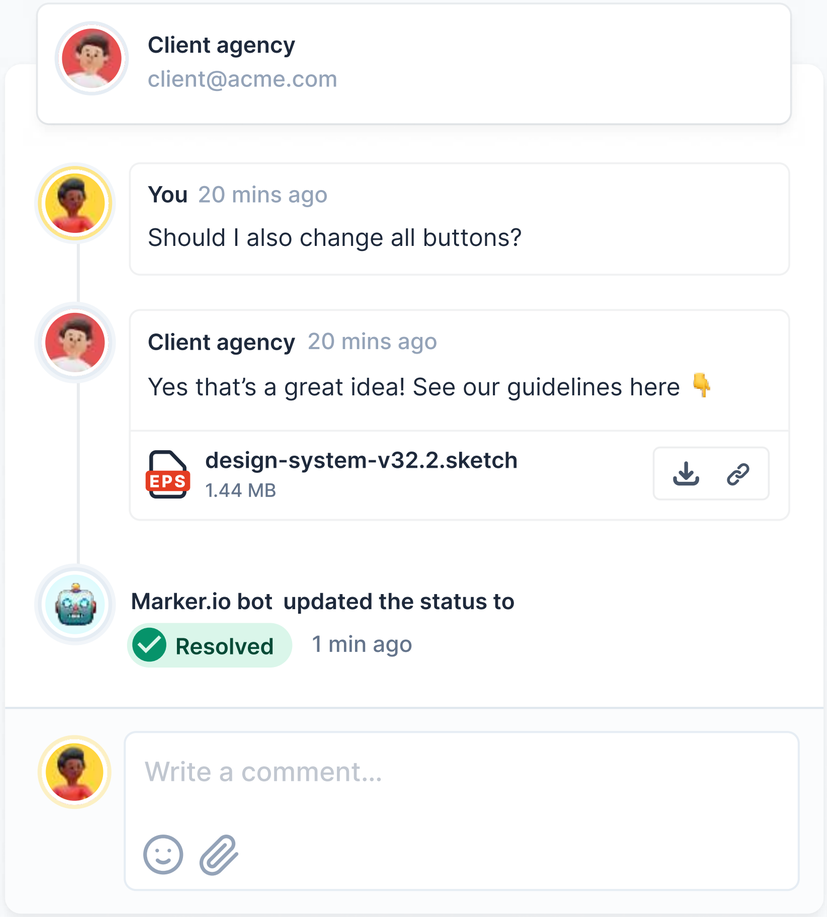
Session replay
Replay video of what reporters did before submitting feedback

Page URL
See exact page where feedback was reported

Developer logs
Explore console logs and network requests

Custom data
Pass custom metadata from your database

Centralize communication



Comments

Clarify feedback with chat messages

Attachments

Add useful files and images

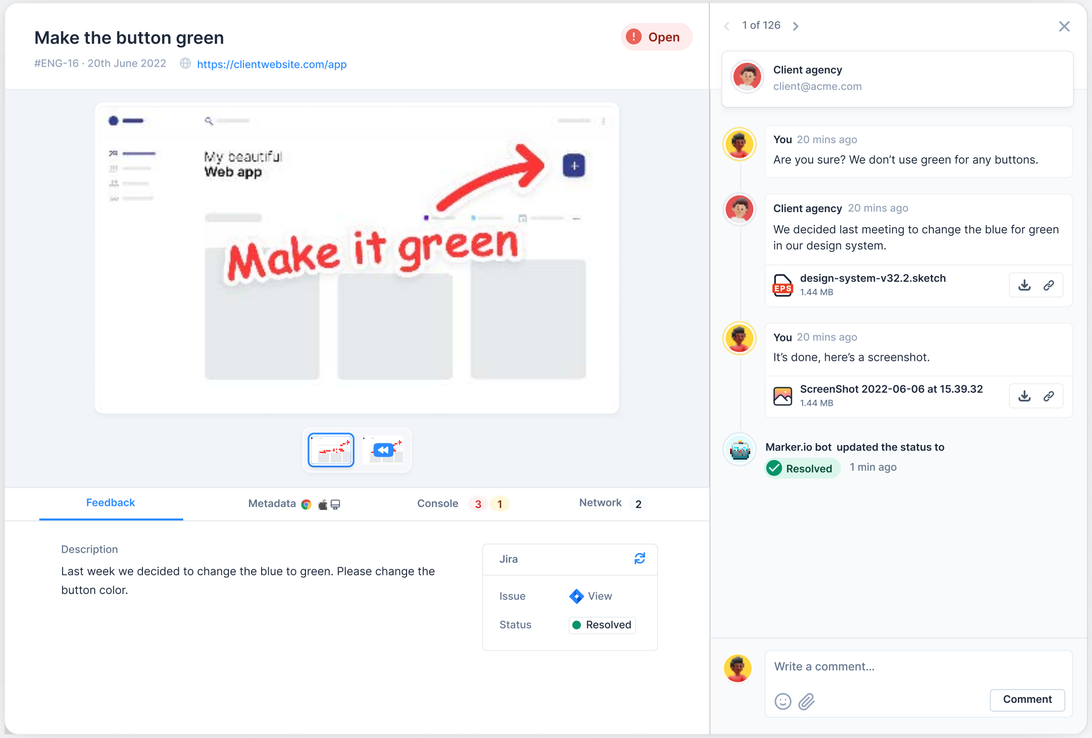
Status

Keep track of feedback with status

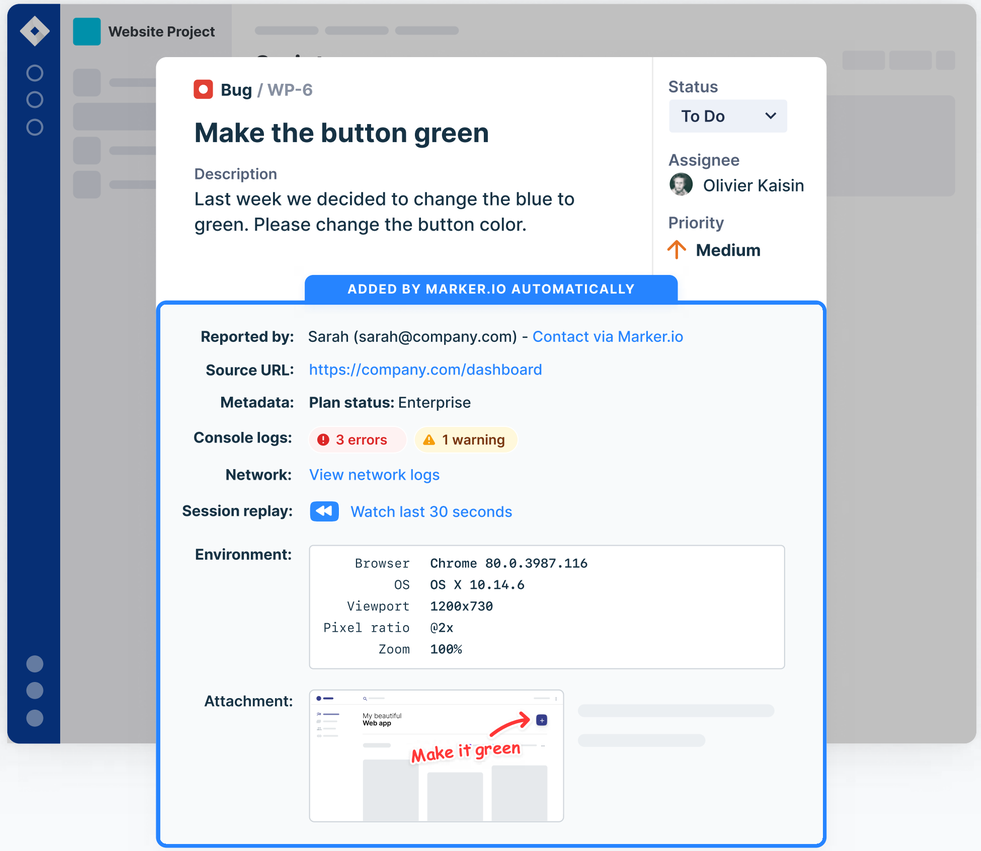
Marker.io

Always in sync with your integration

Marker.io



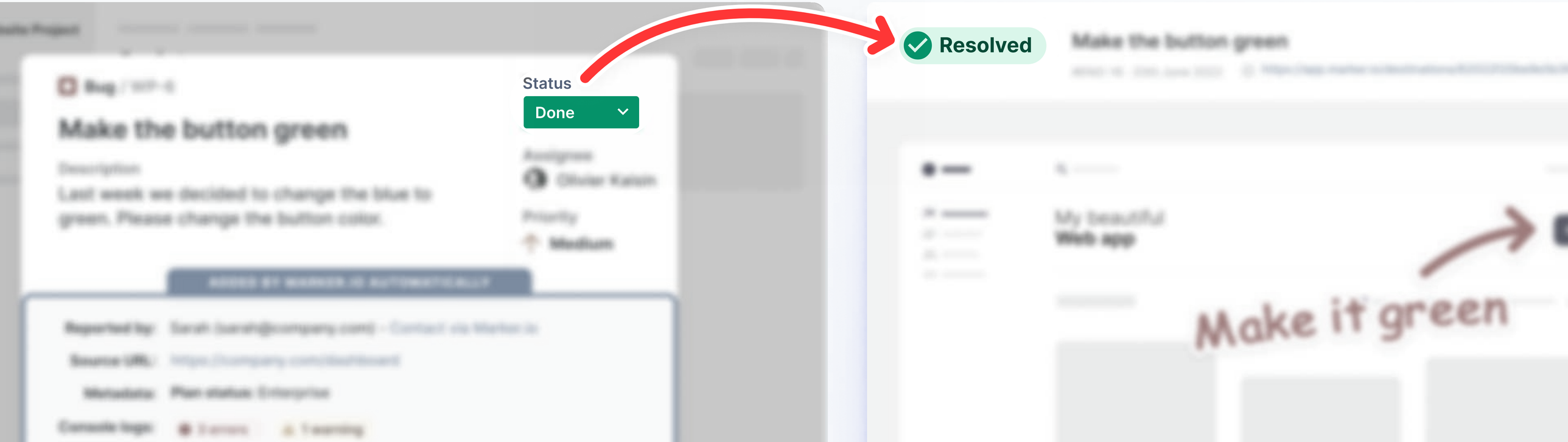
Jira Software



Automatically resolve feedback from integration

Jira Software

Marker.io



Product overview

Supported integrations

Marker.io

2-way integrations

Marker.io

Business overview

Offerings and services

Marker.io

Pricing

Starter

$59/mo

3 members included

Unlimited reporters

- Screenshots & annotations
- Screen recording Coming soon
- Commenting
- Attachments
- All integrations

MOST POPULAR

Team

$149/mo

15 members included

Unlimited reporters

- Everything from Starter
- Console logs
- Custom metadata
- Network logs Coming soon
- Session Replay NEW
- Custom branding
- Remove ‘Powered-by’
- Feedback analytics
- Export data Coming soon

Company

$449/mo

50 members included

Unlimited reporters

- Everything from Team
- Jira Enterprise (self-hosted)
- Account manager
- Priority support
- Pay by invoices
- SSO Coming soon

Marker.io

Who uses Marker.io?

Any business working with web developers

Web agencies

Building websites and
marketing campaigns

Software development shops

Building apps
and CMS plugins

Online business

Software, E-commerce,
E-learning,...

Clients used to send us all emails, spreadsheets and powerpoints, just to give feedback.

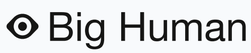
Now we just tell them to use Marker.io and everyone loves it.

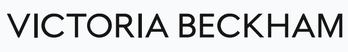
Nathan Monk , Founder at Smile Agency

Watch video testimonial

Marker.io

Over 3000 customers worldwide





Support team

Real, helpful humans

Say hello or bonjour to your dedicated support team.
Via chat, email or call.

Your support team is amazing!

Diana, Project Manager

WeTransfer

Start a 15-day free trial

→ https://marker.io

Marker.io