

THE AI-POWERED REVENUE ACCELERATOR

DATA WISHLIST 21.2.2024

ABOUT THIS DOCUMENT

This document is named as a wishlist, and it is listing the types of datas that can help us recognize patterns, correlation and causality in order to produce predictive outcomes. Datarecipe development is individualized for each customer

The minimum viable data

Includes billing history and external data about companies (firmographics)

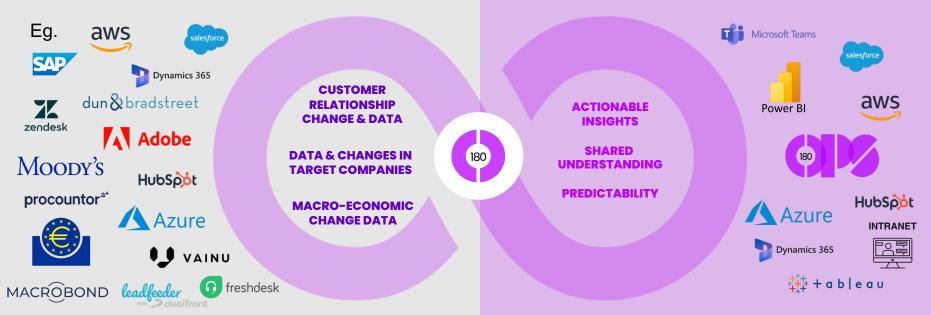
The more advanced analytics

require more data, but the foundation can be created on the data that the company already has available. Developing further is about learning, iterating and co-creating maturity further. Way forward is always a development path and roadmap, not a preset destination





WE PRODUCE SITUATIONAL AWERENESS AND CLARITY FROM COMPLICATED DATA FOR PRODUCTIVITY & GROWTH



FROM DATA YOU ALREADY HAVE...

AZURE connectors enable us to integrate to large variety of technologies

..TO SYSTEMS YOU ALREADY USE

API first approach enable full data syncing as well as triggered data input by usecase



(80)

BILLING DATA

 Offering level billing history, which naturally enable frequency and trend analysis as well as the nature of realationships: single purchase, serial buying, continuous billing

CRM DATA

- Meetings and events
- Offers & Opportunities (open, lost, won)
- Offer types (new, renewal, change)
- Customer mapping related parameters
- Agreement end date & context
- Sales responsible account owners

TICKETING (Zendesk, Freshdesk or similar)

- Customer engagement events: Requests for support, incidents, challenges, reclamations, refunding, RFI, RFP...
- Status codes (open, in process, done)

MARKETING AUTOMATION OR SIMILAR MARKETING ANALYTICS (EG. LEADFEEDER, HUBSPOT, ADOBE,...)

 Web visits, event participation, whitepaper or material downloads, reactions to campaigns, newsletter subscriptions etc.

RESEARCH DATA

 NPS, CSAT or other research outcomes connected to individual business IDs

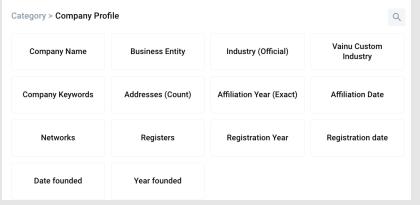
OPERATIONAL DATA (EG. SSO OR SENSORDATA)

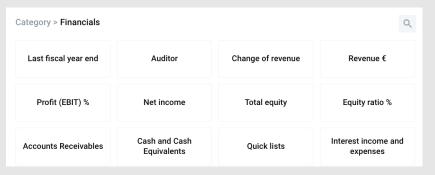
 Information about the use and activities related to sold offerings. Eg. predictive maintenance or sparepart sales as well as digital service use frequency and upsales opportunity recognition



IDEAL CUSTOMER PROFILE - NEW CUSTOMER ACQUISITION

- Process is really about investigative and iterative approach. Variety of data sources are tested in search of the rigth datarecipe capable of defining ideal customer profile for each offering
- This is about combining internal with external data from eg. DnB, Moodies or digital sources like Dealfront or ZoomInfo
- Datatypes eg.



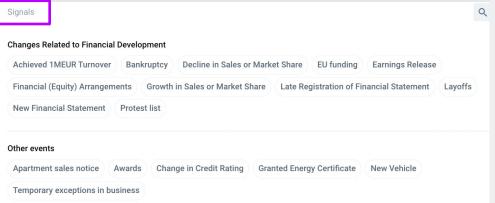


Category > Technology			Q
All	Analytics & Optimization Tools	Chat & Support	CRM
Marketing Automation	CMS & Website	Social Media Channels	E-Commerce Platform
Server Technology	Other	Email Server	Domain Server
Applicant Tracking (ATS)	Payment	Reservation	Advertising

RISK AND READINESS

- companydata

- Time series analysis about a combination of events in customer relationship, changes in companies and the macroeconomic environment customers operate in. Studying correlation and causality of change and its predictive nature.
- Two outcomes: a) Which signals are most important, b) triggerint moments







- Business Activity
 Insights
- Company
 Financials
- Company
 Information
- Derived Trade

 Insights
- Diversity Insights
- * Educational Data
- External
 Disruption Insights
- Filings & Events
- Financial Strength
 Insights
- Hierarchies &
 Connections
- Inquiry Insights
- Ownership Insights
- · Payment Insights
- Principals &
 Contacts
- Sales &
 Marketing Insights
- Shipping Insights
- Third-Party Risl
 Insights
- Small Business
 Financial Exchange
 (SBFE)
- Add-Ons/Non-Standard Data

 Planks

Standard Data Blocks

Enables you to retrieve data on a specific entity or category. In a single online API request, multiple data blocks can be pulled. Monitoring is supported for all elements of standard data blocks except "Business Activity Insights", "Derived Trade Insights", "Inquiry Insights", "Company Information Advanced Geoposition Side Block", "Hierarchies & Connections ELI Side Block" data block and Data File (Batch) is supported for all elements of standard data blocks except Company Financials Levels 2, 3 & 4 and Filings & Events Level 3 due to their flattened-out sizes, however these 4 Levels can be delivered in Batch JSON format. Please refer here for generating the Technical Specifications of different data blocks combination.

For China, due to local regulatory requirements limited data is available for online & monitoring and transactions response time will be longer.

Base Information - Please note that when you request at least one standard data block in a request you will always receive the DUNS Number, Primary Business Name, and Country ISO Alpha2 code for the requested company.

Business Activity Insights

Business activities are signals that show there is a demonstrated commercial engagement from either the D&B Data Cloud data ingestion or customer discovery via Dun & Bradstreet licensed services.

- Level1 Summary of D-U-N-S™ Number activity for 3 months.
- Level2 Summary of D-U-N-S™ Number activity for 6 months.
- Level3 Summary of D-U-N-S™ Number activity for 12 months.

Company Financials

Financial statement information on both private and public companies around the world. The summary contains up to 36 individually named elements but this data is, for the most part, as per the statements provided by each country and include the local nuances specific to some countries.

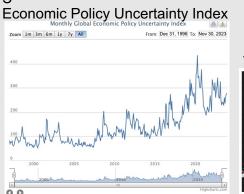
- Level1 Single latest D&B fiscal summary financials. If both consolidated and individual statements are
 available as the latest statement, then only consolidated will be returned.
- Level2 Latest and Other D&B summary financials, including interim, fiscal, consolidated, individual. Up to 5 years.
- Level3 Latest D&B fiscal financial statement, in key value pairs along with latest fiscal and other summary financials.
- Level4 Historical D&B financial statements, in key value pairs. Up to 5 years in addition to financial data provided in level 3.
- Third Party Financials All Financial Statements sourced from third-party solution providers, currently
 Morningstar

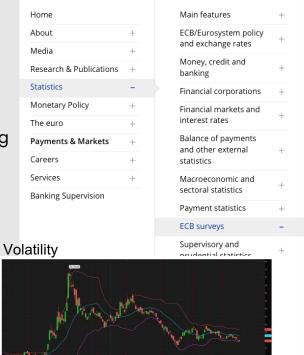




- Macroeconomic data

- Standard allways onboard eg. ECB status and forecasts, like interestrates, inflation, Business and Consumer confidence indes, market volatility and Economic Policy Uncertainty Index.
- Datarecipe is defined and tailored for customer specific requitements related to the nature of business and influenting factors. Testing and iterating data allows us to learn which factors are mort predictive and meaningful







Survey of monetary analysts (SMA)

Survey of professional forecasters (SPF)

Bank lending survey (BLS)

Survey on the access to finance of enterprises (SAFE)

Household finance and consumption survey (HFCS)

Survey on credit terms and conditions in eurodenominated securities financing and over-thecounter derivatives markets (SESFOD)

Consumer expectations survey (CES)

Study on the payment attitudes of consumers in the euro area (SPACE)

Use of cash by companies in the euro area

Resource needs for the first stage

- Point person connection to the organization, set-up meetings and keep everyone upto-date
 - Data workshop (apr. 2 hours, what data, where, in which format, definition for offering taxonomy = modelling level)
 - Results iteration and feedback (apr. 2 x 2h)
 - Results workshop: Set meetings with stake holders (2h)
 - Set onboarding trainings for relevant user groups (eg. part of weekly meeting)
- **Data delivery** Someone capable of delivering the data dump for us or the API access to resources
- **Technical** SSO and CRM contacts, that can collaborate in the access management and bringing the data to CRM for sales (not time consuming, 2-4 hours)



LET'S GROW TOGETHER

