MeBeBot

Empower Your Employees
One Interaction at a Time
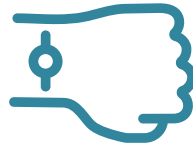
Employee Support is Costly and Inefficient

Manually Answering Employees' FAQs

Responding to emails and messages are time consuming and help desk tickets cost businesses $15-30 per ticket

Delayed Responses

66% of employees demand real-time 24/7 self service and consumer-like personalization

Lack of Scalability

Hard to scale support as companies grow (or when they are doing more with less)

Meet MeBeBot

Driving productivity & efficiencies for the workplace with an AI enterprise governance framework

AI Powered Employee Support & Communications

Our mission is to make work more productive and efficient, by providing a seamless, AI-driven solution that personalizes the employee experience.

Trusted Global Enterprise Solution

Since 2019, our team of AI and HR experts continuously improved AI methodologies and new features to stay ahead of the evolving AI compliance landscape.
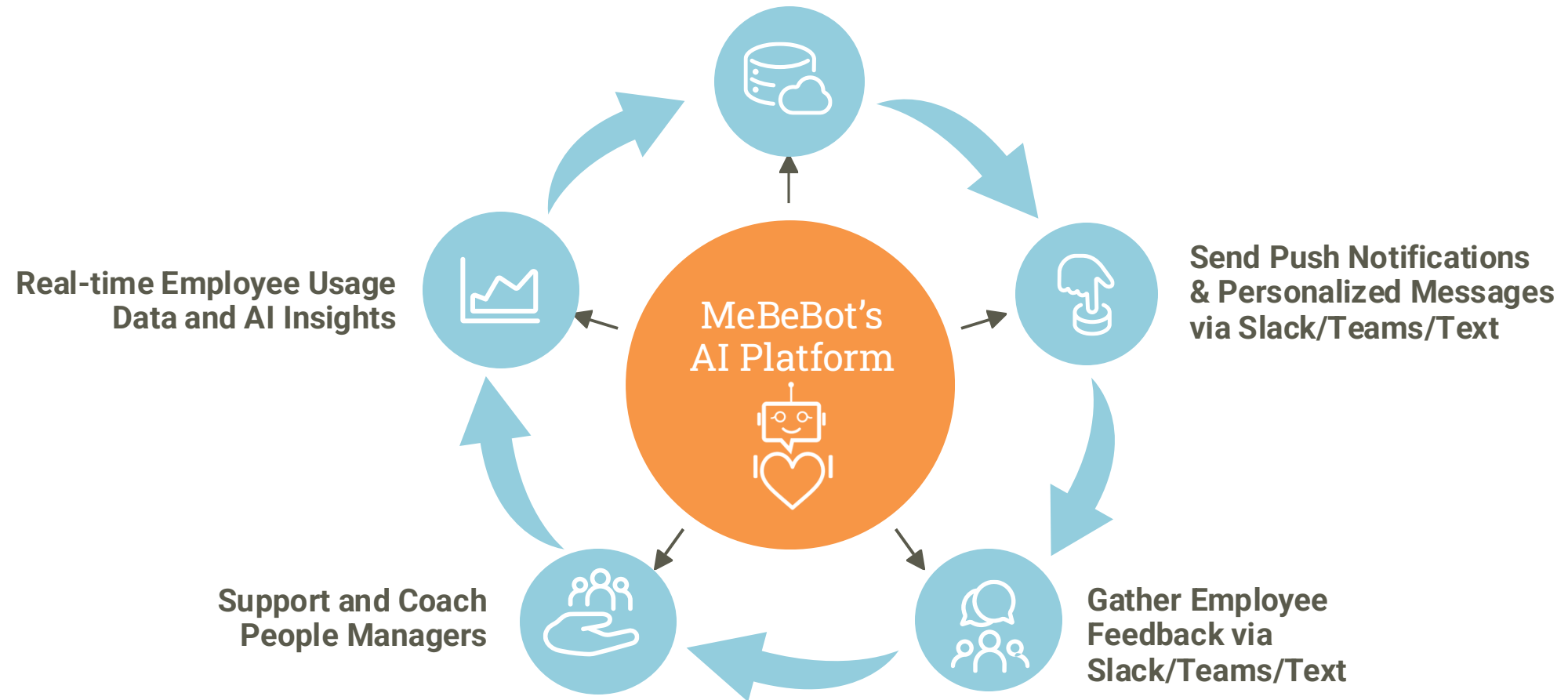
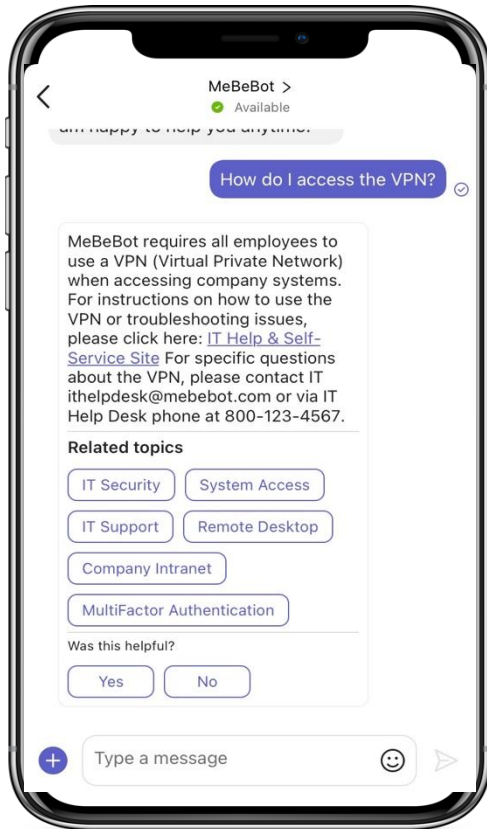### Easy to Launch, with Quick Time to Value

Built by HR for HR, requiring no implementation or technical resources. Designed to be configured by business users and launched to employees in weeks.

MeBeBot is the Turn-Key AI Platform

Automated Employee Support with Compliant Knowledge Management
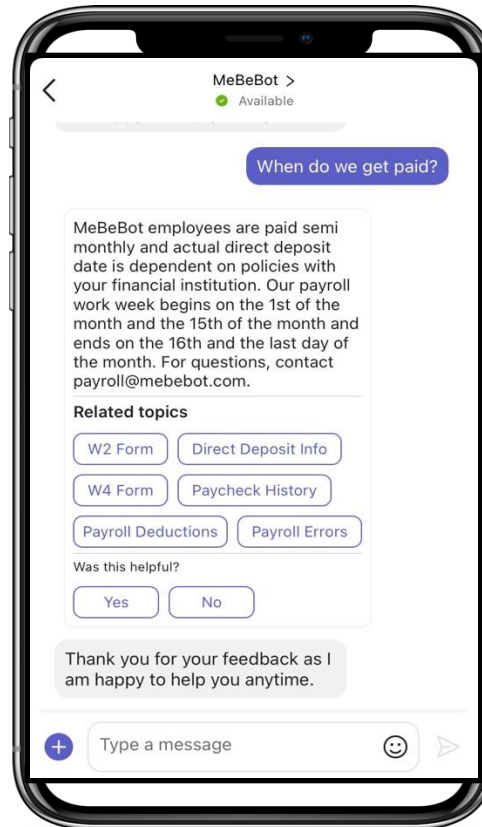
Send Push Notifications & Personalized Messages via Slack/Teams/Text

Gather Employee Feedback via Slack/Teams/Text

Support and Coach People Managers

Real-time Employee Usage Data and AI Insights

MeBeBot's AI Platform
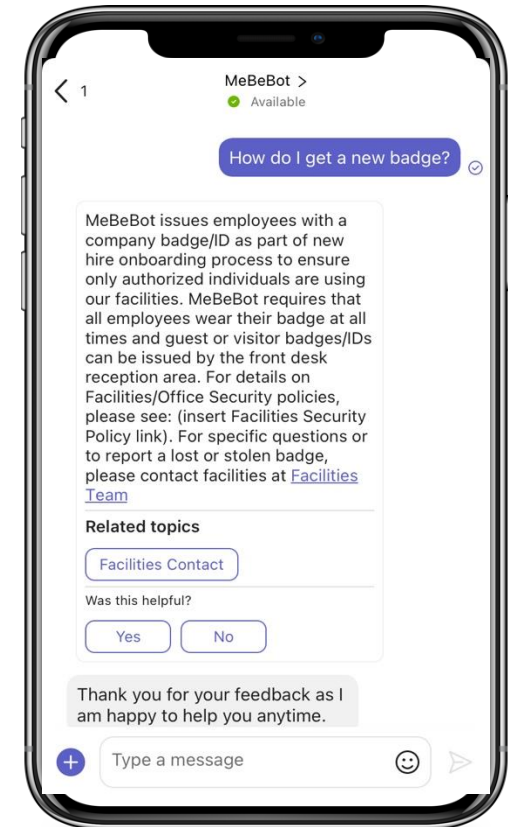
MeBeBot Use Cases

IT Support
Tier 1 level IT Helpdesk Support, with the ability to escalate issues to a ticketing service.

Payroll/Benefits/HR Support
Specific to the labor laws, payroll processes, benefits offered, and policies based on geographic location.

Facilities/Operations Support
Supporting hybrid workers and changes to business processes for various internal teams.

Manager ToolBot™

Propelling People Managers to thrive, by supporting their unique needs

Instant Support

Accessible 24/7 from mobile/computer devices, as an app in Teams/Slack

Targeted Messaging

To reinforce trainings and provide reminders/updates

Data Insights to Needs

Gather quick feedback using pulse surveys, to gauge manager progress

Quick Time to Value

As as stand-alone solution or as an add-on module, it's easy to update our manager FAQs
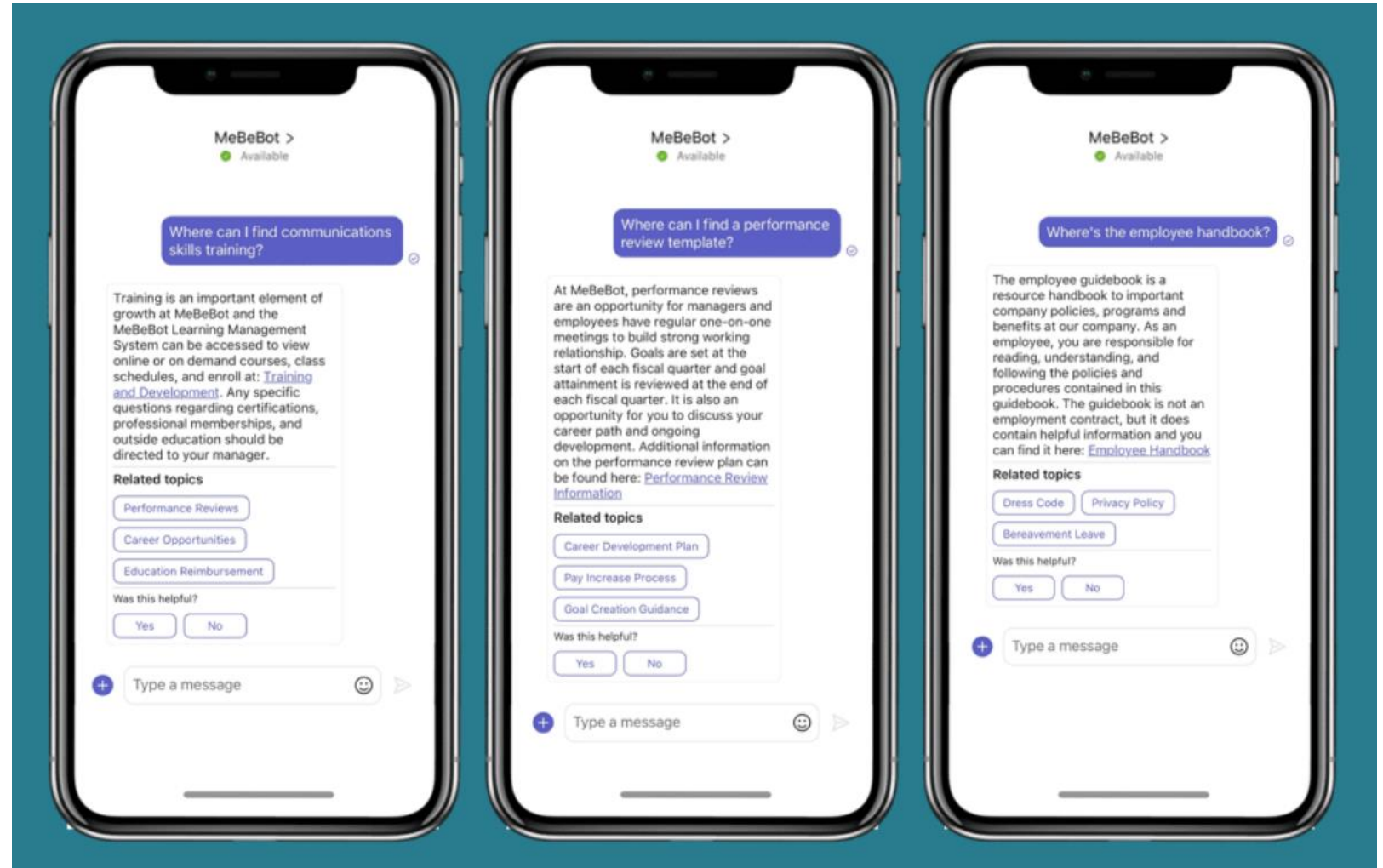
We provide a cost-effective solution for global manager support to maximize productivity in weeks

Here's How to Configure and Launch MeBeBot

STEP ONE
MeBeBot Ingests or Scans Your Documents

STEP TWO
AI Wizard Suggests Answers to Questions

STEP THREE
Edit answers in MeBeBot's Knowledge Base

STEP FOUR
Verify and Approve Answers For Accuracy

Compliant & Accurate Answers for a Trusted Solution

DEMO

MeBeBot
Your Intelligent Assistant
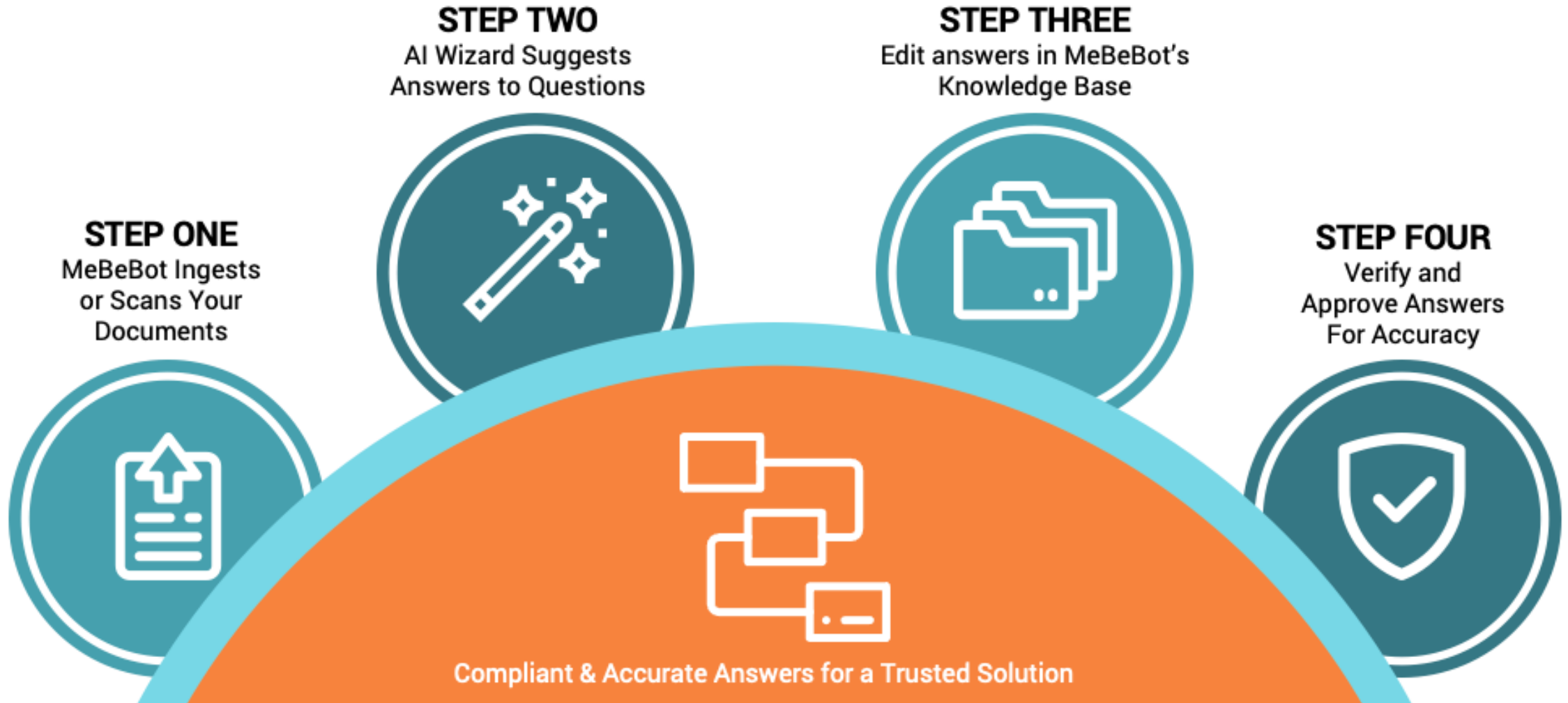
Configuration to Launch Process = 4 to 6 weeks

Project Kickoff

Internal Testing

Launch

MeBeBot Ingests or Scans Company Documents*

Update Knowledge Base and Approve Answers to Questions

MeBeBot Led Testing

Client Led Testing

Install Bot and Prepare Push Messages/Communications

Launch Solution

Week One   Week One   Week Two   Week Three   Week Four   Week Five   Week Six   Week Seven   Ongoing Support
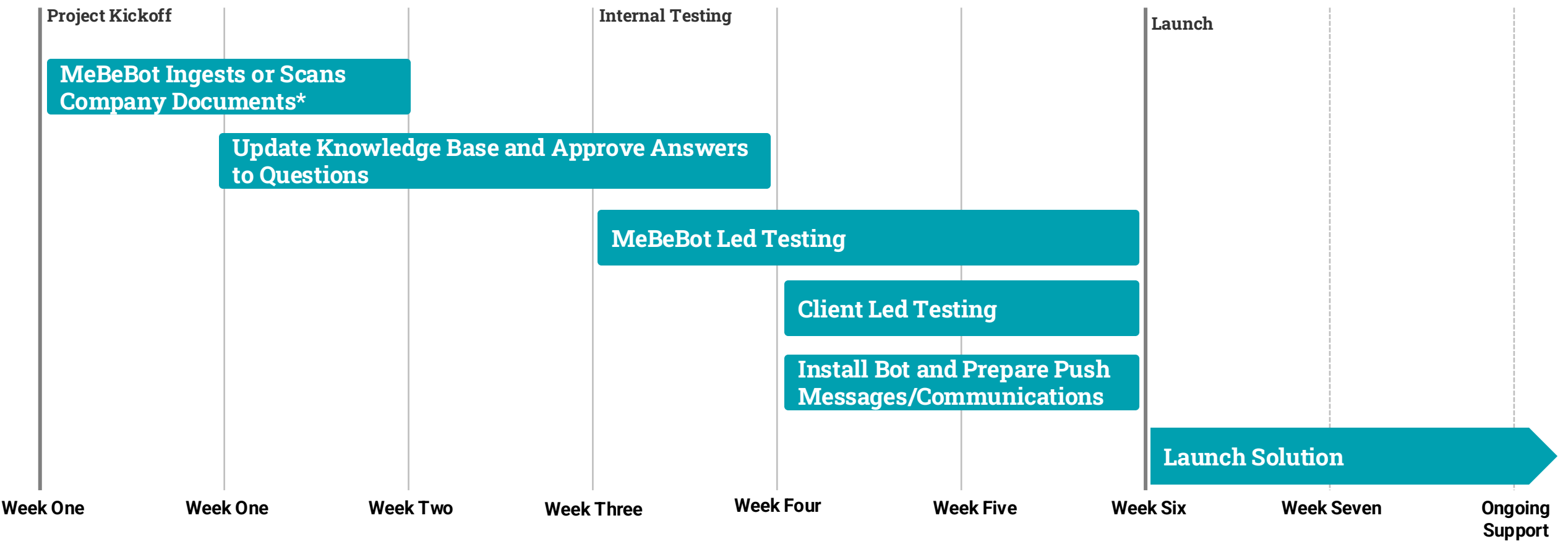
*Using the AI Wizard, your scanned documents will help to reduce the time to update answers to questions

IGT Customer Success Story

Digital Transformation for Global People Services

- GOAL: To provide exceptional employee services with a modernized approach, for employees across the globe.

- Automate employee support, with 24/7 availability, before submitting a case or ticket to the support desk.

Cost Savings = $150,000+ per year

- IGT launched MeBeBot to 10,000 employees in 6 weeks.

- More than 2,400 questions were answered in the first month.

- 200+ push messages have been sent via Teams, with personalized notifications and reminder, resulting in 28% improvement in business s process efficiencies.

- Reduced Support Team by 3 people, as work shifted to escalated issues and other business tasks.

IGT

CASE STUDY
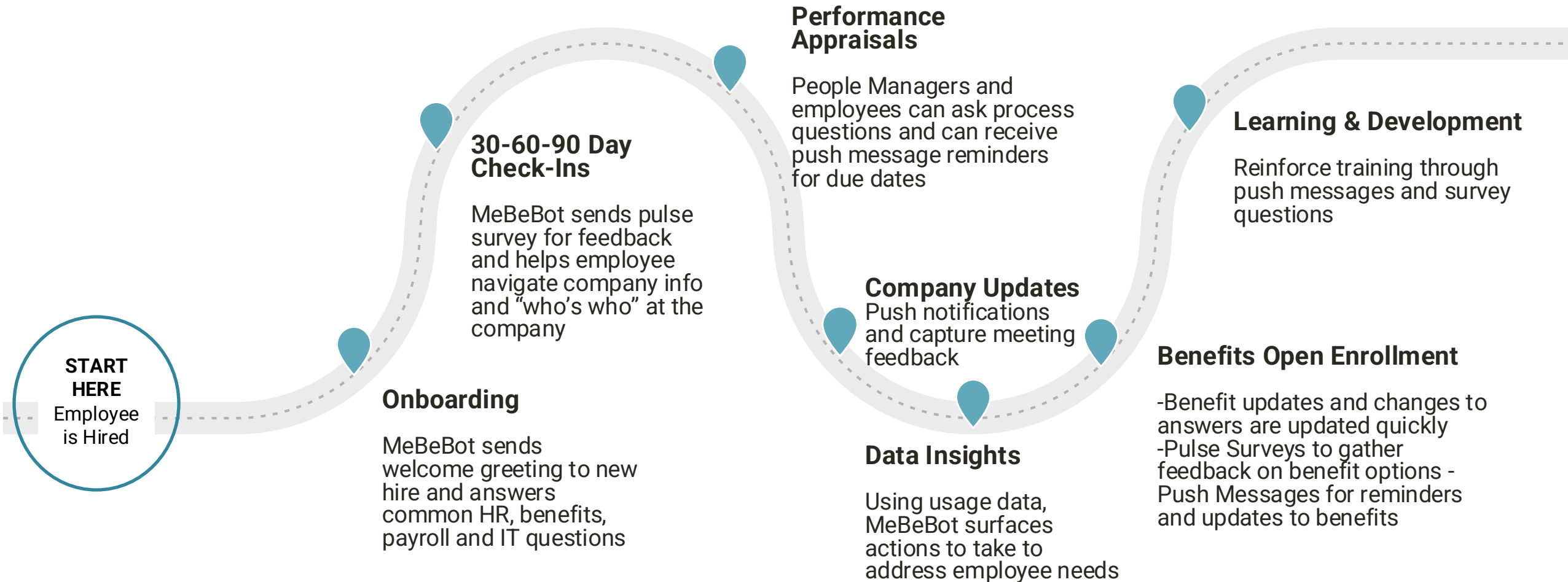
"MeBeBot's knowledge base of questions and suggested answers aligned well with the common needs of IGT employees' FAQs in over 30 countries across the globe.

The P&T team was able to update the content without any technical help, and we were able to ensure that employees in each specific country receive answers that fit their needs."

- Kristina Juskaite
Director, Data and Digital Services

MeBeBot Impacts the Employee Journey

Examples of Leveraging AI & Automation to Drive Operational Efficiencies and Improved Productivity

START HERE
Employee is Hired

Onboarding

MeBeBot sends welcome greeting to new hire and answers common HR, benefits, payroll and IT questions

30-60-90 Day Check-Ins

MeBeBot sends pulse survey for feedback and helps employee navigate company info and "who's who" at the company

Performance Appraisals

People Managers and employees can ask process questions and can receive push message reminders for due dates

Company Updates
Push notifications and capture meeting feedback

Data Insights

Using usage data, MeBeBot surfaces actions to take to address employee needs

Learning & Development

Reinforce training through push messages and survey questions

Benefits Open Enrollment

-Benefit updates and changes to answers are updated quickly
-Pulse Surveys to gather feedback on benefit options -Push Messages for reminders and updates to benefits

HR and IT Teams Shift Time to Impact Work

Examples of ways that internal teams can focus on other strategic initiatives

Develop Business Partnerships

Learn needs of internal stakeholders and the impact of overall company success

Aligning Goals to People Data

Connecting the KPIs and goals to teams, to monitor and drive business outcomes

Project Management

Ensure HR/IT teams' tasks are meeting due dates and deliverables

Change Management

Develop communication strategies and drive adoption/usage

The MeBeBot Value Proposition

Time Reallocation

2-5 hours per week per employee-facing HR resource, equating to 13 – 30 working days per HR employee annually

Top Tier Compliance

Reviewed by the EEOC, is SOC II certified and compliant with existing and upcoming global AI regulations

Service Desk Ticket Reduction

Reduction of ~80% of service desk ticket volume in the first month of implementation, with further increases in the first year

Equitable and Unbiased Information

Information is provided in the end user's preferred language; responses are consistent regardless of the end user's prompt style

Industry Leading Accuracy

Solution provides 93% accuracy, far surpassing existing AI solutions for HR

24/7 Multi-Channel Availability

Meet the users where they are in the language they prefer to communicate in
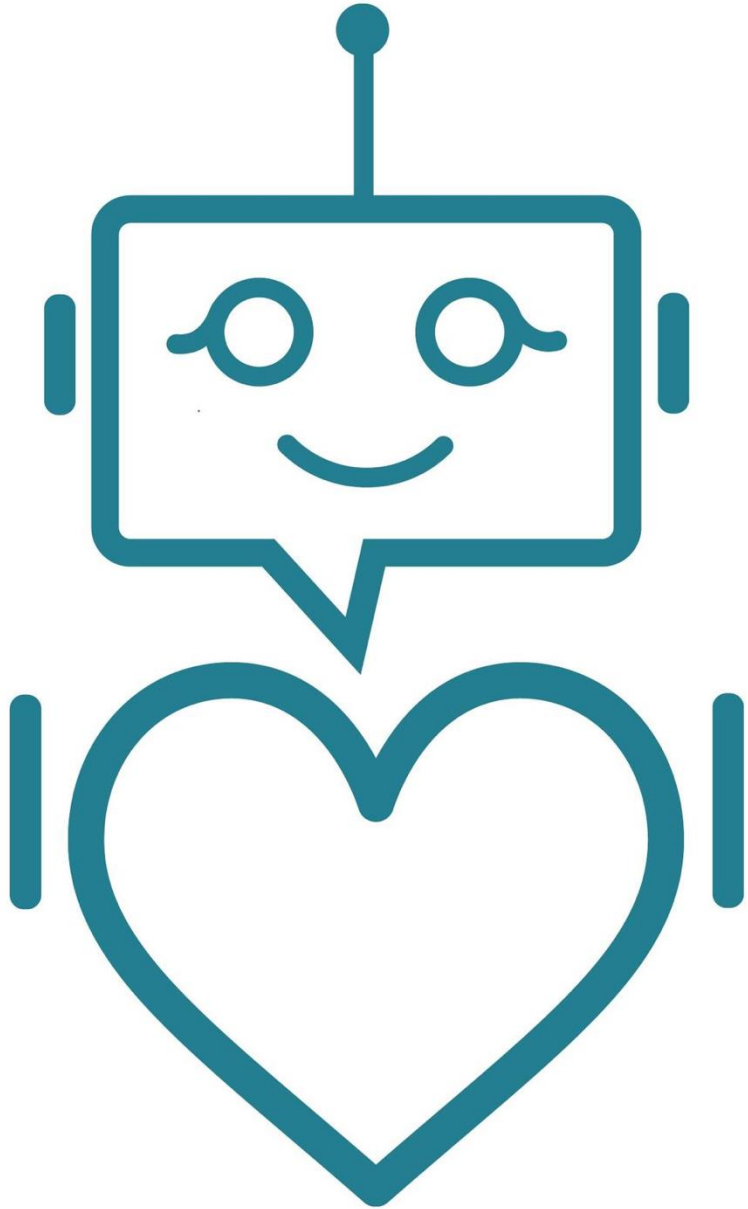
About MeBeBot

MeBeBot is a SaaS solution, with an AI Intelligent Assistant and AI Platform to automate employee support, communications, and engagement.

- 24/7 Employee Support in 50+ countries
- Curated knowledge base of FAQs
- Manager support and coaching
- Personalized communications with immediate Push Messaging/Notifications
- Instant feedback with Pulse Surveys
- Dashboard with real-time usage data
- Continuous AI Training with "human in the loop"
- Cloud hosted in Microsoft Azure
- SOC 2 Type II Certified
- Dedicated Customer Success Manager

MeBeBot is the turn-key AI solution, compliant and trusted for the global enterprise.

MeBeBot

Your Intelligent Assistant

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