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Modern Work
Viva Topics
Knowledge Sharing Design Sprint

Microsoft Marketplace Offering

Gold
Microsoft Partner



Employee Experience & Viva Topics

Modern Work for us, in all its simplicity, means enabling a smooth working day for every employee. Microsoft Viva Topics uses artificial intelligence (AI) to empower people with knowledge and expertise in the apps they use every day to connect, manage, and protect content across systems and teams. Viva Topics connects people with knowledge and expertise in the apps they use every day.

Developing a knowledge-centric culture requires a combination of factors: an emphasis on experimentation and collaboration, for example, and the ability to capture, reuse and harness organizational knowledge so it's available to employees.



Viva Connections
Culture and communications



Viva Insights
Productivity and wellbeing



Viva Topics
Knowledge and expertise



Viva Learning
Skilling and growth

Knowledge Sharing Design Sprint

We combine service design methods and technology to discover future business objectives and the role of digital, modern work environment. We focus on concretizing the roles of the tools and providing inspiration of the possibilities of the Microsoft 365 environment for different user roles and needs. As a result, we create a roadmap for knowledge sharing that enhances information findability, communication and ultimately - employee experience.

Our approach is interactive and values concrete workshops and active communication throughout the project. Engaging stakeholders around the organization enables us to uncover the current state of communication and collaboration and to validate and prioritize the challenges and solutions. We place high demands not only on ourselves but also our customers. Therefore, our work requires active participation in workshops, as well as the ability and willingness to act.

The work consists of a 2-week design sprint, during which we proceed from a current state analysis to the determination of the roadmap for future steps towards knowledge sharing





Design Sprint Agenda

Workshop: Current state analysis

- Latest insights of findability and knowledge sharing possibilities
- Current state analysis of your organisation
- Discovering and prioritising business objectives
- *Optional:* target group interviews, employee survey

Workshop: Inspiration & Roadmap

- Modern Work with Microsoft 365: The art of possible
- Envisioning the target state with Viva Topics
- Co-creating a "How to get started with Viva Topics" roadmap

Next steps

- According to the roadmap



Customer Benefits

- The customer core team is engaged in, confident and excited about developing knowledge sharing with Viva Topics
- Diverse perspectives collected from different target groups around the organisation
- A shared sense of clarity and motivation to move forward with Modern Work journey of knowledge sharing



Project Deliverables

- A prioritised and validated roadmap to get a head start with Viva Topics
- Shared understanding of the current state of knowledge sharing and findability: strengths and areas of development
- Extensive knowledge of the possibilities of Teams as a Platforms and Viva Topics



Start your Modern Work° journey today!

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