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Modern Work
Current State Analysis & Roadmap
4-week Design Sprint

Microsoft Marketplace Offering

Gold
Microsoft Partner

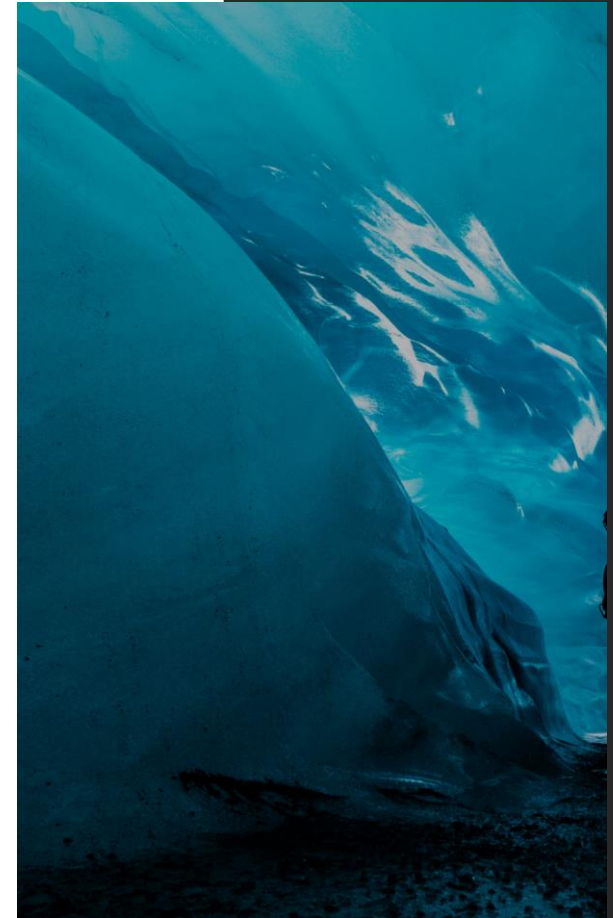


Modern Work

Microsoft 365 offers nearly limitless possibilities and tools for modern work and collaboration. Typically, customer organisations use tens of different tools and solutions for communications and teamwork. The roles of different communication channels and tools are unclear and relevant information is hard to find. Nor technology or pure technical projects, such as renewing the company intranet, change the employee's behavior.

How can we achieve sustainable change in organisations?

Modern Work for us, in all its simplicity, means enabling a smooth working day for every employee. Moving forward with Modern Work starts with a shared understanding of the current state of your organization. Discovering and prioritising user needs and doing the groundwork properly saves both time and money in the future. By building on a solid ground, you can make sure that the progress towards the desired state is systematic, goal-oriented and achievable.



Current State Analysis & Roadmap

We combine service design methods and technology and discover the business objectives as well as the different user roles and needs. We take into consideration the entire digital, modern work environment. We focus on concretizing the roles of the tools and providing inspiration of the possibilities of the Microsoft 365 environment. As a result, we create a roadmap for modern work that enhances communication, teamwork and ultimately - employee experience.

Our way of working is based on interactive and concrete workshops and active communication throughout the project. Engaging stakeholders around the organisation enables us to uncover the current state of communication and collaboration and validate and prioritise the challenges and solutions. We place high demands not only on ourselves but also our customers, and our work requires active participation in workshops, as well as the ability and willingness to make decisions.

The work consists of a 4-week design sprint, during which we proceed from a current state analysis to the determination of the roadmap for future steps towards Modern Work.





Design Sprint Agenda

Week 1

- Kick off workshop: Discovering business objectives

Week 2

- Data collection workshop: Current internal communications and collaboration tools analysis
- *Optional*: target group interviews, employee survey
- Analysis of the workshop and interview/survey results

Week 3

- Modern Work inspiration workshop: The art of possible and envisioning the target state

Week 4

- Co-creation workshop: building a roadmap to Modern Work



Customer Benefits

- The customer core team excited, confident and engaged about the modern journey ahead
- Diverse perspectives collected from different target groups around the organisation
- A shared sense of clarity and motivation to start the modern work journey



Project Deliverables

- Shared understanding of the current state of communication and collaboration: strengths and areas of development
- Extensive knowledge of the possibilities of Microsoft 365 for future work
- A prioritised and validated Modern Work roadmap



Start your Modern Work° journey today!

KAROLIINA KETTUKARI

Modern Work Lead

Microsoft MVP

karoliina.kettukari@meltlake.com