mInsure360

MInsure360 leverages Power Apps and Power Automate to streamline workers' insurance claims. Through a user-friendly portal, it integrates API and AI for quick data transfers and automation. From initiation to processing, mInsure360 simplifies and accelerates claims management thus reducing complexities. Real-time collaboration and instant access perfect processing times, offering efficiency for users and constituents. This tool is pivotal in enhancing accessibility and minimizing claim processing time.

Solution Overview

- mInsure360 sets new industry standards for insurance agencies
- mInsure360 offers a unified Platform for swift insurance claim processing responses
- Highly secured and certified infrastructure
- A fully automated system that reduces agency burdens

Key Features

- **Effortless Registration:** Simplified account sign-up for applicants

- **Customer Assistance:** Copilot support for customer guidance

- **Automated Claims:** Streamlined process with task automation

- **AI Document Handling:** Recognition and extraction for efficiency

- **Structured Workflows:** Configurable processes with notifications

- **Secure Data Integration:** Aligned records, role-based access, and centralized hub

- **Innovative Technology:** Python-Azure OpenAI integration for real-time connections

Unified Portal

- **Unified Claims Hub**: Streamline claims submission, policy management, and access to documents through a user-friendly portal

- **Real-time Assistance**: Integrate live chat support for immediate customer aid

- **Mobile Accessibility:** Perfect the platform for mobile devices, ensuring on-the-go access for users

- **Instant Quoting System**: Implement an online quoting system for quick policy estimates based on user preferences

- **Automated Reminders**: Send policy renewal reminders to users

- **Transparent Claims Tracking:** Provide real-time tracking of insurance claims

- **Multifunctional Integrations:** Seamlessly integrate with CRM systems, use predictive analytics for underwriting, and employ AI-powered chatbots and image recognition for enhanced functionality in claims processing

Policy Centre

1. Customizable Insurance Rules: Flexible rule creation based on policyholder preferences

2. Centralized Data Management: Dataverse integration for records storage

3.Automated Premium Calculations: Efficient premium calculations based on decisions

4.Real-time Analytics with Power BI: Integration for instant policy insights

5.Streamlined Claims Processing: Reporting and handling with Power Automate

6. Automated Renewal Workflows: Reminders and seamless renewal processes

7.Secure Document Management with SharePoint: Access control and versioning for documents

This Policy Centre perfects Power BI, Power Automate, SharePoint, and Dataverse, creating an efficient and secure insurance management environment

CLAIM CENTRE

Claim Filing:

- Workers initiate injury claims with Form EIR
- Employers can submit on behalf of workers
- Injured worker's signature obtained post-filing

Form Submission:

- Online submission through employer accounts
- Download, fill, and email Form EIR

Claim Processing:

- Claims accepted or denied within 34 days
- Workers address new issues through adjusters

Acceptance Benefits:

- Comprehensive medical coverage
- Compensation for lost wages
- Additional benefits for long-term injuries

Timely Reporting:

- Claims submitted within five days for prompt processing

Additional Features:

- Incident registration for future claims
- Medical insurance upon doctor's approval
- Managed care for quality treatment
- Settlement negotiations with medical coverage
- Emergency procedures for serious injuries
- Return to work guidelines for injured workers

Billing Centre

1. Quote Creation Through Portal:

- **Power Pages Setup:** Establish web pages, entity forms, and permissions for quotation requests
- **Portal Customization:** Customize entity forms for quote information and integrate with Dynamics 365 CRM
- **Real-time Notifications:** Integrate Power Automate flow with portal events for quote-related notifications
- **Power BI Insights:** Use Power BI dashboards for billing insights - quotes, policies, and payments
- **Self-Service Power Apps:** External users access billing, policy details, and make updates/payments through Power Apps
- **Invoice Automation:** Power Automate actions to create invoices in Dynamics 365 CRM
- **Security and Privacy:** Configure roles, permissions, and field-level security in Dynamics 365 CRM
- **Global Support and Compliance:** Support multi-currency, multi-language; ensure data security and privacy compliance