Revolutionize your claims process with *m*Insure360's AI-powered portal

MInsure360 leverages Power Apps and Power Automate to streamline workers' insurance claims. Through a user-friendly portal, it integrates API and AI for quick data transfers and automation. From initiation to processing, mInsure360 simplifies and accelerates claims management thus reducing complexities. Real-time collaboration and instant access perfect processing times, offering efficiency for users and constituents. This tool is pivotal in enhancing accessibility and minimizing claim processing time.

Solution Overview

- ✓ Sets new industry standards for insurance agencies
- ✓ Highly secured and certified infrastructure
- ✓ Offers a unified Platform for swift insurance claim processing responses
- ✓ A fully automated system that reduces agency burdens

KEY FEATURES OF mInsure360

Effortless Registration
Simplified account sign-up for applicants

Customer Assistance
Copilot support for customer guidance

Automated Claims
Streamlined process with task automation

AI Document Handling
Recognition and extraction for efficiency

Secure Data Integration
Aligned records, role-based access, and centralized hub

Structured Workflows
Configurable processes with notifications

Innovative Technology
Python-Azure OpenAI integration for real-time connections

Unified Portal

Unified Claims Hub
Streamline claims submission, policy management, and access to documents through a user-friendly portal

Real-time Assistance
Integrate live chat support for immediate customer aid

Mobile Accessibility
Perfect the platform for mobile devices, ensuring on-the-go access for users

Instant Quoting System
Implement an online quoting system for quick policy estimates based on user preferences

Automated Reminders
Send policy renewal reminders to users

Transparent Claims Tracking
Provide real-time tracking of insurance claims

Multifunctional Integrations
Seamlessly integrate with CRM systems, use predictive analytics for underwriting, and employ AI-powered chatbots and image recognition for enhanced functionality in claims processing

Policy Centre

Customizable Insurance Rules
Flexible rule creation based on policyholder preferences

Centralized Data Management
Dataverse integration for records storage

Automated Premium Calculations
Efficient premium calculations based on decisions

Real-time Analytics with Power BI
Integration for instant policy insights

Streamlined Claims Processing
Reporting and handling with Power Automate

Automated Renewal Workflows
Reminders and seamless renewal processes

Secure Document Management with SharePoint : Access control and versioning for documents

This policy center streamlines insurance management by perfecting Power BI, Power Automate, SharePoint, and Dataverse to create an efficient and secure environment.

Claim Centre

Claim Filing
- Workers initiate injury claims with Form EIR
- Employers can submit on behalf of workers
- Injured worker's signature obtained post-filing

Form Submission
- Online submission through employer accounts
- Download, fill, and email Form EIR

Claim Processing
- Claims accepted or denied within 34 days
- Workers address new issues through adjusters

Acceptance Benefits
- Comprehensive medical coverage
- Compensation for lost wages
- Additional benefits for long-term injuries

Timely Reporting
- Claims submitted within five days for prompt processing

Additional Features
- Incident registration for future claims
- Medical insurance upon doctor's approval
- Managed care for quality treatment
- Settlement negotiations with medical coverage
- Emergency procedures for serious injuries
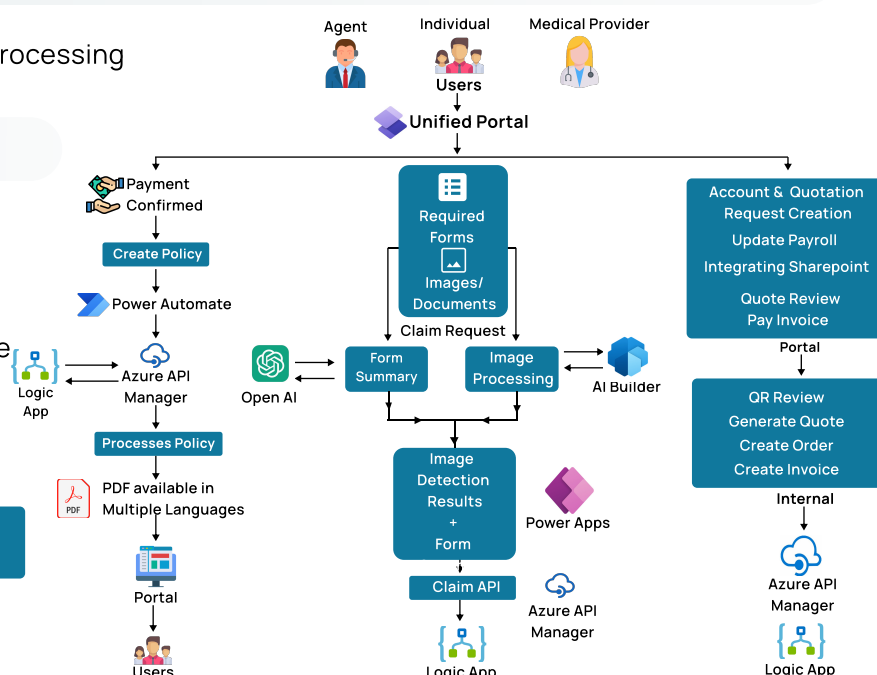- Return to work guidelines for injured workers

Billing Centre

Quote Creation Through Portal

- **Power Pages Setup:** Establish web pages, entity forms, and permissions for quotation requests
- **Portal Customization:** Customize entity forms for quote information and integrate with Dynamics 365 CRM
- **Real-time Notifications:** Integrate Power Automate flow with portal events for quote-related notifications
- **Power BI Insights:** Use Power BI dashboards for billing insights - quotes, policies, and payments
- **Self-Service Power Apps:** External users access billing, policy details, and make updates/payments through Power Apps
- **Invoice Automation:** Power Automate actions to create invoices in Dynamics 365 CRM
- **Security and Privacy:** Configure roles, permissions, and field-level security in Dynamics 365 CRM
- **Global Support and Compliance:** Support multi-currency, multi-language; ensure data security and privacy compliance