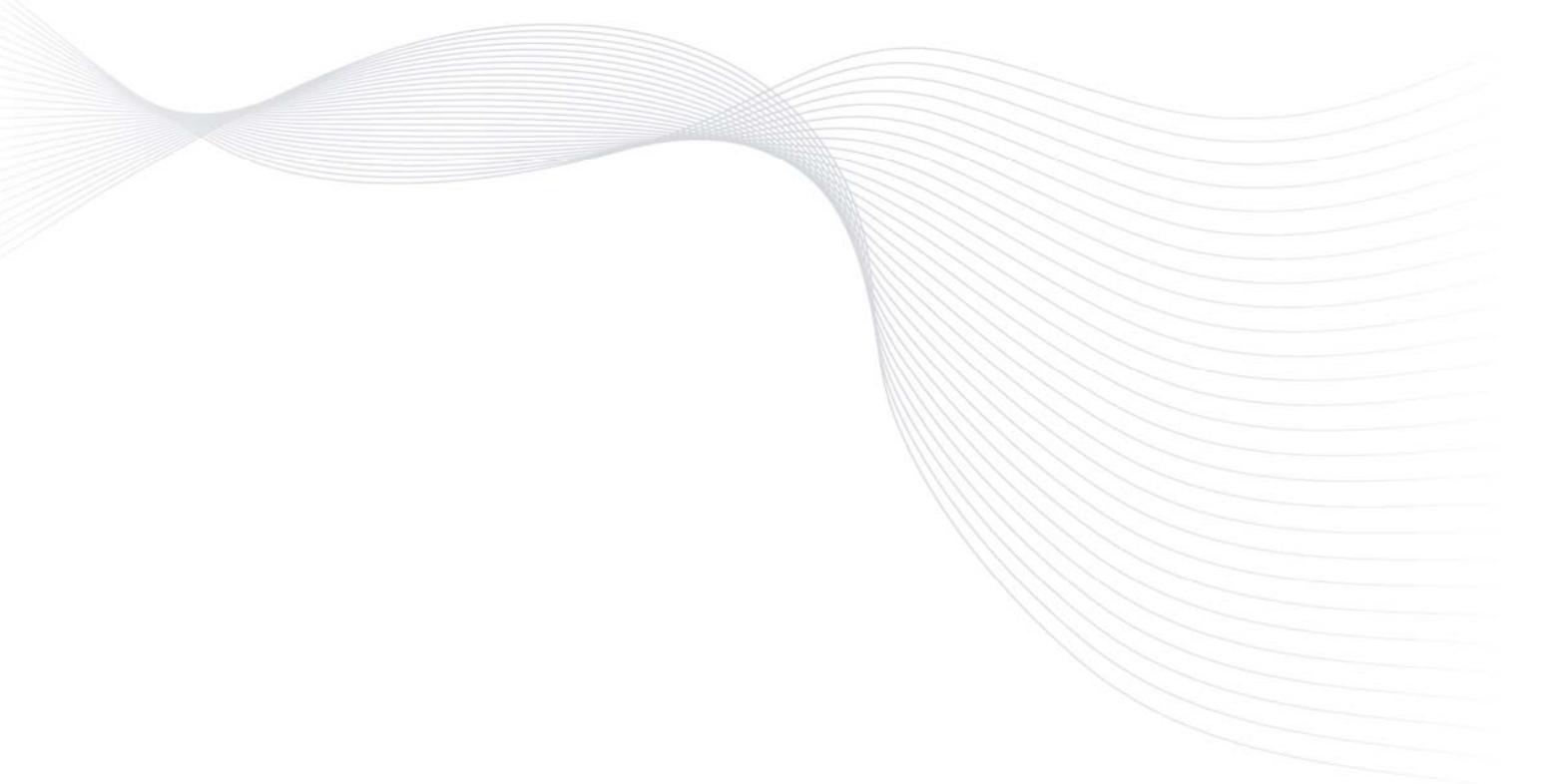




XT REPORT SAMPLES

Metropolis Call Accounting and Telemanagement



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EXTENSION REPORTS

Extension Details

Extension Details Report

METROPOLIS TECHNOLOGIES - FT. LAUDERDALE, FLORIDA

Report Date: 31-Jul-13 08:00:00

Extension Range: 0 to 9999999999

Date Range: 02-Jul-13 to 02-Jul-13

Department: Marketing

Ext: 104 / Beth Downy

Date	Time	Number Dialed	Location	Account	Duration	Class	Charge	Total
07/02/13	08:05:00	4024045	FL-Ftlauderdl		00:02:29	LOC	3.45	3.45
		Calls: 1	Average Dur: 02:29		00:02:29		3.45	3.45

Department: Sales Dept

Ext: 105 / Deborah Eads

Date	Time	Number Dialed	Location	Account	Duration	Class	Charge	Total
07/02/13	08:01:00	7875453	FL-Hollywood	4216	00:00:18	LOC	0.42	0.42
07/02/13	08:04:00	12195898246	IN-Gary		00:13:12	LD	18.35	18.35
07/02/13	08:05:00	16169812131	MI-Allendale	4211	00:03:30	LD	4.87	4.87
		Calls: 3	Average Dur: 05:40		00:17:00		23.64	23.64

Department: Reception

Ext: 115 / Marsha Brady

Date	Time	Number Dialed	Location	Account	Duration	Class	Charge	Total
07/02/13	08:01:00	2182461986	INC-MN-Deer_River	4131	00:00:41	INC	0.00	0.00
		Calls: 1	Average Dur: 00:41		00:00:41		0.00	0.00

Department: Reception

Ext: 116 / Erin Ireland

Date	Time	Number Dialed	Location	Account	Duration	Class	Charge	Total
07/02/13	08:01:00	19145011517	NY-Poughkepsi		00:00:49	LD	1.14	1.14
07/02/13	08:01:00	4158268335	INC-CA-Snfc_Cntrl	4101	00:00:40	INC	0.00	0.00
07/02/13	08:05:00	0117803228709	Russia		00:01:48	INT	25.69	25.69
		Calls: 3	Average Dur: 01:05		00:03:17		26.83	26.83

Grand Totals

Total Calls: 8	00:23:27	\$53.92	\$53.92
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Extension Details with Graph

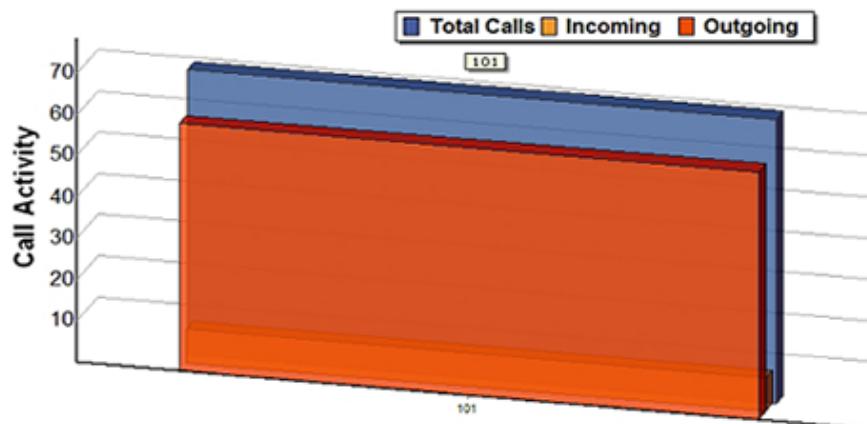
Extension Details Report

METROPOLIS TECHNOLOGIES - FT. LAUDERDALE, FLORIDA

Report Date: 31-Jul-13 08:00:00

Extension Range: 0 to 9999999999

Date Range: 02-Jul-13 to 02-Jul-13



Department: Customer Service

Ext: 101 / Sarah Kennedy

Date	Time	Number Dialed	Dur.	Location	Class	Account	Charge	Total
04/02/14	12:40:00	9183460	00:15:44	FL-Ftlauderdl	LOC		21.87	21.87
04/03/14	13:05:00	5524769	00:19:17	FL-Ftlauderdl	LOC	4230	26.80	26.80
04/03/14	13:06:00	6896494	00:12:12	FL-Ftlauderdl	LOC	4213	16.96	16.96
04/03/14	13:07:00	5182606657	00:11:34	INC-NY-Glensfalls	INC		0.00	0.00
04/03/14	13:10:00	0114603730633	00:17:38	Sweden	INT	4131	141.77	141.77
04/03/14	13:11:00	4114948735	00:18:15	INC-Unknown	INC	4210	0.00	0.00
04/03/14	13:17:00	9065829	00:03:41	FL-Ftlauderdl	LOC	4201	5.12	5.12

04/07/14	10:51:00	15028237981	00:22:17	KY-Waddy	LD		30.97	30.97
04/07/14	10:54:00	5178498	00:02:53	FL-Hollywood	LOC	4132	4.01	4.01
04/07/14	10:57:00	3919027	00:03:43	FL-Hollywood	LOC		5.17	5.17
04/07/14	11:02:00	2179918017	00:00:22	INC-Unknown	INC	4223	0.00	0.00
04/07/14	11:02:00	4002523	00:03:50	FL-Ftlauderdl	LOC		5.33	5.33
		Calls: 69	07:31:08	Avg Dur: 06:32			956.36	956.36

Grand Totals

	Total Calls: 69	07:31:08				\$956.36	\$956.36
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Extension Summary**Extension Summary Report**

METROPOLIS TECHNOLOGIES - FT. LAUDERDALE, FLORIDA

Report Date: 31-Jul-13 08:00:00

Extension Range: 0 to 9999999999

Date Range: 02-Jul-13 to 02-Jul-13

Ext	Name	Calls	Duration	Avg Dur.	Charge	Tax	Total
104	Beth Downy	68	08:24:50	07:25	787.29	0.00	787.29
105	Deborah Eads	88	08:45:24	05:58	874.97	0.00	874.97
106	Roger Finnigan	93	09:08:11	05:53	908.20	0.00	908.20
115	Marsha Brady	88	08:25:09	05:44	656.31	0.00	656.31
116	Erin Ireland	85	06:29:02	04:34	691.85	0.00	691.85
228	Gretchen Hill	90	09:56:50	06:37	884.95	0.00	884.95
230	Karen Puckett	72	08:48:33	07:20	601.44	0.00	601.44
231	Patrick Song	77	06:15:23	04:52	481.39	0.00	481.39
417	Marion Moon	89	08:56:03	06:01	724.62	0.00	724.62
638	Marcia Walsh	89	07:26:02	05:00	652.09	0.00	652.09
705	Dwight Monroe	69	07:30:38	06:31	476.73	0.00	476.73
708	Wayne Connolly	76	06:04:24	04:47	915.89	0.00	915.89
738	Priscilla Wilkerson	96	09:19:46	05:49	617.82	0.00	617.82
814	Elsie Barton	99	09:00:34	05:27	1201.86	0.00	1201.86

Grand Totals

1179	114:30:49	10475.41	0.00	10475.41
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Extension Summary with Graph

Extension Summary Report

METROPOLIS TECHNOLOGIES - FT. LAUDERDALE, FLORIDA

Report Date: 31-Jul-13 08:00:00

Extension Range: 0 to 9999999999

Date Range: 02-Jul-13 to 02-Jul-13



Ext	Name	Calls	Duration	Avg Dur.	Charge	Tax	Total
101	Sarah Kennedy	30	03:02:42	06:05	309.74	0.00	309.74
102	Eric Northman	32	04:07:45	07:44	326.28	0.00	326.28
103	Sabrina Cassidy	26	02:04:40	04:47	131.75	0.00	131.75
104	E.J. Elms	34	02:56:16	05:11	194.00	0.00	194.00
105	Patricia Smith	24	03:21:35	08:23	259.08	0.00	259.08
106	Seth Garcia	36	04:37:29	07:42	327.73	0.00	327.73
107	Roger Harris	32	02:42:30	05:04	288.00	0.00	288.00
108	Anita Kenworth	33	02:20:29	04:15	386.41	0.00	386.41
109	Elaina Martinez	21	03:00:50	08:36	243.99	0.00	243.99
110	Marique Eloqua	35	02:24:06	04:07	189.14	0.00	189.14
111	Amy Taylor	37	03:44:47	06:04	313.99	0.00	313.99
112	Cheri Boise	38	04:19:30	06:49	463.69	0.00	463.69
113	Cheryl Alley	37	03:27:38	05:36	380.08	0.00	380.08
114	David Padgett	36	03:57:57	06:36	404.46	0.00	404.46
115	Peter Smithe	31	02:15:42	04:22	176.56	0.00	176.56
118	Michael Lang	32	03:57:05	07:24	286.74	0.00	286.74
119	Mackenzie Madison	24	01:42:03	04:15	165.97	0.00	165.97
120	Brent Thompson	34	03:10:21	05:35	375.59	0.00	375.59
121	Fred Gomez	36	04:10:13	06:57	199.09	0.00	199.09
128	Marcus Drake	32	02:51:25	05:21	203.35	0.00	203.35
129	Hannah Zdenek	25	02:36:20	06:15	494.91	0.00	494.91
135	Danielle Stahlin	41	03:58:46	05:49	248.90	0.00	248.90
Grand Totals							
		706	77:57:53	04:05	6369.45	0.00	6369.45

Time Of Day Filter**Time of Day Report**

METROPOLIS TECHNOLOGIES - FT. LAUDERDALE, FLORIDA

Report Date: 31-Jul-13 08:00:00

Extension Range: 0 to 9999999999

Date Range: 02-Jul-13 to 02-Jul-13

Ext	Date	Time	Number Dialed	Location	Account	Duration	Charge	Tax	Total
104	07/02/13	08:05:00	4024045	FL-Ftlauderdl		00:02:29	3.45	0.00	3.45
105	07/02/13	08:01:00	7875453	FL-Hollywood	4216	00:00:18	0.42	0.00	0.42
105	07/02/13	08:04:00	12195898246	IN-Gary		00:13:12	18.35	0.00	18.35
105	07/02/13	08:05:00	16169812131	MI-Allendale	4211	00:03:30	4.87	0.00	4.87
115	07/02/13	08:01:00	2182461986	INC-MN-Deer_River	4131	00:00:41	0.00	0.00	0.00
116	07/02/13	08:01:00	19145011517	NY-Poughkepsi		00:00:49	1.14	0.00	1.14
116	07/02/13	08:01:00	4158268335	INC-CA-Snfc_Cntrl	4101	00:00:40	0.00	0.00	0.00
116	07/02/13	08:05:00	0117803228709	Russia		00:01:48	25.69	0.00	25.69
228	07/02/13	08:04:00	8869668	FL-Ftlauderdl	4112	00:00:58	1.34	0.00	1.34
228	07/02/13	08:05:00	2023868975	INC-DC-	4201	00:01:29	0.00	0.00	0.00
230	07/02/13	08:03:00	7045815	FL-Hollywood	4213	00:03:29	4.84	0.00	4.84
230	07/02/13	08:05:00	2185698	FL-Ftlauderdl		00:26:33	36.90	0.00	36.90
638	07/02/13	08:02:00	3157778568	INC-NY-Watertown		00:29:53	0.00	0.00	0.00
638	07/02/13	08:05:00	0117007710590	Russia	4225	00:03:37	51.61	0.00	51.61
705	07/02/13	08:01:00	5823118	FL-Pompanobch		00:03:28	4.82	0.00	4.82
705	07/02/13	08:03:00	18068135106	TX-Plainview	4106	00:02:32	3.52	0.00	3.52
705	07/02/13	08:03:00	0116773028023	SolomonIslns	4224	00:00:25	5.95	0.00	5.95
705	07/02/13	08:05:00	8673735	FL-Pompanobch		00:02:23	3.31	0.00	3.31
708	07/02/13	08:04:00	9068893170	INC-Unknown		00:03:22	0.00	0.00	0.00
738	07/02/13	08:00:00	9545829	FL-Ftlauderdl	4204	00:00:33	0.76	0.00	0.76
738	07/02/13	08:02:00	8096726	FL-Ftlauderdl		00:01:42	2.36	0.00	2.36
738	07/02/13	08:02:00	2586312	FL-Ftlauderdl	4215	00:03:29	4.84	0.00	4.84
738	07/02/13	08:02:00	4073066714	INC-FL-Orlando		00:02:42	0.00	0.00	0.00
738	07/02/13	08:04:00	5397459	FL-Coral_Spg		00:09:59	13.88	0.00	13.88
738	07/02/13	08:05:00	4373973	FL-Hollywood	4125	00:00:43	1.00	0.00	1.00
814	07/02/13	08:01:00	8093355	FL-Ftlauderdl		00:01:37	2.25	0.00	2.25
814	07/02/13	08:02:00	6785980	FL-Ftlauderdl	4111	00:03:54	5.42	0.00	5.42
814	07/02/13	08:03:00	0113958803252	VaticanCity	4120	00:01:50	21.25	0.00	21.25
814	07/02/13	08:05:00	2907015	FL-Ftlauderdl		00:10:57	15.22	0.00	15.22
						02:19:02	233.19	0.00	233.19

Extension Summary By Class**Extension Summary by Class Report**

METROPOLIS TECHNOLOGIES - FT. LAUDERDALE, FLORIDA

Report Date: 31-Jul-13 08:00:00

Extension Range: 0 to 9999999999

Date Range: 02-Jul-13 to 02-Jul-13

Ext	Name	INC Calls	INC. Dur.	LOC Calls	LOC Dur.	LTO LL Calls	LTO LL Dur.	State Calls	State Dur.	LD Calls	LD Duration	INTL Calls	INTL Dur.	Total Calls
104	Beth Downy	0	00:00:00	1	00:02:29	0	00:00:00	0	00:00:00	0	00:00:00	0	00:00:00	1
105	Deborah Eads	0	00:00:00	1	00:00:18	0	00:00:00	0	00:00:00	2	00:16:42	0	00:00:00	3
115	Marsha Brady	1	00:00:41	0	00:00:00	0	00:00:00	0	00:00:00	0	00:00:00	0	00:00:00	1
116	Erin Ireland	1	00:00:40	0	00:00:00	0	00:00:00	0	00:00:01	0	00:00:49	1	00:01:48	3
228	Gretchen Hill	1	00:01:29	1	00:00:58	0	00:00:00	0	00:00:00	0	00:00:00	0	00:00:00	2
230	Karen Puckett	0	00:00:00	2	00:30:02	0	00:00:00	0	00:00:00	0	00:00:00	0	00:00:00	2
638	Marcia Walsh	1	00:29:53	0	00:00:00	0	00:00:00	0	00:00:00	0	00:00:01	0	00:03:37	2
705	Dwight Monroe	0	00:00:00	2	00:05:51	0	00:00:00	0	00:00:01	0	00:02:32	1	00:00:25	4
708	Wayne Connolly	1	00:03:22	0	00:00:00	0	00:00:00	0	00:00:00	0	00:00:00	0	00:00:00	1
738	Priscilla Wilkerson	1	00:02:42	5	00:16:26	0	00:00:00	0	00:00:00	0	00:00:00	0	00:00:00	6
814	Elsie Barton	0	00:00:00	3	00:16:28	0	00:00:00	0	00:00:00	0	00:00:01	0	00:01:50	4

Grand Totals

6	00:38:4 15	01:12:3 0	00:00:0 0	00:00:0 4	00:20:0 4	00:07:4 29
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Class Summary By Extension**Class Summary by Extension Report**

METROPOLIS TECHNOLOGIES - FT. LAUDERDALE, FLORIDA

Report Date: 31-Jul-13 08:00:00

Extension Range: 0 to 9999999999

Date Range: 02-Jul-13 to 02-Jul-13

104: Beth Downy

Class	Calls	Duration	Charge	Total Tax	Total
LOC	1	00:02:29	3.45	0.00	3.45
	1	00:02:29	3.45	0.00	3.45

228: Gretchen Hill

Class	Calls	Duration	Charge	Total Tax	Total
INC	1	00:01:29	0.00	0.00	0.00
LOC	1	00:00:58	1.34	0.00	1.34
	2	00:02:27	1.34	0.00	1.34

638: Marcia Walsh

Class	Calls	Duration	Charge	Total Tax	Total
INC	1	00:29:53	0.00	0.00	0.00
INT	1	00:03:37	51.61	0.00	51.61
	2	00:33:30	51.61	0.00	51.61

Grand Totals

5	00:38:26	56.40	0.00	56.40
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Extension Directory

Extension Directory Report

METROPOLIS TECHNOLOGIES - FT. LAUDERDALE, FLORIDA

Report Date: 31-Jul-13 08:00:00

Ext	Name	Department	Dept Location (if any)
101	John Adams	Customer Service	
102	Sam Brown	Customer Service	
103	Alice Conners	Customer Service	
104	Beth Downy	Marketing	
105	Deborah Eads	Sales Dept	
106	Roger Finnigan	Sales Dept	
107	Accounts - Judy	Accounting	
108	Accounts - Jill	Accounting	
109	Accounts - Jack	Accounting	
110	Accounts - Jay	Accounting	
111	Accounts - Jerry	Accounting	
113	Accounts - Fax1	Accounting	
114	Accounts - Fax2	Accounting	
115	Marsha Brady	Reception	
116	Erin Ireland	Reception	
117	William Deason	Shipping	
118	Peter King	GeoGlobal Inc. Offices	
119	Jeff Jessop	Transworld Inc. Offices	
120	Kirk Hunting	Leased Offices	
121	Conference Room1	Board Rooms	
530	Jean Griffin	Leased Offices	
602	Kristine Dougherty	Board Rooms	
607	Crystal Powers	Management	
614	Alex May	Shipping	
616	Eric Steele	Shipping	
617	Wesley Teague	Shipping	
628	Franklin Vick	Customer Service	
632	Claire Gallagher	Customer Service	
637	Marian Solomon	Customer Service	
638	Marcia Walsh	Marketing	
705	Dwight Monroe	Sales Dept	
708	Wayne Connolly	Sales Dept	
709	Stephanie Hawkins	Accounting	
716	Neal Middleton	IT	
721	Gretchen Goldstein	Accounting	
725	Tim Watts	Accounting	
730	Jerome Johnston	IT	
736	Shelley Weeks	Accounting	
738	Priscilla Wilkerson	Reception	
814	Elsie Barton	Reception	
816	Beth Walton	Shipping	
822	Erica Hall	GeoGlobal Inc. Offices	

DEPARTMENT REPORTS

Department Details

Department Details Report

METROPOLIS TECHNOLOGIES - FT. LAUDERDALE, FLORIDA

Report Date: 31-Jul-13 08:00:00

Extension Range: 0 to 9999999999

Date Range: 02-Jul-13 to 02-Jul-13

Department: Board Rooms

Department: Board Rooms /

Ext	Name	Date	Time	Number Dialed	Location	Account	Duration	Total
121	Conference	07/02/13	08:00:00	7169499992	INC-NY-Buffalo		00:03:32	0.00
121	Conference	07/02/13	08:02:00	0116015938666	Malaysia	4220	00:01:44	24.73
121	Conference	07/02/13	08:03:00	9157082	FL-Ftlauderdl	4231	00:00:57	1.32
121	Conference	07/02/13	08:04:00	7422727	FL-Ftlauderdl		00:02:16	3.15
121	Conference	07/02/13	08:04:00	16024024877	AZ-Phoenix	4221	00:00:13	0.30
121	Conference	07/02/13	08:04:00	06139504886	Local_Call		00:00:58	1.34
121	Conference	07/02/13	08:04:00	3054613590	INC-FL-Miami		00:01:13	0.00
602	Kristine Dougherty	07/02/13	08:00:00	9482302	FL-Pompanobch	4214	00:01:25	1.97
602	Kristine Dougherty	07/02/13	08:02:00	4156154198	INC-CA-Snfc_Cntrl	4222	00:02:14	0.00
602	Kristine Dougherty	07/02/13	08:03:00	9798244	FL-Pompanobch	4231	00:01:41	2.34
Calls: 10					Average Dur: 01:37		00:16:13	35.15

Department: GeoGlobal Inc. Offices

Department: GeoGlobal Inc. Offices /

Ext	Name	Date	Time	Number Dialed	Location	Account	Duration	Total
118	Peter King	07/02/13	08:05:00	14058908856	OK-Moore		00:03:58	5.51
510	Jerome Wallace	07/02/13	08:00:00	4724285	FL-Ftlauderdl	4211	00:03:55	5.44
822	Erica Hall	07/02/13	08:00:00	5706380	FL-Deerfldbch	4205	00:03:13	4.47
822	Erica Hall	07/02/13	08:02:00	2109429	FL-Hollywood	4200	00:00:41	0.95
822	Erica Hall	07/02/13	08:03:00	7146389945	INC-CA-Garden_Grv	4133	00:02:52	0.00
Calls: 5					Average Dur: 02:55		00:14:39	16.37

Department: IT

Department: IT /

Ext	Name	Date	Time	Number Dialed	Location	Account	Duration	Total
316	Hazel Bender	07/02/13	08:02:00	13117675899	NY-Syracuse		00:02:36	3.61
401	Francis McNamara	07/02/13	08:02:00	7126312111	INC-IA-Sheldon		00:01:10	0.00
401	Francis McNamara	07/02/13	08:05:00	8054075275	INC-CA-Oxnard	4116	00:05:38	0.00
716	Neal Middleton	07/02/13	08:00:00	06166282152	Local_Call	4212	00:01:42	2.36
716	Neal Middleton	07/02/13	08:02:00	0112266349421	BurkinaFaso		00:02:54	51.79
716	Neal Middleton	07/02/13	08:03:00	19163412310	CA-Sacramento	4230	00:02:38	3.66
730	Jerome Johnston	07/02/13	08:00:00	9768346	FL-Pompanobch		00:03:37	5.03
Calls: 7					Average Dur: 02:53		00:20:15	66.45

Department: Marketing

Department: Marketing /

Ext	Name	Date	Time	Number Dialed	Location	Account	Duration	Total
104	Beth Downy	07/02/13	08:05:00	4024045	FL-Ftlauderdl		00:02:29	3.45
228	Gretchen Hill	07/02/13	08:04:00	8869668	FL-Ftlauderdl	4112	00:00:58	1.34
228	Gretchen Hill	07/02/13	08:05:00	2023868975	INC-DC-Wshngtnzn1	4201	00:01:29	0.00
638	Marcia Walsh	07/02/13	08:02:00	3157778568	INC-NY-Watertown		00:29:53	0.00
638	Marcia Walsh	07/02/13	08:05:00	0117007710590	Russia	4225	00:03:37	51.61
Calls: 5					Average Dur: 07:41		00:38:26	56.40

Grand Totals

Total Calls: 27

01:29:3: \$174.37

Department Details By Class

Department Details by Call Class Report

METROPOLIS TECHNOLOGIES - FT. LAUDERDALE, FLORIDA

Report Date: 31-Jul-13 08:00:00

Extension Range: 0 to 9999999999

Date Range: 31-Jul-13 to 31-Jul-13

Board Rooms

Ext	Name	INC Calls	INC. Dur.	LOC Calls	LOC Dur.	LTOCALLS	LTOCALLS Dur.	State Calls	State Dur.	LD Calls	LD Duration	INTL Calls	INTL Dur.	Total Calls
121	Conference	8	00:35:42	24	02:12:11	0	00:00:00	0	00:00:00	10	01:24:54	2	00:21:22	44
602	Kristine	7	01:09:43	18	01:09:00	0	00:00:00	0	00:00:00	9	01:01:43	1	00:11:50	35
		15	01:45:25	42	03:21:11	0	00:00:00	0	00:00:00	19	02:26:37	3	00:33:12	79

GeoGlobal Inc. Offices

Ext	Name	INC Calls	INC. Dur.	LOC Calls	LOC Dur.	LTOCALLS	LTOCALLS Dur.	State Calls	State Dur.	LD Calls	LD Duration	INTL Calls	INTL Dur.	Total Calls
118	Peter King	6	00:28:13	15	01:45:10	0	00:00:00	0	00:00:00	5	00:25:18	1	00:26:23	27
510	Jerome Wallace	3	00:31:28	10	01:06:52	0	00:00:00	0	00:00:00	3	00:06:46	2	00:03:28	18
822	Erica Hall	6	00:19:21	14	00:53:05	0	00:00:00	0	00:00:00	1	00:01:27	2	00:29:32	23
		15	01:19:02	39	03:45:07	0	00:00:00	0	00:00:00	9	00:33:31	5	00:59:23	68

IT

Ext	Name	INC Calls	INC. Dur.	LOC Calls	LOC Dur.	LTOCALLS	LTOCALLS Dur.	State Calls	State Dur.	LD Calls	LD Duration	INTL Calls	INTL Dur.	Total Calls
316	Hazel Bender	4	00:04:38	11	00:45:23	0	00:00:00	0	00:00:00	4	00:17:04	2	00:04:59	21
401	Francis McNamara	8	00:44:02	11	00:54:27	0	00:00:00	0	00:00:00	5	00:15:07	2	00:15:17	26
716	Neal Middleton	3	00:10:20	16	01:33:53	0	00:00:00	0	00:00:00	3	00:23:55	1	00:02:54	23
730	Jerome Johnston	3	00:07:09	13	01:26:43	0	00:00:00	0	00:00:00	3	00:06:50	2	00:05:27	21
		18	01:06:09	51	04:40:26	0	00:00:00	0	00:00:00	15	01:02:56	7	00:28:37	91

Marketing

Ext	Name	INC Calls	INC. Dur.	LOC Calls	LOC Dur.	LTOCALLS	LTOCALLS Dur.	State Calls	State Dur.	LD Calls	LD Duration	INTL Calls	INTL Dur.	Total Calls
104	Beth Downy	2	00:12:05	14	01:52:14	0	00:00:00	0	00:00:00	3	01:03:44	0	00:00:00	19
228	Gretchen Hill	6	00:35:23	20	02:21:10	0	00:00:00	0	00:00:00	1	00:03:44	0	00:00:00	27
638	Marcia Walsh	2	00:40:14	13	01:13:52	0	00:00:00	0	00:00:00	1	00:04:57	3	00:12:43	19
		10	01:27:42	47	05:27:16	0	00:00:00	0	00:00:00	5	01:12:25	3	00:12:43	65

Grand Totals

58	05:38:1	179	17:14:0	0	00:00:0	0	00:00:0	48	05:15:2	18	02:13:5	303
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Department Summary

Department Summary Report

METROPOLIS TECHNOLOGIES - FT. LAUDERDALE, FLORIDA

Report Date: 31-Jul-13 08:00:00

Extension Range: 0 to 9999999999

Date Range: 31-Jul-13 to 31-Jul-13

Department	Calls	Duration	Charge	Tax	Total
Accounting	275	28:06:52	2268.28	0.00	2268.28
Board Rooms	79	08:06:25	702.65	0.00	702.65
Customer Service	196	19:28:41	2215.70	0.00	2215.70
Default	118	10:41:19	1390.90	0.00	1390.90
GeoGlobal Inc. Offices	68	06:37:03	727.08	0.00	727.08
IT	91	07:18:08	592.59	0.00	592.59
Leased Offices	54	04:40:29	308.87	0.00	308.87
Management	44	05:49:04	420.84	0.00	420.84
Marketing	65	08:20:06	705.14	0.00	705.14
Reception	120	11:04:30	1156.60	0.00	1156.60
Sales Dept	117	14:02:37	1166.88	0.00	1166.88
Shipping	156	13:35:35	1182.71	0.00	1182.71
Transworld Inc. Offices	47	04:17:29	315.69	0.00	315.69
Grand Totals					
	1430	142:08:18	13153.94	0.00	13153.94

Department Summary By Class**Department Summary by Call Class Report**

METROPOLIS TECHNOLOGIES - FT. LAUDERDALE, FLORIDA

Report Date: 31-Jul-13 08:00:00

Extension Range: 0 to 9999999999

Date Range: 31-Jul-13 to 31-Jul-13

Department	INC Calls	INC. Dur.	LOC Calls	LOC Dur.	LTOLL Calls	LTOLL Dur.	State Calls	State Dur.	LD Calls	LD Dur.	INTL Calls	INTL Dur.	Total Calls	Dur.
Accounting	57	05:48:36	163	16:08:54	0	00:00:00	0	00:00:00	45	05:11:08	10	00:58:14	275	28:06:52
Board Rooms	15	01:45:25	42	03:21:11	0	00:00:00	0	00:00:00	19	02:26:37	3	00:33:12	79	08:06:25
Customer Service	39	02:35:12	118	11:28:31	0	00:00:00	1	00:00:20	22	03:40:11	16	01:44:27	196	19:28:41
Default	30	01:45:58	63	05:59:33	0	00:00:00	0	00:00:00	14	01:30:52	11	01:24:56	118	10:41:19
GeoGlobal Inc.	15	01:19:02	39	03:45:07	0	00:00:00	0	00:00:00	9	00:33:31	5	00:59:23	68	06:37:03
IT	18	01:06:09	51	04:40:26	0	00:00:00	0	00:00:00	15	01:02:56	7	00:28:37	91	07:18:08
Leased Offices	11	01:09:41	36	03:15:44	0	00:00:00	0	00:00:00	5	00:13:50	2	00:01:14	54	04:40:29
Management	8	01:38:50	24	03:17:28	0	00:00:00	0	00:00:00	9	00:45:31	3	00:07:15	44	05:49:04
Marketing	10	01:27:42	47	05:27:16	0	00:00:00	0	00:00:00	5	01:12:25	3	00:12:43	65	08:20:06
Reception	20	01:41:30	75	06:16:39	0	00:00:00	0	00:00:00	15	02:14:12	10	00:52:09	120	11:04:30
Sales Dept	26	03:03:32	63	08:21:55	1	00:01:50	1	00:02:59	17	01:57:17	9	00:35:04	117	14:02:37
Shipping	35	03:04:32	83	07:06:44	0	00:00:00	0	00:00:00	25	02:40:47	13	00:43:32	156	13:35:35
Transworld Inc.	9	00:37:51	32	03:29:50	0	00:00:00	1	00:00:59	3	00:04:12	2	00:04:37	47	04:17:29

Grand Totals

293 27:04:00 836 82:39:18 1 00:01:50 3 00:04:18 203 23:33:29 94 08:45:23 1430 142:08:

Department Summary By Extension

Dept Summary by Extension Report

METROPOLIS TECHNOLOGIES - FT. LAUDERDALE, FLORIDA

Report Date: 31-Jul-13 08:00:00

Extension Range: 0 to 9999999999

Date Range: 31-Jul-13 to 31-Jul-13

Board Rooms

UserID	Name	Calls	Total Dur.	Charge	Tax	Total
121	Conference Room1	44	04:34:09	501.78	0.00	501.78
602	Kristine Dougherty	35	03:32:16	200.87	0.00	200.87
		79	08:06:25	702.65	0.00	702.65

GeoGlobal Inc. Offices

UserID	Name	Calls	Total Dur.	Charge	Tax	Total
118	Peter King	27	03:05:04	224.09	0.00	224.09
510	Jerome Wallace	18	01:48:34	107.97	0.00	107.97
822	Erica Hall	23	01:43:25	395.02	0.00	395.02
		68	06:37:03	727.08	0.00	727.08

Reception

UserID	Name	Calls	Total Dur.	Charge	Tax	Total
115	Marsha Brady	21	02:51:59	195.39	0.00	195.39
116	Erin Ireland	23	01:06:53	135.36	0.00	135.36
417	Marion Moon	20	02:28:51	192.67	0.00	192.67
738	Priscilla Wilkerson	29	02:29:16	173.63	0.00	173.63
814	Elsie Barton	27	02:07:31	459.55	0.00	459.55
		120	11:04:30	1156.60	0.00	1156.60

Sales Dept

UserID	Name	Calls	Total Dur.	Charge	Tax	Total
105	Deborah Eads	22	02:26:15	289.34	0.00	289.34
106	Roger Finnigan	26	02:35:54	230.31	0.00	230.31
230	Karen Puckett	18	02:41:20	187.49	0.00	187.49
231	Patrick Song	15	02:12:45	172.09	0.00	172.09
705	Dwight Monroe	21	02:36:41	110.04	0.00	110.04
708	Wayne Connolly	15	01:29:42	177.61	0.00	177.61
		117	14:02:37	1166.88	0.00	1166.88

Grand Totals

384	39:50:3	3753.21	0.00	3753.21
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Department Directory**Department Directory Report**

METROPOLIS TECHNOLOGIES - FT. LAUDERDALE, FLORIDA

Report Date: 31-Jul-13 08:00:00

Department: Leased Offices

Dept: Leased Offices /

Ext	Name
120	Kirk Hunting
530	Jean Griffin

Department: Transworld Inc. Offices

Dept: Transworld Inc. Offices /

Ext	Name
119	Jeff Jessop
519	Neal Lawrence

Department: IT

Dept: IT /

Ext	Name
316	Hazel Bender
401	Francis McNamara
716	Neal Middleton
730	Jerome Johnston

Department: Board Rooms

Dept: Board Rooms /

Ext	Name
121	Conference Room1
602	Kristine Dougherty

Department: Management

Dept: Management /

Ext	Name
308	Elsie Hamilton
418	Beth Woodard
607	Crystal Powers

Department: Marketing

Dept: Marketing /

Ext	Name
104	Beth Downy
228	Gretchen Hill
638	Marcia Walsh

ACCOUNT REPORTS

Account Details

Account Details Report

METROPOLIS TECHNOLOGIES - FT. LAUDERDALE, FLORIDA

Report Date: 31-Jul-13 08:00:00

Extension Range: 0 to 9999999999

Date Range: 02-Jul-13 to 02-Jul-13

Department: Sales Dept

Account: 4100 / Elsie Barton

Ext	Name	Date	Time	Number Dialed	Location	Duration	Total
231	Patrick Song	07/02/13	08:07:00	6770845	FL-Ftlauderdl	00:00:43	1.00
316	Hazel Bender	07/02/13	08:10:00	9530868	FL-Ftlauderdl	00:01:44	2.41
115	Marsha Brady	07/02/13	08:10:00	7851307	FL-Pompanobch	00:02:38	3.66
228	Gretchen Hill	07/02/13	08:15:00	18185308650	CA-Van_Nuys	00:03:44	5.19
637	Marian Solomon	07/02/13	08:17:00	3277640	FL-Ftlauderdl	00:13:27	18.70
171	(Unknown)	07/02/13	08:19:00	9272336	FL-Hollywood	00:02:40	3.71
530	Jean Griffin	07/02/13	08:20:00	6057206476	INC-SD-Sturgis	00:00:32	0.00
117	William Deason	07/02/13	08:24:00	12043832869	CAN-MB-Woodlands	00:00:12	0.32
105	Deborah Eads	07/02/13	08:29:00	7881126	FL-Pompanobch	00:00:52	1.20
120	Kirk Hunting	07/02/13	08:36:00	5118461	FL-Ftlauderdl	00:01:42	2.36
231	Patrick Song	07/02/13	08:40:00	08156743680	Local_Call	00:18:29	25.69
628	Franklin Vick	07/02/13	08:44:00	7854213	FL-Pompanobch	00:03:15	4.52
730	Jerome Johnston	07/02/13	08:44:00	3134104791	INC-MI-Detroit	00:00:52	0.00
494	(Unknown)	07/02/13	08:53:00	3907336	FL-Ftlauderdl	00:03:42	5.14
Calls: 14					Average Dur: 03:53	00:54:32	73.90

Department: Reception

Account: 4101 / Wayne Connolly

Ext	Name	Date	Time	Number Dialed	Location	Duration	Total
116	Erin Ireland	07/02/13	08:01:00	4158268335	INC-CA-Snfc_Cntrl	00:00:40	0.00
120	Kirk Hunting	07/02/13	08:02:00	9648558	FL-Hollywood	00:01:41	2.34
327	Malcolm Wagner	07/02/13	08:04:00	4828530	FL-Deerfdbch	00:02:34	3.57
108	Accounts - Jill	07/02/13	08:05:00	3476316	FL-Hollywood	00:00:49	1.14
121	Conference Room1	07/02/13	08:08:00	2694870	FL-Ftlauderdl	00:01:14	1.71
412	Sandy Raynor	07/02/13	08:20:00	5626828	FL-Ftlauderdl	00:03:37	5.03
401	Francis McNamara	07/02/13	08:23:00	15149445229	CAN-PQ-Montreal	00:14:49	24.00
103	Alice Conners	07/02/13	08:30:00	7633042	FL-Ftlauderdl	00:03:22	4.68
637	Marian Solomon	07/02/13	08:35:00	2396539	FL-Hollywood	00:00:11	0.25
101	John Adams	07/02/13	08:39:00	5851344	FL-Ftlauderdl	00:01:26	1.99
115	Marsha Brady	07/02/13	08:40:00	9094952324	INC-CA-S_Berndino	00:00:11	0.00
602	Kristine Dougherty	07/02/13	08:41:00	4719825	FL-Ftlauderdl	00:03:28	4.82
228	Gretchen Hill	07/02/13	08:45:00	8811754	FL-Ftlauderdl	00:00:23	0.53
171	(Unknown)	07/02/13	08:45:00	0112554535417	Tanzania	00:03:17	35.13
116	Erin Ireland	07/02/13	08:50:00	3070297	FL-Ftlauderdl	00:03:19	4.61
412	Sandy Raynor	07/02/13	08:52:00	3092661905	INC-IL-Morton	00:01:45	0.00
716	Neal Middleton	07/02/13	08:56:00	7189117	FL-Pompanobch	00:02:17	3.17
120	Kirk Hunting	07/02/13	08:57:00	8641713	FL-Ftlauderdl	00:03:34	4.96
121	Conference Room1	07/02/13	08:59:00	6429286	FL-Pompanobch	00:00:10	0.23
Calls: 19					Average Dur: 02:34	00:48:47	98.16

Grand Totals

Total Calls: 33

01:43:19 \$172.06

Account Summary**Account Summary Report**

METROPOLIS TECHNOLOGIES - FT. LAUDERDALE, FLORIDA

Report Date: 31-Jul-13 08:00:00

Extension Range: 0 to 9999999999

Date Range: 02-Jul-13 to 02-Jul-13

Elsie Barton

Account	Account Desc.	Calls	Duration	Charge	Tax	Total
4100	Elsie Barton	222	20:31:15	2462.45	0.00	2462.45
		222	20:31:15	2462.45	0.00	2462.45

Wayne Connolly

Account	Account Desc.	Calls	Duration	Charge	Tax	Total
4101	Wayne Connolly	211	19:13:31	1797.86	0.00	1797.86
		211	19:13:31	1797.86	0.00	1797.86

Neal Lawrence

Account	Account Desc.	Calls	Duration	Charge	Tax	Total
4102	Neal Lawrence	187	21:06:26	2441.96	0.00	2441.96
		187	21:06:26	2441.96	0.00	2441.96

Sandy Raynor

Account	Account Desc.	Calls	Duration	Charge	Tax	Total
4103	Sandy Raynor	215	20:03:21	2269.66	0.00	2269.66
		215	20:03:21	2269.66	0.00	2269.66

Dwight Monroe

Account	Account Desc.	Calls	Duration	Charge	Tax	Total
4104	Dwight Monroe	223	19:28:26	1511.63	0.00	1511.63
		223	19:28:26	1511.63	0.00	1511.63

Grand Totals

1058	100:22:59	10483.56	0.00	10483.56
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Account Extension Activity

Account Extension Activity Report

METROPOLIS TECHNOLOGIES - FT. LAUDERDALE, FLORIDA

Report Date: 31-Aug-13 08:00:00

Extension Range: 0 to 9999999999

Date Range: 02-Jul-13 to 02-Jul-13

Department: Sales Dept

Ext: 231 / Patrick Song

Date	Time	Number Dialed	Location	Duration	Account	Total
07/02/13	00:00:00	13135596152	MI-Detroit	00:01:43		2.39
		Calls: 1	Average Dur: 01:43	00:01:43		2.39

Department: Sales Dept

Ext: 705 / Dwight Monroe

Date	Time	Number Dialed	Location	Duration	Account	Total
07/02/13	00:00:00	16057121122	SD-Rapid_City	00:11:24		15.85
		Calls: 1	Average Dur: 11:24	00:11:24		15.85

Department: Sales Dept

Ext: 230 / Karen Puckett

Date	Time	Number Dialed	Location	Duration	Account	Total
07/02/13	00:00:00	05094766839	Local_Call	00:01:28		2.04
		Calls: 1	Average Dur: 01:28	00:01:28		2.04

Department: Sales Dept

Ext: 231 / Patrick Song

Date	Time	Number Dialed	Location	Duration	Account	Total
07/02/13	00:01:00	9100084	FL-Deerfldbch	00:18:59		26.39
		Calls: 1	Average Dur: 18:59	00:18:59		26.39

Department: Sales Dept

Ext: 708 / Wayne Connolly

Date	Time	Number Dialed	Location	Duration	Account	Total
07/02/13	12:12:00	9892275	FL-Hollywood	00:01:35	4236	2.20
		Calls: 1	Average Dur: 01:35	00:01:35		2.20

Grand Totals

Total Calls: 1470	145:23:21	\$13063.15
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Account Code Directory

Account Directory Report

METROPOLIS TECHNOLOGIES - FT. LAUDERDALE, FLORIDA

Report Date: 31-Jul-13 08:00:00

Account	Account Name
4100	Elsie Barton
4101	Wayne Connolly
4102	Neal Lawrence
4103	Sandy Raynor
4104	Dwight Monroe
4105	Deborah Eads
4106	Accounts - Fax1
4112	Wesley Teague
4113	Erica Hall
4114	Eric Steele
4115	Jean Griffin
4116	Sam Brown
4120	Kristina Chung
4121	Hazel Bender
4122	Peter King
4124	Dolores McLaughlin
4125	Marcia Walsh
4126	Priscilla Wilkerson
4130	Franklin Vick
4131	Accounts - Jack
4133	Roger Finnigan
4134	Jeff Jessop
4135	Accounts - Jay
4136	Marsha Brady
4200	Marian Solomon
4202	Conference Room1
4203	Malcolm Wagner
4204	Shelley Weeks
4205	John Adams
4206	Kirk Hunting
4210	Accounts - Fax2
4211	Marion Moon
4212	Accounts - Jill
4213	Elsie Hamilton

PROFIT REPORTS

Profit Details Report (Toll Calls Only)

Profit Details Report (Toll Calls Only)

METROPOLIS TECHNOLOGIES - FT. LAUDERDALE, FLORIDA
 Report Date: 31-Jul-13 08:00:00
 Extension Range: 0 to 9999999999
 Date Range: 02-Jul-13 to 02-Jul-13

Department: GeoGlobal Inc. Offices
 Ext: 118 / Peter King

Date	Time	Number Dialed	Location	Duration	Charge	Tax	Total	Cost	Profit
07/02/13	08:05:00	14058908856	OK-Moore	00:03:58	5.51	0.00	5.51	5.51	0.00
07/02/13	08:06:00	3150898	FL-Ftlauderdl	00:00:45	1.04	0.00	1.04	1.04	0.00
		Calls: 2		Average Dur: 02:21 00:04:43	6.55	0.00	6.55	6.55	0.00

Department: Leased Offices
 Ext: 120 / Kirk Hunting

Date	Time	Number Dialed	Location	Duration	Charge	Tax	Total	Cost	Profit
07/02/13	08:02:00	9648558	FL-Hollywood	00:01:41	2.34	0.00	2.34	2.34	0.00
07/02/13	08:04:00	6816886	FL-Ftlauderdl	00:01:45	2.43	0.00	2.43	2.43	0.00
07/02/13	08:15:00	5082771	FL-Ftlauderdl	00:02:54	4.03	0.00	4.03	4.03	0.00
		Calls: 3		Average Dur: 02:06 00:06:20	8.80	0.00	8.80	8.80	0.00

Department: GeoGlobal Inc. Offices
 Ext: 510 / Jerome Wallace

Date	Time	Number Dialed	Location	Duration	Charge	Tax	Total	Cost	Profit
07/02/13	08:00:00	4724285	FL-Ftlauderdl	00:03:55	5.44	0.00	5.44	5.44	0.00
07/02/13	08:08:00	5149101	FL-Ftlauderdl	00:03:56	5.47	0.00	5.47	5.47	0.00
07/02/13	08:08:00	18066692199	TX-Pampa	00:03:41	5.12	0.00	5.12	5.12	0.00
07/02/13	08:09:00	14038706408	CAN-AB-Calgary	00:00:49	1.32	0.00	1.32	1.32	0.00
		Calls: 4		Average Dur: 03:05 00:12:21	17.35	0.00	17.35	17.35	0.00

Department: Leased Offices
 Ext: 530 / Jean Griffin

Date	Time	Number Dialed	Location	Duration	Charge	Tax	Total	Cost	Profit
07/02/13	08:01:00	5815289	FL-Ftlauderdl	00:01:36	2.22	0.00	2.22	2.22	0.00
07/02/13	08:06:00	3588969	FL-Ftlauderdl	00:18:55	26.29	0.00	26.29	26.29	0.00
07/02/13	08:06:00	5918326	FL-Ftlauderdl	00:01:32	2.13	0.00	2.13	2.13	0.00
07/02/13	08:08:00	9462041	FL-Pompanobch	00:00:54	1.25	0.00	1.25	1.25	0.00
07/02/13	08:09:00	4899564	FL-Ftlauderdl	00:19:39	27.31	0.00	27.31	27.31	0.00
07/02/13	08:09:00	2547850	FL-Deerfdbch	00:07:23	10.26	0.00	10.26	10.26	0.00
07/02/13	08:10:00	7651561	FL-Ftlauderdl	00:03:25	4.75	0.00	4.75	4.75	0.00
07/02/13	08:13:00	5400147	FL-Ftlauderdl	00:01:56	2.69	0.00	2.69	2.69	0.00
		Calls: 8		Average Dur: 06:55 00:55:20	76.90	0.00	76.90	76.90	0.00

Department: GeoGlobal Inc. Offices
 Ext: 822 / Erica Hall

Date	Time	Number Dialed	Location	Duration	Charge	Tax	Total	Cost	Profit
07/02/13	08:00:00	5706380	FL-Deerfdbch	00:03:13	4.47	0.00	4.47	4.47	0.00
07/02/13	08:02:00	2109429	FL-Hollywood	00:00:41	0.95	0.00	0.95	0.95	0.00
07/02/13	08:07:00	3280690	FL-Ftlauderdl	00:00:32	0.74	0.00	0.74	0.74	0.00
07/02/13	08:07:00	4214753	FL-Deerfdbch	00:07:59	11.10	0.00	11.10	11.10	0.00
07/02/13	08:08:00	7649823	FL-Ftlauderdl	00:02:52	3.98	0.00	3.98	3.98	0.00
07/02/13	08:11:00	5494666	FL-Hollywood	00:20:52	29.00	0.00	29.00	29.00	0.00
		Calls: 6		Average Dur: 06:01 00:36:09	50.24	0.00	50.24	50.24	0.00

Grand Totals

Total Calls: 23	01:54:53	\$159.84	\$0.00	\$159.84	\$159.84	\$0.00
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Profit Summary

Profit Summary Report

METROPOLIS TECHNOLOGIES - FT. LAUDERDALE, FLORIDA

Report Date: 31-Jul-13 08:00:00

Extension Range: 0 to 9999999999

Date Range: 02-Jul-13 to 02-Jul-13

Ext	Name	Calls	Duration	Charge	Tax	Total	Cost	Profit
107	Accounts - Judy	273	27:31:39	3018.33	0.00	3018.33	3018.33	0.00
108	Accounts - Jill	253	24:03:22	2071.26	0.00	2071.26	2071.26	0.00
113	Accounts - Fax1	259	26:11:48	1863.72	0.00	1863.72	1863.72	0.00
114	Accounts - Fax2	229	21:43:45	2068.23	0.00	2068.23	2068.23	0.00
327	Malcolm Wagner	267	26:52:41	2846.79	0.00	2846.79	2846.79	0.00
412	Sandy Raynor	244	24:27:12	1845.88	0.00	1845.88	1845.88	0.00
709	Stephanie Hawkins	259	27:08:51	1818.61	0.00	1818.61	1818.61	0.00
721	Gretchen Goldstein	282	28:09:01	2571.15	0.00	2571.15	2571.15	0.00
725	Tim Watts	247	24:46:38	1931.93	0.00	1931.93	1931.93	0.00
736	Shelley Weeks	300	28:16:31	2451.23	0.00	2451.23	2451.23	0.00
121	Conference Room1	512	51:27:22	5104.18	0.00	5104.18	5104.18	0.00
602	Kristine Dougherty	274	27:28:25	2350.94	0.00	2350.94	2350.94	0.00
101	John Adams	246	20:52:17	2056.07	0.00	2056.07	2056.07	0.00
102	Sam Brown	295	30:44:00	3721.85	0.00	3721.85	3721.85	0.00
103	Alice Conners	286	26:45:33	3133.37	0.00	3133.37	3133.37	0.00
213	Kristina Chung	264	26:24:40	2595.34	0.00	2595.34	2595.34	0.00
215	Paige Chen	246	26:47:59	2406.58	0.00	2406.58	2406.58	0.00
223	Sherri Melton	277	27:15:50	2461.61	0.00	2461.61	2461.61	0.00
628	Franklin Vick	256	27:29:55	2462.29	0.00	2462.29	2462.29	0.00
632	Claire Gallagher	293	28:02:11	2674.63	0.00	2674.63	2674.63	0.00
637	Marian Solomon	257	26:23:33	2538.79	0.00	2538.79	2538.79	0.00
118	Peter King	253	28:34:14	3554.75	0.00	3554.75	3554.75	0.00
510	Jerome Wallace	265	23:27:33	2626.57	0.00	2626.57	2626.57	0.00
822	Erica Hall	289	33:16:29	2817.57	0.00	2817.57	2817.57	0.00
316	Hazel Bender	255	27:43:46	3342.42	0.00	3342.42	3342.42	0.00
401	Francis McNamara	256	24:35:18	1896.60	0.00	1896.60	1896.60	0.00
716	Neal Middleton	247	24:16:09	2489.65	0.00	2489.65	2489.65	0.00
730	Jerome Johnston	244	21:36:02	2142.14	0.00	2142.14	2142.14	0.00
120	Kirk Hunting	243	25:20:42	2702.78	0.00	2702.78	2702.78	0.00
105	Deborah Eads	260	26:41:16	2436.83	0.00	2436.83	2436.83	0.00
106	Roger Finnigan	248	26:20:36	2185.38	0.00	2185.38	2185.38	0.00
230	Karen Puckett	224	23:01:09	2021.42	0.00	2021.42	2021.42	0.00
231	Patrick Song	243	19:21:51	1645.68	0.00	1645.68	1645.68	0.00
705	Dwight Monroe	253	26:13:20	2540.14	0.00	2540.14	2540.14	0.00
708	Wayne Connolly	242	23:45:09	2233.70	0.00	2233.70	2233.70	0.00
117	William Deason	268	26:14:46	2209.25	0.00	2209.25	2209.25	0.00
335	Dolores McLaughlin	281	26:27:29	2658.24	0.00	2658.24	2658.24	0.00
438	Julia Desai	254	25:25:33	1957.34	0.00	1957.34	1957.34	0.00
614	Alex May	263	26:42:41	2000.09	0.00	2000.09	2000.09	0.00
616	Eric Steele	230	27:04:09	2551.07	0.00	2551.07	2551.07	0.00
617	Wesley Teague	255	24:42:17	2336.79	0.00	2336.79	2336.79	0.00
816	Beth Walton	275	27:08:40	2801.76	0.00	2801.76	2801.76	0.00
119	Jeff Jessop	271	25:41:38	2082.08	0.00	2082.08	2082.08	0.00
519	Neal Lawrence	267	26:15:01	2760.35	0.00	2760.35	2760.35	0.00

Grand Totals

16985	1697:32:58	160449.36	0.00	160449.36	160449.36	0.00
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Profit Summary By Department

Profit Summary by Department Report

METROPOLIS TECHNOLOGIES - FT. LAUDERDALE, FLORIDA

Report Date: 31-Jul-13 08:00:00

Extension Range: 0 to 9999999999

Date Range: 02-Jul-13 to 02-Jul-13

Board Rooms

Ext	Name	Calls	Duration	Charge	Tax	Total	Cost	Profit
121	Conference Room1	512	51:27:22	5104.18	0.00	5104.18	5104.18	0.00
602	Kristine Dougherty	274	27:28:25	2350.94	0.00	2350.94	2350.94	0.00
		786	78:55:47	7455.12	0.00	7455.12	7455.12	0.00

Leased Offices

Ext	Name	Calls	Duration	Charge	Tax	Total	Cost	Profit
120	Kirk Hunting	243	25:20:42	2702.78	0.00	2702.78	2702.78	0.00
530	Jean Griffin	263	29:13:52	2865.18	0.00	2865.18	2865.18	0.00
		506	54:34:34	5567.96	0.00	5567.96	5567.96	0.00

Sales Dept

Ext	Name	Calls	Duration	Charge	Tax	Total	Cost	Profit
105	Deborah Eads	260	26:41:16	2436.83	0.00	2436.83	2436.83	0.00
106	Roger Finnigan	248	26:20:36	2185.38	0.00	2185.38	2185.38	0.00
230	Karen Puckett	224	23:01:09	2021.42	0.00	2021.42	2021.42	0.00
231	Patrick Song	243	19:21:51	1645.68	0.00	1645.68	1645.68	0.00
705	Dwight Monroe	253	26:13:20	2540.14	0.00	2540.14	2540.14	0.00
708	Wayne Connolly	242	23:45:09	2233.70	0.00	2233.70	2233.70	0.00
		1470	145:23:21	13063.15	0.00	13063.15	13063.15	0.00

Transworld Inc. Offices

Ext	Name	Calls	Duration	Charge	Tax	Total	Cost	Profit
119	Jeff Jessop	271	25:41:38	2082.08	0.00	2082.08	2082.08	0.00
519	Neal Lawrence	267	26:15:01	2760.35	0.00	2760.35	2760.35	0.00
		538	51:56:39	4842.43	0.00	4842.43	4842.43	0.00

Grand Totals

	3300	330:50:21	30928.62	0.00	30928.62	30928.62	0.00
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TRUNK REPORTS

Trunk Details

Trunk Details Report

METROPOLIS TECHNOLOGIES - FT. LAUDERDALE, FLORIDA

Report Date: 31-Jul-13 08:00:00

Extension Range: 0 to 9999999999

Date Range: 02-Jul-13 to 02-Jul-13

Department: Sales Dept

Trunk: 4100 / 4100

Ext	Name	Date	Time	Number Dialed	Location	Duration	Cost	Total
231	Patrick Song	07/02/13	08:07:00	6770845	FL-Ftlauderdl	00:00:43	1.00	1.00
105	Deborah Eads	07/02/13	08:29:00	7881126	FL-Pompanobch	00:00:52	1.20	1.20
231	Patrick Song	07/02/13	08:40:00	08156743680	Local_Call	00:18:29	25.69	25.69
Calls: 3				Average Dur: 06:41 00:20:04			27.89	27.89

Department: Sales Dept

Trunk: 4104 / 4104

Ext	Name	Date	Time	Number Dialed	Location	Duration	Cost	Total
231	Patrick Song	07/02/13	08:17:00	3789920	FL-Hollywood	00:03:10	4.40	4.40
105	Deborah Eads	07/02/13	08:44:00	3081125	FL-Ftlauderdl	00:11:19	15.73	15.73
705	Dwight Monroe	07/02/13	08:49:00	6033019074	INC-NH-Crossipee	00:29:50	0.00	0.00
Calls: 3				Average Dur: 14:46 00:44:19			20.13	20.13

Department: Sales Dept

Trunk: 4106 / 4106

Ext	Name	Date	Time	Number Dialed	Location	Duration	Cost	Total
705	Dwight Monroe	07/02/13	08:03:00	18068135106	TX-Plainview	00:02:32	3.52	3.52
708	Wayne Connolly	07/02/13	08:27:00	5013027	FL-Deerfdbch	00:18:10	25.25	25.25
105	Deborah Eads	07/02/13	08:55:00	4677270	FL-Ftlauderdl	00:01:55	2.66	2.66
Calls: 3				Average Dur: 07:32 00:22:37			31.43	31.43



Department: Sales Dept

Trunk: 4236 / 4236

Ext	Name	Date	Time	Number Dialed	Location	Duration	Cost	Total
106	Roger Finnigan	07/02/13	08:32:00	6650852	FL-Hollywood	00:03:31	4.89	4.89
Calls: 1				Average Dur: 03:31 00:03:31			4.89	4.89

Grand Totals

Total Calls: 76

08:33:31 \$648.36 \$648.36

Trunk Summary***Trunk Summary Report***

METROPOLIS TECHNOLOGIES - FT. LAUDERDALE, FLORIDA

Report Date: 31-Aug-13 08:00:00

Trunk Range: 0 to 999999

Date Range: 01-Jul-13 to 31-Aug-13

Trunk	Calls	Duration	Cost	Charge	Tax	Total
4100	923	97:27:23	10052.80	10052.80	0.00	10052.80
4101	800	81:30:36	8057.25	8057.25	0.00	8057.25
4102	794	85:16:34	7634.69	7634.69	0.00	7634.69
4103	809	79:19:25	8874.36	8874.36	0.00	8874.36
4111	851	88:30:38	8069.09	8069.09	0.00	8069.09
4112	884	85:24:13	8873.15	8873.15	0.00	8873.15
4113	823	82:18:37	8521.49	8521.49	0.00	8521.49
4114	900	94:10:04	9755.57	9755.57	0.00	9755.57
4115	826	86:47:33	9019.89	9019.89	0.00	9019.89
4116	880	91:19:40	8881.47	8881.47	0.00	8881.47
4120	785	79:51:47	7223.27	7223.27	0.00	7223.27
4121	817	85:55:30	7540.85	7540.85	0.00	7540.85
4122	816	79:43:42	7309.99	7309.99	0.00	7309.99
4132	763	81:24:22	7834.18	7834.18	0.00	7834.18
4133	888	90:35:13	8881.77	8881.77	0.00	8881.77
4134	827	79:11:36	7099.03	7099.03	0.00	7099.03
4135	770	86:05:36	8157.44	8157.44	0.00	8157.44
4200	856	82:19:05	7852.76	7852.76	0.00	7852.76
4201	773	65:35:17	6701.17	6701.17	0.00	6701.17
4202	821	79:35:54	7884.19	7884.19	0.00	7884.19
4203	834	81:13:35	7296.28	7296.28	0.00	7296.28
4204	767	77:40:41	6474.66	6474.66	0.00	6474.66
4216	821	81:43:06	7979.11	7979.11	0.00	7979.11
4220	845	76:44:23	7261.14	7261.14	0.00	7261.14
4221	833	82:57:53	6679.21	6679.21	0.00	6679.21
4222	812	76:30:40	8602.44	8602.44	0.00	8602.44
4223	798	77:00:54	7683.18	7683.18	0.00	7683.18
4224	863	83:27:55	8229.23	8229.23	0.00	8229.23
4234	815	83:51:21	8818.44	8818.44	0.00	8818.44
4235	838	78:03:33	7015.62	7015.62	0.00	7015.62
4236	837	81:57:56	7905.52	7905.52	0.00	7905.52

Grand Totals

45975	4550:57:07	429344.00	429344.00	0.00	429344.00
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Trunk Usage

Trunk Usage Report

METROPOLIS TECHNOLOGIES - FT. LAUDERDALE, FLORIDA

Report Date: 01-Jul-13 08:00:00

Trunk Range: 0 to 999999

Date Range: 01-Jul-13 to 01-Jul-13

Trunk	Calls (In + Out)	Call % (In / Out)	Duration (In + Out)	Duration % (In / Out)
4100	6 + 2 = 8	075 / 025	01:03:39 + 00:04:30 = 01:08:09	093 / 006
4101	0 + 2 = 2	000 / 100	00:00:00 + 00:03:23 = 00:03:23	000 / 100
4102	1 + 2 = 3	033 / 066	00:01:26 + 00:14:22 = 00:15:48	009 / 090
4103	0 + 2 = 2	000 / 100	00:00:00 + 00:30:05 = 00:30:05	000 / 100
4111	2 + 7 = 9	022 / 077	00:11:39 + 01:02:55 = 01:14:34	015 / 084
4112	2 + 1 = 3	066 / 033	00:08:17 + 00:22:46 = 00:31:03	026 / 073
4113	2 + 3 = 5	040 / 060	00:23:30 + 00:05:41 = 00:29:11	080 / 019
4114	0 + 1 = 1	000 / 100	00:00:00 + 00:01:29 = 00:01:29	000 / 100
4115	1 + 0 = 1	100 / 000	00:00:26 + 00:00:00 = 00:00:26	100 / 000
4116	0 + 2 = 2	000 / 100	00:00:00 + 00:03:41 = 00:03:41	000 / 100
4120	1 + 2 = 3	033 / 066	00:03:52 + 00:24:34 = 00:28:26	013 / 086
4121	2 + 1 = 3	066 / 033	00:03:10 + 00:00:51 = 00:04:01	078 / 021
4122	0 + 4 = 4	000 / 100	00:00:00 + 00:28:53 = 00:28:53	000 / 100
4132	0 + 1 = 1	000 / 100	00:00:00 + 00:02:27 = 00:02:27	000 / 100
4133	1 + 4 = 5	020 / 080	00:12:31 + 00:24:31 = 00:37:02	033 / 066
4134	0 + 3 = 3	000 / 100	00:00:00 + 00:31:07 = 00:31:07	000 / 100
4135	2 + 0 = 2	100 / 000	00:03:13 + 00:00:00 = 00:03:13	100 / 000
4200	1 + 0 = 1	100 / 000	00:01:31 + 00:00:00 = 00:01:31	100 / 000

TIME REPORTS

Longest Calls

Longest Calls Report

METROPOLIS TECHNOLOGIES - FT. LAUDERDALE, FLORIDA

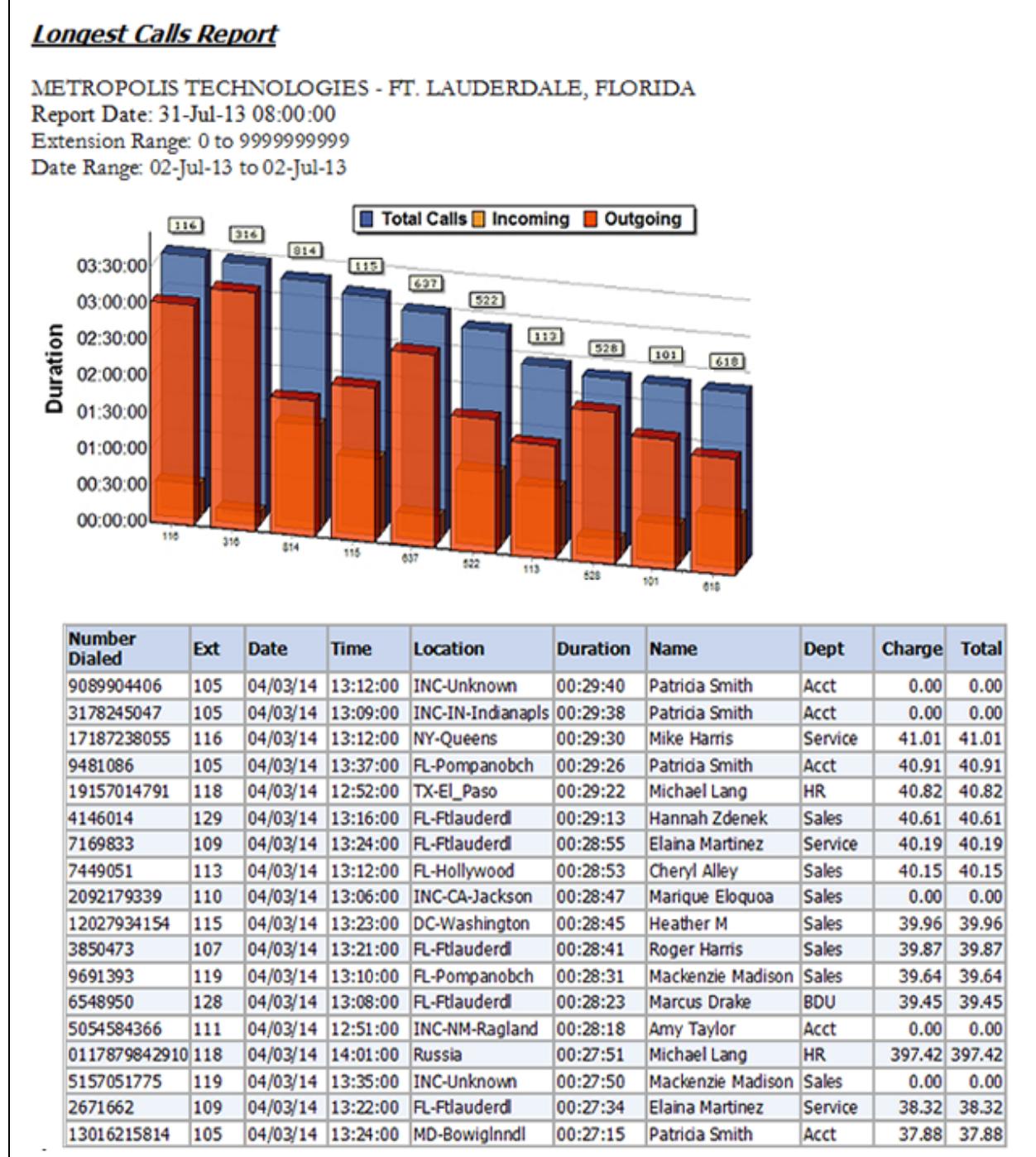
Report Date: 31-Jul-13 08:00:00

Extension Range: 0 to 9999999999

Date Range: 02-Jul-13 to 02-Jul-13

Number Dialed	Ext	Date	Time	Location	Duration	Name	Dept	Charge	Total
6265579	637	07/02/13	01:09:00	FL-Ftlauderdl	00:29:59	Marian	Customer	41.68	41.68
17112984609	230	07/02/13	11:07:00	PA-Lebanon	00:29:59	Karen	Sales	41.68	41.68
9310537	107	07/02/13	05:28:00	FL-Ftlauderdl	00:29:59	Accounts	Accountin	41.68	41.68
7305928	602	07/02/13	05:57:00	FL-Ftlauderdl	00:29:58	Kristine	Board	41.65	41.65
09133365049	628	07/02/13	08:19:00	Local_Call	00:29:58	Franklin	Customer	41.65	41.65
9039734082	171	07/02/13	08:11:00	INC-Unknown	00:29:58	(Unknownr	Default	0.00	0.00
6448592	114	07/02/13	01:15:00	FL-Ftlauderdl	00:29:58	Accounts	Accountin	41.65	41.65
9551079	822	07/02/13	00:44:00	FL-Ftlauderdl	00:27:29	Erica Hall	GeoGlobal	38.20	38.20
3765017	417	07/02/13	01:09:00	FL-Ftlauderdl	00:27:29	Marion	Reception	38.20	38.20
4736036	628	07/02/13	05:37:00	FL-Ftlauderdl	00:27:28	Franklin	Customer	38.18	38.18
4986499	173	07/02/13	00:53:00	FL-Ftlauderdl	00:27:28	(Unknownr	Default	38.18	38.18
6123041785	228	07/02/13	04:47:00	INC-MN-Minneapolis	00:27:28	Gretchen	Marketing	0.00	0.00
5206904	822	07/02/13	11:15:00	FL-Deerfldbch	00:27:28	Erica Hall	GeoGlobal	38.18	38.18
4042963	628	07/02/13	03:23:00	FL-Hollywood	00:27:28	Franklin	Customer	38.18	38.18
4924354	602	07/02/13	00:44:00	FL-Ftlauderdl	00:27:28	Kristine	Board	38.18	38.18
2333091	104	07/02/13	09:37:00	FL-Ftlauderdl	00:27:28	Beth	Marketing	38.18	38.18
18083085015	228	07/02/13	10:50:00	HI-Honolulu	00:27:27	Gretchen	Marketing	38.16	38.16
0114162099749	116	07/02/13	02:58:00	Switzerland	00:27:27	Erin	Reception	245.13	245.13
3661549	114	07/02/13	06:42:00	FL-Pompanobch	00:27:27	Accounts	Accountin	38.16	38.16
14055470082	816	07/02/13	11:05:00	OK-Perkins	00:27:27	Beth	Shipping	38.16	38.16
05096496555	105	07/02/13	11:22:00	Local_Call	00:27:27	Deborah	Sales	38.16	38.16
3455911	822	07/02/13	00:11:00	FL-Coral_Spg	00:27:27	Erica Hall	GeoGlobal	38.16	38.16
8593136	120	07/02/13	06:19:00	FL-Deerfldbch	00:27:27	Kirk	Leased	38.16	38.16
8215226	637	07/02/13	01:40:00	FL-Deerfldbch	00:25:32	Marian	Customer	35.49	35.49
4921652	628	07/02/13	08:12:00	FL-Ftlauderdl	00:25:32	Franklin	Customer	35.49	35.49
16134148129	118	07/02/13	03:10:00	CAN-ON-Rockland	00:25:31	Peter	GeoGlobal	41.34	41.34
2242448	327	07/02/13	07:57:00	FL-Ftlauderdl	00:25:31	Malcolm	Accountin	35.47	35.47
17039456154	308	07/02/13	01:01:00	VA-Wsngtnzn08	00:25:31	Elsie	Management	35.47	35.47
17052451472	602	07/02/13	00:24:00	CAN-ON-Christinis	00:25:30	Kristine	Board	41.31	41.31
3012986361	721	07/02/13	04:41:00	INC-MD-Marlboro	00:25:30	Gretchen	Accountin	0.00	0.00
4878776	121	07/02/13	03:32:00	FL-Ftlauderdl	00:25:30	Conferenc	Board	35.45	35.45
2614488	106	07/02/13	01:15:00	FL-Ftlauderdl	00:25:29	Roger	Sales	35.42	35.42
6061194	109	07/02/13	07:36:00	FL-Ftlauderdl	00:25:29	Accounts	Accountin	35.42	35.42
0115222369460	632	07/02/13	08:58:00	Mex_VeraCru	00:25:29	Claire	Customer	187.05	187.05
5407645	607	07/02/13	07:08:00	FL-Ftlauderdl	00:25:28	Crystal	Management	35.40	35.40
8933204	316	07/02/13	00:42:00	FL-Hollywood	00:25:28	Hazel	IT	35.40	35.40
9098326	716	07/02/13	01:14:00	FL-Ftlauderdl	00:25:28	Neal	IT	35.40	35.40
19179632030	736	07/02/13	08:43:00	NY-New_York	00:25:28	Shelley	Accountin	35.40	35.40

Longest Calls with Graph



Longest Calls By Department

Longest Calls by Department Report

METROPOLIS TECHNOLOGIES - FT. LAUDERDALE, FLORIDA

Report Date: 31-Jul-13 08:00:00

Extension Range: 0 to 9999999999

Date Range: 02-Jul-13 to 02-Jul-13

Department	Name	Ext	Duration	Date	Time	Dialed Number	Location	Total
GeoGlobal Inc.	Peter King	118	00:29:27	07/02/13	01:08:00	9985527	FL-Ftlauderdl	40.94
GeoGlobal Inc.	Peter King	118	00:29:19	07/02/13	04:26:00	9965669	FL-Ftlauderdl	40.75
GeoGlobal Inc.	Peter King	118	00:29:17	07/02/13	07:57:00	5601701	FL-Ftlauderdl	40.70
GeoGlobal Inc.	Peter King	118	00:28:59	07/02/13	06:46:00	5096357	FL-Coral_Spg	40.29
GeoGlobal Inc.	Peter King	118	00:28:50	07/02/13	05:25:00	3543929	FL-Deerfdbch	40.08
GeoGlobal Inc.	Peter King	118	00:28:43	07/02/13	08:17:00	2608998	FL-Ftlauderdl	39.92
GeoGlobal Inc.	Peter King	118	00:28:35	07/02/13	01:53:00	9921424	FL-Ftlauderdl	39.73
GeoGlobal Inc.	Peter King	118	00:28:34	07/02/13	03:37:00	0118428083577	Vietnam	407.65
GeoGlobal Inc.	Jerome Wallace	510	00:29:58	07/02/13	01:59:00	13149802292	MO-Ladue	41.65
GeoGlobal Inc.	Jerome Wallace	510	00:29:57	07/02/13	04:51:00	6403486	FL-Ftlauderdl	41.63
GeoGlobal Inc.	Jerome Wallace	510	00:29:32	07/02/13	01:23:00	3960594	FL-Ftlauderdl	41.05
GeoGlobal Inc.	Jerome Wallace	510	00:29:29	07/02/13	02:55:00	3031817	FL-Ftlauderdl	40.98
GeoGlobal Inc.	Erica Hall	822	00:29:45	07/02/13	04:27:00	5405822	FL-Ftlauderdl	41.35
GeoGlobal Inc.	Erica Hall	822	00:29:29	07/02/13	03:54:00	8278956	FL-Coral_Spg	40.98
GeoGlobal Inc.	Erica Hall	822	00:29:19	07/02/13	02:33:00	8452217	FL-Ftlauderdl	40.75
GeoGlobal Inc.	Erica Hall	822	00:28:38	07/02/13	08:41:00	0112076412904	Egypt	306.38
Leased Offices	Kirk Hunting	120	00:29:30	07/02/13	00:36:00	0112338765645	Ghana	341.91
Leased Offices	Kirk Hunting	120	00:29:12	07/02/13	05:03:00	12024599513	DC-Washington	40.59
Marketing	Beth Downy	104	00:29:26	07/02/13	08:17:00	4107529	FL-Ftlauderdl	40.91
Marketing	Beth Downy	104	00:28:43	07/02/13	01:42:00	0117415984502	Russia	409.79
Marketing	Beth Downy	104	00:28:18	07/02/13	09:30:00	2577823	FL-Ftlauderdl	39.34
Marketing	Gretchen Hill	228	00:29:16	07/02/13	01:51:00	6794739	FL-Ftlauderdl	40.68
Marketing	Gretchen Hill	228	00:28:58	07/02/13	08:31:00	9165104	FL-Ftlauderdl	40.26
Marketing	Gretchen Hill	228	00:28:34	07/02/13	10:58:00	8708934	FL-Ftlauderdl	39.71
Marketing	Gretchen Hill	228	00:28:28	07/02/13	02:43:00	3995117	FL-Ftlauderdl	39.57
Marketing	Marcia Walsh	638	00:29:53	07/02/13	08:02:00	3157778568	INC-NY-	0.00
Marketing	Marcia Walsh	638	00:29:20	07/02/13	05:06:00	3926139	FL-Hollywood	40.77
Marketing	Marcia Walsh	638	00:28:51	07/02/13	01:09:00	16195262879	CA-San_Diego	40.10
Marketing	Marcia Walsh	638	00:28:36	07/02/13	01:40:00	7401704	FL-Ftlauderdl	39.75
Marketing	Marcia Walsh	638	00:28:20	07/02/13	05:24:00	8115099461	INC-Unknown	0.00
Transworld Inc.	Jeff Jessop	119	00:29:55	07/02/13	04:35:00	2122750544	INC-NY-	0.00
Transworld Inc.	Jeff Jessop	119	00:29:55	07/02/13	07:57:00	12053348252	AL-Tuscaloosa	41.58
Transworld Inc.	Jeff Jessop	119	00:29:55	07/02/13	04:32:00	4160164	FL-Hollywood	41.58
Transworld Inc.	Jeff Jessop	119	00:28:53	07/02/13	00:05:00	7063808	FL-Ftlauderdl	40.15
Transworld Inc.	Jeff Jessop	119	00:28:45	07/02/13	08:37:00	9418346	FL-Pompanobch	39.96
Transworld Inc.	Jeff Jessop	119	00:28:23	07/02/13	07:57:00	3122615	FL-Deerfdbch	39.45
Transworld Inc.	Neal Lawrence	519	00:29:51	07/02/13	04:23:00	4893559	FL-Ftlauderdl	41.49

Phone Company Audit

Phone Company Audit Report

METROPOLIS TECHNOLOGIES - FT. LAUDERDALE, FLORIDA

Report Date: 31-Jul-13 08:00:00

Extension Range: 0 to 9999999999

Date Range: 01-Jul-13 to 31-Jul-13

07/01/13	15:12:00	730	9122286950	INC-GA-Savannah	00:27:26	0.00	0.00	0.00
07/01/13	15:15:00	102	6551084	FL-Ftlauderdl	00:23:43	32.97	0.00	32.97
07/01/13	15:18:00	632	0115209441066	Mex_Guadalaja	00:23:31	172.61	0.00	172.61
07/01/13	15:19:00	215	0114236267887	Liechtenstein	00:19:34	174.73	0.00	174.73
07/01/13	15:19:00	530	3581655	FL-Ftlauderdl	00:25:29	35.42	0.00	35.42
07/01/13	15:20:00	709	9043026984	INC-FL-Jacksonvl	00:28:36	0.00	0.00	0.00
07/01/13	15:20:00	730	2997969	FL-Ftlauderdl	00:16:21	22.73	0.00	22.73
07/01/13	15:25:00	111	4547466	FL-Hollywood	00:26:50	37.30	0.00	37.30
07/01/13	15:25:00	308	6149321491	INC-OH-Dublin	00:14:32	0.00	0.00	0.00
07/01/13	15:25:00	638	0114814662149	Poland	00:15:12	135.74	0.00	135.74
07/01/13	15:26:00	230	2028554643	INC-Unknown	00:27:23	0.00	0.00	0.00

07/24/13	11:08:00	705	17063118203	GA-Athens	00:03:26	4.77	0.00	4.77 4236
07/24/13	11:10:00	113	4750526	FL-Ftlauderdl	00:07:36	10.56	0.00	10.56 4236
07/24/13	11:12:00	632	6658897	FL-Hollywood	00:01:47	2.48	0.00	2.48 4236
07/24/13	11:15:00	157	2016021906	INC-NJ-Morristown	00:03:18	0.00	0.00	0.00 4236
07/24/13	12:21:00	171	07029868726	Local_Call	00:01:30	2.09	0.00	2.09 4236
07/25/13	11:41:00	716	0113718315105	Latvia	00:27:10	387.67	0.00	387.67 4236
07/25/13	11:42:00	530	3015815197	INC-MD-Bethesda	00:20:29	0.00	0.00	0.00 4236
07/25/13	12:04:00	721	4340320	FL-Ftlauderdl	00:01:55	2.66	0.00	2.66 4236
07/25/13	12:16:00	308	15136812404	OH-Northside	00:04:42	6.53	0.00	6.53 4236
07/25/13	12:17:00	510	6614134	FL-Ftlauderdl	00:03:40	5.10	0.00	5.10 4236
07/25/13	12:38:00	114	7329360	FL-Ftlauderdl	00:21:15	29.54	0.00	29.54 4236
07/25/13	13:02:00	418	5498727	FL-Hollywood	00:07:21	10.22	0.00	10.22 4236
07/26/13	15:48:00	121	14187906477	CAN-PQ-Nouvelle	00:15:31	25.14	0.00	25.14 4236
07/26/13	15:54:00	510	3084316971	INC-Unknown	00:24:36	0.00	0.00	0.00 4236
07/26/13	16:08:00	530	4313422	FL-Hollywood	00:00:21	0.49	0.00	0.49 4236
07/26/13	16:12:00	105	6402585	FL-Ftlauderdl	00:00:43	1.00	0.00	1.00 4236
07/26/13	16:17:00	628	19129343622	GA-Savannah	00:03:55	5.44	0.00	5.44 4236
07/26/13	16:20:00	628	5198039441	INC-CAN-ON-	00:15:26	0.00	0.00	0.00 4236
07/26/13	16:25:00	178	3543887	FL-Deerfldbch	00:00:42	0.97	0.00	0.97 4236
07/26/13	16:26:00	814	4191965	FL-Deerfldbch	00:03:44	5.19	0.00	5.19 4236
07/29/13	14:26:00	335	9404947	FL-Ftlauderdl	00:02:48	3.89	0.00	3.89 4236
07/29/13	14:31:00	335	16093901678	NJ-Ocean_City	00:00:23	0.53	0.00	0.53 4236
07/29/13	14:33:00	616	4081847	FL-Ftlauderdl	00:01:14	1.71	0.00	1.71 4236
07/29/13	14:36:00	120	16044794934	CAN-BC-Haney	00:03:26	5.56	0.00	5.56 4236
Total Calls: 31885					3173:40:301267.31	0.00	301267.3	

Call Activity by Hour/Day

Call Activity Report

METROPOLIS TECHNOLOGIES - FT. LAUDERDALE, FLORIDA

Report Date: 31-Jul-13 08:00:00

Extension Range: 0 to 9999999999

Date Range: 01-Jul-13 to 31-Jul-13

Hour of Call	Count(In)	Duration (In)	Count (Out)	Duration (Out)	Count(Tot)	Duration (Tot)
00:00 - 00:59	291	31:27:08	1256	145:12:17	1547	176:39:25
01:00 - 01:59	294	31:09:04	1107	119:43:27	1401	150:52:31
02:00 - 02:59	288	27:31:28	1118	102:58:02	1406	130:29:30
03:00 - 03:59	281	27:54:47	1137	113:49:01	1418	141:43:48
04:00 - 04:59	286	27:56:45	1114	116:43:48	1400	144:40:33
05:00 - 05:59	303	30:42:01	1082	111:37:47	1385	142:19:48
06:00 - 06:59	276	24:55:37	1142	112:16:04	1418	137:11:41
07:00 - 07:59	265	30:39:29	1158	110:05:46	1423	140:45:15
08:00 - 08:59	297	28:55:10	1181	132:10:53	1478	161:06:03
09:00 - 09:59	402	32:35:04	1557	146:22:33	1959	178:57:37
10:00 - 10:59	226	20:56:06	922	95:19:27	1148	116:15:33
11:00 - 11:59	299	30:15:26	1211	129:25:06	1510	159:40:32
12:00 - 12:59	246	15:48:53	1015	75:53:33	1261	91:42:26
13:00 - 13:59	37	08:16:33	99	22:04:49	136	30:21:22
14:00 - 14:59	299	27:53:54	1084	86:01:46	1383	113:55:40
15:00 - 15:59	87	14:04:35	324	52:54:42	411	66:59:17
16:00 - 16:59	309	30:13:10	1164	116:44:17	1473	146:57:27
17:00 - 17:59	305	33:16:30	1102	106:50:56	1407	140:07:26
18:00 - 18:59	291	29:18:43	1145	120:42:20	1436	150:01:03
19:00 - 19:59	318	35:54:13	1061	106:05:46	1379	141:59:59
20:00 - 20:59	284	29:16:48	1138	109:07:47	1422	138:24:35
21:00 - 21:59	307	29:01:07	1090	113:00:10	1397	142:01:17
22:00 - 22:59	286	29:52:42	1128	104:09:31	1414	134:02:13
23:00 - 23:59	259	20:18:02	1014	76:07:34	1273	96:25:36

Day of Call	Count(In)	Duration (In)	Count (Out)	Duration (Out)	Count(Tot)	Duration (Tot)
Monday	2364	243:28:35	8888	871:48:49	11252	1115:17:24
Tuesday	3473	336:03:40	13763	1386:37:07	17236	1722:40:47
Wednesday	185	15:50:04	824	84:43:55	1009	100:33:59
Thursday	403	41:30:42	1506	141:29:25	1909	183:00:07
Friday	111	11:20:14	368	40:48:06	479	52:08:20
Saturday	0	00:00:00	0	00:00:00	0	00:00:00
Sunday	0	00:00:00	0	00:00:00	0	00:00:00

Report Totals	Count(In)	Duration (In)	Count (Out)	Duration (Out)	Count(Tot)	Duration (Tot)
	6536	648:13:15	25349	2525:27:22	31885	3173:40:37

OTHER REPORTS

Dialed Number Details

Dialed Number Details Report

METROPOLIS TECHNOLOGIES - FT. LAUDERDALE, FLORIDA

Report Date: 31-Jul-13 08:00:00

Extension Range: 0 to 9999999999

Date Range: 01-Jul-13 to 31-Jul-13

Number Dialed	Ext	Name	Date	Time	Location	Duration	Charge	Tax	Total
911	316	Hazel Bender	07/01/13	15:15:00	Emergency	00:28:50	0.00	0.00	0.00
911	106	Roger Finnigan	07/01/13	16:43:00	Emergency	00:26:19	0.00	0.00	0.00
911	213	Kristina Chung	07/01/13	17:15:00	Emergency	00:01:38	0.00	0.00	0.00
911	616	Eric Steele	07/01/13	17:53:00	Emergency	00:02:54	0.00	0.00	0.00
911	705	Dwight Monroe	07/01/13	18:48:00	Emergency	00:15:44	0.00	0.00	0.00
911	215	Paige Chen	07/01/13	19:17:00	Emergency	00:21:44	0.00	0.00	0.00
911	108	Accounts - Jill	07/01/13	20:11:00	Emergency	00:23:55	0.00	0.00	0.00
911	510	Jerome Wallace	07/01/13	21:16:00	Emergency	00:00:10	0.00	0.00	0.00
911	494	(Unknown)	07/01/13	21:17:00	Emergency	00:03:13	0.00	0.00	0.00
911	616	Eric Steele	07/01/13	21:56:00	Emergency	00:28:41	0.00	0.00	0.00
911	632	Claire Gallagher	07/01/13	22:22:00	Emergency	00:03:30	0.00	0.00	0.00
911	401	Francis McNamara	07/01/13	22:42:00	Emergency	00:29:13	0.00	0.00	0.00
911	510	Jerome Wallace	07/02/13	00:22:00	Emergency	00:03:46	0.00	0.00	0.00
911	102	Sam Brown	07/02/13	01:08:00	Emergency	00:02:33	0.00	0.00	0.00
911	119	Jeff Jessop	07/02/13	01:22:00	Emergency	00:00:54	0.00	0.00	0.00
911	822	Erica Hall	07/02/13	02:45:00	Emergency	00:24:38	0.00	0.00	0.00
911	736	Shelley Weeks	07/02/13	03:22:00	Emergency	00:01:59	0.00	0.00	0.00
911	708	Wayne Connolly	07/02/13	06:11:00	Emergency	00:00:38	0.00	0.00	0.00
911	104	Beth Downy	07/02/13	06:31:00	Emergency	00:02:15	0.00	0.00	0.00
911	121	Conference Room1	07/02/13	06:39:00	Emergency	00:01:41	0.00	0.00	0.00
911	716	Neal Middleton	07/02/13	06:45:00	Emergency	00:02:15	0.00	0.00	0.00
911	628	Franklin Vick	07/02/13	07:43:00	Emergency	00:03:35	0.00	0.00	0.00
911	638	Marcia Walsh	07/02/13	11:37:00	Emergency	00:00:42	0.00	0.00	0.00
911	108	Accounts - Jill	07/02/13	11:52:00	Emergency	00:02:59	0.00	0.00	0.00
911	736	Shelley Weeks	07/02/13	11:58:00	Emergency	00:00:20	0.00	0.00	0.00
911	418	Beth Woodard	07/18/13	14:56:00	Emergency	00:01:19	0.00	0.00	0.00
911	104	Beth Downy	07/24/13	09:15:00	Emergency	00:05:34	0.00	0.00	0.00
Total Calls: 27						04:00:59	0.00	0.00	0.00

Frequently Dialed Numbers

Frequently Dialed Numbers Report

METROPOLIS TECHNOLOGIES - FT. LAUDERDALE, FLORIDA

Report Date: 30-Jul-13 08:00:00

Extension Range: 0 to 9999999999

Date Range: 01-Jul-13 to 31-Jul-13

Number Dialed	Location	Calls	Duration	Charge	Tax	Total
16042217216	CAN-BC-Vancouver	1	00:00:15	0.41	0.00	0.41
16042528784	CAN-BC-Vancouver	1	00:02:58	4.81	0.00	4.81
16042546050	CAN-BC-Vancouver	1	00:00:32	0.86	0.00	0.86
16043062970	CAN-BC-Newwtmnstr	1	00:02:22	3.83	0.00	3.83
16043244717	CAN-BC-Vancouver	1	00:23:25	37.94	0.00	37.94
16043560194	CAN-BC-Newwtmnstr	1	00:03:18	5.35	0.00	5.35
16043879909	CAN-BC-Whistler	1	00:02:13	3.59	0.00	3.59
16044175661	CAN-BC-Vancouver	1	00:22:13	35.99	0.00	35.99
16044213712	CAN-BC-Vancouver	1	00:03:48	6.16	0.00	6.16
16044402141	CAN-BC-Vancouver	1	00:02:45	4.46	0.00	4.46
16044402785	CAN-BC-Vancouver	1	00:01:56	3.13	0.00	3.13
16044794934	CAN-BC-Haney	1	00:03:26	5.56	0.00	5.56
16045009693	CAN-BC-Vancouver	1	00:03:14	5.24	0.00	5.24
16045149690	CAN-BC-Langley	1	00:28:38	46.39	0.00	46.39
16045564278	CAN-BC-Abbotsford	1	00:02:50	4.59	0.00	4.59
16045817808	CAN-BC-Whalley	1	00:18:36	30.13	0.00	30.13
16045945051	CAN-BC-Newton	1	00:02:52	4.64	0.00	4.64
16046177275	CAN-BC-Newwtmnstr	1	00:00:59	1.59	0.00	1.59
16046274036	CAN-BC-Aldergrove	1	00:01:45	2.84	0.00	2.84
16046292689	CAN-BC-Vancouver	1	00:01:30	2.43	0.00	2.43
16046450210	CAN-BC-Vancouver	1	00:03:15	5.27	0.00	5.27
16046720187	CAN-BC-Vancouver	1	00:03:10	5.13	0.00	5.13
16047151459	CAN-BC-Vancouver	1	00:02:24	3.89	0.00	3.89
16047166643	CAN-BC-Vancouver	1	00:00:16	0.43	0.00	0.43
16047186387	CAN-BC-Vancouver	1	00:11:21	18.39	0.00	18.39
16047314610	CAN-BC-Vancouver	1	00:03:55	6.35	0.00	6.35
16047709199	CAN-BC-Vancouver	1	00:28:31	46.20	0.00	46.20
16047808856	CAN-BC-Vancouver	1	00:02:49	4.56	0.00	4.56
16047840444	CAN-BC-Chilliwack	1	00:16:18	26.41	0.00	26.41
16047919873	CAN-BC-Chilliwack	1	00:02:27	3.97	0.00	3.97
16048263518	CAN-BC-Mission	1	00:23:31	38.10	0.00	38.10
16048463774	CAN-BC-Sardis	1	00:02:56	4.75	0.00	4.75
16048463978	CAN-BC-Sardis	1	00:28:10	45.63	0.00	45.63
16048678128	CAN-BC-Boston_Bar	1	00:00:30	0.81	0.00	0.81

Grand Totals

34	04:19:08	419.83	0.00	419.83
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Area Code Dialed**Area Code Dialed Report**

METROPOLIS TECHNOLOGIES - FT. LAUDERDALE, FLORIDA

Report Date: 30-Jul-13 08:00:00

Extension Range: 0 to 9999999999

Date Range: 29-Jul-13 to 29-Aug-13

Area Code	Location	Calls	Duration	Charge	Tax	Total
1416	CAN-ON-Toronto	56	05:44:31	558.12	0.00	558.12
1504	LA-Neworleans	56	06:16:59	523.96	0.00	523.96
1311	NY-Syracuse	53	07:49:12	652.22	0.00	652.22
1511	CAN-PQ-Montreal	53	04:43:23	459.08	0.00	459.08
1811	FL-Tampacen	51	05:42:48	476.45	0.00	476.45
1602	AZ-Phoenix	51	06:01:56	503.07	0.00	503.07
1611	MI-Cedar Spg	51	06:11:59	517.05	0.00	517.05
1404	GA-Atlanta	50	04:43:59	394.78	0.00	394.78
1411	CAN-PQ-Quebec	49	04:05:02	396.98	0.00	396.98
1711	PA-Lebanon	49	05:20:08	444.96	0.00	444.96
1711	CAN-PQ-Quebec	49	05:20:08	396.98	0.00	396.98
1711	PA-Lebanon	49	05:20:08	444.96	0.00	444.96

1417	MO-Nevada	1	00:03:40	5.10	0.00	5.10
1418	CAN-PQ-Baiestpaul	1	00:00:16	0.43	0.00	0.43
1609	NJ-Allentown	1	00:01:13	1.69	0.00	1.69
1507	MN-Brownsdale	1	00:02:39	3.68	0.00	3.68
1615	TN-Smyrna	1	00:02:21	3.27	0.00	3.27
1507	MN-Mountainlk	1	00:03:58	5.51	0.00	5.51
1508	MA-Westboro	2	00:04:25	6.14	0.00	6.14
1701	ND-Hillsboro	1	00:00:49	1.14	0.00	1.14
1207	ME-Waldoboro	2	00:07:33	10.49	0.00	10.49
1208	ID-Harrison	1	00:27:38	38.41	0.00	38.41
1209	CA-Lodi	1	00:03:29	4.84	0.00	4.84
1708	IL-Cicero	1	00:03:27	4.80	0.00	4.80
1217	IL-Waynesvl	1	00:02:15	3.13	0.00	3.13
1712	IA-So. Bigelow	1	00:02:53	4.01	0.00	4.01
1219	IN-Valparaiso	1	00:10:34	14.69	0.00	14.69
1715	WI-Long_Lake	1	00:24:55	34.63	0.00	34.63
1302	DE-Dover	1	00:18:48	26.13	0.00	26.13
1308	NE-Callaway	2	00:02:12	3.05	0.00	3.05
1309	IL-Morton	1	00:16:22	22.75	0.00	22.75

Grand Totals

	6772	677:04:22	60133.42	0.00	60133.42
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Expensive Calls

Expensive Calls Report

METROPOLIS TECHNOLOGIES - FT. LAUDERDALE, FLORIDA

Report Date: 30-Jul-13 08:00:00

Extension Range: 0 to 9999999999

Date Range: 29-Jul-13 to 29-Aug-13

Number Dialed	Ext	Name	Department	Date	Time	Location	Duration	Charge	Tax	Total
0112359870647	616	Eric Steele	Shipping	08/27/13	10:05:00	Chad	00:28:38	613.90	0.00	613.90
0112359870647	616	Eric Steele	Shipping	08/27/13	10:05:00	Chad	00:28:38	613.90	0.00	613.90
0118564137033	708	Wayne Connolly	Sales Dept	08/23/13	11:58:00	Laos	00:26:27	567.09	0.00	567.09
0116704274098	215	Paige Chen	Customer Service	08/12/13	11:05:00	Mariana	00:26:17	563.51	0.00	563.51
0116704274098	215	Paige Chen	Customer Service	08/12/13	11:05:00	Mariana	00:26:17	563.51	0.00	563.51
0112425711791	223	Sherri Melton	Customer Service	08/26/13	10:21:00	Congo	00:27:47	496.21	0.00	496.21
0112425711791	223	Sherri Melton	Customer Service	08/26/13	10:21:00	Congo	00:27:47	496.21	0.00	496.21
0117126727339	616	Eric Steele	Shipping	08/26/13	10:51:00	Russia	00:29:38	422.87	0.00	422.87
0117126727339	616	Eric Steele	Shipping	08/26/13	10:51:00	Russia	00:29:38	422.87	0.00	422.87
0118662151734	822	Erica Hall	GeoGlobal Inc. Offices	08/12/13	10:53:00	China	00:29:11	416.45	0.00	416.45
0118662151734	822	Erica Hall	GeoGlobal Inc. Offices	08/12/13	10:53:00	China	00:29:11	416.45	0.00	416.45
0117725722070	119	Jeff Jessop	Transworld Inc. Offices	08/23/13	12:16:00	Russia	00:28:42	409.55	0.00	409.55
0117162634862	494	(Unknown)	Default	08/02/13	14:01:00	Russia	00:28:22	404.79	0.00	404.79
0117257194447	705	Dwight Monroe	Sales Dept	08/23/13	07:31:00	Russia	00:28:20	404.32	0.00	404.32
0117527734836	101	John Adams	Customer Service	08/08/13	15:21:00	Russia	00:28:19	404.08	0.00	404.08
							15:07:03:12	7215.71	0.00	7215.71

Expensive Calls with Graph

Expensive Calls Report

METROPOLIS TECHNOLOGIES - FT. LAUDERDALE, FLORIDA

Report Date: 30-Jul-13 08:00:00

Extension Range: 0 to 9999999999

Date Range: 29-Jul-13 to 29-Aug-13



Number Dialed	Ext	Name	Department	Date	Time	Location	Duration	Charge	Tax	Total
0116158783360	103	Sabrina Cassidy	Acct	04/07/14	11:11:00	Australia	00:25:36	296.70	0.00	296.70
0118774834171	110	Marique Eloqua	Sales	04/07/14	09:35:00	SatIndianOcn	00:10:59	107.09	0.00	107.09
0113972638087	129	Hannah Zdenek	Sales	04/07/14	09:59:00	VaticanCity	00:08:25	97.55	0.00	97.55
18096767389	101	Sarah Kennedy	Sales	04/07/14	10:23:00	DomRepub-Santiago	00:10:26	83.88	0.00	83.88
0118268788624	113	Cheryl Alley	Sales	04/07/14	10:26:00	KoreaSouth	00:04:32	64.69	0.00	64.69
0118615709928	115	Peter Smithe	BDU	04/07/14	09:55:00	China	00:03:42	52.80	0.00	52.80
0118566832686	107	Roger Harris	Sales	04/07/14	11:44:00	Laos	00:02:18	49.31	0.00	49.31
0116275975457	120	Brent Thompson	Sales	04/07/14	10:03:00	Indonesia	00:03:22	48.04	0.00	48.04
0114023590461	107	Roger Harris	Sales	04/07/14	10:52:00	Romania	00:03:55	41.91	0.00	41.91
6403349	109	Elaina Martinez	Service	04/07/14	09:47:00	FL-Ftlauderdl	00:29:44	41.33	0.00	41.33
2466709	111	Amy Taylor	Acct	04/07/14	11:26:00	FL-Deerfldbch	00:26:25	36.72	0.00	36.72
8577583	121	Fred Gomez	Service	04/07/14	09:45:00	FL-Deerfldbch	00:26:15	36.49	0.00	36.49
8258973	105	Patricia Smith	Acct	04/07/14	10:30:00	FL-Coral_Spg	00:25:58	36.09	0.00	36.09
12012382740	111	Amy Taylor	Acct	04/07/14	09:35:00	NJ-Jerseycity	00:25:42	35.72	0.00	35.72
Total Calls:	14						14:37:02	1028.32	0.00	1028.32

TOP-10 REPORTS

Top-10 Report (Durations)

Top-10 Report (Durations) Report Date: 01-Aug-13 08:00:00				METROPOLIS TECHNOLOGIES FT. LAUDERDALE, FLORIDA			
#	Duration	Date	Time	Ext	Digits	Location	Charge
1	00:29:53	07/31/13	08:33:00	110	4599806	FL-Ftlauderdl	\$41.54
2	00:29:34	07/31/13	08:39:00	418	3441249	FL-Coral_Spg	\$41.10
3	00:29:23	07/31/13	08:31:00	494	16169377845	MI-Grandhaven	\$40.84
4	00:29:21	07/31/13	08:55:00	708	5304516	FL-Ftlauderdl	\$40.80
5	00:29:20	07/31/13	11:54:00	708	13142883681	MO-Kirkwood	\$40.77
6	00:29:20	07/31/13	10:46:00	178	3054398	FL-Ftlauderdl	\$40.77
7	00:29:17	07/31/13	11:03:00	108	8047275757	INC-VA-Richmond	\$0.00
8	00:28:58	07/31/13	11:54:00	120	8924655	FL-Ftlauderdl	\$40.26
9	00:28:52	07/31/13	10:40:00	178	9168878740	INC-Unknown	\$0.00
10	00:28:50	07/31/13	08:34:00	178	6098301	FL-Ftlauderdl	\$40.08

Top-10 Report (Charges)

Top-10 Report (Charges) Report Date: 01-Aug-13 08:00:00					METROPOLIS TECHNOLOGIES FT. LAUDERDALE, FLORIDA		
#	Charge	Date	Time	Ext	Digits	Location	Duration
1	\$394.80	07/31/13	08:32:00	115	0116767929362	Tonga	00:27:40
2	\$224.75	07/31/13	12:08:00	602	0117223659945	Russia	00:15:45
3	\$207.22	07/31/13	08:43:00	725	0118137808316	Japan	00:19:22
4	\$183.85	07/31/13	12:10:00	736	0116602950353	Thailand	00:12:53
5	\$163.61	07/31/13	12:01:00	178	18098810910	DomRepub-Santodmng	00:20:21
6	\$154.49	07/31/13	09:15:00	705	0115405307346	Argentina	00:17:18
7	\$112.35	07/31/13	11:17:00	616	0112255763652	IvoryCoast	00:10:30
8	\$88.00	07/31/13	11:16:00	115	0117715282228	Russia	00:06:10
9	\$64.00	07/31/13	11:17:00	412	0112304721628	Mauritius	00:03:35
10	\$60.28	07/31/13	12:16:00	118	0113817561778	Yugoslavia	00:06:45

Top-10 Report (Frequently Dialed Numbers)

Top-10 Report (Frequently Dialed Numbers)			METROPOLIS TECHNOLOGIES FT. LAUDERDALE, FLORIDA				
#	Digits	Location	Calls	Sum Dur.	Avg Dur.	Sum Charges	Avg Charge
1	0116767929362	Tonga	1	00:27:40	00:27:40	\$394.80	\$394.80
2	0117223659945	Russia	1	00:15:45	00:15:45	\$224.75	\$224.75
3	0118137808316	Japan	1	00:19:22	00:19:22	\$207.22	\$207.22
4	0116602950353	Thailand	1	00:12:53	00:12:53	\$183.85	\$183.85
5	18098810910	DomRepub-Santodmng	1	00:20:21	00:20:21	\$163.61	\$163.61
6	0115405307346	Argentina	1	00:17:18	00:17:18	\$154.49	\$154.49
7	0112255763652	IvoryCoast	1	00:10:30	00:10:30	\$112.35	\$112.35
8	0117715282228	Russia	1	00:06:10	00:06:10	\$88.00	\$88.00
9	0112304721628	Mauritius	1	00:03:35	00:03:35	\$64.00	\$64.00
10	0113817561778	Yugoslavia	1	00:06:45	00:06:45	\$60.28	\$60.28