



# ManageWise™ for Microsoft 365



## Unlock the Power of Expert Managed Services for M365

Managing your Microsoft 365 environment can be complex, time consuming, and costly. Now you can free up valuable internal resources to focus on more high-value tasks by leveraging an expert services team to help ensure your M365 environment is secure, compliant, and optimized for efficiency and performance.

Whether it's dealing with never-ending software updates, ongoing security challenges, compliance, governance, license and cost optimization or more, MicroAge offers a single source to handle it all.

### Benefits of Leveraging MicroAge ManageWise for Your M365 Environment

- **Improved Security:** Security and tool expertise to monitor and manage threats, perform regular assessments, and implement best practices reduces your risk of a data breach.
- **Access to Expertise:** Get the right skills and experience to optimize and scale your environment on demand.
- **Increased Uptime:** Proactive and reactive oversight and support increases uptime, boosting productivity and efficiency.
- **Compliance and Regulation:** Get expert help to configure your M365 environment using relevant governance standards while also reducing costs and increasing ROI.
- **End User Support:** Get complete end-to-end support onboard, off-board, user support, permissions governance, updating spam filters and more.

### MicroAge ManageWise for Microsoft 365 includes:



#### Complete Tenant Assessment

- Azure Active Directory health and configuration
- Azure Active Directory MFA configuration and best practices
- Exchange Online Compliance and Security
- Microsoft Teams Governance
- OneDrive and SharePoint Online Governance
- Microsoft 365 tenant health for Security Updates
- License Optimization and License Agreement Planning



#### Remediation, Support & Routine Tasks

- Security updates and patches
- User access management
- Microsoft Defender monitoring, remediation
- Task management across Microsoft 365 apps and devices
- Archive and delete data to maintain system performance actions
- And more...



#### End-to-End Administration

- M365 Admin Center
- Microsoft 365 Exchange Online
- Microsoft Purview Compliance
- Microsoft Defender Security
- Microsoft Entra
- Microsoft Endpoint Manager
- Microsoft Teams
- SharePoint Online



#### Consulting & Engineering

- Microsoft Licensing
- Azure Active Directory
- Microsoft Exchange Online
- Microsoft OneDrive
- Microsoft Endpoint Manager
- Entra ID Multi-Factor Authentication
- Entra ID Single Sign-on for third party apps
- Entra ID Self Service Password Reset
- Data Loss Prevention
- Advanced Threat Protection
- Microsoft Teams Voice
- Microsoft Teams

Learn how MicroAge ManageWise for M365 can keep your organization moving forward... faster.

Contact your Account Executive, call (800) 344-8877 or email [solutions@microage.com](mailto:solutions@microage.com) to get started.

# The MicroAge Difference



Streamline costs and contract management with complete billing for Microsoft 365 and managed services through MicroAge



Navigate your Microsoft 365 environment with confidence with our live, U.S.-based client support, 2-hour SLA, and complete Microsoft Teams training



Work smarter and faster with a self-service portal for quick provisioning and access to cost management resources

## ManageWise for M365 Support Plans

### ESSENTIALS

- Onboarding & Discovery
- Comprehensive M365 Tenant Assessment of:
  - Licensing
  - Implementation Best Practices
  - M365 Admin portal
  - Entra ID
  - Endpoint Manager
  - Defender Security Admin
  - Purview Admin
  - Teams
  - OneDrive & SharePoint Online
  - Security & Compliance
  - Identity & Access Management (IAM)
- Complete Executive Summary Report
- Priority Actions Report

### SILVER

- Onboarding & Discovery
- Comprehensive M365 Tenant Assessment of:
  - Licensing
  - Implementation Best Practices
  - M365 Admin portal
  - Entra ID
  - Endpoint Manager
  - Defender Security Admin
  - Purview Admin
  - Teams
  - OneDrive & SharePoint Online
  - Security & Compliance
  - Identity & Access Management (IAM)
- Complete Executive Summary Report
- Priority Actions Report & remediation
- 40 hours pre-scheduled with project hours for remediation, support and troubleshooting.

### GOLD

- Onboarding & Discovery
- Comprehensive M365 Tenant Assessment of:
  - Licensing
  - Implementation Best Practices
  - M365 Admin portal
  - Entra ID
  - Endpoint Manager
  - Defender Security Admin
  - Purview Admin
  - Teams
  - OneDrive & SharePoint Online
  - Security & Compliance
  - Identity & Access Management (IAM)
- Complete Executive Summary Report
- Priority Actions Report & remediation
- 80 hours pre-scheduled and project hours for complete remediation, support and troubleshooting.



Contact your MicroAge Account Executive to get started, or email [solutions@microage.com](mailto:solutions@microage.com).

