



# Analytics 365

## Collaboration Analytics For Microsoft Teams

### Personalised Dashboard Insights for Microsoft Teams

#### What is Analytics 365 Collaboration Analytics?

Analytics 365 Collaboration analytics is a native Microsoft Teams App that provides actionable insight to manage employee engagement, improve productivity and promote well-being.

Analytics 365 Collaboration Analytics is relevant for all sizes of business and industry sectors.

If you use Microsoft Teams in your workplace, you need Collaboration Analytics!



### Key Business Challenges

1

Concerned about employee well-being and staff retention?

Monitor staff well-being with insight on meeting habits, trends, message reactions and sentiment

2

Looking to improve internal collaboration across your organisation?

Use dashboards and cards to understand how your people work together

3

Need to measure the impact of changes to working practice?

Place reporting cards side by side to compare collaboration activity and identify trends

4

Looking to improve visibility of hybrid workers?

See collaboration activity no matter where your people choose to work

5

No longer getting the customer insight you need from call centre reporting alone?

Get a more complete view of customer interaction with collaboration analytics





## Why Analytics 365 Collaboration Analytics?

### Easy to deploy

- Try it in demo mode before subscribing
- Synchronizes with Microsoft 365 directory, groups and time zones
- Set permissions by group policy or user settings

### Simple pricing model

- No set up cost or minimum spend
- One user license provides insight on your organization, your teams and individuals
- Choose monthly or annual payment options

### Actionable Insight

- Organizational insights for managers and leaders
- View collaboration networks, see trends and compare individuals
- Drill down collaboration preferences, meeting habits, message sentiment and network quality

## Questions To Ask

### About your organization

- Are your employees co-located or highly distributed?
- Have working practices changed / are they likely to change?
- How do you monitor employee engagement productivity and well-being today?

### About your collaboration habits

- Is Microsoft Teams key to your business operations?
- Who is most reliant on Teams for day to day interaction?
- How and where could Teams insight benefit your organization?

### About your Teams environment

- Are you looking to drive adoption of Teams or focus on best practice?
- Do you use Teams collaboration to communicate with customers and suppliers?
- Have you telephony enabled Teams or are you planning to do so in the future?

## Analytics 365 Subscription Options

A Collaboration license is required for every user and call queue you wish to monitor. There is no license requirement or charge for access to reporting or administration.

Collaboration Analytics

Meetings, Calls & Messages

