



# Microsoft 365 Governance

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Mindcore

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**Microsoft 365 Governance** is all about ensuring an agile platform that support the company's business processes while at the same time protecting critical data and ensuring that policies and compliance requirements are met.

## When do we typically discuss Microsoft 365 Governance with our customers

Many organizations find that Microsoft 365 implementations are about a lot more than the technical implementation. Microsoft 365 – and especially Office 365 – is designed to be an open flexible platform for collaboration. Working from anywhere - with anyone - from any device. Technically, Microsoft 365 is a very strong platform – but to gain the true business value of the platform, without compromising security and compliance, strong governance around the platform is key.

Mindcore's Microsoft 365 Governance concept involves organizational decisionmakers through a number of workshops, guiding you from the strategic level to the operational implementation of both governance and guiding principles to ensure lasting organizational change.

## Customer Cases

Mindcore has implemented Microsoft 365 Governance at many of our Customers. Examples are:

PLESNER

matas



## Our expert on Microsoft 365 Governance

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## MICROSOFT 365 GOVERNANCE WORKSHOP APPROACH



### STRATEGY AND ORGANISATION

- ✓ Microsoft 365 strategy
- ✓ Business processes to be supported by Microsoft 365
- ✓ What services are implemented
- ✓ Who owns the platform – technically and functionally?
- ✓ Governance organization
- ✓ Champions network



### SECURITY AND COMPLIANCE

- ✓ Information security in Microsoft 365
- ✓ Policies for internal and external sharing
- ✓ Mobile device management and policies for privately owned devices
- ✓ Security and compliance requirements
- ✓ GDPR



### GOVERNANCE AND GUIDING PRICIPLES

- ✓ Overall policies for the platform – what is allowed and what is not?
- ✓ Control by settings vs. change management
- ✓ Structure and processes for access, rights and administration
- ✓ Technical governance
- ✓ Guiding principles



### ADOPTION

- ✓ Onboarding super users / champions network
- ✓ Onboarding end users
- ✓ Implementing user behavior through active change management
- ✓ Training



### EVERGREEN PROCESS

- ✓ Ensuring the continued maintenance and upgrade of the platform
- ✓ Ensuring the continued adjustment of governance and Guiding Principles
- ✓ Ensuring continued evaluation of new services, functionality and features

## For more information



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