

mj flood
Voice powered by Microsoft Teams

Dive into our new **Microsoft Teams Voice** offering and learn how to transform your business using an all-encompassing cloud-based telephony system



INTRODUCTION

As workplaces continue to become more team-orientated, and with hybrid working still at the fore, many organisations want to take their Microsoft Teams solution to the next level.

MJ Flood Voice powered by Microsoft Teams is the next logical step with Microsoft Teams, providing a fully functional cloud-based phone system.

The aim of this eBook is to highlight the features and benefits of MJ Flood Voice and to help you decide if this solution is for your organisation.

Main takeaways:

- Introduction to MJ Flood Voice powered by Microsoft Teams
- Overview of the key features & benefits.
- Understand how adopting MJ Flood Voice is the next step in the future of telephony



What is MJ Flood Voice

MJ Flood Voice powered by Microsoft Teams is a fully-integrated cloud-based telephony system and is the next logical step for Microsoft Teams.

MJ Flood Voice unlocks the power of Microsoft Teams giving the capability for you, your organisation and your employees to make and receive calls from anywhere. Accessible from a mobile device, PC or desk phone.

Helping our customers to leverage their investment with Microsoft Teams is key here at MJ Flood Technology. We will help our customers to deliver a powerful all-encompassing voice solution.

This solution not only allows a user to make and receive calls, but allows your organisation have an auto attendant, team call groups, call hold and call forwarding capabilities.

Transfer your current phone numbers and direct dials, use a desk phone or smart phone. Using the Microsoft Teams app on your smart phone allows you to make and receive calls as well as set your working hours so as your phone doesn't ring out of hours.

Installation is quick and easy with no downtime during the migration. Once installed MJ Flood Voice seamlessly integrates with your Microsoft 365 applications.

MJ Flood Voice delivers real business value, by bringing disparate workers and offices together. We support our customers migrating from old legacy telephony systems to a Voice solution which offers a full Unified Communication service, transforming how they collaborate and do business. A centralised system means one learning curve for your team, so they can focus on what matters most to your organisation.



KEY FEATURES

MJ Flood Voice powered by Microsoft Teams can unlock a number of key features for your organisation. This all-encompassing phone systems main features will transform your companies collaboration by bringing together both office based workers as well as remote workers.



Work Anywhere

Make and receive calls from anywhere on mobile, laptop, desktop, desk phone, or Teams Rooms.



Call Handling

Use the call handling feature to easily transfer calls throughout your organisation. Add a auto-attendant for high call environments.



Combine

Combine your current phone system with Voice and integrate with other Microsoft 365 applications.



Easy Installation

Installation is quick and easy with no downtime for your organisation. Numbers are easily ported and all users are trained.

KEY BENEFITS

There are multiple benefits to adopting MJ Flood Voice powered by Microsoft Teams. With a fully-unified communications system, making the transitions is the next logical step for organisations using teams.

Cost Reductions

Switching to our cloud-based telephony solution will result in a significant reduction in both your telephony and support costs.



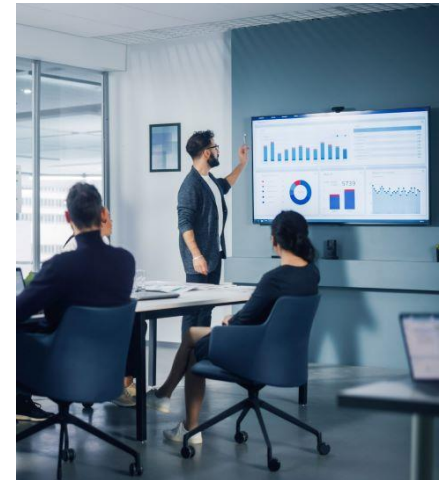
Increased Productivity

Increase productivity and flexibility within your team with MJ Flood Voice. Make and receive calls on the go and seamlessly integrate with other Microsoft 365 apps.



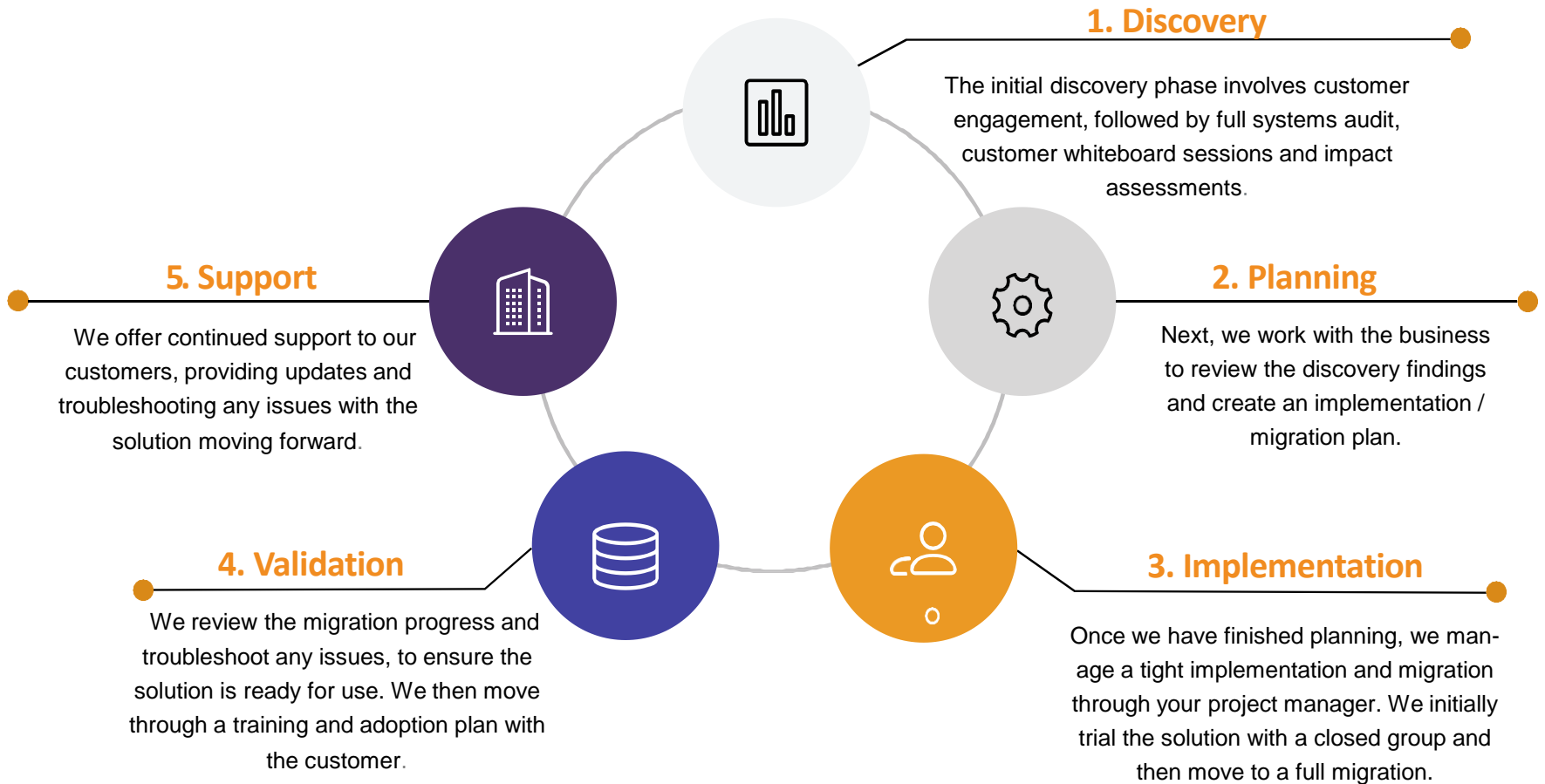
Return on Investment

Get a substantial return on investment when your organisation moves to MJ Flood Voice. Not only do you save money, but you also save time.



MIGRATION

There is no one set path for a company to move to MJ Flood Voice, but below we have outlined a high-level overview of how your organisation should begin to think about starting with or migrating to Teams Voice. If you already have a solution for your enterprise voice and chat in place, you need to plan your transformation differently.



TEAMS ROOMS

Make the most of MJ Flood Voice and keep the people who are working remotely connected with those in the office using Teams Rooms. Create an inclusive meeting space that allows everyone to participate no matter their location.



Microsoft Teams Rooms is an inclusive, easy-to-use, flexible and secure space that allows your team to connect across a hybrid workplace. A Teams Room by MJ Flood Technology allows all your team to fully participate in a meeting no matter their location.



Inclusive

Foster inclusive and interactive meetings for everyone, regardless of where they are.



Easy to Use

Deliver consistent Teams experiences designed to make collaboration easy and hassle free



Flexible

Turn any shared space into a Teams Room with a wide selection of devices and features



Secure

Keep devices protected and up to date with rich management capabilities and powerful analytics.

WHY CHOOSE US



Connect with your team from anywhere in the world with MJ Flood Voice powered by Microsoft Teams.

MJ Flood Technology is a proud Microsoft Partner, enabling businesses to empower every person and organisation to achieve more. Our partnership with Microsoft is uniquely positioned to deliver highly effective Microsoft-based solutions, combined with expert support and training.

We have broad and deep expertise across the Microsoft stack, specialising in core Microsoft technologies both on-premise and in the cloud: Azure, Microsoft Teams Calling & Meetings, Microsoft 365, Exchange, SharePoint and EM&S

Key Achievements

- 2022 Microsoft Modern Work Partner of the Year
- 2021 & 2020 Microsoft Teams Calling, Meetings & Devices Partner of the Year
- Microsoft Teams Calling & Meetings Advanced Specialisation
- 10+ Microsoft Specialisations

#1
Microsoft Partner in
Ireland for Microsoft
Teams Calling

20,000+
Microsoft Teams
Users Provisioned
Globally

120+
Microsoft Teams
Calling & Meeting
Customers

1st Partner
Awarded Teams Calling
Advanced
Specialisation in Ireland

WHAT OUR CUSTOMERS SAY



We approached MJ Flood on a Thursday evening at 7pm. By Monday, we had a virtual call centre with service line up and running, all of our call centre staff working from home.

FINGAL COUNTY COUNCIL

John Quinlivan, Director of Services



Our journey is moving towards working within a single pane of glass, where we can have everything on the one platform. Microsoft Teams Calling has allowed us to do that, I can't say enough about it. It's a fantastic platform, it's saved our business in a lot of ways through COVID and now, it's being used every day by everyone in the organization.

BS&B SAFETY SYSTEMS

John Morris, Global IT Manager



We now have our entire staff population on Microsoft Teams, and most definitely productivity has gone up as a result of the centralised collaboration. It's been such a giant leap for some departments.

MAYO COUNTY COUNCIL

Danny O'Toole, Head of Digital Transformation

GET IN TOUCH

Get MJ Flood Voice Powered by Microsoft Teams Today



If your organisation is looking to get a cost saving, flexible and robust telephony system, MJ Flood Technology can help. We have consulting services to help organisations plan, design and execute workplace transformation solutions across the full Microsoft 365 ecosystem including Teams Voice.

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