MODERN ENDPOINT MANAGEMENT

Plan Selection Guide and Service Matrix

mobile mentor

Modern Endpoint Management

Plan Selection Guide

The Modern Management service is designed for a modern workforce using Microsoft 365.

There are 3 options to choose from depending on your devices and security requirements.

All 3 options come with endpoint security, 24x7 user support and service management.

Business Benefits

1. Apps and data are secure on all devices, including BYO

2. Employees are supported 24x7 with their devices and apps

3. Cost savings through a modern operating model

Next Steps

Schedule a call with Mobile Mentor to assess your requirements in more detail.

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	Smartphones	Laptops & Smartphones	With Advanced Security
	Security, management & support for Microsoft 365 on all mobile devices	*Security, management & support for Microsoft 365 on laptops and mobiles*	*Advanced security and protection for Microsoft 365 on laptops and mobiles*
Support Services			
24x7 Level 1 Service Desk	✓	✓	✓
Rapid Restoration of Replacement Devices	✓	✓	✓
Level 2 Technical Support and Advisory	✓	✓	✓
Endpoint Security			
Intune Security Policies, Profiles and Integration Services	✓	✓	✓
System Administration and Management	✓	✓	✓
Updates for Office 365 apps and core operating systems	✓	✓	✓
Service Management			
Performance Dashboard	✓	✓	✓
Incident Management	✓	✓	✓
Monthly Service Review	✓	✓	✓
Advanced Security & Compliance			
Monitoring of Managed Endpoints and Applications			✓
Threat Detection and Remediation			✓
Escalation and Reporting			✓
	$15 person / month	**$50** person / month	**$80** person / month

TERMS
Minimum account size is 300 people
Minimum contract term is 90 days
Prices exclude Microsoft licenses
Prices exclude servers, firewalls etc.
Prices exclude local sales taxes

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