



### **Modax Consulting Inc.**

A Microsoft Partner Company

Experts in ERP, providing implementation, development and consulting services to manufacturing and distribution industries using both technology and industry specific best practices.

Offices in North America and UK

## Modax Consulting Inc. provides the best business management solution for Manufacturing & Distribution companies



Industry experts

**Delivered** 



Resolve pain points

Delivered



Remote collaboration

Delivered



**Project Delivery** 

**Delivered** 

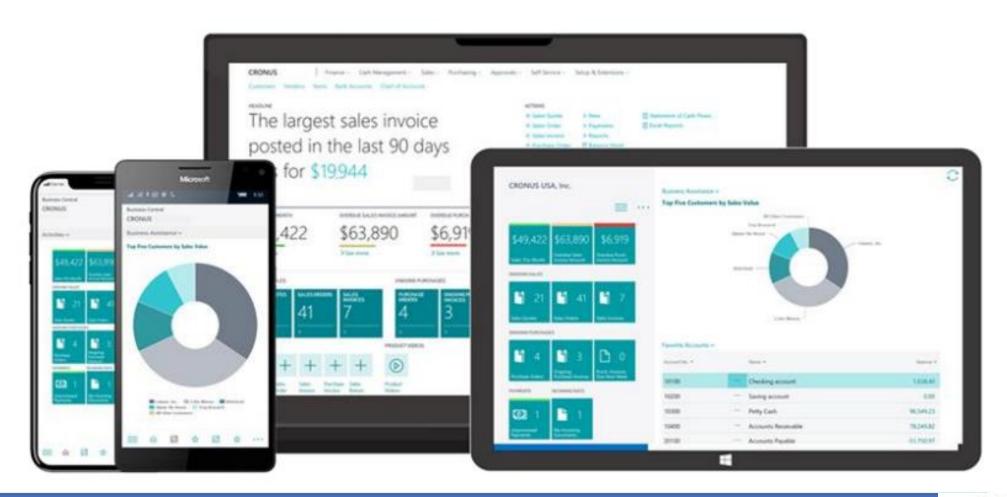


Self-sufficiency

**Delivered** 



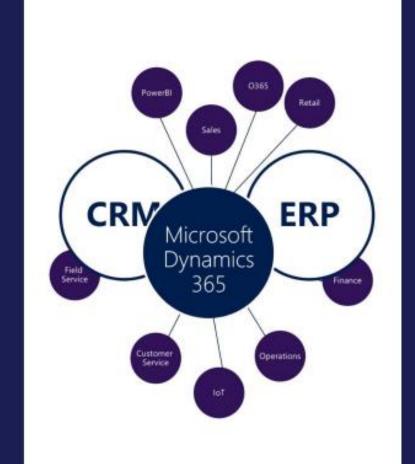
#### Cloud Based Solution: From anywhere, Any device











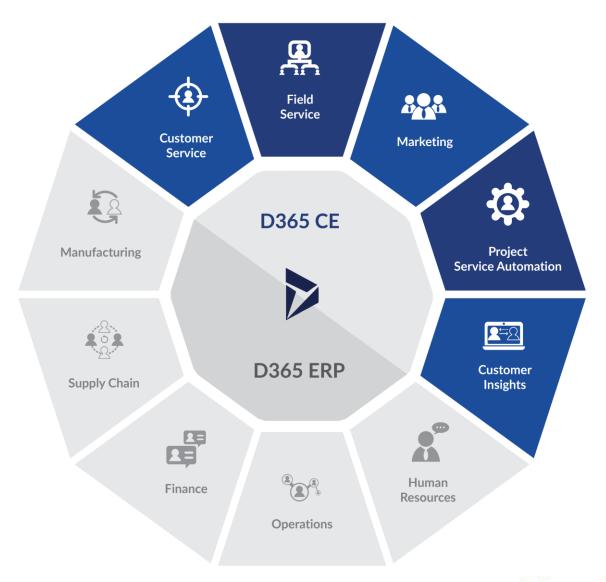








- ✓ One Microsoft Platform
- ✓ Consolidate, Automate, Reduce Time & Costs
- √ Secure Hosting
- ✓ 200K+ clients, over 50 million subscribers





# Customers are our Partners



Strategy



Development



System Integration



Implementation



**Training** 



**Support And Maintenance** 



### Methodology Overview



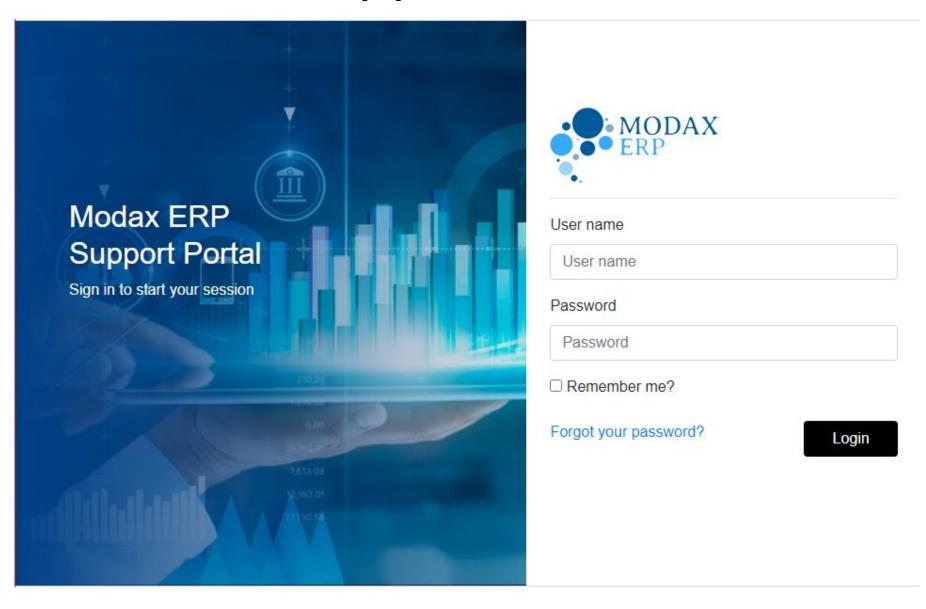
Modax leverages the Sure Step methodology combined with its own tools and techniques. The first milestone and critical deliverable is the Project Charter. The Project Charter is the culmination of all planning and analysis activities that define the project.

A complete Project Charter provides the team a very clear understanding of the scope, the gaps, the approach, the deployment strategy as well as the detail plan and cost. The Project Charter is the guide for the remainder of the project.



4 April 2023

### **Support Portal Overview**



Clients are given access to an online ticketing system for all support issues.

Modax provide minimum SLAs based on case priority identified by client (details on following slide)

