



Canon



**FOCUS ON YOUR
CORE BUSINESS
LEAVE THE IT TO US**



Silver Application Development
Silver Cloud Platform
Gold Cloud Productivity
Gold Project and Portfolio Management
Gold Small and Midmarket Cloud Solutions

Company brief introduction

Our company was established in 2013 to meet an ever-growing ICT needs in Mongolian market and to set a standard in ICT Service industry.

We are proudly implementing ITIL V4 practices into to our IT service management (ITSM) processes that focuses on aligning IT services with the needs of our customers core business.

The Mogul Service and Support LLC is an Official Strategic Partner of the IT Zone LLC which has 20+ years of experience and reputation in Mongolian ICT industry.

» Our Mission:

To be a global company trusted for delivering our clients the ultimate freedom to succeed in their core businesses.

» Our Vision:

Global company with the most trusted professionally skilled talents and dedicated ICT service solutions that provide our customers the freedom to succeed in their core businesses through receiving and co-creating Value together.

» Our Value:

*Passion;
Dedication & Quality;
Leadership;
Collaboration.*

GLOBAL PARTNERS



Microsoft 365 **GOLD** Partner



Microsoft Azure **Silver** Partner



Canon Managed Printing Service Contracted **Business** Partner



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Power Platform workshop

Our company has been operating in the field of Microsoft for 5 years and provides training and consulting services to automate internal process applications using Power Platform. Also, We provide a managed service of M365 license installation and implementation.

The consulting service which is a workshop will provide by certified engineers.

The related Power Platform certifications that we achieved:

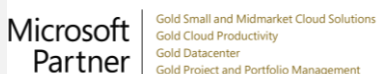
- PL - 100: Microsoft Power Platform App Maker
- PL - 200: Microsoft Power Platform Functional Consultant
- 70-778: Analyzing and Visualizing Data with Microsoft Power BI

Also, our company achieved an “**Adoption and change management program**” in an advanced specialization program. That means we will provide a professional consulting service without any gap.

Throwing the workshop, we will give you deep knowledge of Power Platform based on the hands-on agenda. You will learn to co-create 1 application based on the common process available in each company. For example: Payment requests, Tasking systems, or a Document library.

WORKSHOP AGENDA

- Day 1
 - Module 1: Introduction to SharePoint, Power Platform, Power Automate, and Power BI (3 hours)
 - Module 2: Business case, scenario (1 hour)
- Day 2
 - Module 3: Hands-on Lab 1: SharePoint as DB (4 hours)
- Day 3
 - Module 4: Hands-on Lab 2: Build your Canvas App (4 hours)
- Day 4:
 - Module 6: Hands-on Lab 3: The working flow of the process using Power Automate (4 hours)
- Day 5:
 - Module 7: Hands-on Lab 4: Building dashboard using Power BI (4 hours)
 - Module 8: Ideation (1 hours)

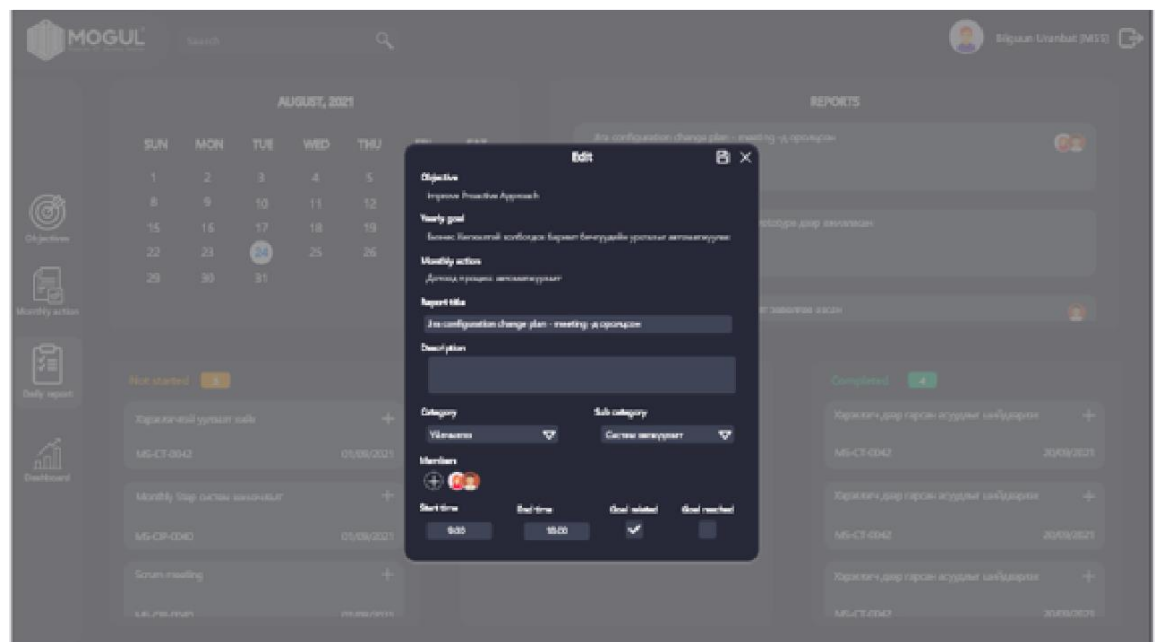
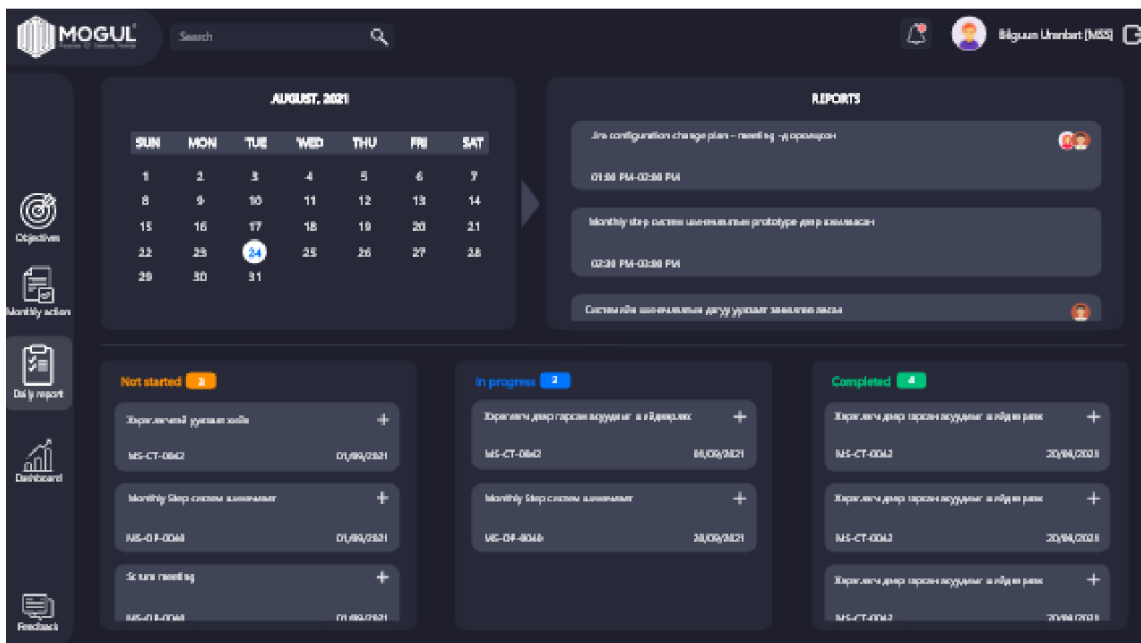


BUILT APPLICATION USING POWERAPPS EXAMPLES

Tasking system, example 1

Functions:

- Plan the company's objectives
- Plan action plans
- Plan and monitor monthly actions
- System notifications



BUILT APPLICATION USING POWERAPPS EXAMPLES

Tasking system, example 2

Functions:

- Company's objectives
- Company's plan
- Evaluate KPI of employees based on plans
- KPI audit
- Dashboard
- Notifications

Алба нэгж	Талбар	Эхлэх өдөр	Дуусах өдөр
Find items	Find items	31/12/2001	16/09/2021
Зорилт	Албаны KPI		
Find items	Find items	Хайх	Буцах

Алба нэгж	Албаны KPI	Хөтөлбөр	Таргет	Эзлэх жил	Гүйцэтгэл
1. Удирдлага хяналтын алба	% Компанийн үйл ажиллагааны төсвийн зөрүү	Албаны зардлын хөтөлбөр	0	0	Даалгавар үүсгэх Мэдээлэл өөрчлөх Хувиар
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Төлөвлөлт	Даалгавар	Үнэлгээ	Тайлан
<p>Үүрэг даалгаврын нэр mogul etest 1</p> <p>Холбогдох материал (Гүйцэтгэлийг нотлох баримт бичиг) There is nothing attached. Attach file</p> <p>Эхэлсэн өдөр: 16/09/2021 Дууссан өдөр: 16/09/2021 Явц: Хийж эхлээгүй Төсөв: Зардал: Зөрүү: 0</p> <p>Үүрэг даалгаврын хугацаа: Хийж эхлээгүй(0%) Үүрэг даалгаврын үр дүн: Үр дүн гараагүй(0%)</p> <p>Үүрэг даалгаврын баримтжуулсан байдал: Үр дүн гараагүй(0%) Гүйцэтгэсэн хувь: 0</p> <p>Үүрэг даалгаврын гүйцэтгэлийн тайлан</p>			
		Хадгалах	Цуцлах

CUSTOMER CASE STUDY

Mogul Service and Support LLC, APU JSC, & Microsoft Power Platform

Customer Challenges

The APU meets ISO 9001, ISO 14001, and FSSC 22000 standards with producing daily products with more than 1,000 employees. Furthermore, although they have not yet received ISO 31000, ISO20001, their internal operation is already inline with these standards. For APU, Risk management is the most important work, without it there are negative effects in the operation. Not surprisingly, their risk management operation is carried out by paper therefore it needs a process that assesses and mitigates each risk in an automated manner. In the beginning 2020, APU began their exploration systems that could meet the risk standard and business goals. To APU many companies offered their solutions, APU couldn't define what solution meets organization culture and values. Although the tested systems were compatible, but it did not increase employee productivity, automate processes, or solve communication and collaboration as intended. In a word it did not give them a value of organizational culture.

Partner Solution

Based on Microsoft's built-in low-code technology that is open to all users which are SharePoint and Power platform systems. Mogul Service and Support LLC made an architecture of solution to solve risk management system which met ISO 31000 by used those amazing systems.

Power platform systems need to be used widely in the development of risk management systems.

- Database customization with SharePoint-List
- User interface by involving end-customers via Design thinking,
- Programming of the fields PowerApps,
- Workflows and Notifications in the overall system,
- Dashboard to visualize the trend of the risk data,
- Period analysis of the risk data,
- Case and actions for each employee.

Customer Benefits

Within 3 months of using the system, APU indicated that following 6 results were achieved. These include:

1. **Increased engagement of management and employees** - In previous experience, the second stage of risk assessment was able to cover about 20% of managers due to time spent on paper, however after 3 months, about 70% of managers were involved.
2. **Save time** - In the past, APU's subsidiaries educated risk training and then used a three-step excel file to run the risk process, which took 180 working days. After using the system, the process now takes 30 working days. This period is expected to decrease further.
3. **Workflow Automation** - Previously, the risk process had 34-steps, but now there are 19 steps without loss of control, and non-human processes are fully automated.
4. **Improved control** - In the past, risks were recorded and stored on paper, but now it is easier to make decisions and conclusions based on reminders of previously recorded risks. It also makes it possible to filter information from paper archives and view easy data from online archives with level-of-level permission without wasting time. With the help of Power Bi, it is possible to get smart reports and make data-based decisions.
5. **User friendly** - In the past, employees had action plans to the department for action to reduce risks, and there was a risk of being left in the middle unless someone reminded them in detail. As a result, the level of risk was low, but it was possible to reach a high level of risk due to the lack of mitigation action. Since the system was launched, everyone in the company has been able to monitor their work daily, as well as monitor their risk 24x7 from anywhere in the world.
6. **Increased Productivity** - By automating unnecessary human processes, APU has been able to double its productivity, increasing employee satisfaction and focusing on more important participatory work.



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