



Teams Adoption & Governance

An automated creation and validation flow for Microsoft Teams.



Chemical company / Lugano (CH) / 400+ employees

Casale SA is a global provider of integrated solutions for the production of fertilizers and chemicals. To improve the collaboration between the business teams, it has been considered the adoption of Microsoft Teams.

However, some customizations have been necessary to meet the specific business and governance requirements indicated by Casale SA, to control and manage the adoption of Microsoft's collaboration platform.

THE CHALLENGE

The requirement arises from the need to maintain strong governance on the team structure to avoid uncontrolled autonomous management and dispersion of information, as well as ensuring compliance with the naming conventions established by the company.

THE SOLUTION

After a preliminary analysis phase, which allowed us to define and outline the customer's needs, we agreed with the management of the IT department to develop a customized solution, exploiting the potential of Microsoft Sharepoint and Power Automate.

The starting point is a new online SharePoint site, customized, where the user can not only obtain a list of all the teams present in Casale (with the owner and every manager highlighted), but can also send a request for the creation of a new team through a dedicated form to be filled in by entering the necessary details (team name, accessibility, owners, members).

Once the user submits the request, a dedicated approval and validation flow based on Power Automate is triggered to perform the following two steps:

Validation



The workflow embeds some logic that checks the respect for the company naming convention. If yes, it will proceed directly to the next step. If not, the Teams name will be changed according to the enforced naming convention and then proceed to the next step.

Approval



The request is sent out via e-mail for approval to specific users, defined as approvers. The approvers must take the decision to APPROVE/REJECT

If approved, the required team will be created based on the decision of the approver and the end user will be notified by e-mail. For auditing purposes, the solution tracks all requests and decisions made by approvers over time.