



# Modern Workplace

Communicate, collaborate, share. Evolve your working model.



Industrial Manufacturing / Agno (CH)

1400 employees

The Mikron Group develops, manufactures and distributes high performance assembly, machining and cutting solutions.

*"For our group it is vital to keep operation and communication run, independently when working in office or remotely, without compromising information security. That's why we choose Microsoft Teams solution and Moresi.com as partner in the implementation."*

Daniele Coli  
CIO Mikron Group

## THE CHALLENGE

Mikron purchased a full set of Microsoft E5 licenses and they requested to adopt a Modern Workplace environment centered on Microsoft Teams, to improve collaboration and communication within the company. There was a specific need to drive Teams adoption through features overview, training, and skill-up path.

## THE SOLUTION

We drove the adoption of Microsoft Teams through webinars, workshops, interviews with Champions, live demos and provided documentation. We applied the Microsoft ACM framework to identify key users that have been nominated "Teams Champions" in Mikron, delivering through them the Modern Workplace adoption.

## THE BENEFITS

Top management recognized the value provided by Teams Adoption, with a specific Champions program tailored to Mikron's needs. The solution increased customer's productivity and helped Microsoft Teams to be accepted effectively and innovatively. About 900 users in the company got benefit from Teams adoption in a Modern Workplace scenario.