MOZZAZ MOZZAZ CONNECT[™] Digital solutions to support outreach, follow-up and post-



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discharge programs

Mozzaz provides solutions that enables care teams to push messages, alerts and scheduled reminders to individuals in outreach and follow-up programs. Various digital outreach techniques can be implemented to increase response rates and contact engagement.

Multi-Channel Secure Messaging

Data Tracking of Message Status

Digital incentive and points tracking to motivate behavior and engagement

Connect to Care Team Members, Family and Support Teams

Personalized Calendar for Self-Management

No Dependency on Phone Numbers

True patient engagement and empowerment that helps connect patients to their care teams with virtual care monitoring and support.







CARE TEAM BENEFITS

- Digital channels to conduct outreach and follow-up
- Easy setup for push messages and scheduled reminders
- Track the status of all messages and acknowledgements

PATIENT BENEFITS

- Contact maintained through a secure account with no reliance on a phone number
- App can be used across multiple devices through a single account
- Personalized care calendar with reminders that can be shared with the care team

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FOLLOW-UP CARE

Proper follow-up care for individuals discharged from hospitalization or an intensive behavioral health program is associated with lower rates of relapse and readmissions. Timely and appropriate continued care is needed to maintain and extend improvement outside of an inpatient or outpatient service. The period immediately following a discharge from inpatient care is recognized as a time of increased vulnerability. The challenge many healthcare organizations face is the inability to contact and stay in-touch with the individual post-discharge with missed appointments costing the US healthcare system more than \$150B a year.

Outcomes and Results

- Increase the follow-up contact and response rates
- Decrease the risk of missed appointments
- Improved follow-up and performance quality measures (7 day/30 day)

ONE SOLUTION, MULTIPLE PROGRAM SUPPORT

Mozzaz Adaptive Intervention Modeler (AIM[™]) technology allows healthcare organizations to create and manage interactive patient engagement models personalized for individual care. The Mozzaz solution offers organizations a single platform that can "digitize" patient engagement across any program or service and help organizations enhance treatment, recovery and ongoing support.



