

Troubleshooting Guide

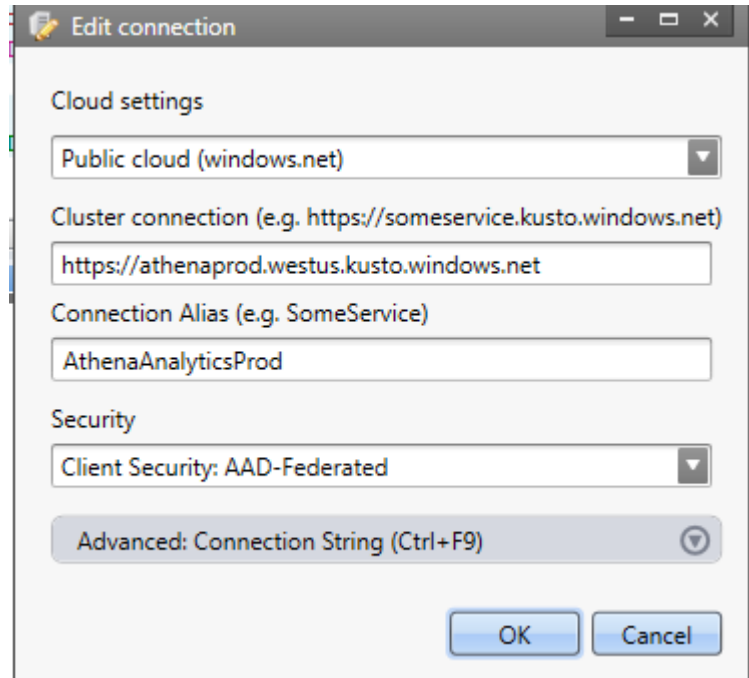
Last updated by | Dax Borde | Oct 5, 2021 at 5:50 PM CDT

(Note that there is an old OneNote page for troubleshooting here:

[https://microsoft-my.sharepoint.com/personal/ramangla_microsoft_com/_layouts/OneNote.aspx?id=%2Fpersonal%2Framangla_microsoft_com%2FDocuments%2FAthenaIsland&wd=target\(Troubleshooting.one|B104FE0C-E33E-4858-B442-18E5EDF98490%2F\)](https://microsoft-my.sharepoint.com/personal/ramangla_microsoft_com/_layouts/OneNote.aspx?id=%2Fpersonal%2Framangla_microsoft_com%2FDocuments%2FAthenaIsland&wd=target(Troubleshooting.one|B104FE0C-E33E-4858-B442-18E5EDF98490%2F))

[onenote:https://microsoft-my.sharepoint.com/personal/ramangla_microsoft_com/Documents/AthenaIsland/Troubleshooting.one#section-id={B104FE0C-E33E-4858-B442-18E5EDF98490}&end](https://microsoft-my.sharepoint.com/personal/ramangla_microsoft_com/Documents/AthenaIsland/Troubleshooting.one#section-id={B104FE0C-E33E-4858-B442-18E5EDF98490}&end)

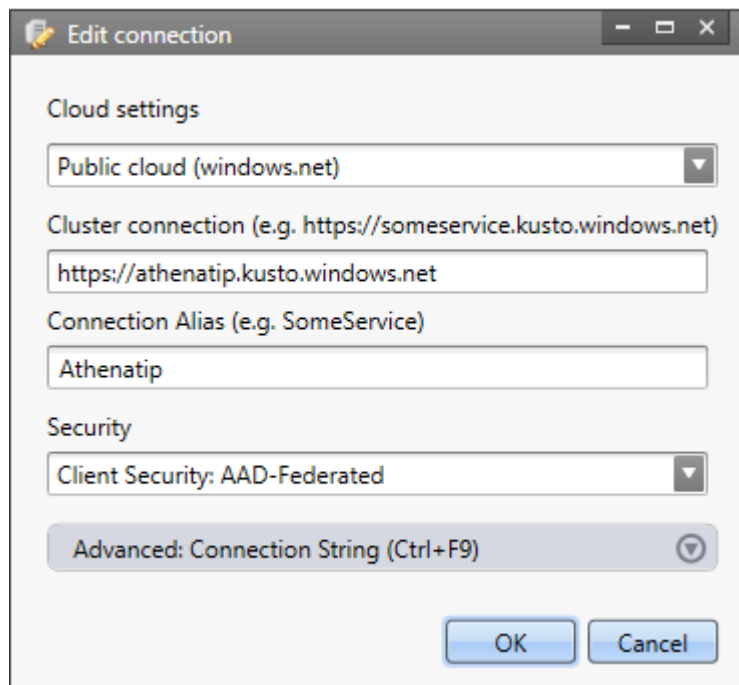
Here is the Kusto Cluster information for Athena Production:



The screenshot shows the 'Edit connection' dialog box with the following settings:

- Cloud settings: Public cloud (windows.net)
- Cluster connection (e.g. https://someservice.kusto.windows.net): https://athenaprod.westus.kusto.windows.net
- Connection Alias (e.g. SomeService): AthenaAnalyticsProd
- Security: Client Security: AAD-Federated
- Advanced: Connection String (Ctrl+F9): (button)
- Buttons: OK, Cancel

Here is the Kusto Cluster information for Athena TIP:



The screenshot shows the 'Edit connection' dialog box with the following settings:

- Cloud settings: Public cloud (windows.net)
- Cluster connection (e.g. https://someservice.kusto.windows.net): https://athenatip.kusto.windows.net
- Connection Alias (e.g. SomeService): Athenatip
- Security: Client Security: AAD-Federated
- Advanced: Connection String (Ctrl+F9): (button)
- Buttons: OK, Cancel

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