

# HelpDesk

Support focused on business effects



**25**  
Years  
of experience



**18 000**  
Hours of Customer  
support in 2022



**10 000**  
System  
active Users



# What are we proud of?



## EXPERTS

Our team is not call center employees, but above all specialists with many years of experience and specialist knowledge



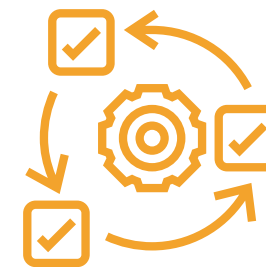
## TEAM

Consultants, Developers and IT are responsible for direct contact and support for changes



## TIME

Quick Problem Solving Time is due to a constantly improving team and JIRA SERVICE MANAGEMENT



## END-TO-END SUPPORT

We offer comprehensive error handling support, guarantee Service Level Agreements and we ensure business process stability.

# Areas that we can support you:



**Microsoft Dynamics  
AX 2012 and AX 2009**



**Microsoft  
Dynamics® 365**

**Business Applications  
Dynamics 365**



**Power  
Automate**



**Power BI**



**Finance**



**Supply  
Chain  
Management**



**Commerce**



**Sales  
CRM**



**Marketing**



**Power  
Apps**



**Azure**



**Dedicated  
Solutions**



**Project  
Operations**



**Field  
Service**



**Customer  
Service**

# Most popular services:



## SUPPORT

Fixing errors

Provide business process stability

Correct faulty data

Employee training

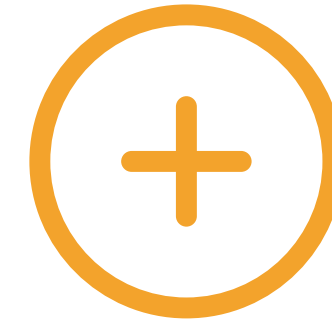


## DEVELOPMENT

Design and implementation of modifications

Implementation of new functionalities

System configuration



## COMPLEMENT

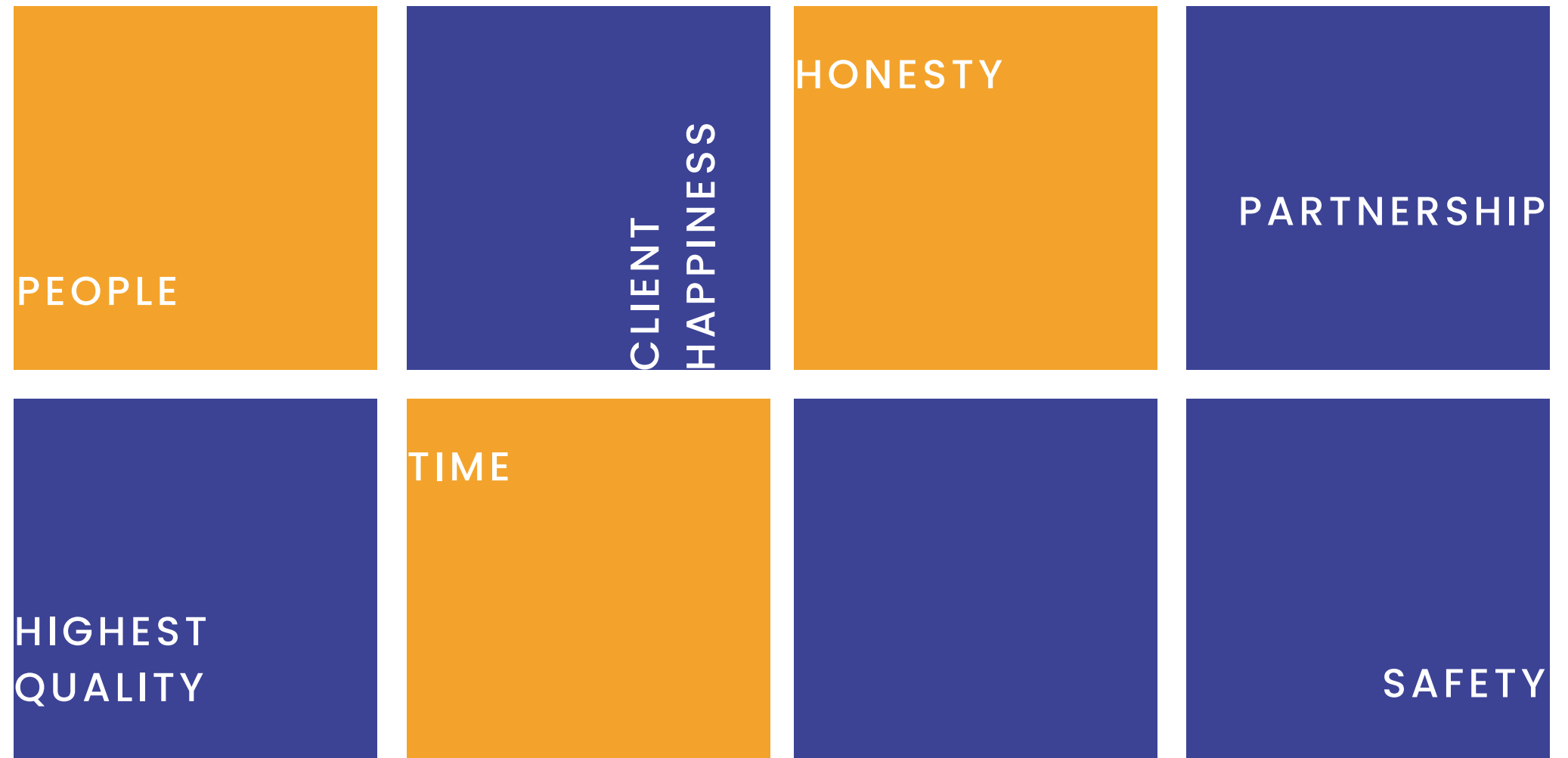
Increase system performance

Personalize settings

Process instructions

The system or application implementation is just the beginning.

We are business partners for years. Discover our values now.





Take care of your security,  
let your business grow  
and bring it to the next level  
with us today!

Thank you