

Transformation of Customer Workflows by Kalimera.ai

Do you often encounter these issues?

Missed Sales Opportunities

Incoming calls aren't answered on time—leads go cold.

High-Cost Leads

Not all prospects are worth calling back, wasting valuable resources.

Expensive Call Handling

Paying €1–1.5 per minute for client support adds up fast.

Limited Operating Hours

Your team can't handle calls 24/7 across global markets.

High Staff Turnover

Constant training and loss of experienced reps hinder growth.

Language Barriers

Non-English-speaking clients aren't effectively supported.

Human Errors

Wrong answers, forgotten requests, and costly mistakes.

No Scalability

You need to hire more agents to serve more clients.



Does it ring a bell?

No Call Recordings

Lack of documentation leads to compliance and QA gaps.

No Sentiment Analysis

You miss client frustration, urgency, or dissatisfaction cues.

No Summaries or Transcriptions

You can't easily review what was said in previous calls.

No Actionable Insights

You're not extracting data to improve customer experience.

Rigid Call Scripts

Agents follow fixed scripts that lack adaptability.

Low Human Productivity

An agent speaks for only ~4 hours/day, with breaks.

Costly Training

Time and money lost onboarding new forex reps.

High Infrastructure Costs

Phones, headsets, office space—all add to overhead.



Do you experience any of those issues as well?

Multiple Lines = Multiple Costs

Every new line requires new hires and added expenses.

No Personalization

All clients get the same treatment, regardless of profile.

No Performance Feedback Loop

Agents don't improve over time without reviews.

Lack of Reporting & Analytics

No clear picture of performance, hold times, or ROI.

Unsustainable Operational Costs

Reaching 200,000 prospects shouldn't cost more than one salary.

No CRM Integration

Client data isn't automatically stored or updated.

No App Integrations

No voice-enabled actions like deposits, KYC, or withdrawals.

Slow Response Times

Delays cost you traders who expect instant service.

Manual Intervention Everywhere

Simple FAQs aren't filtered out by automation first.

Welcome to Kalimera.AI



You Secretary is you managing power in your company do not lose time in just answering calls



Benefits of Kalimera.ai

Kalimera.ai

Benefits of Kalimera.ai



Automated Lead Qualification

Filters and routes only high-value prospects to human reps.



Business Value: Reduces wasted effort, increases sales productivity.



Maximize Conversion from Every Lead

Instantly answer all inbound calls 24/7 — no missed opportunities, no cold leads.



Business Value: Increases lead conversion and revenue.



Global, Multilingual Coverage

Communicates fluently in 37 languages.



Business Value: Opens untapped markets and improves client retention globally.

Powered by MyBuddy.ai



Kalimera.ai

Benefits of Kalimera.ai



Cut Operational Costs by 80%+

No per-minute charges, no training, no hardware.



Business Value: Dramatically lowers CAC and support costs.



Instant Scalability Without Hiring

Serve thousands of traders simultaneously without expanding your team.



Business Value: Enables rapid growth without operational bottlenecks.



Compliance-Ready: Calls, Transcripts & Sentiment Analysis

Every conversation is recorded, transcribed, and analyzed.



Business Value: Reduces regulatory risk and improves quality control.

Powered by MyBuddy.ai



Kalimera.ai

Benefits of Kalimera.ai



Integrated Voice Actions (KYC, Deposits, etc.)

Clients can complete onboarding or payments via voice.



Business Value: Speeds up user journeys and boosts conversion rates.



Real-Time Intelligence & Reporting

Track mood, performance, drop-off points, and sales effectiveness.



Business Value: Supports better decision-making and continuous improvement.



Always On, Always Accurate

Zero human errors, no sick days, no fatigue.



Business Value: Delivers consistent, high-quality client experience at scale.

Powered by MyBuddy.ai



What is Kalimera.ai?

Effortlessly handling thousands of calls 24/7 while sleeping

Speaking 37 languages fluently without hiring multilingual agents

Guiding customers to perfect solutions with AI that Listen, Care & understands context

Why teams choose Kalimera.ai :

Human-like, empathetic conversations (not robotic scripts)

Zero training needed – deploy in days, not months

24/7/365 operation – support customers at 3 AM or 3 PM

Intelligent guidance – helps customers self-solve complex queries





Grow without limits,
24/7/365

Cut Operational Costs
by 80%+

Compliance-Ready: Calls,
Transcripts & Sentiment
Analysis



**37 Languages
Supported**

Example of an outbound Debt Management call

Professional greeting and confirmation of the name before verifying the representative or sharing any information.

- **Identity Verification:**
 - Request for the first three or last three digits of the VAT number and/or the father's name before continuing the conversation.
- **Debt Information:**
 - Provide detailed debt data including:
 - Amount of overdue balance
 - Date of the last payment
 - Inquiry about the intention to pay
- **Settlement Agreement:**
 - Secure a payment promise with:
 - A specific amount
 - A set payment date
 - Confirm the payment method and its priority.

+30 210 444 6908

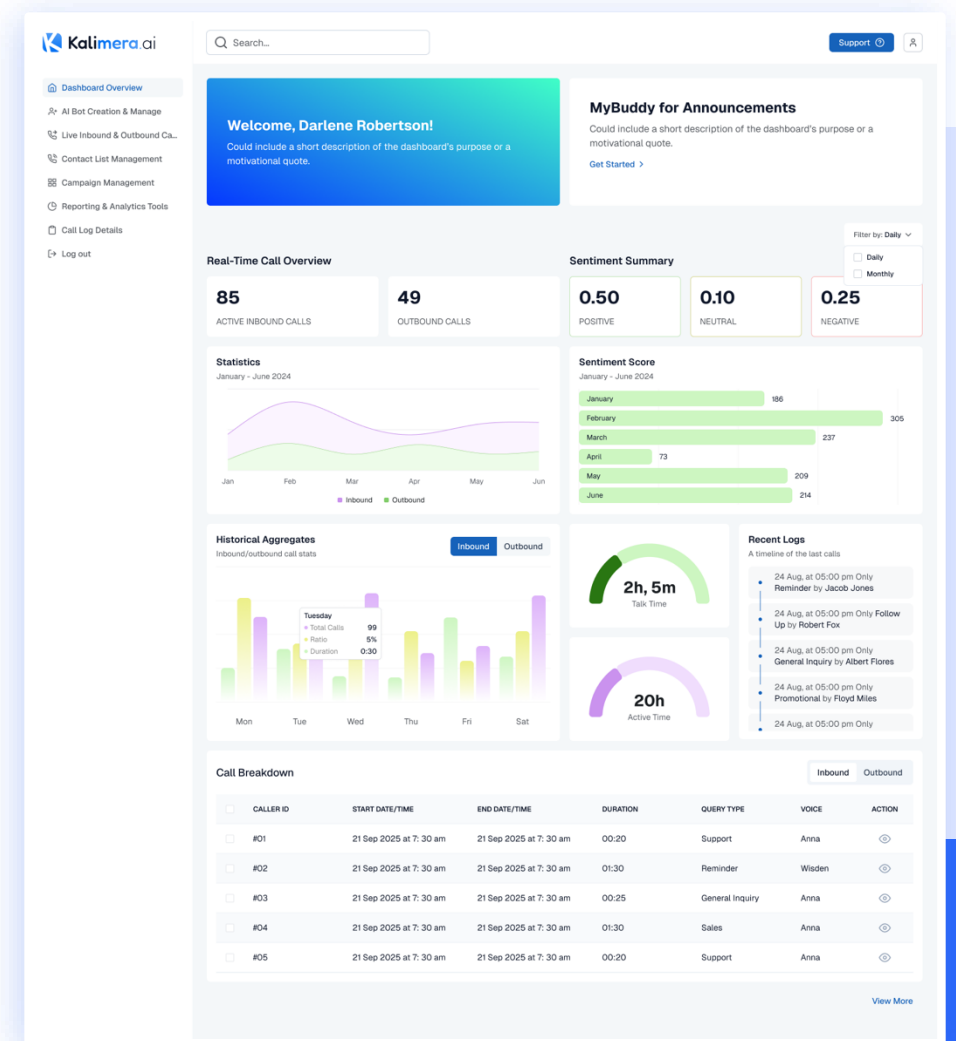
Press 1 for Greek , 2 for English
Visti <https://kalimera.ai> to find for
the rest of the 37 languages



Tax ID (AFM)	First Name (Mother)	Last Name (Mother)	Father's Name (Mother)	First Name (Latin)
038875643	Giorgos	Papadopoulos	Nikolaos	Nikolaos
101231210	Eleni	Konstantinidou	Dimitrios	Dimitrios

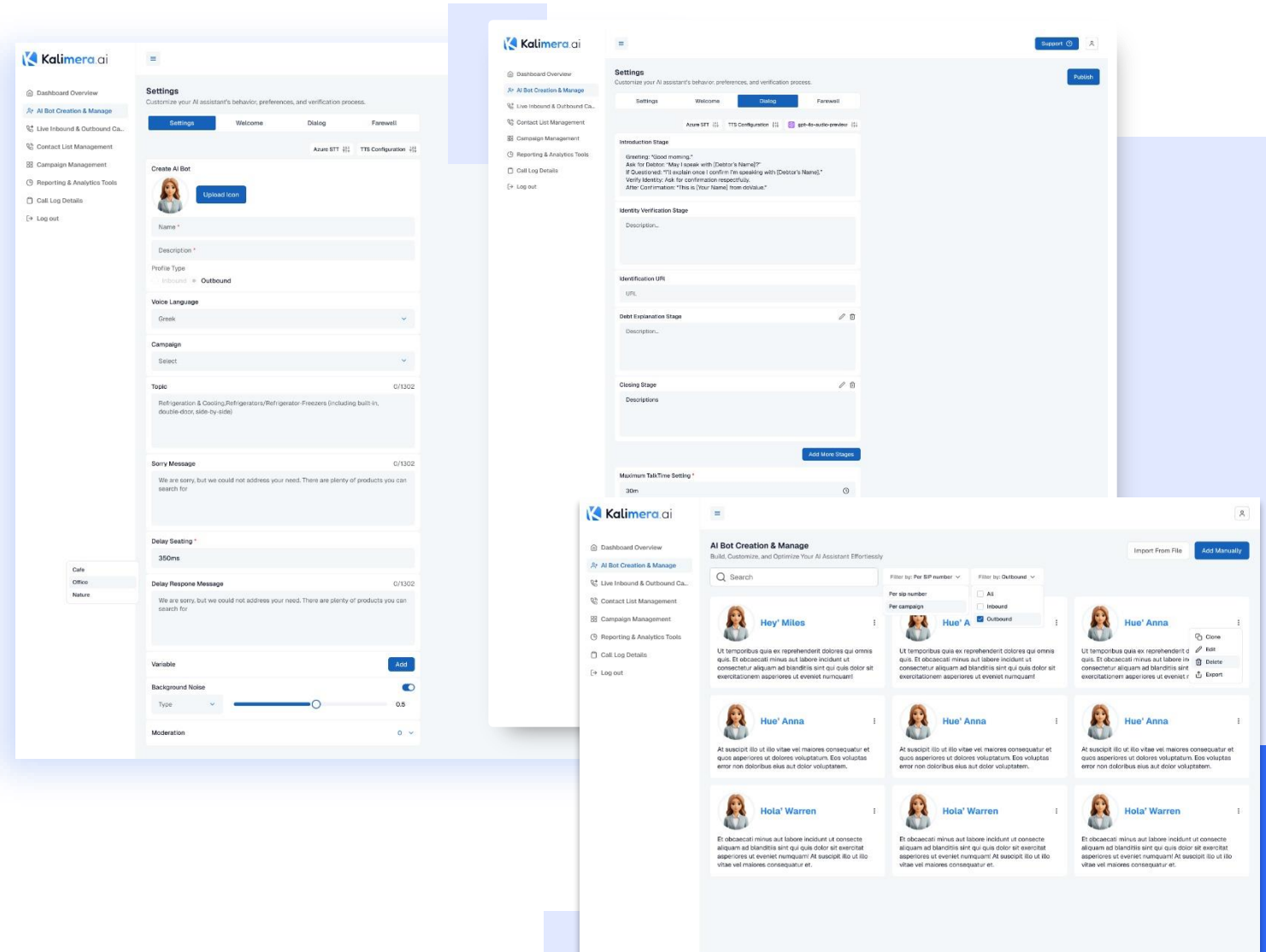
Outgoing call for Debt Management

- **Call Closure:** Summarize all agreed points and professionally close the conversation.
- **Special Handling Scenarios:**
- **Broken Promise:**
 - Debtor committed but did not proceed with payment.
- **Indifferent Debtor:** Lack of interest or vague responses.
- **Aggressive Debtor:** Aggressive or confrontational behavior during the call.
- **Call Recording Objection:** Debtor mentions or questions if the call is being recorded.
- **Objection to Contact Time:** Debtor objects to the timing of the call (e.g., during quiet hours).
- **Third Party Response:** Someone else answers instead of the debtor; no details are provided, and a callback is scheduled.



DIY: Create the Dialogues Yourself

- No AI & prompt engineer knowledge required
- Out of the box templates
- Protection from malicious dialogs
- Version control & Pipeline publishing
- 4eyes Principal, IAM and Auditing controls
- Event design & forward to a human or Othe Agent
- AI Model Agnostic support for dozens of models
- Multi Agent Workflow setup support. Allows one dialog to call another dialog as you move from one department to another.



Full Record

- Audio
- Text Communication
- Sentimental Analysis
- Prevention
- Call backs
- Recording business condition e.g. promise to pay, refusal to pay

Forex Demo
+35725281839

Dashboard Overview

AI Bot Creation & Manage

Live Inbound & Outbound Ca...

Contact List Management

Campaign Management

Reporting & Analytics Tools

Call Log Details

Log out

Search...

Call Log Details

Track and review past interactions for better insights and improvements.

Darlene Robertson

Mar 26, 2025 - 01:05:00 - (307) 555-0133

00:0004:05

00:01 Assistance Welcome

00:06 Customer hellos I would like to book appointment for dental check.

Summarization

Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua. Ut enim ad minim veniam, quis nostrud exercitation ullamco laboris nisi ut aliquip ex ea commodo consequat. Duis aute inure dolor in reprehenderit in voluptate velit esse cillum dolore eu fugiat nulla pariatur. Excepteur sint occaecat cupidatat non proident, sunt in culpa qui officia deserunt mollit anim id est laborum.

See more

Sentiment Analysis Results

91% Positive

32% Negative

17% Neutral

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• Ut enim ad minim veniam, quis nostrud exercitation ullamco laboris nisi ut aliquip ex ea commodo consequat.

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• Ut enim ad minim veniam, quis nostrud exercitation ullamco laboris nisi ut aliquip ex ea commodo consequat.

• Duis aute inure dolor in reprehenderit in voluptate velit esse cillum dolore eu fugiat nulla pariatur.

• Quis nostrud exercitation ullamco laboris nisi ut aliquip ex ea commodo consequat.

Call Queue Timeline

START TIME	END TIME	SPEAKER/AGENT	DIALOG
DD/MM/YYYY HH:MM:SS:MS	DD/MM/YYYY HH:MM:SS:MS	Jaydip (AI Speaker)	Discussed customer issue regarding billing
DD/MM/YYYY HH:MM:SS:MS	DD/MM/YYYY HH:MM:SS:MS	Customer: John Doe	Follow-up on order status

Session Event Data

SESSIONID	TIMESTAMP	EVENT TYPE	USER ID	MODE	INPUT	OUTPUT	DURATION	RECO. URL	GENERATED
abc 123	2025-04-22 T14:30:00Z	Dialog Completed	User 456	Dialog	Hi, I need help booking a flight	Sure, where would you like to fly to?	00:00:12	https://example.com/recordings/abc123.mp3	Test
abc 124	2025-04-22 T14:30:00Z	Session Started	User 457	Input only	Hi, I need help booking a flight	Sure, where would you like to fly to?	00:00:12	https://example.com/recordings/abc123.mp3	Test

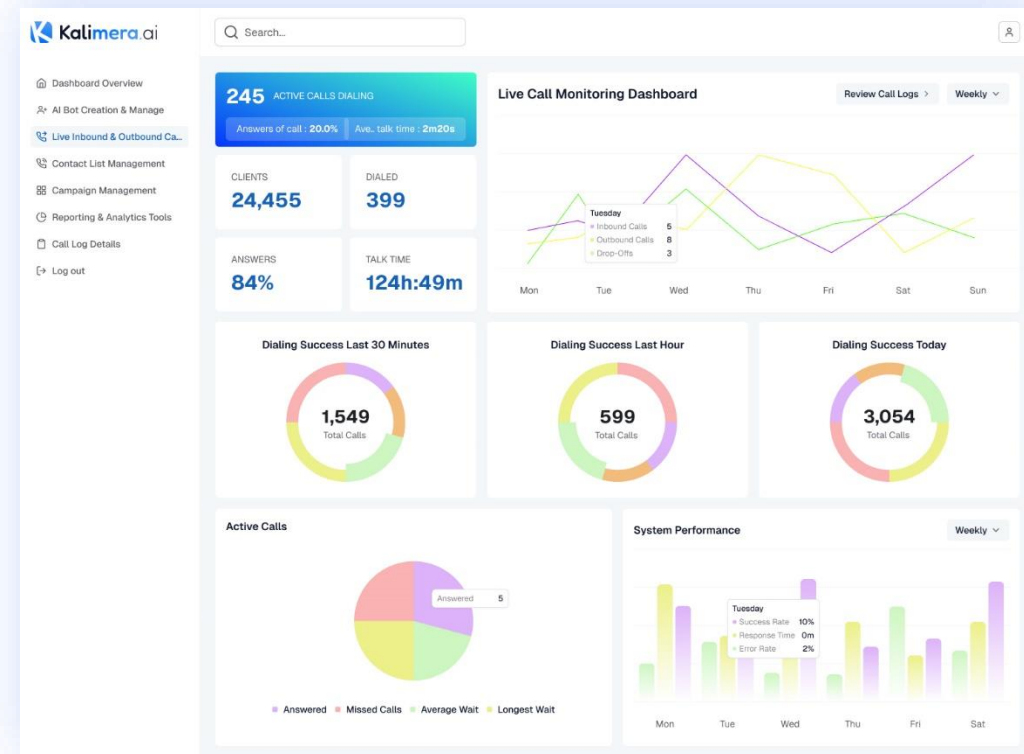
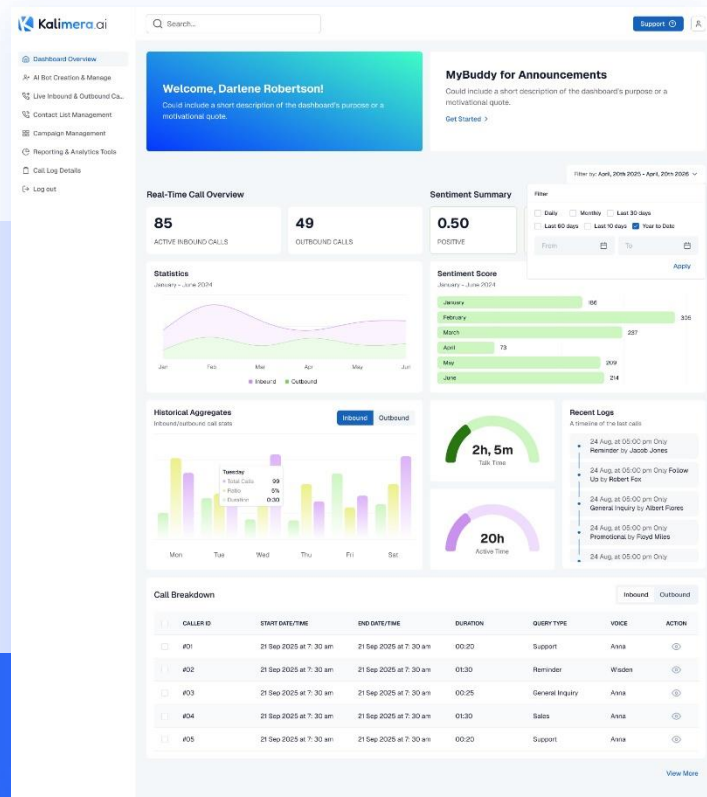
Call Back Logs

URL	PARAMETERS	TIME	ERROR CODE
https://webhook.site/9da7e9c7-5e5d-40d4-95f5-d89a5350a032	Test	01:00:10	Test
https://webhook.site/9da7e9c7-5e5d-40d4-95f5-d89a5350a032	Test	00:50:20	Test

<https://www.my-buddy.ai/>

Improve with Use

For the first time, you will realize how a small modification to a single word can directly affect your customer satisfaction, transforming indifferent customers into completely satisfied ones.



37 Languages Supported





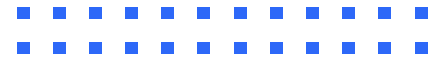
Contact Us

<https://www.my-buddy.ai/contact>

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Thank You

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