

MICROSOFT TEAMS PHONE BY TIGO BUSINESS GUATEMALA

Modern Communications – PBX on Cloud

PRICING INFORMATION

- Teams Phone Starting at \$8.00 per user
- 365 suites starting at \$2.76, per user
- Teams Essentials starting at \$4.00, per user
- Direct Routing starting at \$1.10, per user
- Professional/Management rated by work's hour

CATEGORY

- Cloud Solutions
- Communications

SUPPORT

- Technical and Administrative Support
- Help

LEGAL

- Under Microsoft Standards
- Contract & Service Agreement
- Privacy Policy

Overview

Microsoft Teams Phone from Tigo Business Guatemala

Experience modern and dependable cloud-based phone communications through the collaborative solution of Microsoft Teams. By opting for Teams Phone, you not only benefit from advanced features but also save money by eliminating expenses related to hardware, physical installations, and maintenance programs. Utilize Microsoft Teams Phone as a versatile and cost-effective alternative to a traditional physical PBX, offering various phone capabilities for enhanced communication.

Integrated solution

Teams Phone works with one single license in all user devices where Microsoft Teams is installed (fixed and mobile).

Leverage Teams Phone, a cloud platform offered by Tigo Business Guatemala, to seamlessly integrate your telephony service into Microsoft Teams as a unified component.

A Teams Phone functions with a single license across all user devices, whether fixed or mobile, where Microsoft Teams is installed.

Optimize your telephony service with Teams Phone, provided as a cloud platform by Tigo Business Guatemala, ensuring seamless integration within the Microsoft Teams environment. Use a single license for all user devices, both fixed and mobile, where Microsoft Teams is installed.

Calls

You can make & management all Teams easily

Utilize Teams Phone, Tigo Business Guatemala's cloud platform, to seamlessly integrate your telephony service as a unified component within Microsoft Teams.

Admin

Teams Phone uses the native Microsoft Teams interface functionality for an easy admin for all calling features, no additional app is needed.

Requirements

Teams Phone requires an individual license per user, and each user must have installed one of the following:

1. Teams license (included in some Office 365 and/or MS 365 versions) or Teams Essentials license.
2. Office 365 and/or MS 365 license.

PSTN Connection

Tigo Business Microsoft Phone uses Cloud connection called as Direct Routing. Direct Routing is individually by user connected to the PSTN (Public Switched Telephone Network),

Phone Calls

Operative phone functions encompass:

- Voice
- Voicemail
- Call park, call forwarding
- Auto attendant (IVR)
- Call queues
- Call transfer
- Caller ID
- And numerous others...

Additionally, access all Microsoft Teams features, such as individual or group video meetings, chats, collaborative file sharing, real-time presence, and various native Microsoft Apps, along with other apps approved by Microsoft.

Furthermore, the flexibility extends to the use of physical IP Phones and physical Teams Native Phones.

Professional Services - Delivery Services

Special or extended configuration.

Management Services

Changes, updates, upgrades about all of the components.

Our People

Microsoft services certified engineers, Telephony experts.

Payment - Conditions & Options

Payment Options	Description	Cancel before the 12 th month ?	Commitment Payment	Payment Options
Annual Commitment	Annual Commitment Payments monthly along the 12 months.	Yes, but... see the Payment Options column	Monthly/Annual	The payment of the remaining months will be done.
Monthly Commitment	Annual Commitment, Payment monthly along the 12 months.,	Yes.. see the Payment Options column	Monthly	No payment of the remaining months will be done The price increases 20% upon the pricelist.

Plans and Pricing

Plan**	Description	No. of Users	Price and Payment Options	Billing Term
Teams Phone	A cloud PBX Phone solution	1 – n *	Contract	12 months Annual Commitment
			US\$8.00	
		*The availability varies based on the specific version of the 365 suite, which may include Basic Business, Basic Standard, Basic Premium, E1, E3, and so forth.	Service Agreement	12 months Monthly Commitment
			US\$9.60	
Teams Essentials	A fundamental Microsoft Teams solution designed for users without an existing Microsoft Teams account.	1 – n *	Contract	12 months Annual Commitment
			\$4.00	
			Service Agreement	12 months Monthly Commitment
			US\$4.80	

Plans and Pricing

Plan**	Description	No. of Users	Price and Payment Options		Billing Term
Office 365	Office suite Excel, Word, Power Point....	1 – n *	Contract		12 months
			Office 365 E1	\$ 12.00	Annual Commitment
			Office 365 E1	\$ 27.60	
			Office 365 E5 without Audio Conferencing	\$ 45.60	
			Office 365 F3	\$ 4.80	
	The compatibility varies with the version of the 365 suite, including Basic Business, Basic Standard, Basic Premium, E1, E3, etc.	Service Agreement		12 months	
		Office 365 E1	\$ 10.00	Monthly Commitment	
		Office 365 E1	\$ 23.00		
		Office 365 E5 without Audio Conferencing	\$ 38.00		
		Office 365 F3	\$ 4.00		

Plans and Pricing

Plan**	Description	No. of Users	Price and Payment Options		Billing Term
MS 365	MS Office suite Excel, Word, Power Point....	1 – n *	Contract		12 months
			Microsoft 365 Business Basic	\$ 6.00	Annual Commitment
			Microsoft 365 Business Standard	\$ 12.50	
			Microsoft 365 Business Premium	\$ 22.00	
			Microsoft 365 E3	\$ 36.00	
			Microsoft 365 E3 - Unattended License	\$ 36.00	
			Microsoft 365 E5 without Audio Conferencing	\$ 57.00	
			Microsoft 365 F1	\$ 2.30	
	Microsoft 365 F3	\$ 8.00			
	It depends on the version of 365 suite. Basic Business, Basic Standard, Basic Premium. E1, E3, etc.	Service Agreement		12 months	
		Microsoft 365 Business Basic	\$ 7.20	Monthly Commitment	
		Microsoft 365 Business Standard	\$ 15.00		
		Microsoft 365 Business Premium	\$ 26.40		
		Microsoft 365 E3	\$ 43.20		
		Microsoft 365 E3 - Unattended License	\$ 43.20		
Microsoft 365 E5 without Audio Conferencing		\$ 68.40			
Microsoft 365 F1		\$ 2.76			
Microsoft 365 F3	\$ 9.60				

Plans and Pricing

Plan**	Description	No. of Users	Price and Payment Options	Billing Term
Microsoft Teams Shared Devices	To install on physical IP phones.	1 – n *	Contract	12 months
			\$ 8.00	Annual Commitment
		1 – n *	Service Agreement	12 months
			\$ 9.60	Monthly Commitment

Plan**	Description	No. of Users	Price and Payment Options	Billing Term
Microsoft Teams Phone Resource Account	Automatic Attendant (IVR)	1 – n *	Contract	12 months
			\$ 0.01	Annual Commitment
		1 – n *	Service Agreement	12 months
			\$ 0.01	Monthly Commitment