



# Naverica Process Analysis

We help customers optimize and redesign their core business processes using BPMN “To-be” maps to support effective adoption or extension of Dynamics 365 Business Central.

**This service is designed to support organizations in getting started with or extending their use of Dynamics 365 Business Central through structured process analysis and redesign.**

Our main deliverable is a “To-be” process map created in BPMN (Business Process Model and Notation) — a globally recognized standard for modeling business workflows. BPMN makes complex processes easy to understand and helps ensure alignment between business users and implementation teams.

## Product description

- Helps organizations analyze and understand their core processes
- Focus on designing “To-be” process maps using BPMN, not just documenting the “As-is” state
- Bridges the gap between business needs and IT implementation
- Supports digital transformation through structured, future-oriented workflows

## Key industry needs

- Need for clear, standardized process documentation
- Pressure to improve operational efficiency and eliminate bottlenecks
- Requirement to align IT systems with optimized business workflows
- Demand for scalable process design as a foundation for system implementation

We begin by analyzing key operational areas where Business Central is or will be deployed. While we can document the current state (“As-is”) if needed, our primary focus is on designing future-state processes that are optimized for automation, scalability, and digital transformation.

By clearly defining how processes should function within or around Business Central, we reduce implementation risks, accelerate user adoption, and help organizations fully leverage the system’s capabilities — whether during initial rollout or in the context of expansion and reconfiguration.