

Navertica Contract Billing

Vertical solution application for Microsoft Dynamics Business Central

The Contract Billing solution is a registered application to Business Central 365, intended for companies with demanding needs in the area of complex services provision including the sale of equipment such as copy machines, IT Services, Telephony and other meter based services.

Key functions

Service Contracts and Service Items Cards

- Wizard for creation of Service item card-contract before actual machine sale
- Subsystem for meter readings
- Wizard for creation of contract from Sales or Service Item
- Enhanced contract templates
- System for selling contracted services - so-called contract functions
- Batch process for billing services
- Pricelist update using batch function
- Individual Billing Callendars
- Variable types of Presale packages and calculations
- Agregate Contracts and Agregate Invoicing

Key Functions

Service Orders / Visits to Customers

- Wizard for creation of Service orders
- System for meter reading entries into service orders
- E-mail notifications of service status to customer

A Vertical Solution for Managing Service and Service Contracts

Standard Microsoft Business Central includes functionality for the periodic invoicing with fixed payment. Standard Business Central without the Contracts Billing vertical solution however does not support the ability to invoice services in connection with machines for meter readings, pricing and subsequent invoicing.

Microsoft business Central with the Contracts Billing vertical solution supplements the standard invoicing of service contracts with a robust tool for the provision of related services. These variables which, are connected with the sale of equipment / devices and can comprise an aspect of customer service in the form of a rental or leasing contract.

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In this environment, each piece of Service Item contains a meter to record consumption of units (e.g. clicks, watts, kilobytes etc.) This meter is further connected to the accounting of service contracts and serves as the basis for further invoicing. The expanded contract functionality also includes a variable invoicing calendar, price categories for services and tools designed to assist invoice controlling. Contracts are further supplemented with the possibility of mutual connection types that enable batch invoicing or also, separate methods of price calculation for services.

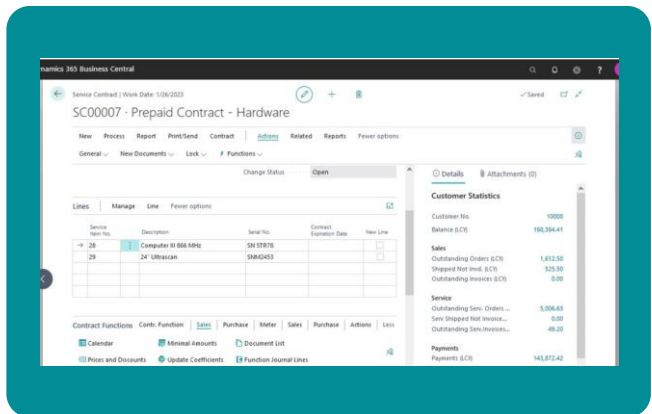
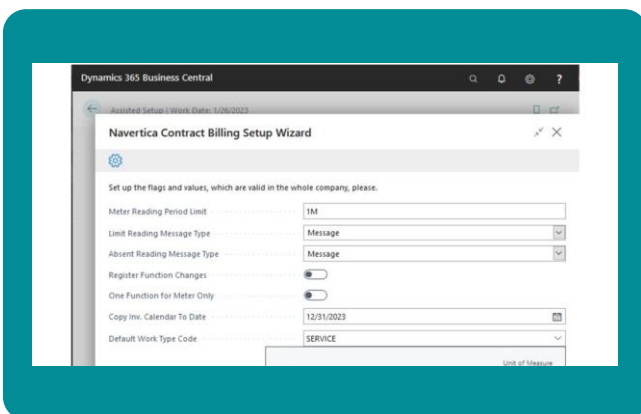
In the Contracts Billing the Standard Business Central service module has been expanded in its ability to process service orders to include tools for recording and accounting service provided to a particular piece of equipment or device. In order to simplify the creation of service orders and reduce margin of error, the systems offers a wizard to guide the user through the necessary steps in creating a service order.

Service Contracts

Service contracts can be found in two types of files within the database.

Service Contract Quote is used as a document for the customer to approve. Once the quote has been approved by the customer, then by using the button "Make Contract", the service contract is created. The quote can keep on being modified according to the requirements of the customer and various Quote Types can be created. The use of these cards is described in standard BC manuals.

Service Contract is a card, where the user sets all the parameters of the contractual relationship that have been agreed with the customer and have an impact primarily on the billing of services. At the same time, all historical changes regarding prices, billing calendars and services provided are stored here.



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