Transforming the Employee Experience

Connecting the workforce and organization with Microsoft Viva Connections

Bring your employee engagement experience to the next level by providing one-stop access to organization information, goals, services and subject matter experts

Why NCS?

- Experience in managing change and adoption in large enterprise and nation level scale program rollouts

- Additional packaged functionalities provide support in organization operations like. business continuity planning and incident reporting

Onboarding Services

- Assessment – provide in-depth analysis on your organisation employee engagement needs and goals

- Planning – design implementation roadmap with your organization to ensure maximum adoption and

- Setup – perform the deployment of Microsoft Viva in your organization IT environment and change management

Customisation Services

- Integration – bring existing enterprise applications like ERPs and CRMs into Viva Connections

- Customisation – create new workflows and/or functions to meet your organization needs

Added Packaged Functionalities

- Incident Reporting and Tracking – simplify the incident reporting process

- Survey Tools – solicit for information at organizational level

- Multi-channel Notifications – support critical communication activities to ensure max outreach.

- Secure Web Chat – allow your employees to initiate secure webchats to external parties

- Managed Services – operate maintain your customized functionality

Effect continual improvements in the customer operations with integral usage of Microsoft Viva

Meeting your unique enterprise operational requirements

Unique functionalities to extend use into day-to-day operations