

Introducing the Access Management Tool Key Features & Benefits

Business Challenges

- •Manual, Tedious Review Process: Tracking user access across critical applications lacked structure, increasing risk of unauthorized access.
- •No Centralized Visibility: Line Managers had no unified view or defined escalation path for pending reviews.
- •Scattered Data Sources: Access-related data was siloed across systems, complicating audits and reporting efforts.

How 10xDS Helped

- •Centralized Access Management: Implemented a Power App—based solution to consolidate user access data and streamline reviews.
- •Automated Governance: Integrated with Active Directory to automate reporting and enable Line Managers to take real-time action (approve/revoke access).
- •Delegation & Escalation Enabled: Supports delegate reviews and escalates pending actions to Department Heads.
- Impact
- 50% reduction in review time
- ✓ 100% access visibility
- Eliminated manual tracking
- Audit-ready reporting & compliance ensured

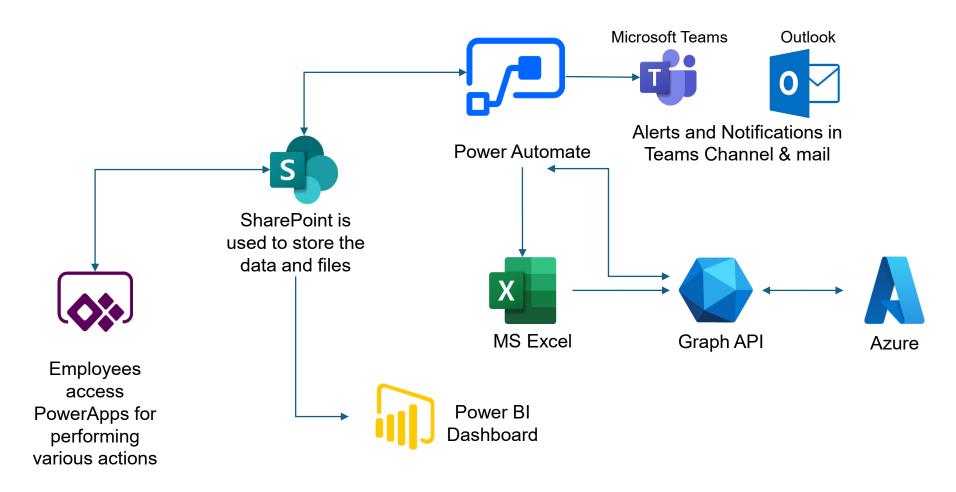
Scope Features in detail

- 1. Asset Configuration:
 - Define and manage systems used within the bank.
 - Specify user data sources (e.g., Azure AD or specific assets).
 - Set audit frequencies (quarterly, semi-annual, annual).
- 2. Automated User Account Details Retrieval: Retrieve user account details from predefined reports (e.g., SharePoint, Azure AD via Graph API).
- 3. Employee-Manager Mapping:
 - Map employees to managers by retrieving manager details for accurate review and approval.
 - Option to remap users to another managers as a temporary means where needed
- 4. Manager Notifications: Notify managers with details of their direct reports for timely review and action.

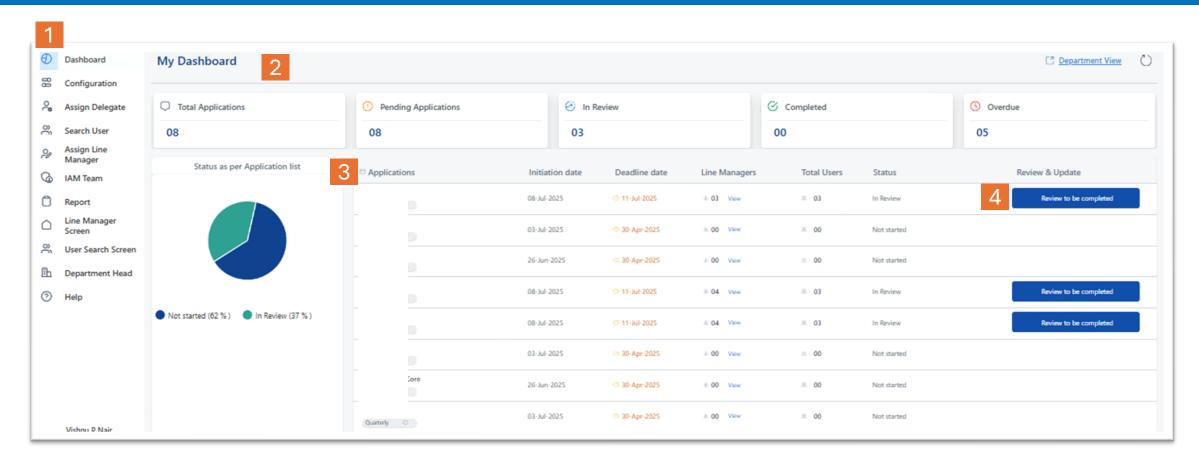
- 5. Manager Review and Approval: Managers review and approve employee access and roles to ensure system compliance.
- 6. Reminder and Escalation Configuration: Sends automated reminders for pending actions; escalates overdue tasks to higher authorities.
- Delegation of Authority: Notifies designated delegates when the reporting manager is unavailable, allowing them to review and take necessary actions on behalf of the manager.
- 8. Exception Notifications: Notifies the IS Manager of any exceptions identified during the audit process.
- 9. Real-Time Dashboards: Provides dashboards to monitor the progress of the audit process in real-time.

Technology Stack

The solution will be built using Microsoft Power Platform. For optimizing license cost, SharePoint is considered for both data and file storage. This is expected that all the users accessing the system has M365 account with license Business Premium, E3 or E5.

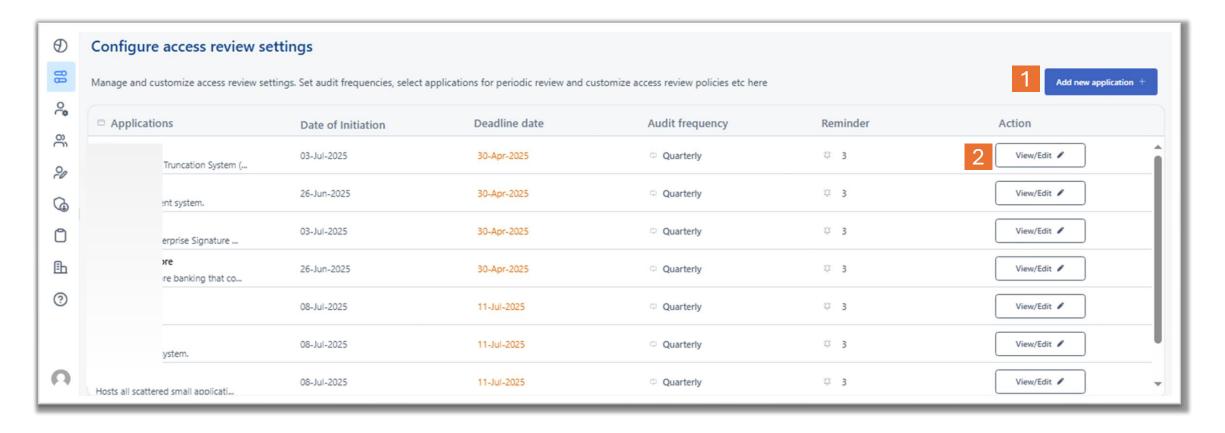


DASHBOARD FOR IAM USERS



- 1: Key Features of the Tool
- 2: Status Summary Card-providing a summary of application statuses.
- 3: Applications List- a table displays details of individual applications (Number of line managers assigned, Number of users under each line manager, Review status for each line manager)
- 4: A quick review of the Line Managers response after the review process.

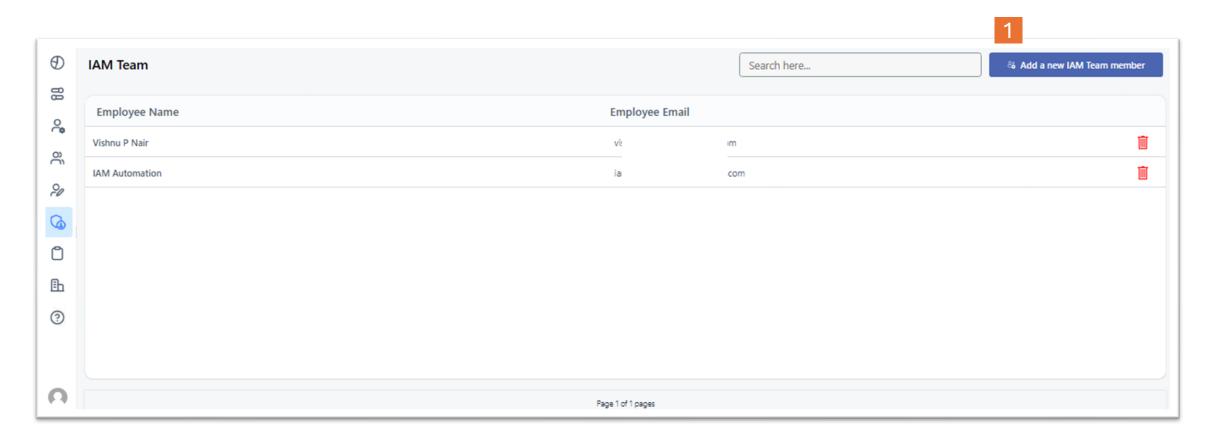
CONFIGURATION SCREEN



- 1:Allows users to add a new application to the configuration screen.
- 2:Enables users to view or modify the settings of already configured applications.

The tool is designed to configure each application independently, ensuring flexibility and customization for individual application needs.

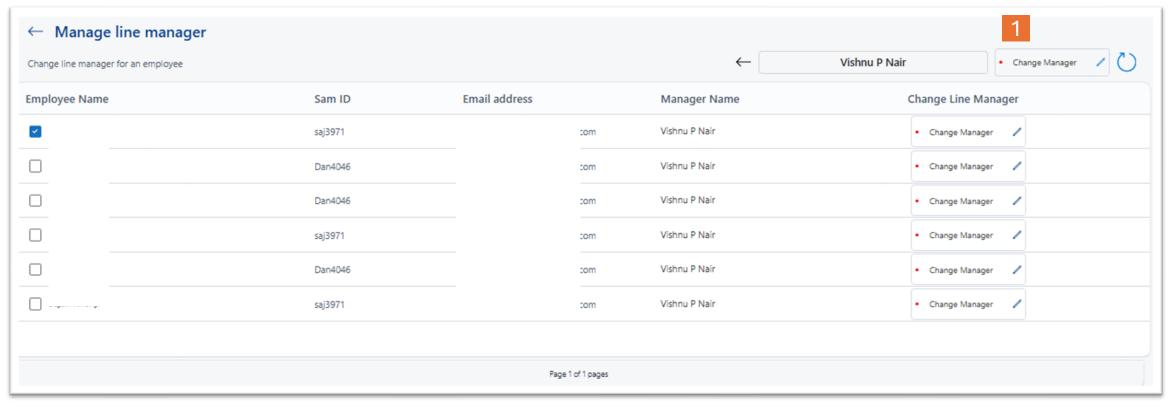
ACCESS PROVISIONING SCREEN



1:Allows administrators to add users as part of the IAM team.

IAM team members have access to all screens and can monitor and manage the entire access review process.

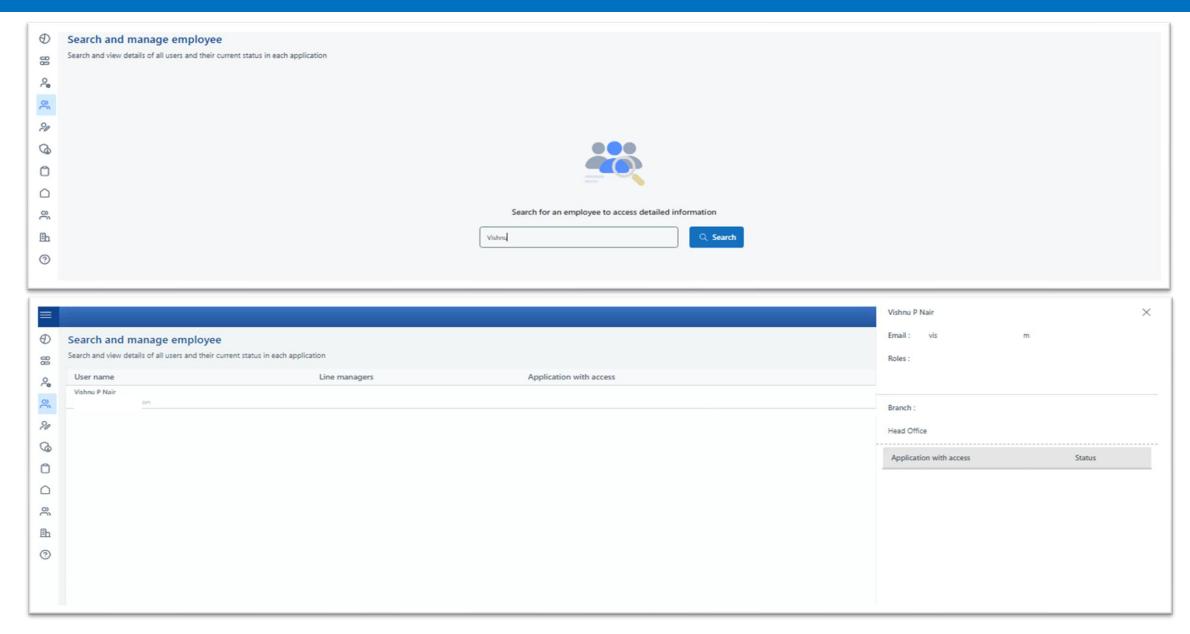
MANAGER ASSIGNMENT SCREEN



1:Allows users to search for a Line Manager and reassign their employees to a different Line Manager.

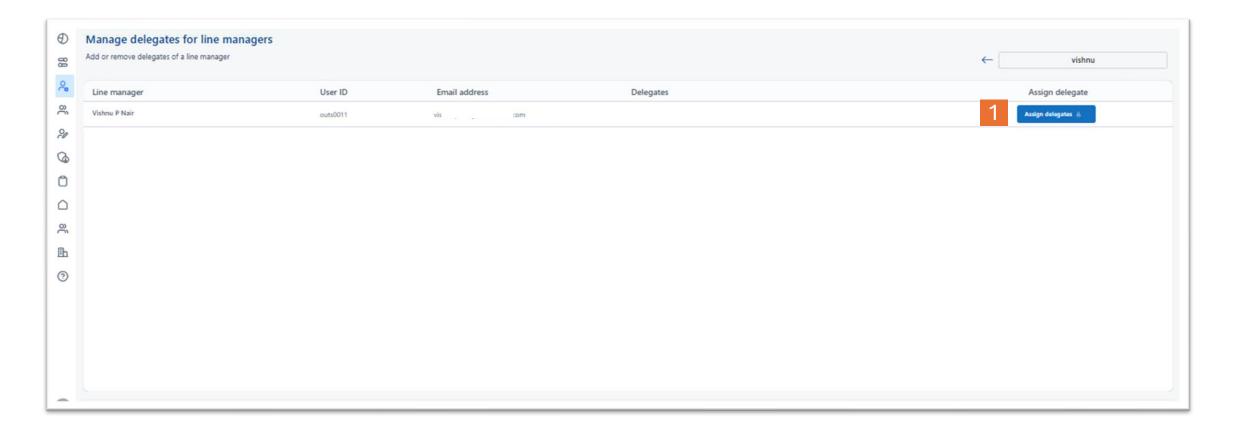
This feature updates the reporting structure by changing the employee's assigned manager to the newly selected one.

USER STATUS SCREEN



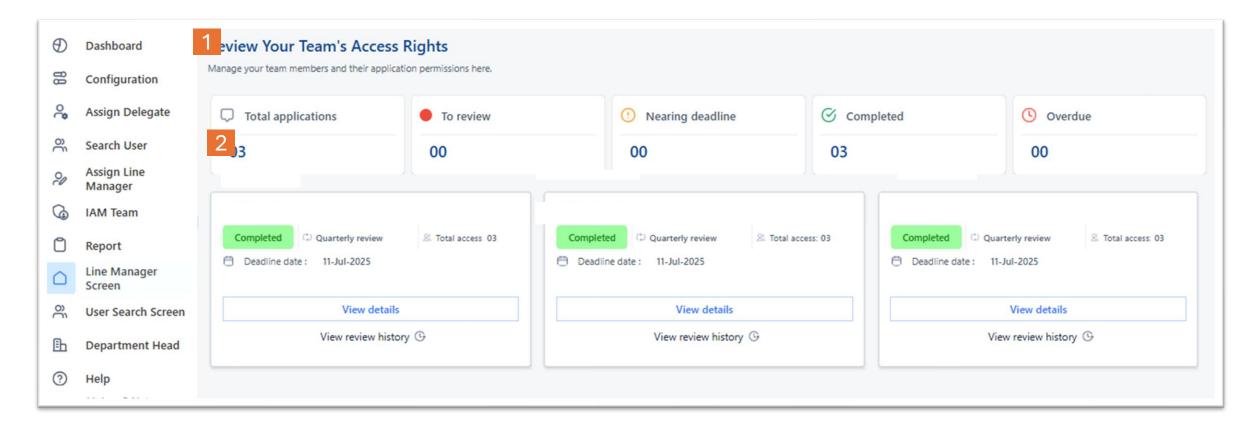
Enable admins (IAM users) to search for a user and check the applications they have access to, along with the status of each access.

LINE MANAGER DELEGATION SCREEN



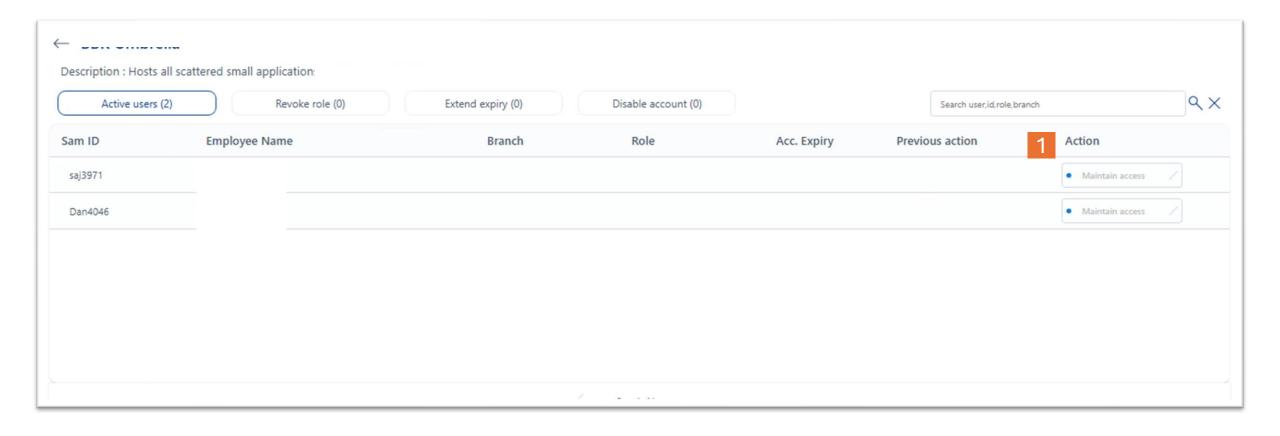
1:To add a delegate to review the access process in the absence of the Line Manager.

LINE MANAGER REVIEW SCREEN



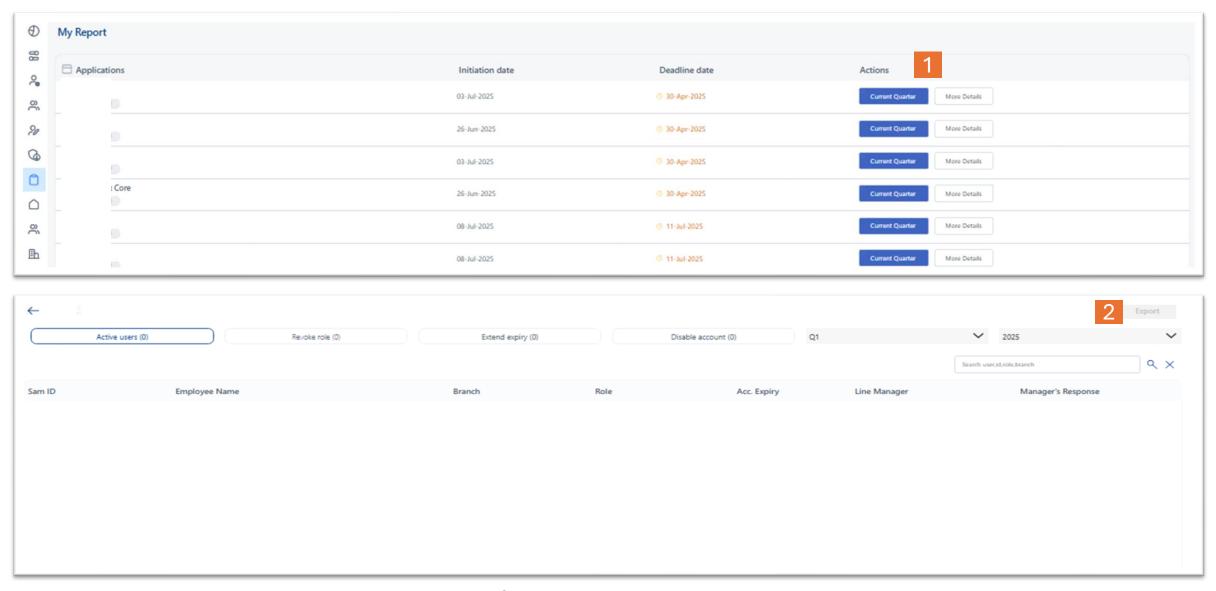
- 1:Displays the status of applications assigned to each Line Manager.
- 2:Provides a breakdown of each application's status along with user-specific details, helping Line Managers track progress and take necessary actions.

LINE MANAGER REVIEW SCREEN



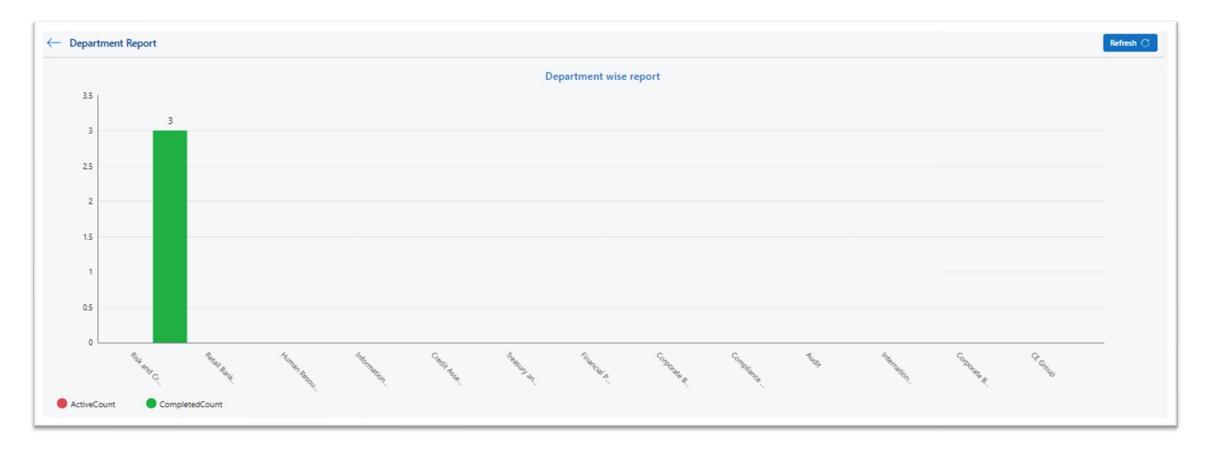
- 1: A dedicated screen where Line Managers can review access details for their assigned users.
- Under the Action column, Line Managers are provided with options to select the appropriate access status (e.g- Maintain access, extend expiry, Revoke).
- Once selections are made, they can submit their review for processing.

LINE MANAGER REVIEW SCREEN



- 1:The My Report screen displays the access review results for the current quarter and previous quarters.
- 2:Provides an option to export access review data based on user requirements, enabling easy reporting and offline analysis.

DASHBOARD SCREEN-DEPARTMENT WISE STATUS



A dedicated dashboard provides a department-wise view of the access review status, allowing users to monitor progress and identify pending actions across departments.

Thank You



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