

Put the citizen first

CRM for government organizations

2021



Gold Cloud Business Applications
Gold Application Development
Gold Application Integration
Silver Data Analytics
Silver Cloud Productivity

Become a truly citizen-centric government organization

Work smarter and improve the quality and efficiency of your services. By adopting Net IT's customer relationship management (CRM) solutions for government, you put the citizen first.



CHALLENGES

Citizens expect high-quality services, while government organizations are urged to achieve more with fewer resources.

IDEAL SOLUTION

A 360-degree view of citizens and companies and a digital Modern Workplace that empowers creativity and productivity.

DESIRED OUTCOMES

Work smarter by optimizing and automating business processes. Put the citizen first and increase service levels.



CRM and business apps

We deliver high-quality Microsoft Dynamics 365 and Power Platform solutions that help you work smarter, improve citizen engagement, and gain actionable insights from data.

1

Work smarter

Work more efficiently by optimizing operational processes and automating repetitive tasks.

2

Improve citizen engagement

Become truly citizen-oriented and improve the quality and efficiency of your services.

3

Embrace data-driven management

Gain actionable insights from data and continuously improve services for citizens.

Net IT services & Microsoft Dynamics 365

Thanks to Net IT's technical expertise and extensive experience in the public sector, your digital transformation project is ensured a solid head start.

Optimized and aligned business processes

Our business experts analyze your current ways of working and create a new, future-proof digital workspace.

Advanced online file management

Empower citizens and entrepreneurs to seamlessly manage online files for service requests, subsidy applications, and more.

Integration with official data sources

Integrate your Dynamics 365 environment with government APIs and authentic data sources.



Customer success: VLAIO Flanders Innovation & Entrepreneurship

The development of a single global application for customer relationship and information management provides every employee with fast and efficient access to all required information. This allows staff to focus more on streamlining operational processes and building a digital workspace that enables people to be more productive.

Fast rollout of new subsidy measures

With modularity at the heart of the technical design, a new subsidy file can be rolled out within two weeks, versus six months.

More intelligent and citizen-centric

Flanders Innovation & Entrepreneurship now has a centralized system for a more intelligent and citizen-centric way of working.

Smarter approach to work

The new workplace enables everyone to work more productively, thanks to optimized processes and automation.

Contact us today to kick-start your digital transformation

Call for more information: +32 9 361 82 33

Ask a question via email: info@net-it.be

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