

Enable Frontline Workshop

Get ready to achieve more with Microsoft Teams

As the hub for teamwork, Microsoft Teams is designed to help organizations improve collaboration and increase efficiency by automating key business processes. With the Enable Frontline Workshop, customers will work through various frontline worker challenges and pain points to identify top prioritized scenarios for their frontline workforce.

At Netrix, our consultants will walk you through the art of the possible, working with you to identify unique needs of your frontline workforce to help solve your specific collaboration challenges. During the workshop, we'll develop an actionable plan based on your frontline workforce needs to help you move forward.

EMPOWER YOUR FRONTLINE WORKFORCE TO ACHIEVE MORE



CONNECT YOUR WORKFORCE

- Chat, video, file sharing in Teams
- Walkie Talkie in Teams
- Praise in Teams



DIGITIZE MANUAL PROCESSES

- Shifts in Teams
- Tasks in Teams
- Power Automate
- Power Platform



ACCELERATE ONBOARDING

- Stream on-demand video content
- Live events
- Teams channels



EMPOWER WITH DEVICES

- Industry-specific devices
- Wide choice of form factors
- Hands-free headsets



PROTECT YOUR ORGANIZATION

- Azure Active Directory identity & access management
- Microsoft Endpoint Management (MEM)

WHY NETRIX?

With extensive solution development experience, Netrix can help you improve workforce productivity through identifying top prioritized scenarios in your frontline workforce, leveraging the Teams platform. We will work with you to understand your environment and identify opportunities to help you achieve continuous business value from your Teams investment. With industry and technology experience, you can count on us as your trusted partner in your transformation journey.

WE'LL WORK WITH YOU TO:

- Identify and prioritize key use case scenarios
- Explore opportunities to streamline business processes and improve productivity outcomes
- Provide an implementation plan and next steps to help you achieve your desired goals

WORKSHOP OVERVIEW

Step 1: Prepare

- Kick-off meeting – understand the opportunity for frontline workers
- Identify executive sponsors and business stakeholders including ITDM
- Pre-engagement questionnaire

Step 2: Envision

- Drive intent through envisioning the Art of the Possible
- Conduct Customer Immersion Experience
- Identify frontline worker challenges and pillars

Step 3: Design & Plan

- Deep dive on frontline worker challenges and map to scenarios
- Define high-level plan
- Work with customer to drive pilot or proof of concept