

Microsoft 365 Managed Services

Netrix's 24x7x365 managed services for Microsoft 365 combines a reactive service desk with proactive strategic planning to ensure your team is productive and secure.

Single Source of Support for your Microsoft 365 Product Suite

SERVICE OVERVIEW

With Netrix, you gain a single source of support for your Microsoft 365 solutions backed by the leadership and guidance of our Microsoft certified team. Microsoft 365 is a broad ecosystem and with our team you gain expertise across all things Microsoft, including security, user management, Exchange, Teams, and more.

With Netrix Microsoft 365 Managed Services, you get:

- 24x7 Microsoft Premier Support for the complete Microsoft 365 solution
- Monitoring, reporting, patching, and more across the productivity, identity, and end compute solutions
- A centralized billing entity for Microsoft 365 licensing and support
- Usage monitoring and reporting with regular business and technology reviews
- Flexible engagement models to match your specific support needs

WHY CHOOSE NETRIX?

Netrix is a Microsoft Gold Partner that has been referred by Microsoft to execute over 400 projects in 2020 alone. Our team of over 300 technical experts deliver proven solutions that help you attain business goals and empower your organization.

ITS ABOUT MORE THAN JUST TECHNOLOGY

Our approach to technology goes far beyond the hardware and software. At Netrix, we believe that the way your business operates, the goals you have across the organization, and the people that make it all happen are what come first. By having a dual approach, both from a business leadership and technical engineering level, we're able to advise, prioritize, and budget your technology roadmap so your technology decisions align with your own unique business objectives.

AGILITY & FLEXIBILITY

Netrix provides the service level and agility of a boutique consultancy with the breadth of a global IT services provider. Our expertise across collaboration, security, and cloud allows us to quickly deploy cross functional teams that solve for any technology challenges.

PRODUCTIVITY SUITE

- Exchange Hybrid
- Exchange Online
- SharePoint Online
- OneDrive
- Teams
- Yammer

IDENTITY SUITE

- Azure Active Directory Connect
- Azure Active Directory

END COMPUTE SUITE

- Mobile Device
- Windows 10 Intune
- Windows 10 Configuration Manager

Public Cloud Competencies

Netrix has Microsoft Gold Certification for these business solutions.

| | |
|-------------------------|-----------------------------------|
| Application Development | Datacenter |
| Application Integration | Enterprise Mobility Management |
| Cloud Platform | Enterprise Resource Planning |
| Cloud Productivity | Messaging |
| Collaboration & Content | Project & Portfolio Management |
| Communications | Small & Midmarket Cloud Solutions |
| Data Analytics | Windows & Devices |

Gold
Microsoft Partner



AWARDS & CERTIFICATION

- Top Microsoft Teams Partner
- Top Microsoft 365 Workshop Partner
- Calling for Microsoft Teams Advanced Specialization
- Microsoft Adoption & Change Management Advanced Specialization
- Microsoft Windows Virtual Desktop Advanced Specialization
- Microsoft meetings and Meeting Rooms Advanced Specialization
- Microsoft GCC Certified
- Member of Microsoft Intelligent Security Association (MISA)
- Specialized Migration Partner in the Azure Migration Program



Microsoft 365 Suite

WINDOWS

- Windows 10
- Windows 11
- Windows 365
- Enterprise/Security features (BitLocker, Hello for Business, ASR, Cred Guard, App Guard, etc)
- Modern Management
 - Autopilot
 - Endpoint Manager
- Microsoft Defender for Endpoint

ENTERPRISE MOBILITY AND SECURITY (EMS)

- M365 Defender
- Azure AD Premium
 - SSO (Single Sign-on)
 - MFA/Conditional Access
 - Self-service Password Reset
 - PIM/PAM
 - Identity Protection
 - Identity Governance
 - MIM
- Intune (macOS, iOS, Android)
 - W10
- Information Protection
- Microsoft Cloud App Security
- Defender for Identity

OFFICE 365

- Microsoft Viva
- Exchange Online
- SharePoint Online
- Endpoint DLP
- Insider Risk w/ Security and Compliance
- Security & Compliance (DLP, OME, Defender for O365)
- Microsoft Teams: Meetings, Calling and Apps/solutions
 - Governance & Security
 - Structured Network Readiness Assessment
 - Voice and Video (Collaboration)
 - Hosted Direct Routing and Migration Pro Services
 - Analog Device Integration
 - E911 and SMS
 - Contact Center Integration
 - Teams Meeting Room as a Service
 - Teams IP Phone as a Service
 - Cloud Video Interoperability
 - Teams Live Events
 - Managed Services
 - User Adoption Services
- Yammer
- OneDrive