

Microsoft Teams

Make Microsoft Teams work for you.

Netrix offers a complete portfolio of products and services to support your organization no matter where you are in the Teams journey.

Gold
Microsoft Partner



Governance, Pilot, and Migration Services



TEAMS MEETINGS

Meetings in Teams include audio, video, and screen sharing



TEAMS CALLING

Modern cloud-based telephony solution in Microsoft Teams



APPS & SOLUTION

Microsoft Teams applications are the secret sauce to ROI

Microsoft Teams as your Collaboration Hub

WITH THE NETRIX DIFFERENCE

ENHANCED MEETINGS

- O365 Integrations
- 3rd-Party/CRM Integrations
- Compliance Plug-Ins
- Private App Libraries
- Low-Code Development
- Application Lifecycle Management

ENHANCED CALLING

- Flexible Calling Plans
- Analog Device Connectivity
- Call Recording
- SMS for Teams
- 911 and Dynamic 911
- eFax

INTEGRATED CONTACT CENTER

- Single Platform
- Agent Access to Teams Corporate Directory & User Presence
- Seamless Call Transfer
- Agent Call Control with Teams Devices

Plan, Deploy, Adopt, & Operate

Our managed services offering for Teams is designed to help you achieve maximum business value from your investments in Microsoft Teams platform within Microsoft 365 services.

Make Microsoft Teams Work For You

TEAMS MEETINGS, CALLING, & MEETING ROOMS

Empower your employees, engage your customers, optimize operations, transform products... You can do it all with Microsoft Teams. Drive business innovation with Teams at the core.

Complete Suite of Offerings



HOSTED DIRECT ROUTING

Our Hosted Direct Routing for Microsoft Teams is an alternate dial-tone solution for organizations who are not interested in deploying on-premises SBC appliances or having Microsoft as their PSTN/Carrier. With our Hosted Direct Routing, we can provide cost-effective PSTN calling plans through the native Teams interface.

- Cost effective alternative to Microsoft's calling plans
- Unlimited domestic calling plans
- Metered international calling plans
- Concurrent session based calling plans
- Analog device connectivity
- 99.999% uptime
- 24x7x365 managed services
- Financially backed Service Level Agreement
- Global support professionals

SMS FOR TEAMS

Send and receive SMS, MMS text messages directly through your Teams UI.

911 & DYNAMIC 911

Define and validate locations in O365 and configure your emergency calling and call routing policies.

CALL RECORDING

Enable call recording and playback for both PSTN and VOIP calling.

EFAX

Get the same functionality as legacy fax but with the added benefits of lower cost and higher security.



INTEGRATED OMNICHANNEL CONTACT CENTER

Provide agents the ability to access and view Microsoft Teams directory, see presence of back-office Teams users, collaborate with them or transfer calls. Additionally agents can leverage their Microsoft Teams device for call handling.

- Single platform for voice and digital channels
- Agent access to Teams corporate directory & user presence
- Seamless call transfer
- Agent call control with Teams devices



MICROSOFT ROOM KITS

A hassle-free way to bring audio-visual technology to your workspace. Our Room Kits are fully managed and delivered as a set monthly fee, helping your team save time and money.

- No upfront expenses
- End-user support
- License Management
- Installation
- Monitoring & Management
- Technology Refreshes



Make Microsoft Teams Work For You

MICROSOFT TEAMS APPLICATIONS & SOLUTIONS

There is a spectrum of integrations that you can make with Teams. From simply bringing the apps you are already using into Teams to completely custom-built applications, you can make Teams your powerful one-stop-shop for productivity.

Complete Suite of Offerings



MICROSOFT TEAMS INTEGRATIONS

Build powerful end-to-end business solutions by connecting Teams to the entire Microsoft Power Platform—and to Office 365, Dynamics 365, Azure, and hundreds of other apps—to drive innovation across your entire organization.

- Powerful Business Workflows with BOTs for Natural Language Command
- Executive KPI Dashboards
- Microsoft Room Kit and Capture Camera Integration
- Contact Center Integration
- Provisioning, Compliance, Recording, and eDiscovery Plugins

PRIVATE TEAMS APP LIBRARY

Your private Teams App Library filled with a variety of developed and curated Teams connectors and bots ready to be deployed into your business.

CUSTOMER ENGAGEMENT MOBILE APP

Deliver experiences through a customer user interface (UI) while still realizing all the benefits of Microsoft Teams for workflow management and application administration.



AUTOMATING TASKS AND LOW CODE APPLICATIONS

Leveraging the Power Platform, you can take your Teams experience to the next level with low-code tools and powerful business intelligence software. Use flow to automate tasks and make your day more efficient. Build apps with power apps that streamline processes (especially for your first line workers). And, use PowerBI to get the data-driven insights into your business that are really going to make the difference.



MICROSOFT TEAMS AS A PLATFORM

The value of Teams is that you can bring your existing investments to life allowing them to render in new ways as well as powering the back-end of the solution by leveraging M365 components like SharePoint framework, Graph APIs, PowerApps, Flow, etc.



Power BI
Business analytics



Power Apps
Application development



Power Automate
Workflow automation

