NTC

Netsurit TelCloud for Microsoft Teams

TELViVA

Turn MS Teams into a Complete Office Phone System.

At Netsurit, we pride ourselves on making it easy for businesses to have better quality conversations with their customers, staff and suppliers. Taking the time to understand your business processes and challenges, we respond with intelligent communication solutions that enhance the way you work. **One of these solutions is to move your telecoms to the cloud to amplify and leverage the capabilities of MS Teams.**

Make, transfer and receive phone calls directly in Microsoft Teams using our voice services. Talk from any computer or smart device, wherever you are, and enjoy the best features of one single platform for internal and external communications.

Easy Installation

Simple configuration and deployment with a phased migration from a legacy PBX, depending on your needs.
Get a direct inward dialling number for every user.

Save on Call Costs

Join SA's largest cloud free call community with zero-rated calls to any customer on Netsurit TelCloud, including other connected Microsoft 365 Teams tenants.
Get highly competitive calling rates to non- customers.

Smart Features

Leverage features such as audio conferences, call cost reporting and call recording (both standard and compliant options available).
Choose between Teams integrated or standalone extensions.

Netsurit Teams: A Direct Routing Solution

"Direct routing" enables customers to bring their own telecom services into the Microsoft Cloud for Microsoft Phone System, in Teams. It connects an MS Teams tenant to a service provider certified SBC for routing calls to the "PTN."
Requirements: Microsoft E5 License per user.

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Netsurit TelCloud for MS Teams Features

Feature	Functionality
Call Recording	Call recording on the SIP trunk service only. Compliant call recording on the SIP trunk service or unique CLI's, not individual extensions.
Pin Codes	Pin code dialling is available for PSTN calling to authenticate outbound calls.
Virtual Conference Room	Audio only conferencing.
Huntgroups	Not supported.
IVR Menus	Partial, use for time conditions.
Mailbox	Supported on MS Teams only.
Music on hold	Not supported.
Page groups	Not supported.
Pick up groups	Not supported.
Queues	Not supported.
Remote Access	Can be used for pin code dialling.
Time Conditions	Not supported.
Clarity Reporting	Supported only if pin code dialling is used.

Roles and Responsibilities

CTEL "Direct routing"
- Certified SBC
  SBC Domain and Certificate
- Teams Endpoint Devices
  Audiocodes
  Polycom
  Yealink
  Jabra
- Netsurit Telcloud Team DIDs/extensions
- Number ranges
- Cell Termination
  Minutes - variable and bundles

Microsoft "Phone System"
- O365 Cloud Service
- Teams Client
- Updates
- "Phone System" support (between Microsoft and Integrator)
- Configuration guidance / documentation

Microsoft Integration Partner
- O365 Tenant Configuration and Licensing
- Integration consulting
- Microsoft O365 Portal environment management
- Tenant Domain and Certificates
- Service Integration
- User Licensing and Management
- Active Directory Management

If you're looking for a feature-rich business phone system that's tightly integrated with Microsoft 365, easy to install and saves you time and money, let's start a conversation.

For more information, please contact us at info@netsurit.com

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