



“Sharing this journey with Netways and Microsoft has not just been about achieving business goals; it’s been about building a relationship based on trust, mutual respect, and shared ambition. I can’t recommend them highly enough to anyone looking to not just navigate the digital landscape but to truly excel in it.”

— Adel Ahmed, Projects Manager for Special Projects, Saudia Academy | Prince Sultan Aviation Academy



Saudia Academy boosts aviation training efficiency by 100% with Netways and Microsoft

Customer: Saudia Academy

Industry: Travel & Transportation

Size: 50-999 employees

Country: Saudi Arabia

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Partner: Netways

A member of the Microsoft Business Applications Inner Circle, Netways specializes in crafting exceptional digital experiences and provides managed IT services through 12 global locations.

Challenge: Saudia Academy, also known as Prince Sultan Aviation Academy (PSAA), needed to upgrade its training system to solve scheduling and service delivery issues and provide better online training sessions for its students and prospective customers.

Solution: Microsoft partner Netways implemented a training management system that helped PSAA improve training efficiency and capacity. Built on an ecosystem of Microsoft technologies, the Intelligent Learning Platform delivers flexible and seamless customer experiences.

Impact: The platform has improved PSAA’s training efficiency by 100 percent and training capacity by 400 percent, resulting in time and cost savings for both trainees and the academy. This has contributed to the academy’s sustainable digital transformation.

Products: Azure, Dynamics 365 Customer Service, Dynamics 365 Sales, Power Apps, Microsoft Copilot, Microsoft Teams