Why to Migrate from Jive

Jive has traditionally been one of the leading enterprise collaboration platforms. Recently however, feature parity with Microsoft 365, change of ownership of the Jive tooling and its high licensing costs are driving organizations to evaluate consolidating Jive into Microsoft 365.

- Uncertainty with Jive roadmap after Aurea acquisition

- High licensing costs

- Likely that you already have Microsoft 365

- M365 has superior collaboration capabilities

- Standardize on a single collaboration platform

Jive Migration

28+
Jive Migration projects since 2014

RANGING FROM COMPANIES WITH:

- 300 users to 150K users
- A few hundred Spaces to 50K Spaces
- 100GB of content to 10TB of content
- **Industries:** Finance, Manufacturing, Health Services, Media & Entertainment, High Tech, Automotive

SERVICE OFFERING SPECIALIZATIONS

- Production migration, SPO Archive, Offline Archive, URL Redirection
- Migrated all content types to a variety of M365 target options (SPO, Groups, Stream, Viva Engage, Teams, OneDrive)
- We specialize in the planning and execution of the migration as well as the associated OCM

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Intranet Modernization

- 300 users to 150K users
- Brand new intranet, Modernization of existing intranet, Migration of existing intranet
- **Industries:** Finance, Manufacturing, Health Services, Retail, Media & Entertainment, High Tech, Energy

SERVICE OFFERING SPECIALIZATIONS

- Art of the possible
- Envisioning
- Information Architecture
- Digital Employee Experience

- Creative Design & Branding
- Implementation
- OCM
- Integrations

30+

Intranet Modernization projects in Microsoft 365 since 2017

Migration Strategy & Considerations

Assessment

- Understand the existing content, freshness, structure and usage patterns
- Define use cases
- Complement quantitative analysis with qualitative input from key users and stakeholders

Tooling

- Content extraction via a variety of tools, including 3rd party, Microsoft Provided and our own
- Comprehensive Power BI reporting template
- Intuitive custom Migration Mapping Application
- Intuitive custom UAT & Issue Tracking Application

Migration Mapping

- Workspace and Content Type Mapping
- Flexible content mapping
- Handling of inactive users
- Support for guests & external sharing
- Proprietary transformation of Jive to Microsoft 365 permissions

Validations

- Validate item count & metadata values
- 100% validations using automation testing

Migration Scheduling

- Consider business priorities and constraints and group Jive content into migration waves
- High velocity mutli-threaded migration
- Minimize impact of final cutover w/ streamlined delta

Change Management

- Modern Migration Help Center template
- Comprehensive ACM Plan Template
- Communication templates & training videos
- Migration support apps with intuitive inline help
- White glove migration & modernization service
- URL Redirection

Project Overview

Assessment Phase

- ~3 - 6 week engagement
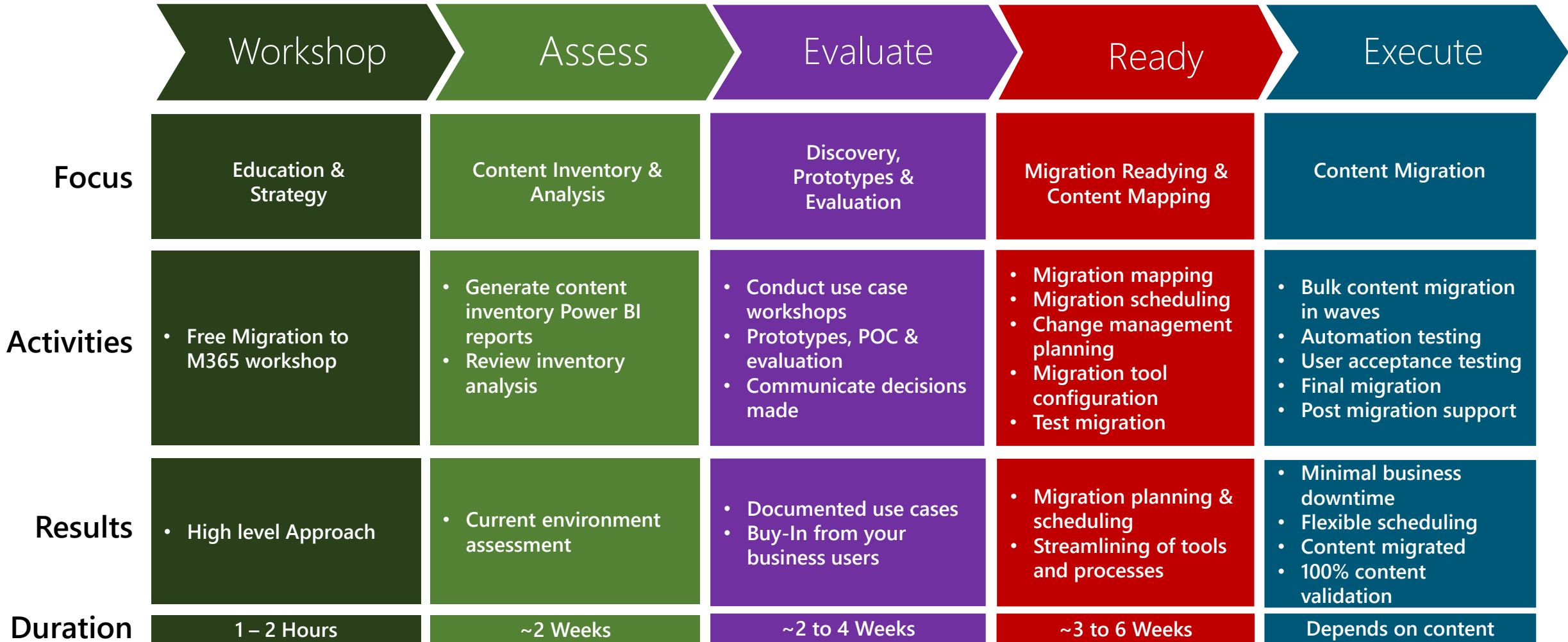- Analyze content inventory and determine final scope
- Educate and make migration strategy decisions
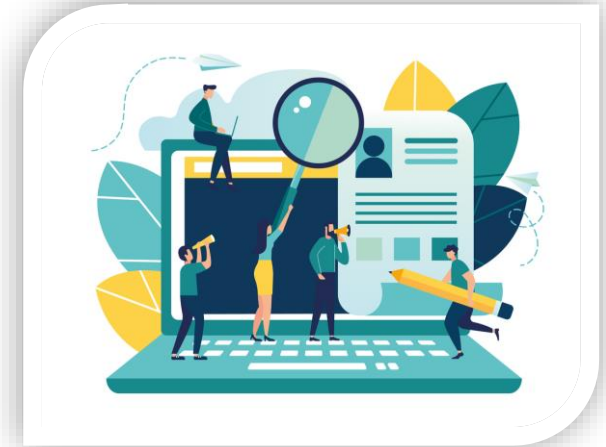
Implementation Phase

- Project timeline depends on final scope
- Full fidelity content migration to M365 or local archive
- White glove service for UI/UX enhancements as needed
- Intranet Modernization and Information Architecture Setup
- URL redirection and post go-live support

Migration Approach

	Workshop	Assess	Evaluate	Ready	Execute
Focus	Education & Strategy	Content Inventory & Analysis	Discovery, Prototypes & Evaluation	Migration Readying & Content Mapping	Content Migration
Activities	• Free Migration to M365 workshop	• Generate content inventory Power BI reports • Review inventory analysis	• Conduct use case workshops • Prototypes, POC & evaluation • Communicate decisions made	• Migration mapping • Migration scheduling • Change management planning • Migration tool configuration • Test migration	• Bulk content migration in waves • Automation testing • User acceptance testing • Final migration • Post migration support
Results	• High level Approach	• Current environment assessment	• Documented use cases • Buy-In from your business users	• Migration planning & scheduling • Streamlining of tools and processes	• Minimal business downtime • Flexible scheduling • Content migrated • 100% content validation
Duration	1 – 2 Hours	~2 Weeks	~2 to 4 Weeks	~3 to 6 Weeks	Depends on content

Business User Interactions

- Assessment Phase
  - Use cases analysis
    - Interviews with 5 or more place owners or Community Managers
  - Educational / Decision Making workshops
    - Usually only includes Community Managers
    - May include other business users with decision making capacity

- Implementation Phase
  - Communications and Training Schedule development with OCM team
  - Place Owner Training on migration related topics
    - Live (instructor-led), recorded, and online documentation
  - Migration Mapping
    - Place Owners make decisions on migration target and other options
  - UAT
    - Place Owners validate migration and report any issues

Driving Adoption of SharePoint and M365

- Replicating the Jive experience in M365 may seem like the ideal path, but can inhibit adoption

- Encouraging SharePoint usage and learning to work within the M365 platform can drive adoption and overall migration satisfaction

- Migration way is not always the Go Forward way
  - Example: using the Rich Text Editor web part is good for migrating content from Jive, but not recommended for creating new content in SharePoint
  - Ideally, content creators will use native SharePoint web parts and features

- Netwoven can provide instructor-led training, open office hours, and training materials to help content creators and site owners excel in SharePoint and M365 usage

Jive Migration
is Faster & More Secure
with Netwoven