

Agenda

- The Intranet Opportunity
- Common Intranet Challenges
- Netwoven' S Approach
- **Client Outcomes**
- Netwoven client examples



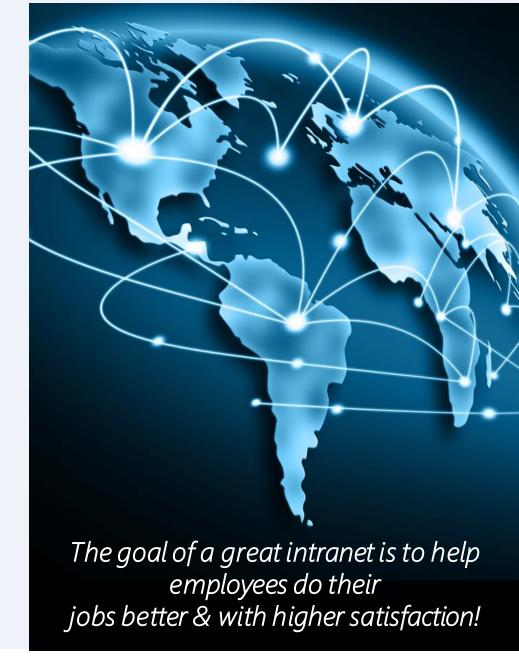






The Intranet Opportunity: Connect the Organization

- Inspire satisfaction & retention of your talent with great company culture and impeccable EXP
- Maximize productivity with intuitive and self-service access to information and services
- Drive communication, collaboration & innovation with a well-connected workforce
- Secure sensitive information to allow sharing it while also protecting it from loss











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Common Intranet Challenges

Difficult to find information

- Search doesn't work well resulting in user frustration
- Information is not organized properly (Information Architecture)
- Permissions & Information silos result in inaccessible content to users

Outdated look & feel

Aesthetics and navigation fail to deliver a quality user experience

Too much or too little control

- · Too much leads to overly burdensome and non-self-service activities
- Too little leads to content sprawl, lack of ownership, information silos & neglect

Lack of Engagement

- Intranet owners fail to engage meaningfully with employees and adoption fails
- Users seek other solutions / mediums for finding & sharing information













Netwoven's Approach

Initiation

Project Launch

+

Intranet & Experience Immersion & Education

Team Alignment

+

User Interviews

Define User Journeys & Personas

Planning

Requirements, Wireframes & Design Finalization

Information Architecture (Card Sort & Tree Test)

Build Working Prototypes

Governance Strategy

User Adoption Strategy

Execution

Product Management & MVP Mindset

Optimized Delivery Cycle w/ Iterative Releases

Backlog Additional Features

User Acceptance Testing

Training Material Development

Deployment

Role-based Training

Stakeholder Communication

Go-Live Support

Innovation

On-going Support

Lessons Learned

Plan & Release Additional Workloads

Manage Backlog & Deliver New Features

Adoption & Organizational Change Management











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Building a Quality User Experience

User Interviews

✓ Understand your unique objectives through interactions. Defining which content & services are important and how employees work is essential.

Information Architecture and Wireframes

- ✓ Planning IA early on ensures the intranet is built around content organization that fits your business.
- ✓ Wireframes helps visualize and plan the UX with minimal overhead, allowing the business to make changes quickly and efficiently.

Accessibility

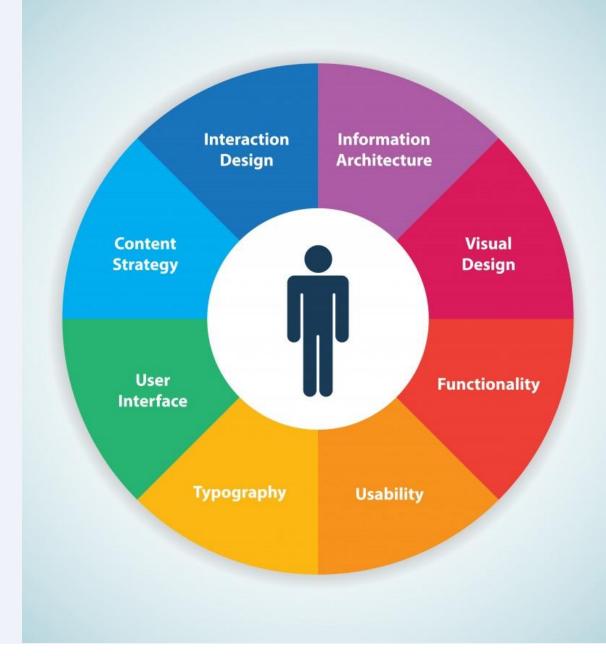
- ✓ Color Palates & Branding.
- ✓ Build for diversity.

Validation & Working Prototypes

- √ Validate & iterate on IA with Card Sorting & Tree Testing.
- √ Validate & iterate on UX with click testing.
- ✓ Build working prototypes to enable users to test the intranet as it is built.
- ✓ Gather valuable feedback to refine the current build.

Constantly Innovate & Improve

- ✓ Your Intranet is a constantly evolving product & experience. Microsoft will continually add new features and you will continually release new functionality, services & content to your organization.
- ✓ Track and prioritize your backlog of new experiences & features.









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What sets Netwoven above the rest?











A Proven Process

Product Mentality With Optimized Delivery Cycle

- ✓ A well-defined agile project methodology allows for flexibility while ensuring the business needs are met in a timely manner.
- ✓ You are not going to deliver everything immediately subscribe the journey, not a finite destination

Global, Cost-effective Delivery

✓ A global team allows for faster turn around and completion at an affordable price.

Both end user AND business focused

√ From the start we engage with end users to ensure an intranet is designed that matches their needs to business objectives.

Clearly defined steps to success

✓ We have a sophisticated set of tools and well-defined processes that we use to help ensure that your site is delivering the best user experience.

M365 Experts

✓ We are highly in tune with Microsoft and industry best practices, the M365 roadmap, all of the latest Employee Experience and Modern Intranet features











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Common Client Outcomes

- The final solution provides staff with a modern, professional, engaging, and personalized experience that is user-centric.
- Information is easy to find.
- The content is fresh and simple to maintain.
- The solution leverages industry standard technologies, such as HTML 5, CSS 3.0, SharePoint, and other frameworks.









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Examples Of Our Work

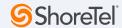
We have successfully built intranet sites that support collaboration and the internal sharing of information.

Here are just a few of the clients that we've built intranets for.







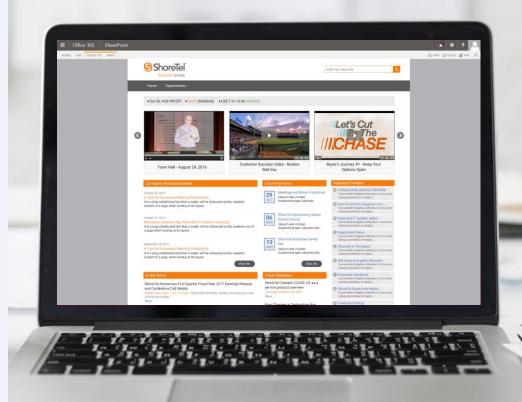






















Thank You

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