Slack to Microsoft Teams Migration

Service Offering

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Microsoft Partner

Agenda

- Background
- Why Migrate from Slack to Microsoft Teams
- Office 365 & Teams as your Replacement
- Migration Strategy & Considerations
- Key Transition Challenges
- Why Netwoven Migration Service?
- Content Mapping

FOUNDED IN
2001

Netwoven
Enabling Intelligent Enterprises

100+
EMPLOYEES

Microsoft Cloud Company

Microsoft Partner
Microsoft

- Gold Cloud Productivity
- Gold Messaging
- Gold Cloud Platform
- Gold Collaboration and Content
- Gold Datacenter

Inc. 5000

Cloud Computing Excellence Award 2015

2014 Winner Netwoven Hot in Milpitas

Microsoft
Tier-1 Cloud Solutions Provider

Milpitas | Boston | Los Angeles | Bangalore | Kolkata

100+
CUSTOMERS

Albertsons, Juniper Networks, Chevron, wineshipping, Keysight Technologies, vmware, Abaxis, Lam Research, Clorox, flex

Slack established itself as a leader in the collaboration platform tooling market with its innovative, persistent chat based approach to teamwork. While Slack still successfully operates in this market, it is no longer the standalone dominant player.

Microsoft clearly recognized the value of this new productivity model and has made a significant investment in Microsoft Teams. The current feature comparison, continued roadmap of innovation, deep integration with Office 365 and the fact that this is already bundled with your current O365 licensing, makes a migration evaluation a no-brainer.

Why should you migrate from Slack to MS Teams?

- High Slack licensing costs
- You likely already own Office 365
- Teams comes with rich collaboration capabilities
- Standardize on a single collaboration platform

Office 365 Workloads Summary

Office 365

The most complete, intelligent and secure service for digital work

Authoring

Word
Excel
PowerPoint
OneNote

Mail & Social

Outlook
Yammer

Sites & Content

OneDrive
SharePoint
Stream
Delve

Chat, Meetings & Voice

Microsoft Teams
Skype for Business

Analytics

Power BI
MyAnalytics

Office 365 Groups

Graph

Security & Compliance

Office 365

GROUPS

TEAM STORIES

COLLABORATE & CO-AUTHOR

Create
Store
Share

CONVERSATIONS

Persist Conversations
Share Ideas
Make Social Gestures

MEETINGS

Track Notes
Assign Tasks
Monitor Progress

WORK MOBILE

Mobile Workforce

SHARE & FIND CONTENT & EXPERTISE

Find Experts
Share Published Content

APPLICATION PLATFORM

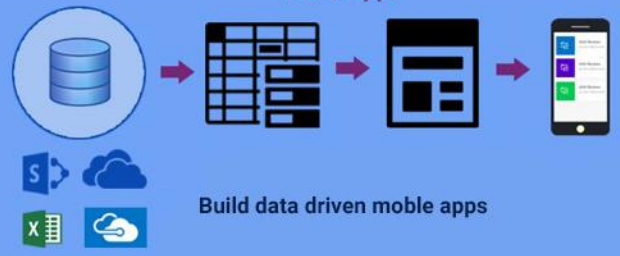
MEASURE

PowerBI

Data visualizations

ACT

PowerApps



Build data driven moble apps

AUTOMATE

Flow

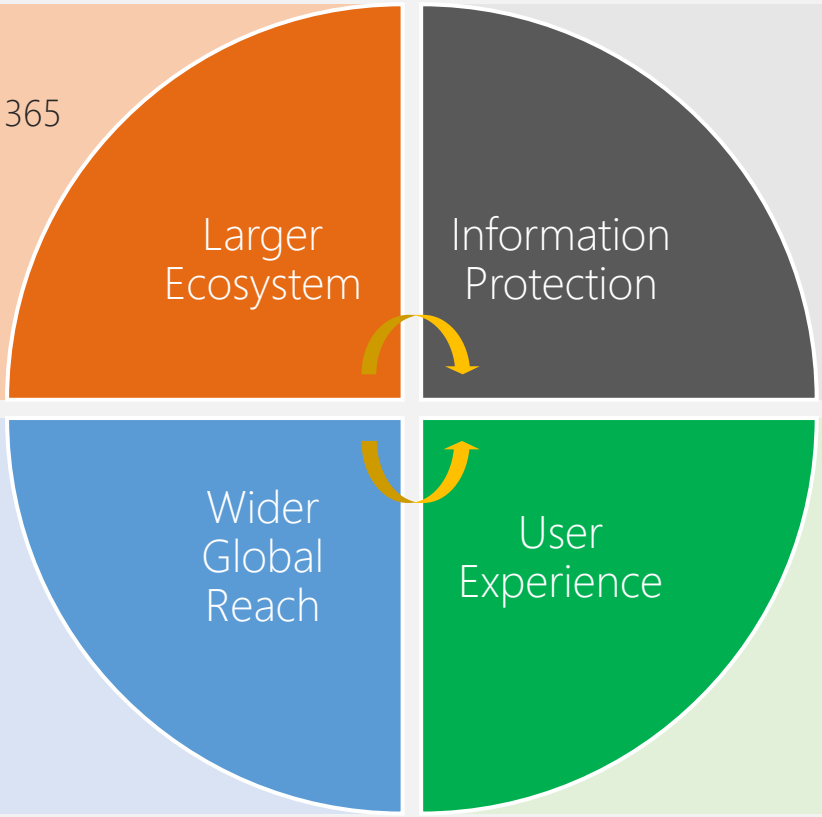
Automate Business Processes

Why Office 365 + Teams as Migration Target?

- Significant IT cost savings through maximizing value from your Office 365 investment
- Microsoft Teams and Slack have near feature parity
- Similar UX allows for a more smooth transition for users
- Search your chat based collaboration content and your existing O365 content from one place
- Leverage the Office 365 Security and Compliance infrastructure on more of your content
- Robust ecosystem - 3rd party Slack app vendors creating their Team versions
- Microsoft is bullish on Teams and the roadmap is impressive

Advantages of Teams over Slack

- Advantage of the larger Office 365 ecosystem
- Unified user experience alongside other Office 365 components



- Best protection of your content with Azure Information Protection (AIP) and Office 365 Data Loss Prevention (DLP)
- Detailed content activity report using Office 365 Activity API

- Support for 18 languages to cater to the need of MNCs

- Support for document versioning and co-authoring
- Support for audio & video communication
- Content highlighting with Teams tab

Migration Strategy & Considerations

Assessment

- Understanding of existing content, structure and usage pattern
- Reach out to stakeholders & users for their priorities and constraints

Proprietary Migration Utility

- Proprietary tool(s) to overcome limitations of commercially available tools
- Maximize throughput and efficiency
- Flexible content mapping
- Effective processing of delta content for minimizing downtime

User & Permission Mapping

- Handling of inactive users
- Dealing with external user access
- Transform Slack permission model to O365 groups model

Validations

- Validate item count, metadata values
- 100% validations using automation testing

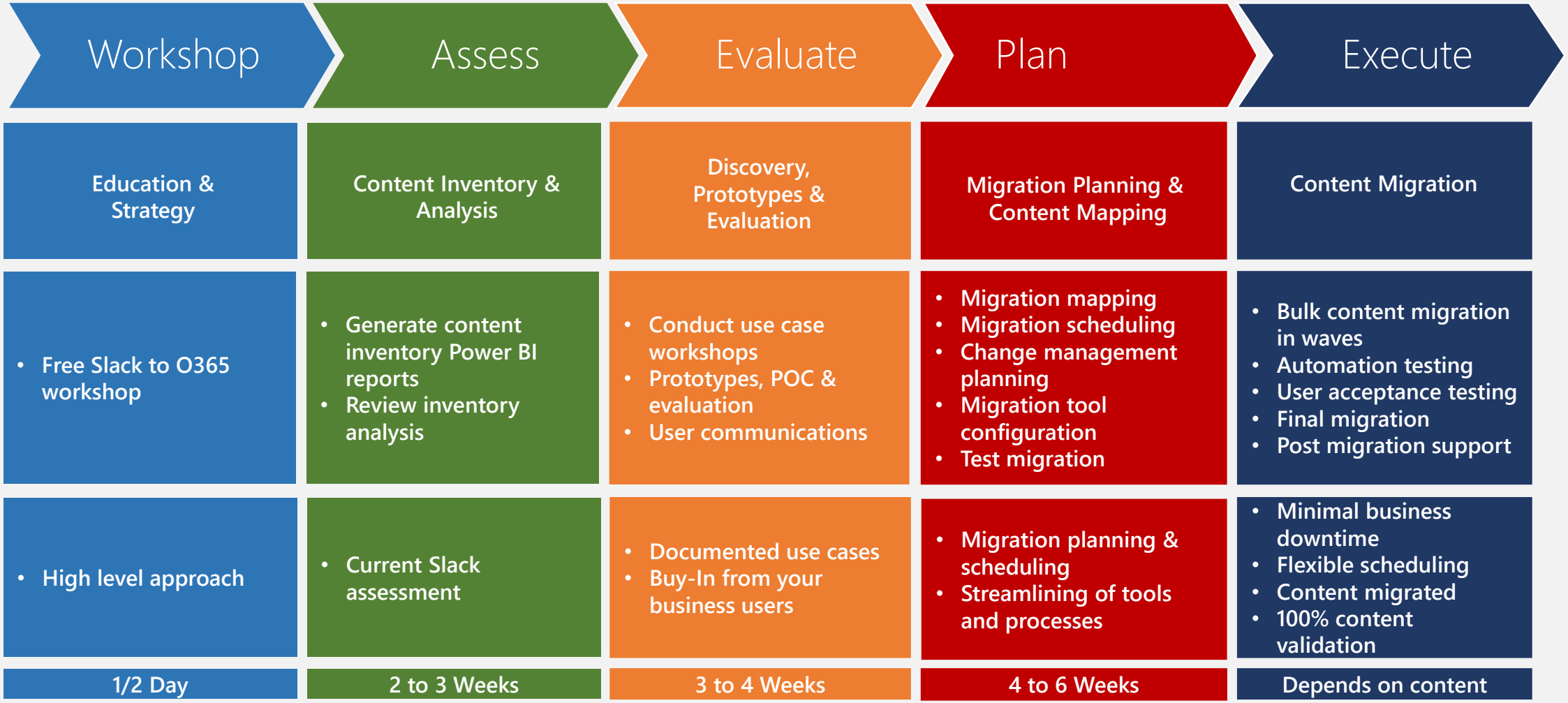
Scheduling

- Considering business priorities and constraints, group channels in waves
- Effective utilization of migration resources

Adoption

- Strategic change management
- Effective communications plans
- Community, support and outreach programs
- Targeted training
- Measure success

Migration Approach



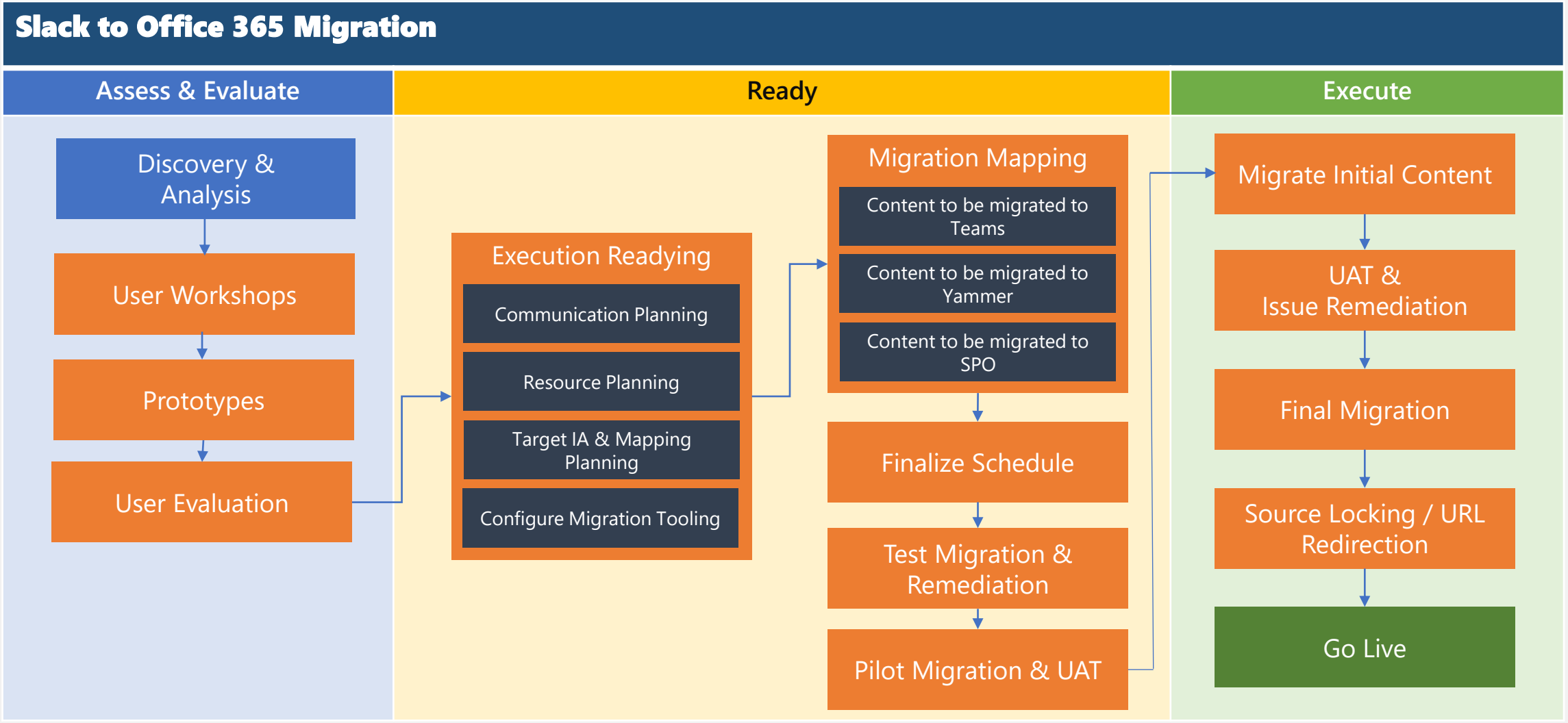
Benefits of an Assessment

- Understand Slack content and its freshness to limit migration and reduce costs
- Ensure all Slack user stories are covered in requirements
- Gain buy-in from business users before committing to the bulk of the project work
- Clearly understand how Slack migration aligns with the wider workplace transformation capabilities with O365
- Clearly understand roadmap, timeline and costs

Slack Assessment & Evaluation Scope

- Content inventory & pre-migration analysis
  - Aggregate data
  - Review integrations & customizations
  - Provide Power BI reports and analysis documentation
- User stories / use cases
  - Enumerate and document
- Prototype creation
  - Create prototypes for Office 365 constructs to replace Slack use cases
- POC evaluation
  - Evaluation support
  - Creation of evaluation surveys
- Next steps
  - Consolidated roadmap
  - Implementation proposal

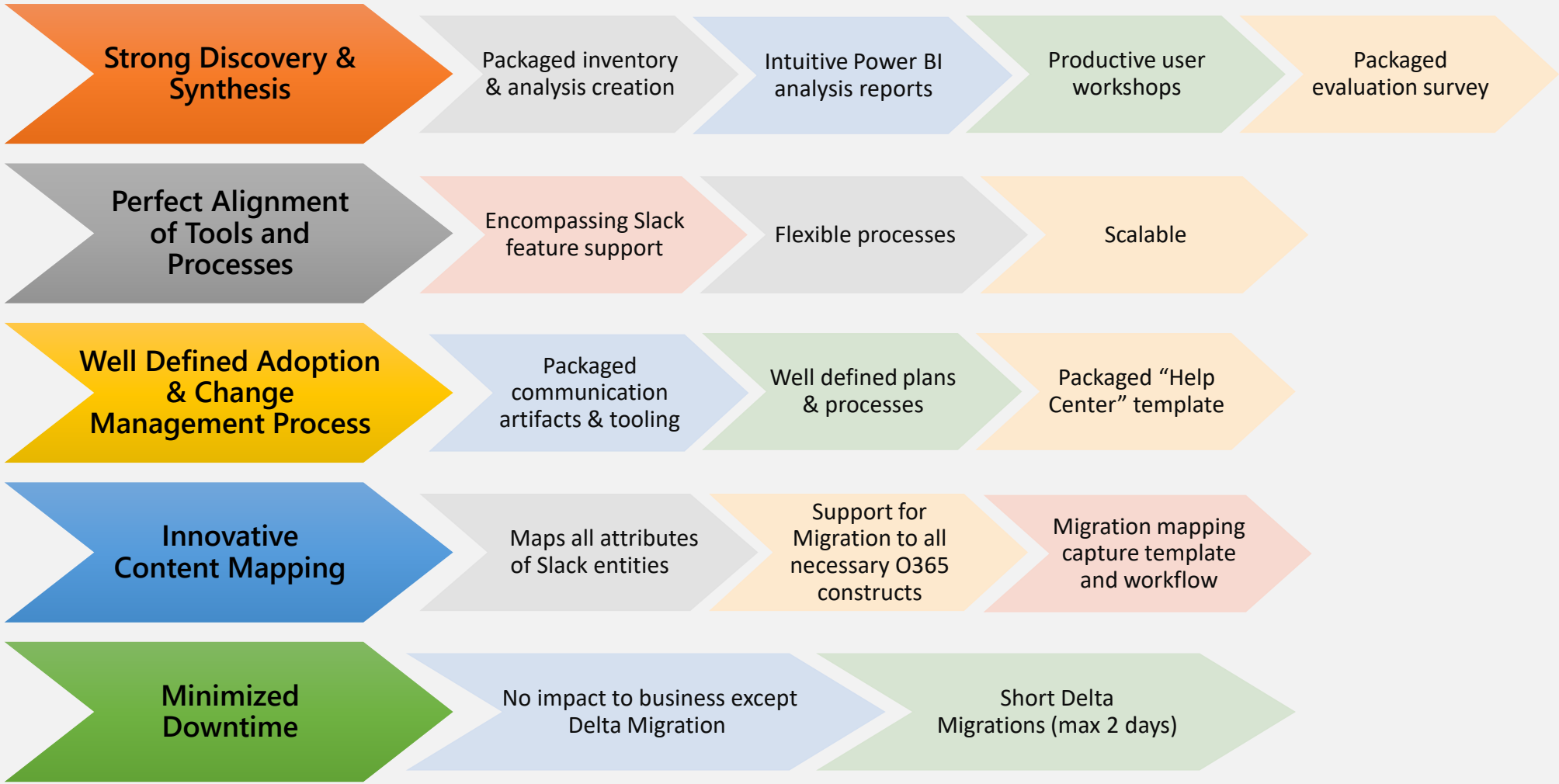
Migration Process



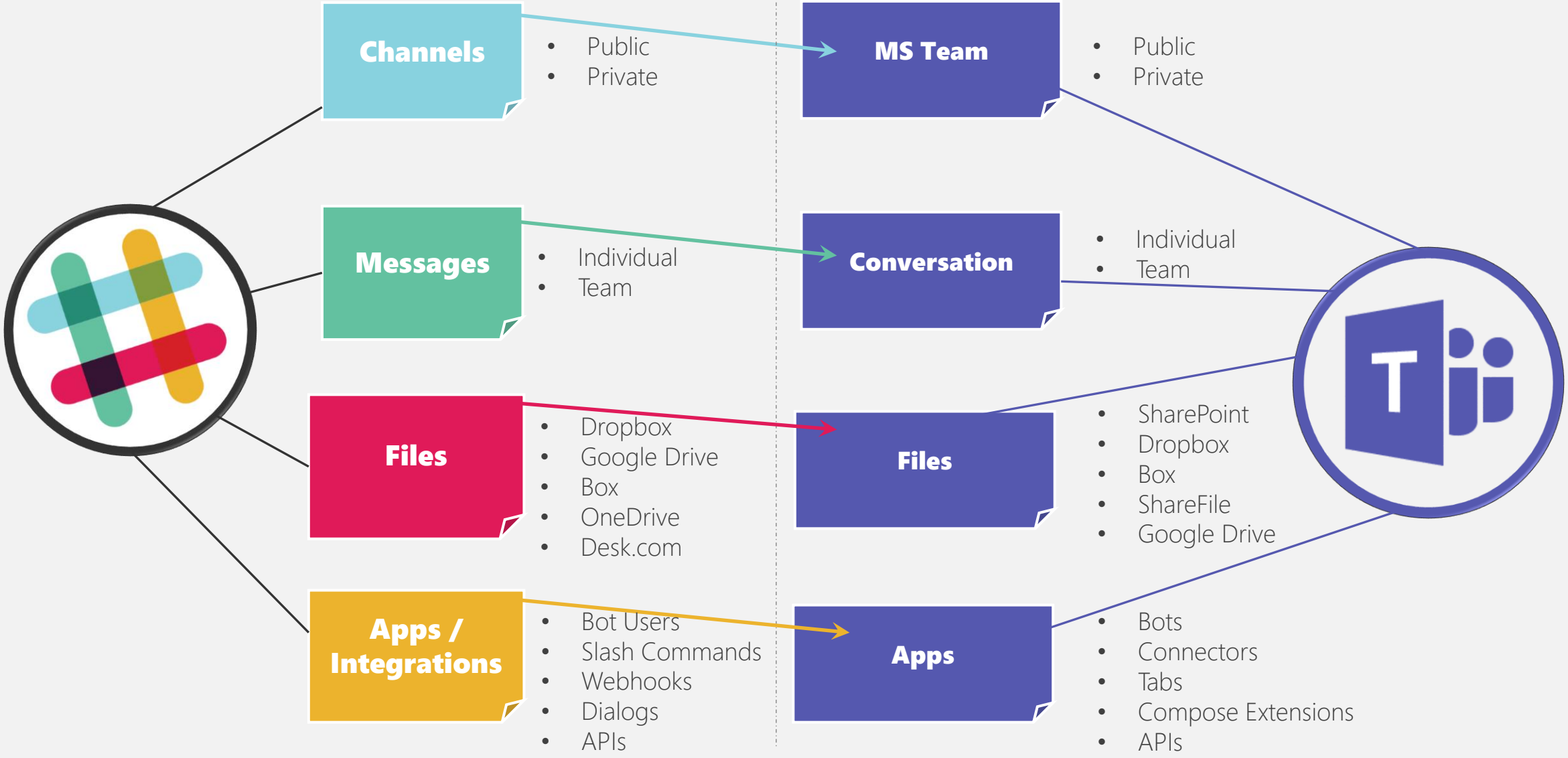
Key Transition Challenges

- Education for content owners and power users to make the most of the new environment
- Commercially available tools fall short of meeting migration requirements
- Bridging the functional differences between Slack and Office 365
- Migration fidelity & workarounds
- Maintaining business continuity by managing delta and post migration challenges
- Analyzing and migrating integrations & customizations

Why Netwoven Migration Service



Content mapping between Slack & Teams



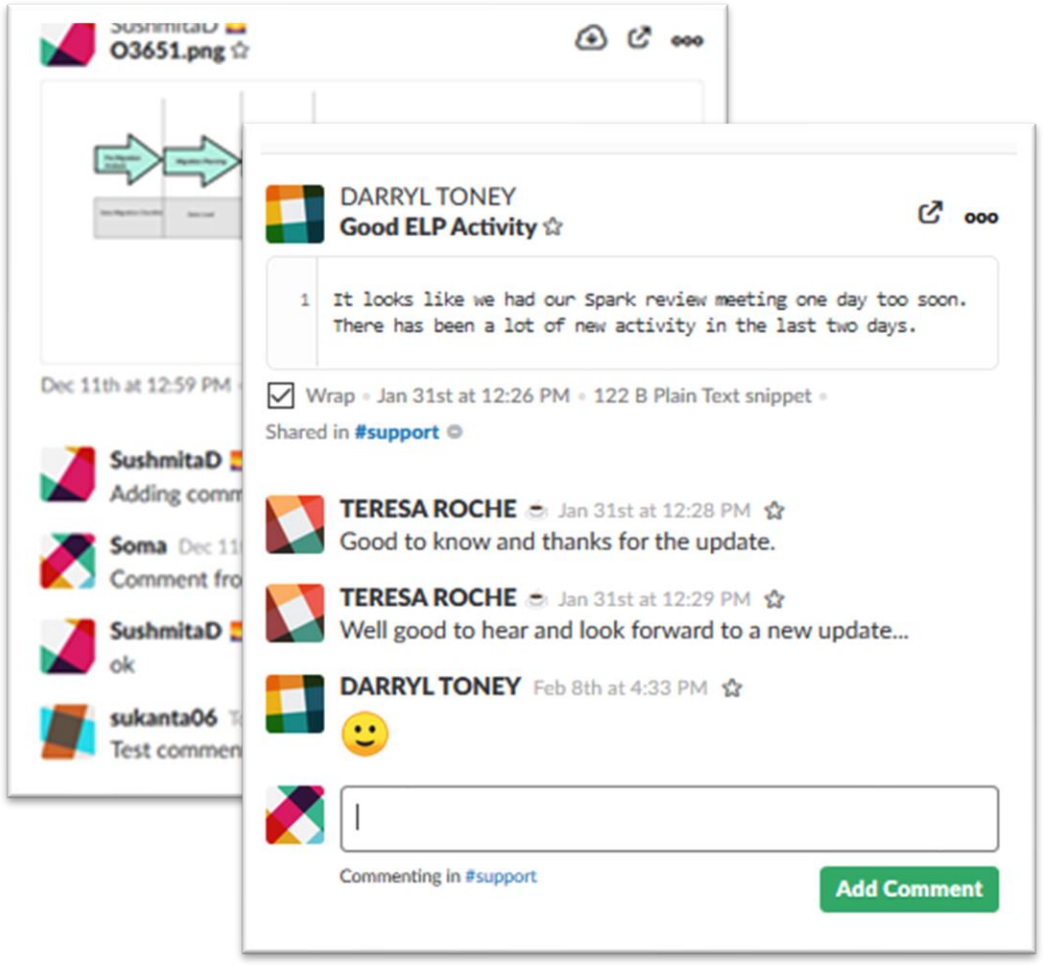
Content mapping with features and functionality

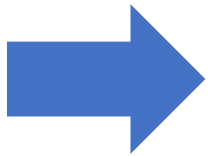
	Slack Features	Migration Mapping	MS Teams Features
Channel	Channels to hold most of your conversations with other members. They can be organized around anything — departments, projects, or even office locations — and you can create as many as you need.	Slack channels can be mapped to Microsoft Teams.	Teams gives a platform that combines workplace chat, meetings, notes, and attachments for the team members. Teams can be created based on departments, projects, or even office locations
	Channel Type		**Teams type**
	Public Channels are open to your entire team.	MS Teams with Public group	Public Teams - Anyone from the organization can join the group
	Private channels allow a group of teammates to discuss and share privately within Slack.	MS Teams with Private group	Private Teams - Only Team Owners can invite another team member
Messages & Files	Direct messages Private & secure message, send to the team member directly		MS Team has the same feature and functionality
	Communication in Slack happens through messages in channels	• All previous individual threads will be Converted to HTML • If message with file, then file will be uploaded to the doc library • Teams Chat Post created with the HTML content & file (if any)	MS Team has the same feature and functionality
Files	Slack supports drag, drop and share files	All files will be uploaded to SharePoint document library with authorship information	MS Team has the same feature and functionality
	Slack does not support OneDrive		Files uploaded in OneDrive and shared securely
Apps	API integration are available in Slack		MS Teams has the same feature and functionality
	No facility to use MS Apps		MS Teams has the facility to use other Microsoft products directly in the Teams interface

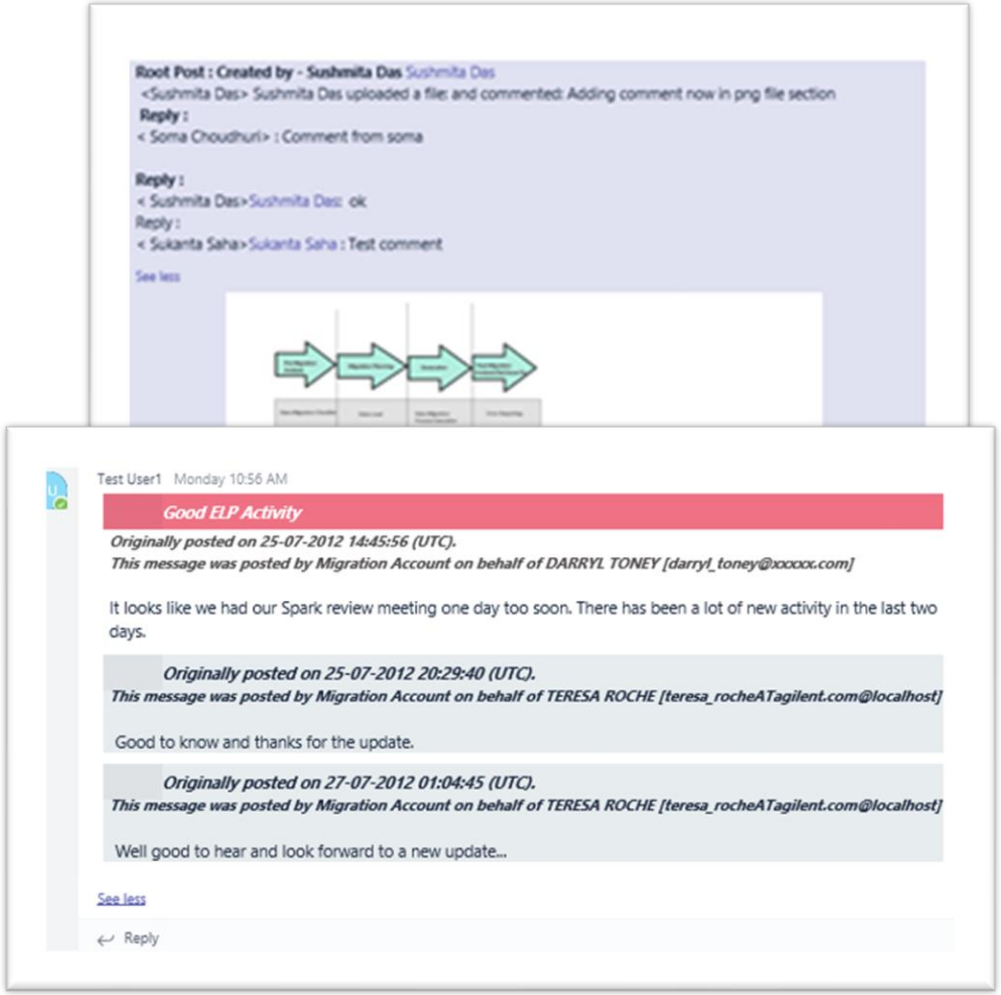
Bridging Gaps in Teams API

- API doesn't provide ability to move authorship information
- API doesn't support the creation of replies

Slack Post Vs Teams Conversation







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