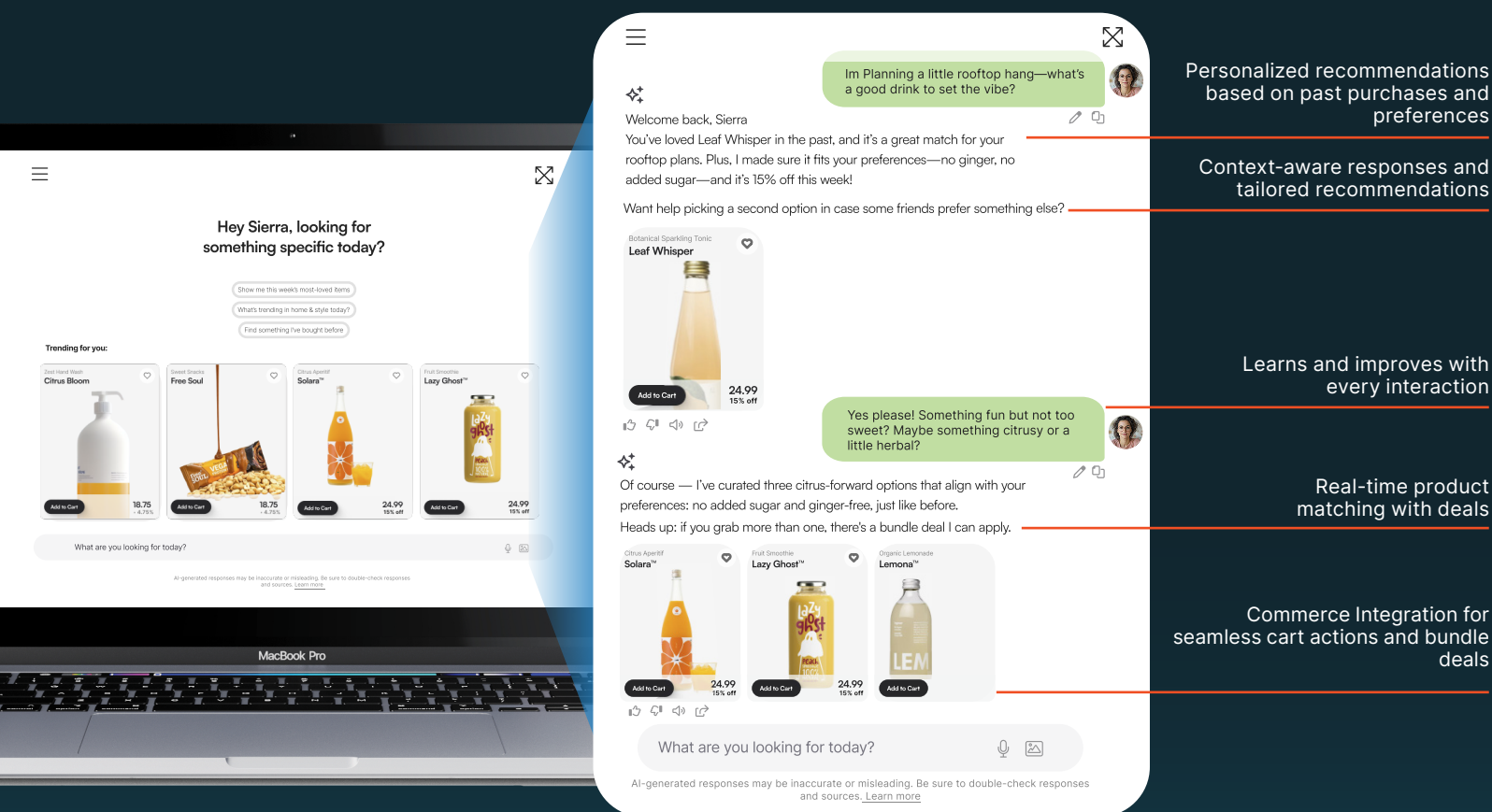# AI Concierge for
# Personalized Retail

## Drive retail growth with personalized shopping experience and streamlined operations powered by Agentic AI

Neudesic's AI Concierge for retail is a multi-AI agent solution built on Azure, enabling autonomous, natural language interactions across web, mobile, and messaging. It drives product discovery, resolves service tasks, and delivers personalized recommendations—improving conversion, reducing operational load, and enhancing customer satisfaction with real-time, context-aware engagement that always improves with each interaction.



**Personalized recommendations based on past purchases and preferences**

**Context-aware responses and tailored recommendations**

**Learns and improves with every interaction**

**Real-time product matching with deals**

**Commerce Integration for seamless cart actions and bundle deals**

## BUSINESS OUTCOMES

- **20-30%** increase in conversion rates from more personalized experiences

- **93%** of customer queries resolved without escalation

- **Higher average order value** from contextual upsells and product bundling

- **10% increase in customer engagement** as customers receive better service faster

- **Operational savings** from automating repetitive tasks and reducing support volume

- **Actionable insights** into customer behavior and preferences

**Get started today, Contact: hannah.leonhard@neudesic.com**